



FY22 Department Budget Hearings

Finance Committee – Board of Commissioners

FY22 DEPARTMENT BUDGET HEARINGS

FINANCE COMMITTEE – BOARD OF COMMISSIONERS

This schedule is subject to frequent changes.

<u>Time</u>	<u>Budgetary Unit</u>	<u>Elected Official / Bureau Chief / Department Head</u>
Monday, October 25, 2021		
9:00	Bureau of Finance / Budget Overview	Ammar Rizki, Annette Guzman
10:00	Offices Under the President	Lanetta Haynes Turner
11:00	Board of Election Commissioners	Charles Holiday, Jr.
11:30	Secretary to the Board of Cook County Commissioners	Lynne Turner
12:00	Office of the Public Administrator	Honorable Louis G. Apostol
12:15	Office of the Independent Inspector General	Patrick M. Blanchard
12:30	Cook County Treasurer	Honorable Maria Pappas
1:00	Cook County Assessor	Honorable Fritz Kaegi

FY22 DEPARTMENT BUDGET HEARINGS FINANCE COMMITTEE – BOARD OF COMMISSIONERS

This schedule is subject to frequent changes.

<u>Time</u>	<u>Budgetary Unit</u>	<u>Elected Official / Bureau Chief / Department Head</u>
Tuesday, October 26, 2021		
9:00	Cook County Health	Israel Rocha, Jr.
10:30	Cook County Public Defender	Sharone R. Mitchell, Jr.
11:30	Office of the County Clerk	Honorable Karen A. Yarbrough
12:30	Office of the Clerk of the Circuit Court	Honorable Iris Y. Martinez
1:30	Cook County Board of Review	Honorable Larry R. Rogers, Jr. Honorable Tammy Wendt Honorable Michael Cabonargi

FY22 DEPARTMENT BUDGET HEARINGS

FINANCE COMMITTEE – BOARD OF COMMISSIONERS

This schedule is subject to frequent changes.

<u>Time</u>	<u>Budgetary Unit</u>	<u>Elected Official / Bureau Chief / Department Head</u>
Wednesday, October 27, 2021		
9:00	Cook County State’s Attorney	Honorable Kimberly M. Foxx
10:30	Office of the Cook County Sheriff	Honorable Thomas Dart
12:00	Office of the Chief Judge	Honorable Timothy C. Evans
1:30	Cook County Land Bank Authority	Eleanor Gorski
Thursday, October 28, 2021		
10:00	Capital Budget	Ammar Rizki, Jennifer Killen, Tom Lynch, John Yonan
11:00	ARPA Budget	Ammar Rizki, Lanetta Haynes Turner
Friday, October 29, 2021 Reserve Day		



Bureau of Finance / Budget Overview

Ammar Rizki, Annette Guzman



COOK COUNTY EXECUTIVE BUDGET RECOMMENDATION

Fiscal Year 2022





Agenda

FY22 Budget
Overview



Long-Term Fiscal
Sustainability

General & Health
Enterprise Funds



FY2022 Budget
Calendar

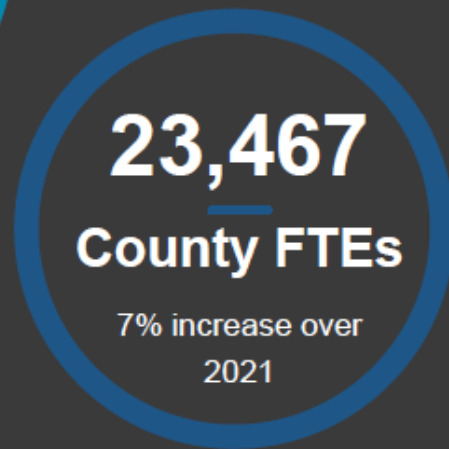


Questions





FY22 Budget Overview





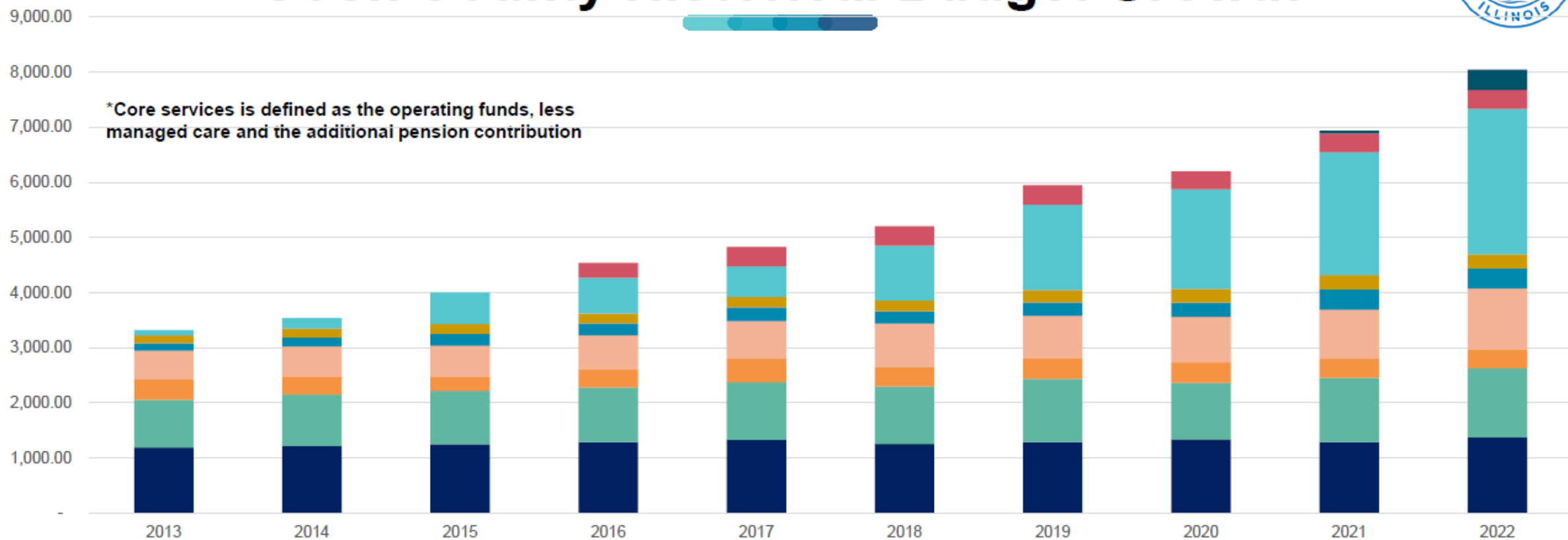
FY2022 Total Budget Recommendation: \$8.04 Billion

Healthcare and Public Safety make up 81% of proposed Operating Budget





Cook County Historical Budget Growth



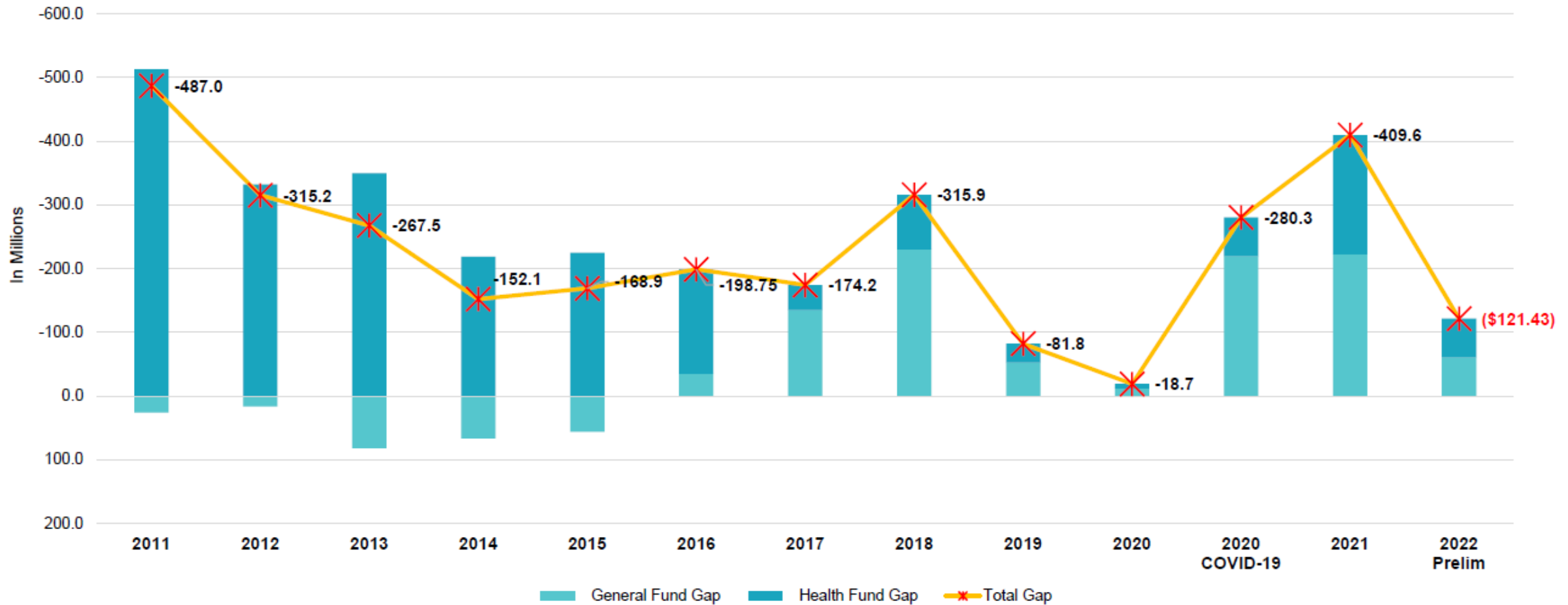
- Public Safety Fund
 - Special Purpose/ Election Funds
 - Health Plan Services
 - Health Fund excl. Health Plan Services
 - Grants
 - Additional Pension Contribution
 - Capital Improvements
 - Corporate Fund excl. Pension
 - Federal Special Funding for COVID-19 for non CORE program
- Annual appropriations have grown by \$4.7 billion since 2012 or 9.16% compound annual growth.
 - CountyCare has grown from \$96.2M in 2013 to \$2.6 billion in 2022.
 - Additional pension contributions running at approximately \$346M annually since 2017.
 - Core services realized a compound annual growth rate of 2.4% since 2011.





Cook County Historical Gaps

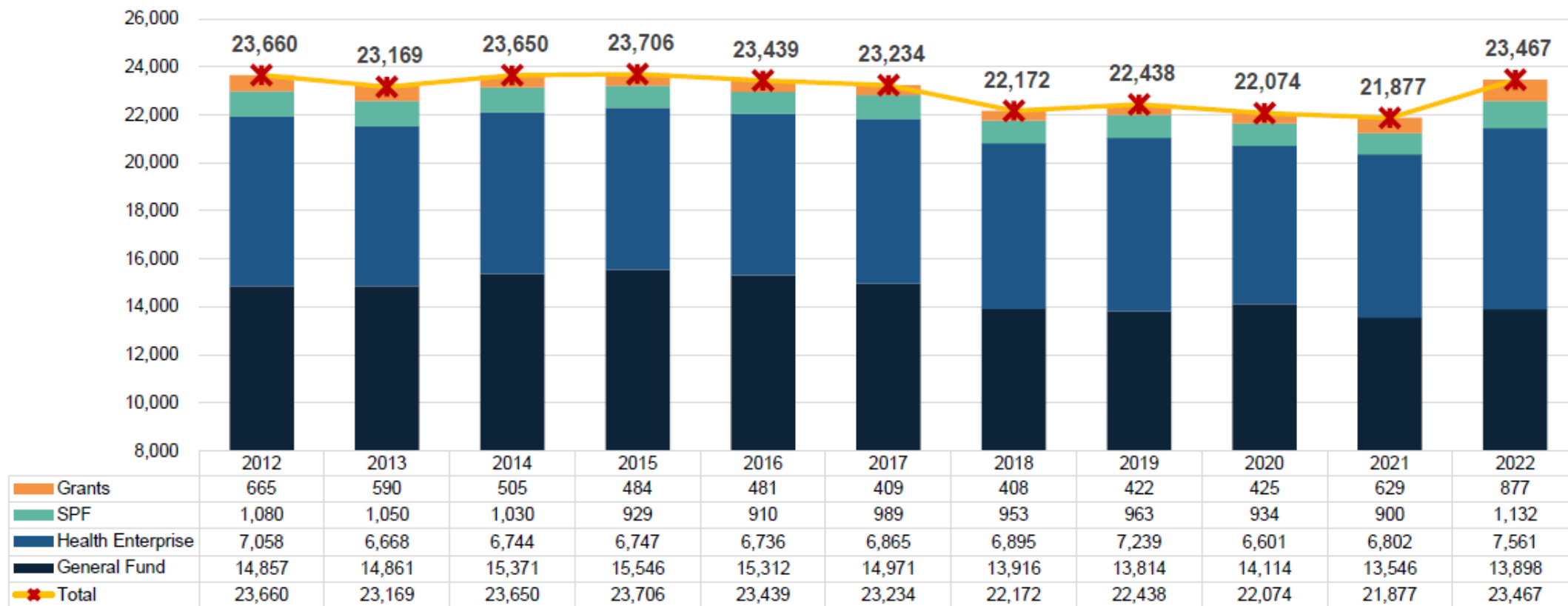
Structural solutions have reduced deficits by 96% since 2011





Cook County FTEs

7% increase from 2021 – Focus on Rebuilding County’s Workforce to Meet Growing Demands



- FY2022 Budget Recommendation includes a 1,590 FTE (7%) increase over FY2021
- 11% increase in FTE within the Health Fund, as new service lines are added, and CCH seeks to return to pre-pandemic surgical capacity
- 39% increase in grant funded FTEs due largely to new public health COVID-19 mitigation grants (e.g., health equity and contact tracing)
- ARPA revenue loss supports 226 FTEs, mostly in admin service areas and court operations
 - 56 FTEs for BOT developers; 25 FTEs for Clerk of the Circuit Court; 23 FTEs for Chief Judge ZOOM room clerks





Roadmap to Recovery: Cook County's ARPA Plan

\$1B Total Allocation

Allocated evenly over 3 years (subject to change)

\$333m
FY22

\$333m
FY23

\$333m
FY24

\$100m
Revenue Loss*

\$233m
Community Program Initiatives Based on Policy Roadmap
Priorities

Admin
Costs

Capital/
Infrastructure

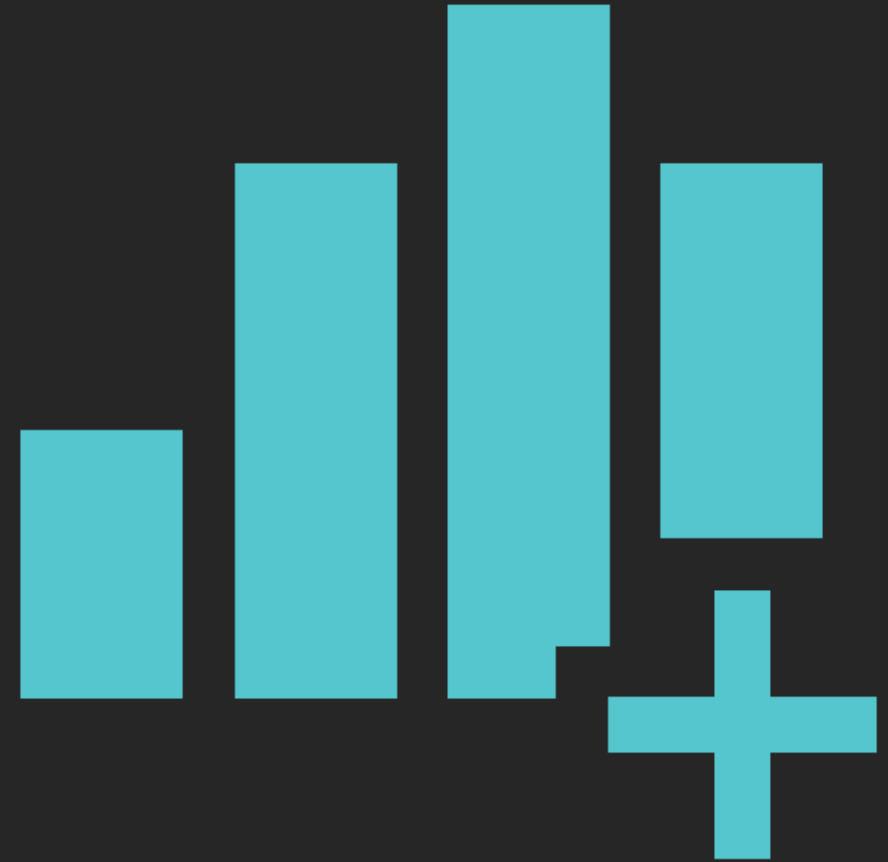
One time and
sustainable
ongoing
Personnel Costs

*Revenue Loss – To be used to support county operations through the pandemic

- Ensure sustainability for any costs that are funded through ARPA funding with ongoing revenues in out years
- One-time personnel and non personnel costs (e.g., pandemic pay and administration cost for ARPA management)
- Building County capacity to meet increased demands and to support ARPA initiatives
- Capital improvement projects that would have required debt funding instead

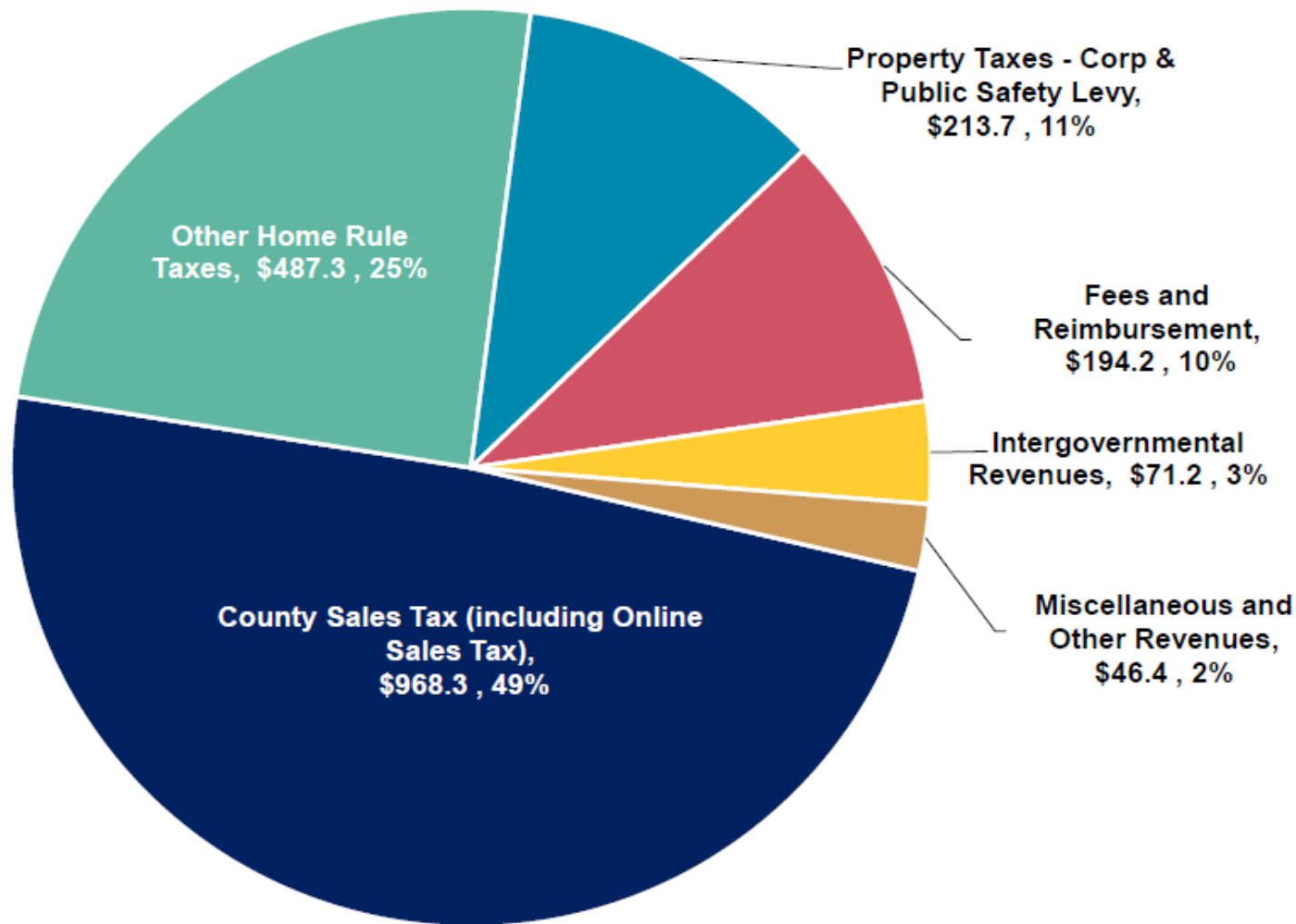


General Fund





General Fund: Revenue - \$1.98B



FY2021 Budget	\$1,896.3
FY2022 Budget	\$1,981.1
Variance	\$84.8

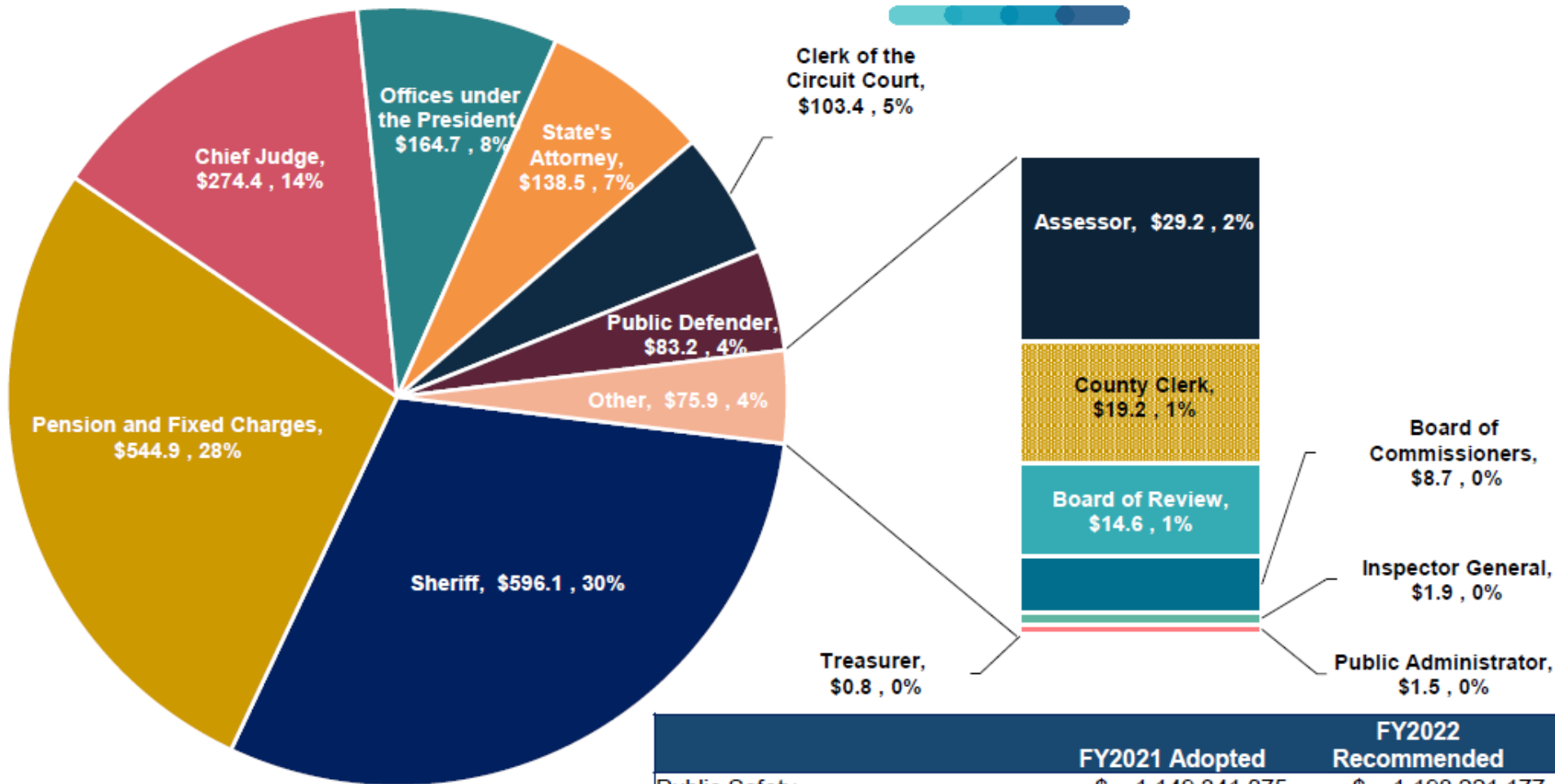
Increase driven by:

- Year-over-year improvement in non-property taxes revenue (sales tax and tourism-based taxes post-COVID)
- Continued improvement in fee revenue due to strong housing market and the reopening of the County court system.





General Fund: Expenditures - \$1.98B



	FY2021 Adopted	FY2022 Recommended	% of GF Budget
Public Safety	\$ 1,149,341,075	\$ 1,198,221,177	60.5%
Finance and Administration	154,443,453	163,459,286	8.3%
Property and Taxation	61,719,864	63,716,928	3.2%
Economic Development	10,191,636	10,802,236	0.5%
Fixed Charges and Others	520,631,637	544,879,858	27.5%
Total	\$ 1,896,327,665	\$ 1,981,079,485	100.0%



General Fund: Key Priorities



Public Safety

- Continued support for Sheriff's Community Resource Center and Treatment Response Team
- Expansion of SAO's and PD's legal and support staff to address caseloads
- Investments in CCC and OCJ to improve access to virtual court hearings
- \$33M equity fund investment for initiatives to promote safe and thriving communities.



Infrastructure

- Expansion of critical tech infrastructure to promote access to government services and project efficiencies (i.e., integrated property tax, citation management and disaster recovery platforms)
- Continued investment in the "Invest in Cook" and "Fair Transit South Cook" initiatives
- Digital broadband infrastructure
- Demolition of underutilized facility space



Administration

- Expansion of staff to support ARPA initiatives and core County services
- Increased investment in environmental planning through continued brownfield remediation and new resource planning units



Econ. Development

- \$20M equity fund investment for initiatives to promote vital communities
- Expansion of critical housing and business support programs
- Investments in workforce development and training initiatives

Health Enterprise Fund





Health Enterprise Fund: Revenue - \$3.89B

Health Plan Services membership driving increase; Positive variances in patient fees show structural improvements

In millions	FY2021 Budget	FY2021 Year End Estimated	FY2022 Proposed Budget	Variance (FY21 Budget v. FY2022)
Health Plan Services	\$2,220.4	\$2,576.6	\$2,633.7	\$413.3
CCH Provider Patient Fees*	\$720.8	\$731.5	\$746.3	\$25.5
BIPA/DSH	\$308.4	\$308.4	\$322.1	\$13.7
IBNR (Claims Reserve)	-	-	\$30.0	\$30.0
Tax Allocation	\$122.7	\$122.7	\$137.7	\$15.0
Other	\$15.0	\$15.0	\$18.7	\$3.7
Total	\$3,387.3	\$3,754.2	3,888.5	\$501.2

*Variance relates to expansion of Medicaid eligibility, domestic spend increase, FY21 trend, directed payments trend

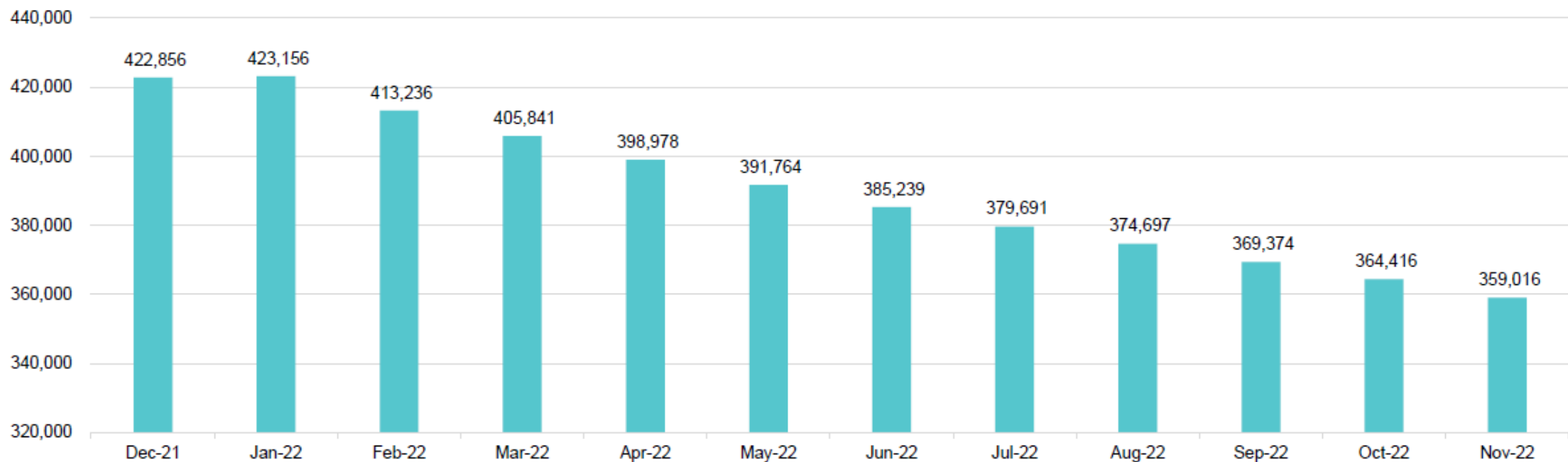




FY2022 Membership Projection: County Care

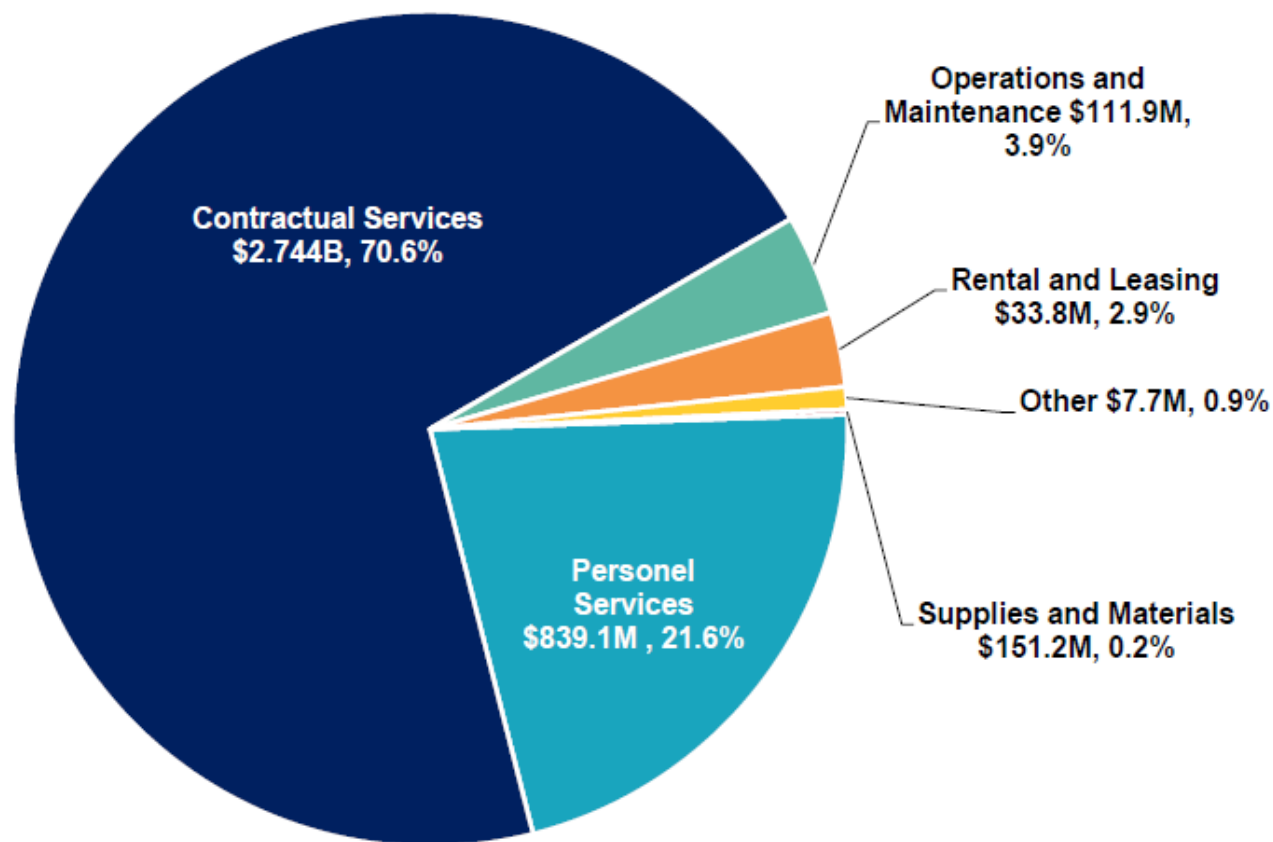


Assumes fewer individuals eligible following the expected resumption of redetermination and economic improvement





Health Enterprise Fund: Expenditures - \$3.89B



FY2021 Budget	\$3,387.3
FY2022 Budget	\$3,888.5
Variance	\$501.1

Key Variance Drivers:

- Health Plan membership (claims) \$405M
- Stroger/Provident Services Investment \$31M
- Personnel adjustments (e.g. COLAs, steps) \$20M
- Nursing positions \$18M



Health Enterprise Fund: Key Priorities



Service Expansion

- Expand subspecialty service lines to increase access to advanced services/surgery
- Invest in social work infrastructure to achieve better care management
- Restore ambulance runs, ICU services, and expand inpatient capacity at Provident Hospital
- Integrate primary and specialty care services to achieve a seamless care experience
- Open new health center at Belmont Cragin



Finance

- Expense mitigation through contract savings and reduction in agency costs
- Invest in revenue cycle
- Improve financial counseling services to help eligible patients secure benefits and coverage
- Establish Health Plan Services claims reserve



Public Health

- Expand public health initiatives
- Continue Covid-19 response
- Leverage grant support
- Population health integration
- Launch public health campaigns to educate, encourage and support residents in accessing preventive health services



Health Plan Services

- Maximize membership
- Expand care management, patient engagement and other patient services
- Improve utilization of Cook County Health facilities
- Expand value-based contracting

Long-Term Fiscal Sustainability

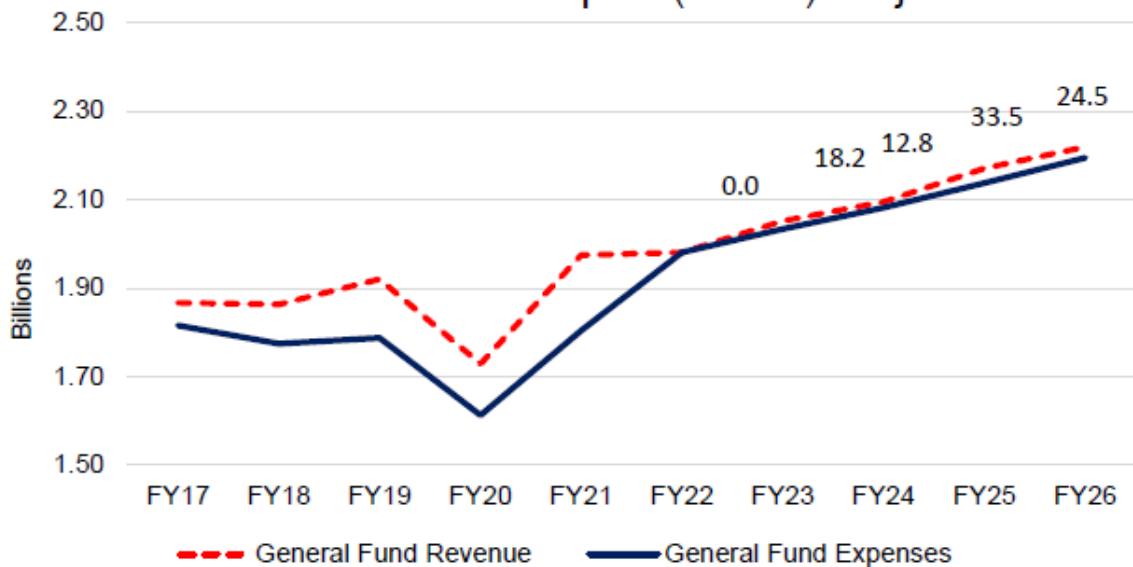




Long-Term Fiscal Planning

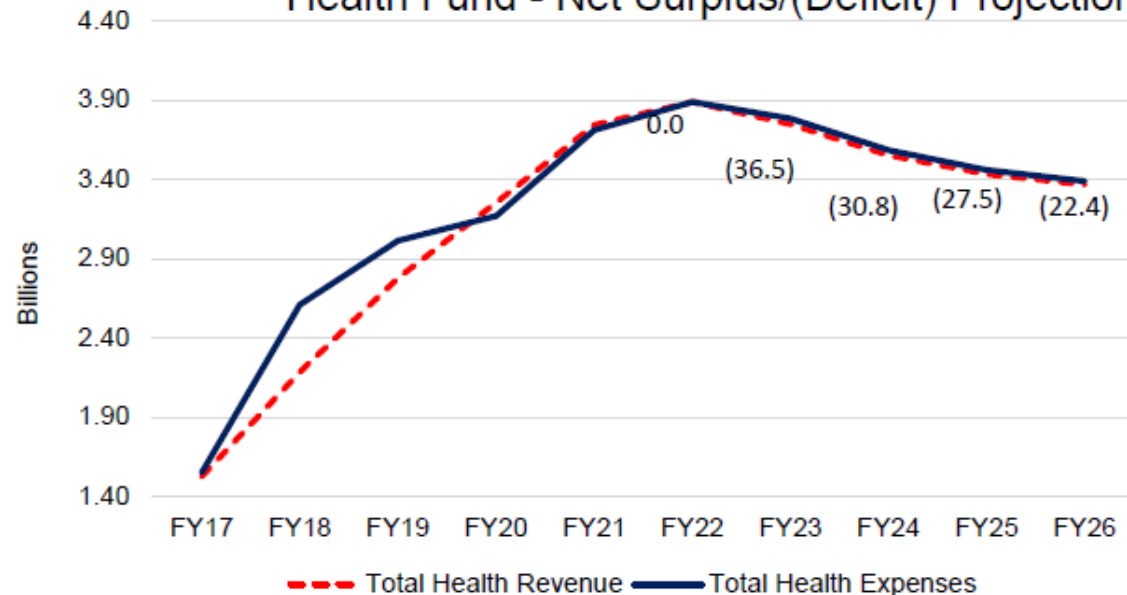


General Fund - Net Surplus/(Deficit) Projection



- Revenues are anticipated to keep pace with expenses largely due to expected growth in online sales tax
- Several other revenue sources like gas and Diesel, and Cigarette tax still fail to keep up with the growth rate of expenses
- Without online sales tax, projected expenses would exceed revenues by \$261 million by FY26

Health Fund - Net Surplus/(Deficit) Projection



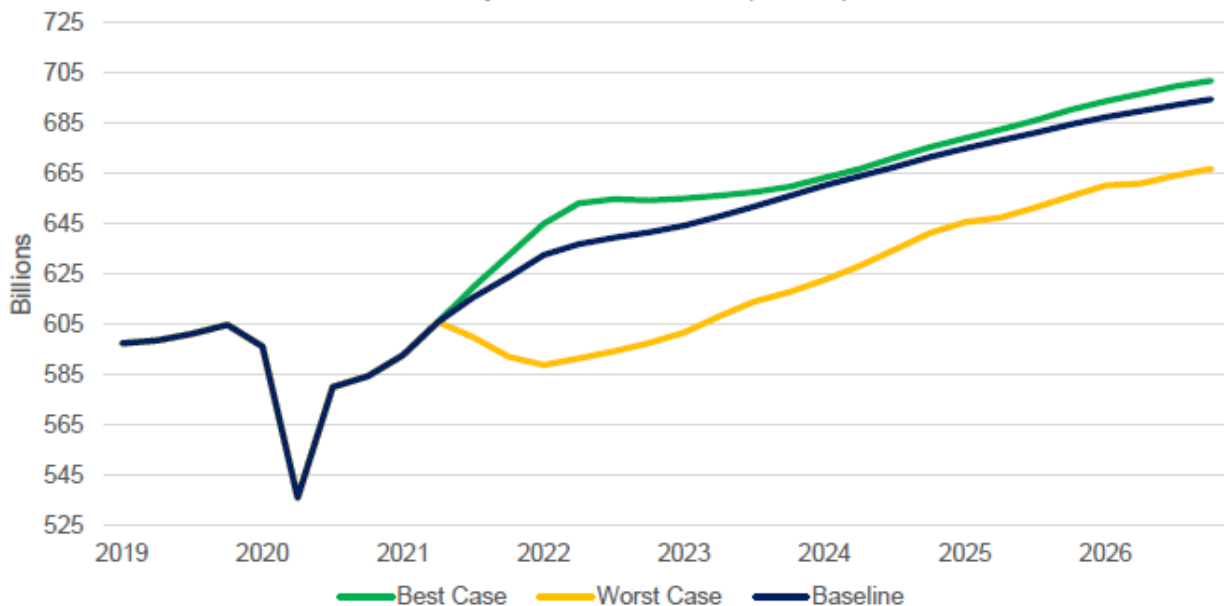
- Revenues are expected to be just short of expenses in the outyear projections
- Property tax allocations to the Health fund are expected to increase by \$10 million annually, and exceed the General fund allocation by FY26
- Declines in revenues and expenses in FY23 can be attributed to the reinstatement of redeterminations at Health Plan Services and return to pre-covid auto assignment levels



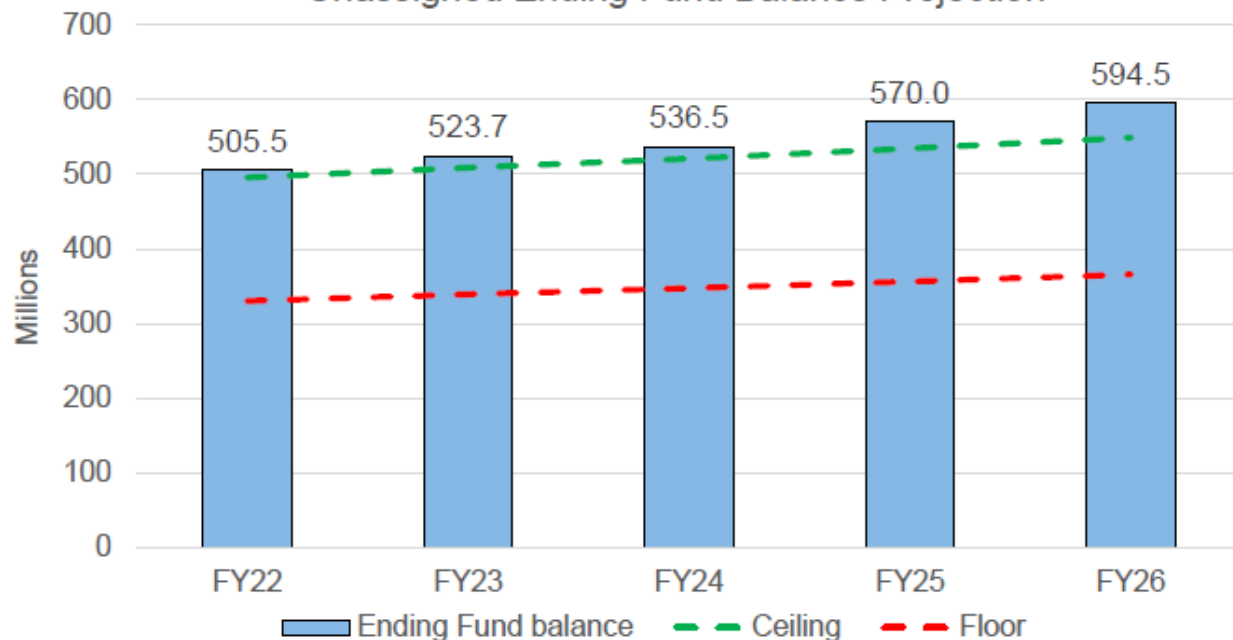


General Fund Alternative Scenarios

Real Gross Metropolitan Product (GMP)* Scenarios



Unassigned Ending Fund Balance Projection



In FY 2022:

- Base Case (used for Budget) – GMP will grow at 4.6%
- Best Case – GMP will grow at 6.4%
- Worst Case– GMP will grow at -0.8%
- 10% chance that projections may exceed the best case or may be below worst case

- Floor represents 2 months of projected general fund annual expenses and Ceiling represents 3 months of projected general fund annual expenses
- Best Case – ending fund balance is \$43.9 million greater than the base case in FY 22, and \$217.1 million greater in FY26
- Worst Case – ending funding balance is \$141.4 million but still above the floor in FY 22, and fully depleted by FY26



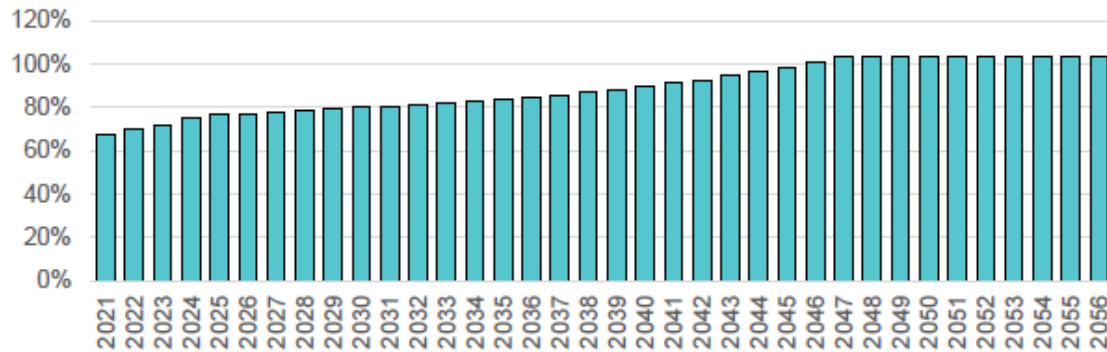


Addressing Pension Fund Liabilities

Pension Fund's funded ratio increased to 63.9% in just 5 years; without supplemental funding the ratio would be 53.3% at most

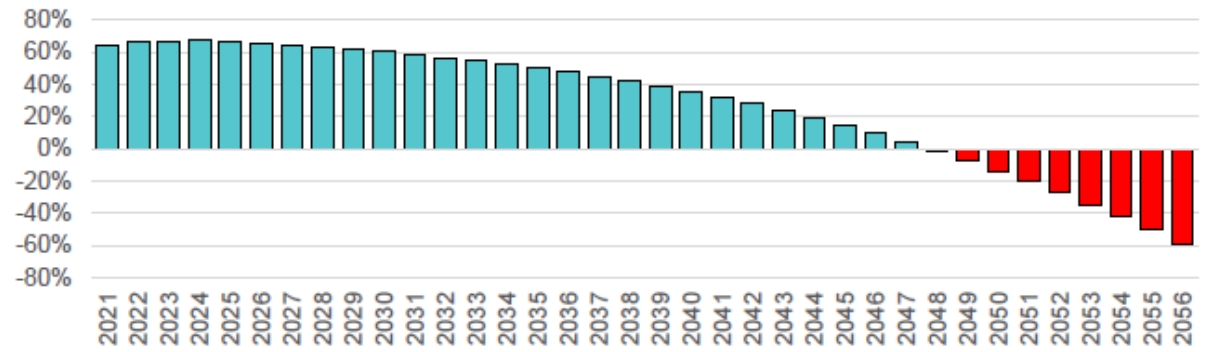
- The County has an annual Intergovernmental Agreement (“IGA”) with the Pension Fund, which includes supplemental payments in addition to the statutorily required maximum contribution
- These payments will total, by the end of FY21, over \$1.95 Billion, allowing the Pension Fund to keep its assets invested and take advantage of good market performance

Projected Funded Ratio with Supplemental Funding



• Fully Funded by 2046

Projected Funded Ratio without Supplemental Funding



• Insolvent by 2047

The FY22 budget recommends a supplemental pension amount of \$325 million and up to an additional \$20 million in the pension stabilization reserve





FY2022 Budget Calendar

Preliminary
Forecast
Released



July

President's
Executive
Recommendation
Released



Late
October

Budget
Amendments &
Vote on
Appropriation Bill



June

Public Townhall &
Mid-Year Budget
Hearings



Early
October

Public Townhalls &
Department
Budget Hearings



November



A large teal circle is centered on the page. Inside the circle, at the top, is a white horizontal dash. Below the dash, the word "Questions" is written in a bold, white, sans-serif font.

Questions

CONTACT US



Address:

118 N. Clark Street, Rm 1100
Chicago, IL 60602



Email:

Budget.Questions@cookcountyil.gov



Phone:

+1 312-603-5611

www.cookcountyil.gov/Budget





Appendix: Acronyms

- ARPA – American Rescue Plan Act
- BIPA – Benefits Improvement and Protection Act
- CCC – Clerk of the Circuit Court
- DSH – Disproportionate Share Hospital
- FTE – Full Time Equivalent
- GMP – Gross Metropolitan Product
- IBNR – Incurred But Not Received
- PD – Public Defender
- SAO – State’s Attorney’s Office
- SPF – Special Purpose Fund
- OCJ – Office of the Chief Judge





Offices Under the President

Lanetta Haynes Turner

FY2022

Offices Under the President
Budget Hearing

October 25, 2021



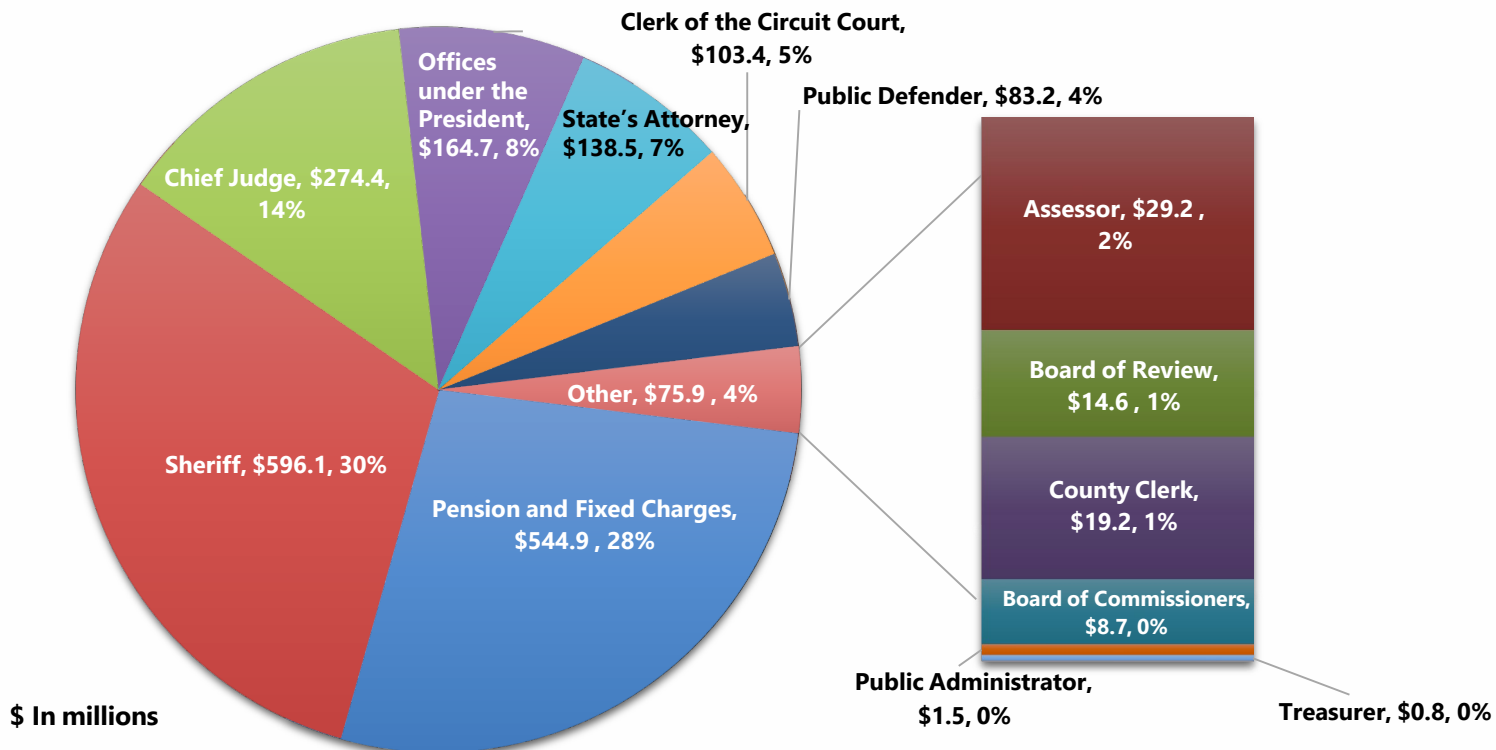
Toni Preckwinkle
President, Cook County Board of Commissioners





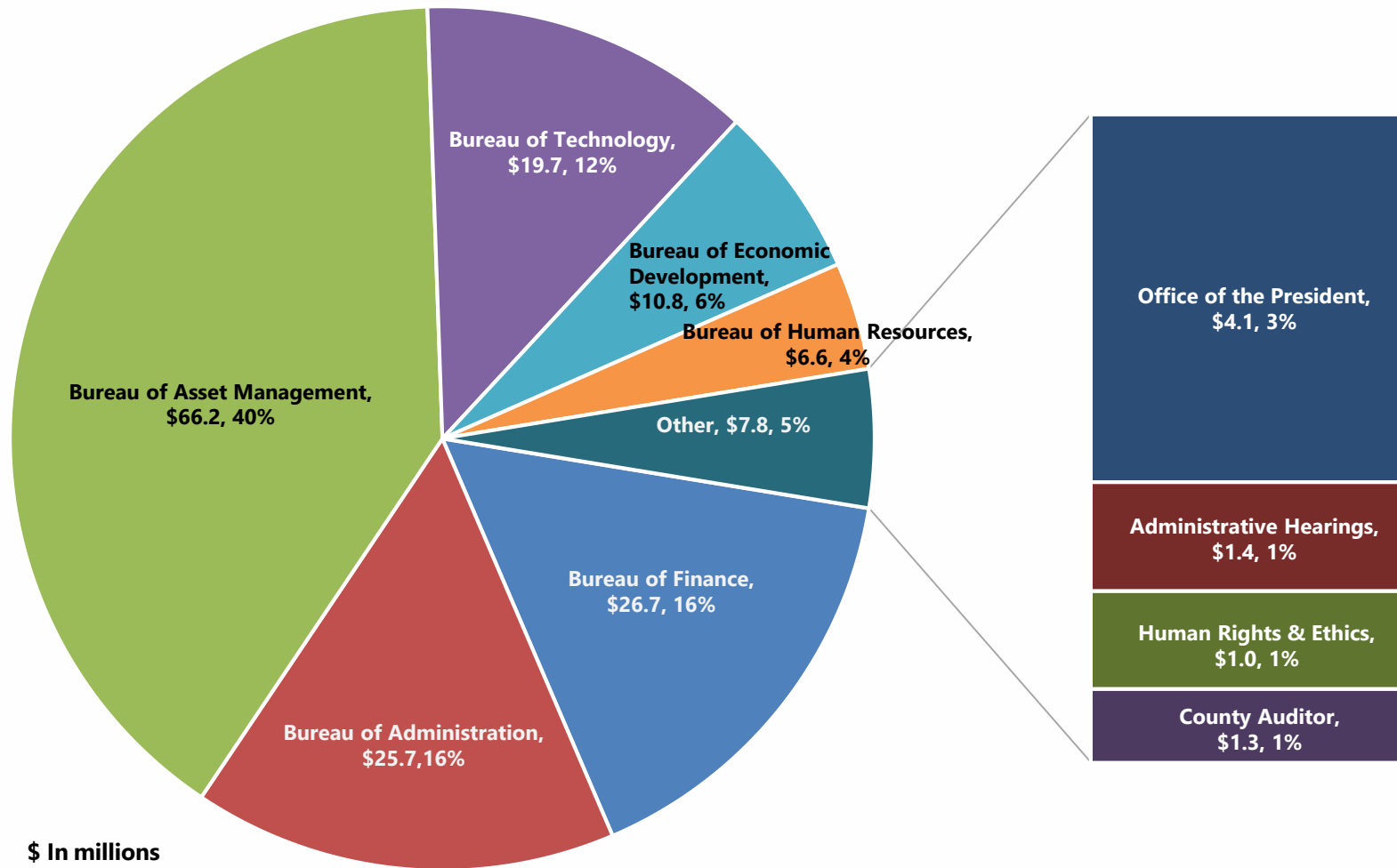
General Fund Budget: \$1.98B

Offices Under the President make up 8% of the General Fund Budget




Program Areas	2021 Adopted	2022 Recommended	% of GF Budget
Public Safety	\$1,149,341,075	\$1,198,221,177	60.5%
Finance and Administration	\$154,443,453	\$163,459,286	8.3%
Property and Taxation	\$61,719,864	\$63,716,928	3.2%
Economic Development	\$10,191,636	\$10,802,236	0.5%
Fixed Charges	\$520,631,637	\$544,879,858	27.5%
Total	\$1,896,327,665	\$1,981,079,485	100.0%

OUP By Bureau



Equity Fund



In FY2021	FY2021 – FY2022		
 <p>Healthcare</p>	 <p>Infrastructure</p>	 <p>Justice Initiatives</p>	 <p>Economic Development</p>
<p>\$40 Million</p>	<p>\$40 Million</p>	<p>\$20 Million</p>	<p>\$20 Million</p>
<ul style="list-style-type: none"> • Support for Charity care • Increased behavioral health care in South and West sides of Chicago • Support other safety net providers • Address health equity in underserved communities 	<ul style="list-style-type: none"> • Matching funds for Connect Illinois Broadband grant to address digital equity • Continued investment in “Invest in Cook” initiative • Inaugural investment in the Fair Transit South Cook pilot program 	<ul style="list-style-type: none"> • Grants for: <ul style="list-style-type: none"> • Anti-recidivism • Restorative Justice • Violence prevention/violence reduction • Re-entry services/housing support to returning residents/EM pop • Felony drug diversion programs/court support services 	<ul style="list-style-type: none"> • Small Business Assistance • Workforce training • Housing and resident needs, including: <ul style="list-style-type: none"> • Legal aid for foreclosure mediation) • Food, utility and direct cash assistance

Policy Roadmap



Healthy Communities

*Health
and Wellness*



Vital Communities

*Economic
Development*



Safe and Thriving Communities

*Criminal
Justice*



Sustainable Communities

*Environment
and Sustainability*



Smart Communities

*Public
Infrastructure*



Open Communities

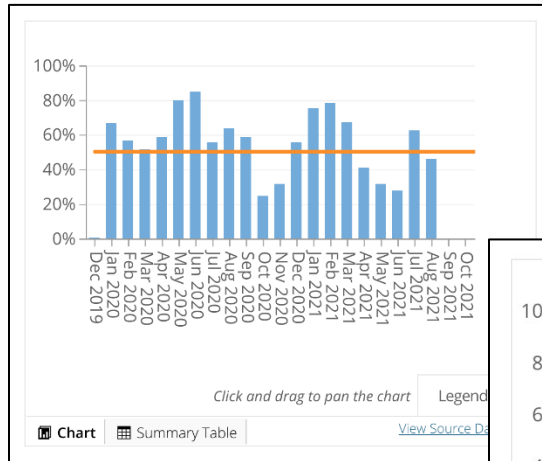
*Good
Government*

Healthy Communities

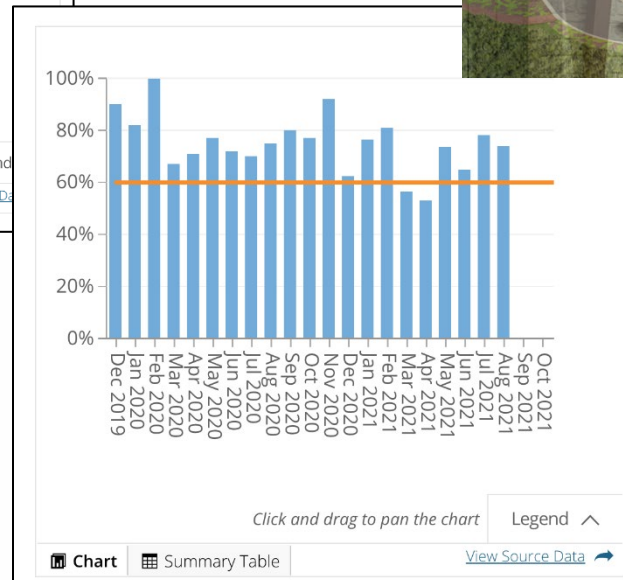


Highlights

Percent of rabies certificates received electronically by ARC (*below left*)



Percent of contacted veterans who are connected to other agencies or services (*right*)



Looking Ahead




South Suburban Humane Society will open a new animal shelter in FY2022 with grant assistance from ARC (*above*)

Vital Communities



Highlights

Cook County
LEGAL AID
for Housing and Debt 

Helping you resolve eviction, foreclosure, debt, and tax deed issues.

www.cookcountylegalaid.org



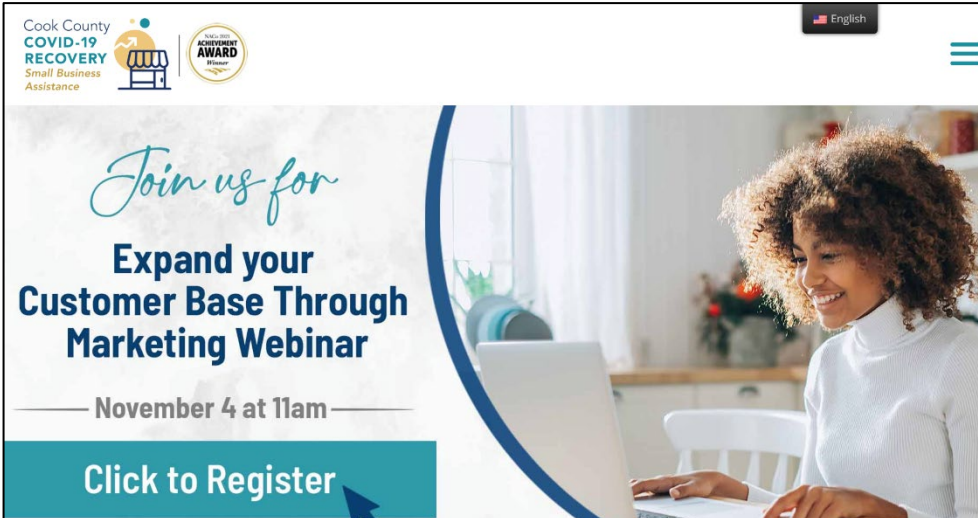
Cook County
COVID-19 RECOVERY
Emergency Rental Assistance 



RENT & UTILITIES HELP

 Toni Preckwinkle
Cook County Board President

GET READY TO APPLY
www.cookcountyil.gov/recovery

Looking Ahead



Cook County
COVID-19 RECOVERY
Small Business Assistance  

English

Join us for

Expand your Customer Base Through Marketing Webinar

November 4 at 11am

[Click to Register](#)

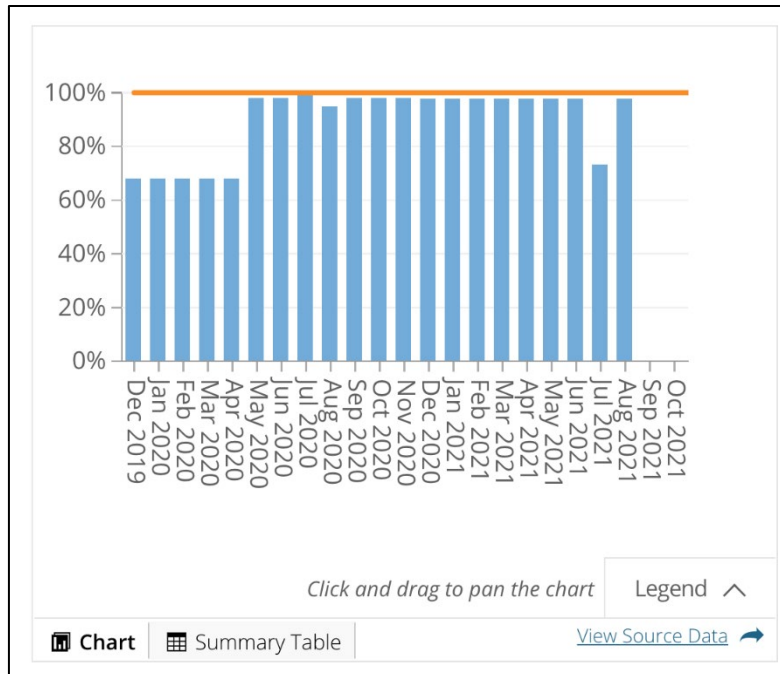
Programs like CCLAHD, Emergency Rental Assistance, and Small Business Assistance will be continued and expanded in FY2022 to ensure equitable, long-term recovery from the economic effects of the pandemic.

Safe and Thriving Communities



Highlights

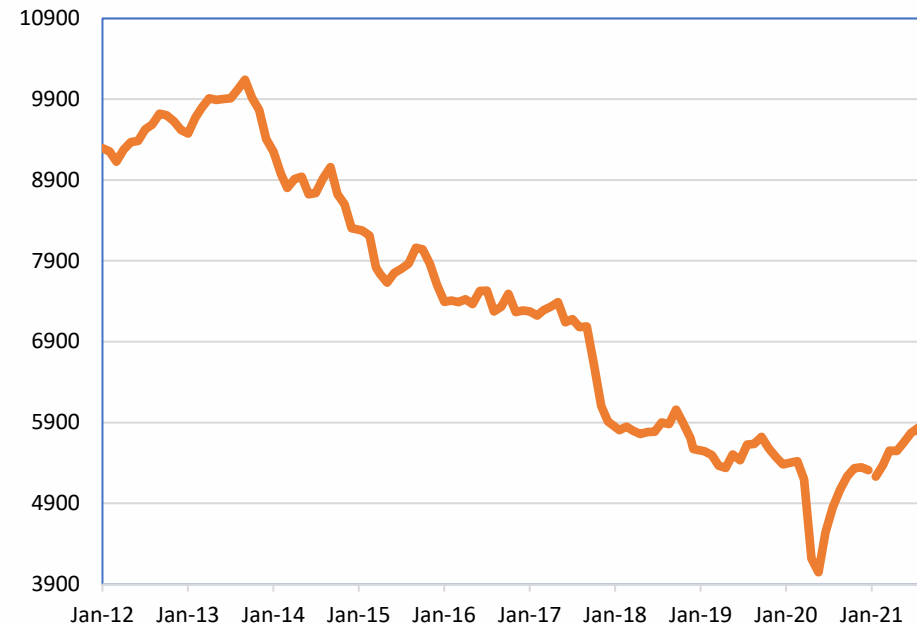
Percent of municipalities receiving communications through EMRS notification systems (*below*)



Looking Ahead

JAC will scale up grantmaking to address root causes of violence and continue to safely reduce the CCDOC population. (*10 year graph below*)

Cook County Department of Corrections Population



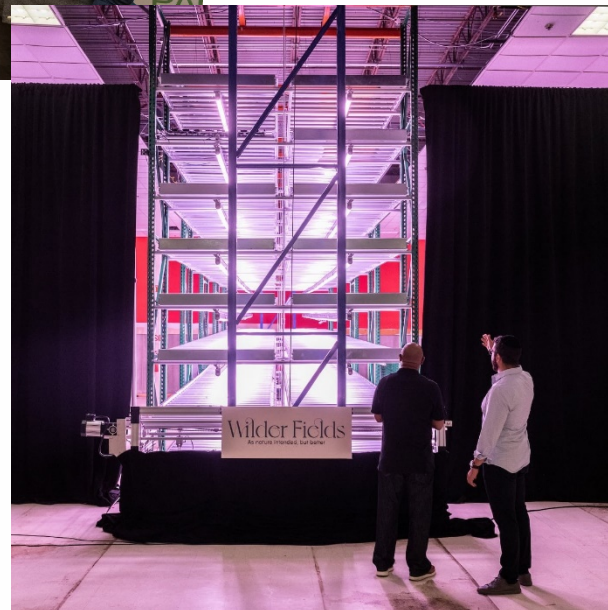
Sustainable Communities



Highlights



President Preckwinkle and Jake Counne, founder of Wilder Fields, an indoor, organic vertical farm and CPACE recipient repurposing a vacant Target building in Calumet City.



Looking Ahead



The Department of Environment and Sustainability will continue outreach efforts to educate the public and municipalities on the importance of recycling, conservation, and renewable energy.

Smart Communities



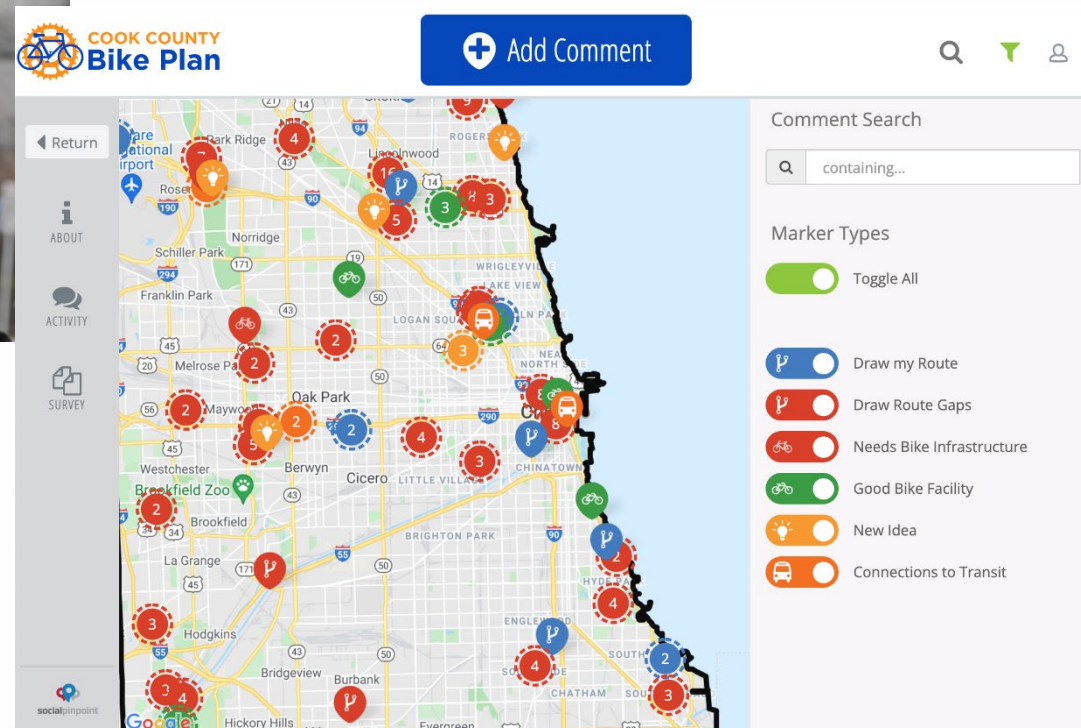
Highlights



Advertisement for Fair Transit South Cook as part of expanded outreach campaign. (above)

Looking Ahead

Digital engagement for the Cook County Bike Plan, to be published in FY2022. (below)



Open Communities



Highlights



Promotional image for Project Rainbow: a Cook County Initiative to provide educational programming for young children through the County Cable Channel, online, and through a new phone app. (*above*)

Looking Ahead

The President's Office and Bureau of Human Resources will begin racial equity training for all OUP employees to build individual and cultural competence in FY2022. (*below*)

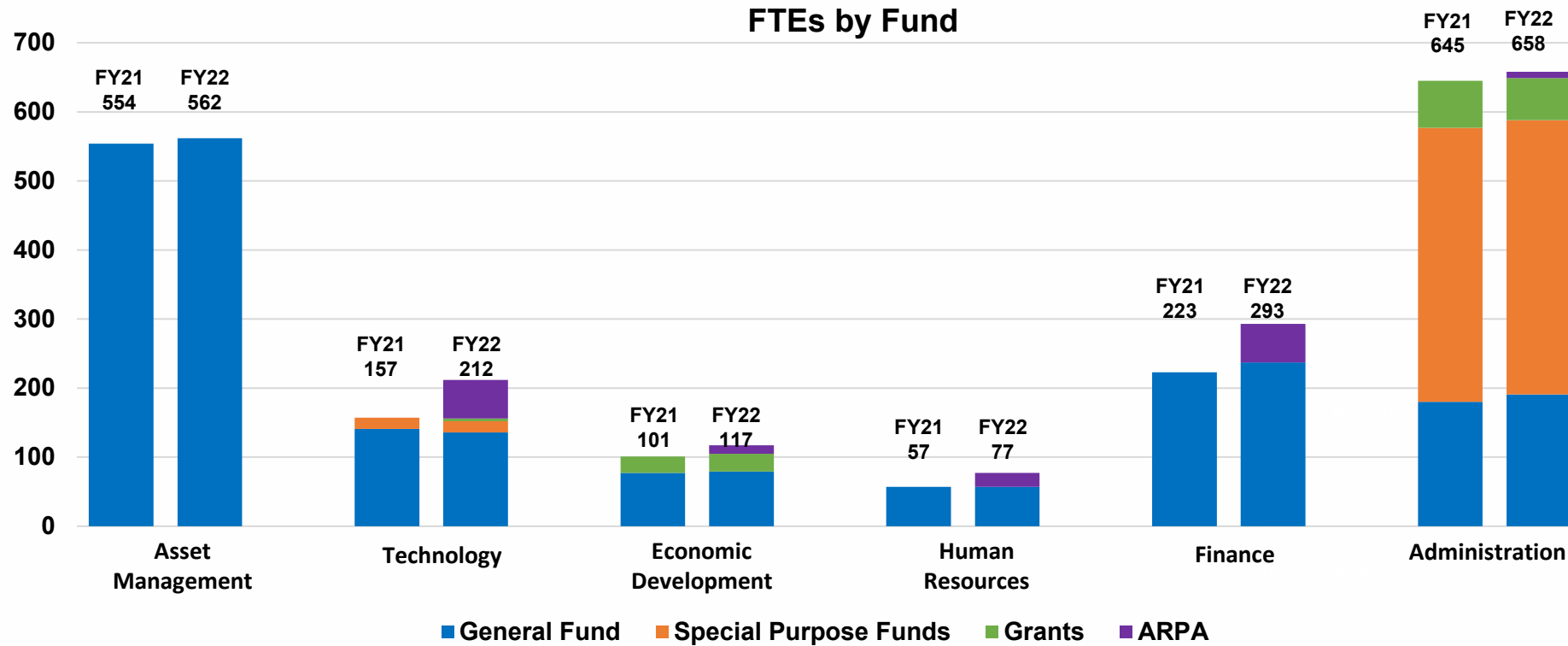
STRATEGIES	OUTCOMES
1 INTRODUCE AND IMPLEMENT RACIAL EQUITY ASSESSMENT TOOL	1 BUDGETING FOR EQUITY APPLY RACIAL EQUITY ASSESSMENT TO BUDGET DECISIONS
2 CREATE AND DRIVE ADOPTION OF RACIAL EQUITY POLICY	2 EMBED EQUITY WITHIN ORGANIZATIONAL STRUCTURE BUILD ON FOUNDATIONAL EFFORTS
3 LAUNCH RACIAL EQUITY TRAINING PROGRAM FOR EMPLOYEES	3 BUILD INDIVIDUAL AND COLLECTIVE CULTURAL COMPETENCE NURTURE INDIVIDUALS AND SHIFT CULTURE
4 LAUNCH AND IMPLEMENT LANGUAGE ACCESS POLICY	4 IMPROVE PUBLIC ACCESS INCREASE ENGAGEMENT BY REMOVING LANGUAGE BARRIERS
5 CREATE AND LAUNCH LATINX AGENDA FOR ADMINISTRATION	5 DESIGN AND BUILD LATINX STRATEGY DEVELOP PATHWAY FOR LEADERSHIP AND UPLIFT COMMUNITY VOICES

OUP Capacity Buildout



- Offices Under the President (OUP) largely support many critical operations throughout the County that serves as its backbone:
 - Asset Management
 - Finance
 - Human Resources
 - Technology
- Additionally, in recent years the County's investments in our community have also increased specifically in:
 - Economic Development
 - Justice
 - Transportation
- Since 2011, OUP has led the way by managing its operations as efficiently as possible, especially during difficult budget cycles
- As the County stabilized its finances and operations, there is an increased demand from internal and external stakeholders for more support services
- To address those increase demands OUP is requesting additional investments to ensure we can provide those critical services for all stakeholders efficiently and sustainably

OUP Full Time Equivalents (FTEs)

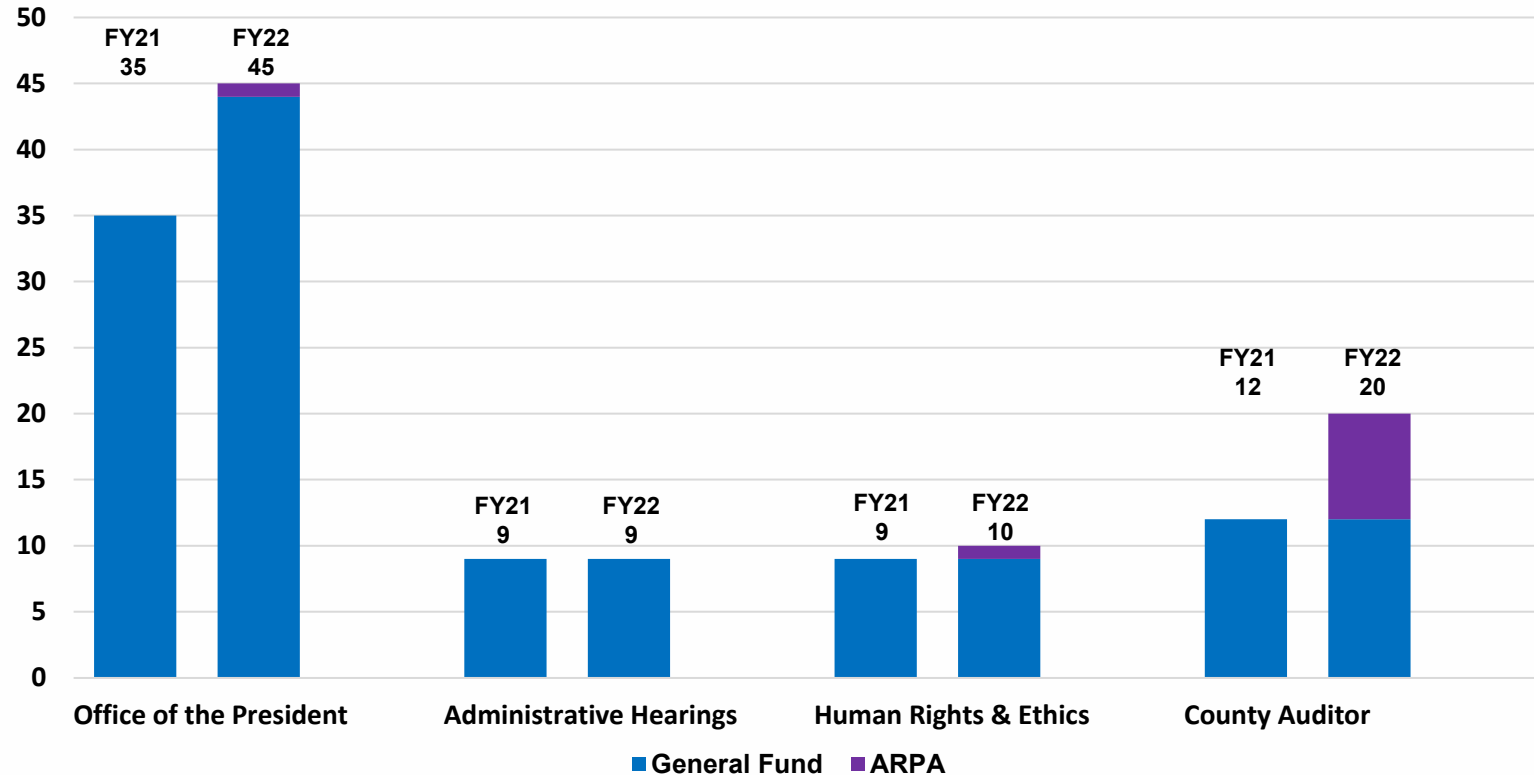


*ARPA request are allocated under the revenue loss category

OUP Full Time Equivalents (FTEs)



FTEs by Fund



*ARPA request are allocated under the revenue loss category

Questions?





Secretary to the Board of Cook County Commissioners

Lynne Turner



**Secretary to the
Board of Commissioners**

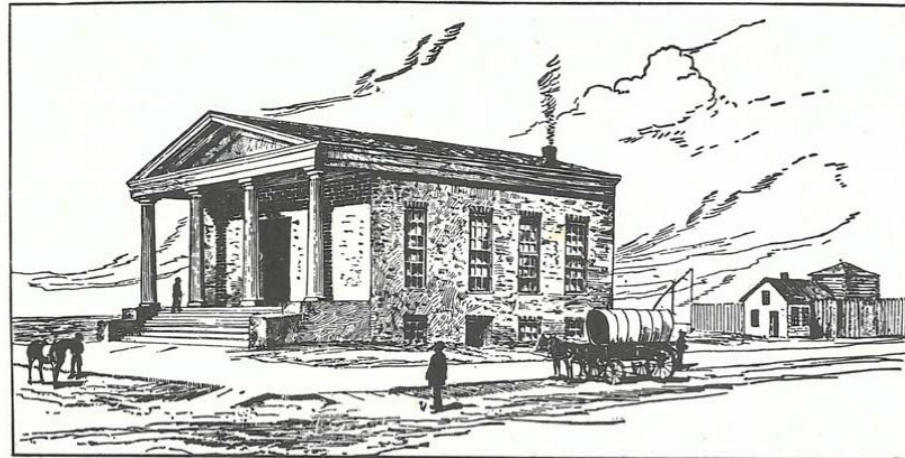
**Cook County Board of Commissioners Legislative
Unit**

County Historic Archives and Records Office

Secretary to the Board of Commissioners

First Cook County
Building

Alms House at Rear



Secretary to the Board of Commissioners

Lincoln in State

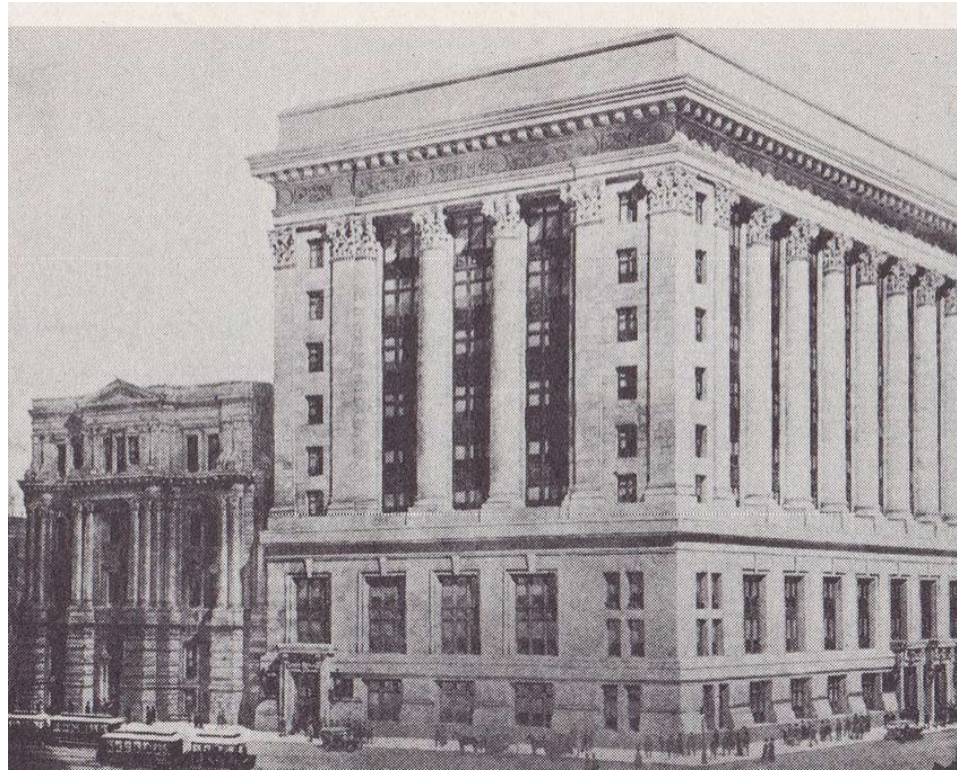
Lays in state in the County Building
Rotunda



Secretary to the Board of Commissioners

Cook County
Building 1907

County is first



Legislative Unit: Accomplishments


- Due to changes in Covid-19 The Legislative Unit of the Secretary to the Board of Commissioners has gone from remote meetings to hybrid meetings and back to remote meetings.
- The Legislative Unit of the Secretary to the Board of Commissioners helped 35 public bodies created by the Board of Commissioners meet notice requirements for over 200 meetings in the past year. Also, recorded motions and created minutes for over 200 meetings.
- The Legislative Unit of the Secretary to the Board of Commissioners helped 50 other Committees, Board and Commissions meet notice requirements for over 160 meetings in the past year
- The Legislative Unit of the Secretary to the Board of Commissioners helped 17 FPD Bodies created by the FPD Board of Commissioners meet notice requirements for over 75 meetings in the past year. Also, recorded motions and created minutes for over 75 meetings.
- The Legislative Unit of the Secretary to the Board of Commissioners edited and posted over 300 videos of meetings in past year.
- The Legislative Unit of the Secretary to the Board of Commissioners received over 1,000 written public comments and requests to address the Board and Committees in the past year via Survey Monkey. This number does not include the hundreds of emails we have received commenting on items.







**Legislative Unit:
Goals for Greater
Innovation and
Efficiency in FY2022**

- The Legislative Unit of the Secretary to the Board of Commissioners is looking into adding closed captioning to the live meeting video.
 - The Legislative Unit of the Secretary to the Board of Commissioners is looking into adding in electronic voting for the Board of Commissioners to help the speed and accuracy of recording motions and minutes.
- 


**Cook County
Historic
Archives and
Records Office
(CARO)**

- The Cook County Historic Archives and Records Office is one of two units in the Office of the Secretary to the Board of Commissioners.
- The mission of the Cook County Historic Archives and Records Office is to acquire, document, preserve, and promote the development and ongoing work of Cook County Government; and the contributions of Cook County residents.





Cook County Historic Archives and Records Office (CARO)

- All Archives attempt to acquire, preserve, promote, and educate.
 - Archivists manage, preserve and promote archives.
 - The Cook County Historic Archives and Records Office (CARO) is currently (2020-2021) comprised of the following team:
 - Manager of Archives (Archivist) - leads CARO
 - Administrative Assistant IV
 - Administrative Analyst I
 - Administrative Assistant II
- 








The role of the Manager of Archives

- Acquisition
- Preservation
- Promotion



The role of the Manager of Archives: Acquisition

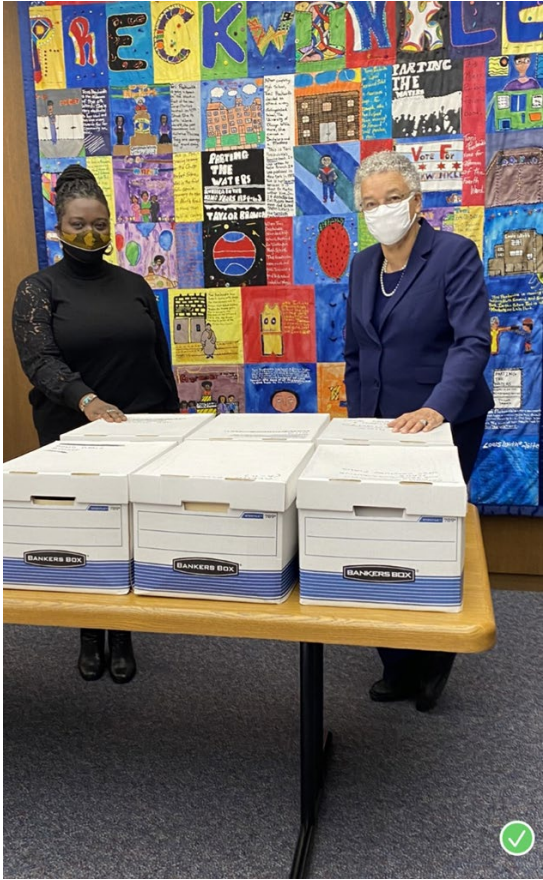
- Acquisition: Create an Archives that has two strong archival collecting focal areas: Cook County Government and Cook County Residents
 - Create the Cook County Government and Cook County Residents archival collections
 - Create the physical space to store the archival collections
 - Create the physical space to host patrons to use the archival collections
 - Develop relationships with OUP offices to acquire historically significant materials to preserve as archival collections
 - Develop relationships with Cook County Residents to acquire historically significant materials to preserve as archival collections
 - Develop relationships with external institutions, Cook County residents, and others that currently possess Cook County Government archival collections to add to the Cook County Historic Archives and Records Office records
- 

Acquisitions - Collections

The Cook County Historic Archives and Records Office has currently identified the following archival materials that will be represented in the Cook County Archives (Government and Residents):


- The Journal of Proceedings
- Photographs
- Clerk Brown (donation)
- President Preckwinkle (donation)
- President John Stroger (donation)
- Matthew DeLeon, former Secretary to the Board (donation)
- Cook County Resident - Personal Newspaper Collection (donation from Cook County staff)
- Cook County Resident – Personal collection of former Cook County employee (donation from family)
- Cook County Historic Hospital Rare Books (OUP Office)
- Cook County Historic Jail Division 1 & 1A Salvaged Items (OUP Office)
- Secretary to the Board of Commissioners Department materials (OUP Office)
- Archival materials (5th Floor Mailroom – OUP)

Acquisitions - Collections





The role of the Manager of Archives: Preservation

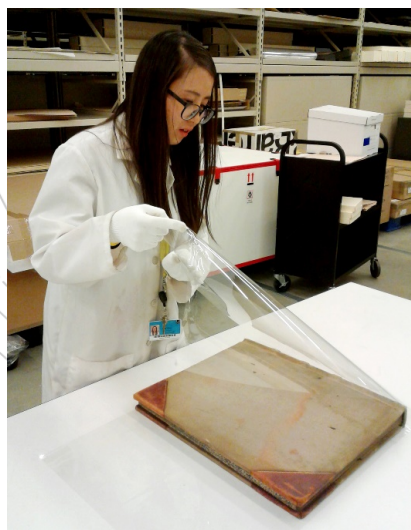
- Preservation: Document, arrange and store archival materials
 - Process, which is to arrange and describe, archival materials in environmental sound conditions
 - Physical Control: (in-person) Archival supplies--boxes, folders, etc., temperature, light, dust; (online) Digital preservation
 - Data and content management tools: software and services
- 



Preservation – Management


- Ordinance
- Guidelines, Policies, Agreements, Users Forms
- 3-5 Strategic Plan
- Internal Guides and Manuals

Preservation – Management






The role of the Manager of Archives: Promotion

- Promotion: Educate, Activate, Provide access and availability to the Cook County Historic Archives and Records Office and the Cook County Archives (Government and Residents)
 - Provides ongoing instruction to the Cook County Historic Archives and Records Office staff (implementing cohort learning model)
 - Create and participate in opportunities to educate, promote, and provide access to the Cook County Historic Archives and Records Office
 - Public Programs
 - Membership
 - Create reading rooms to host patrons who will use the archival materials
 - Promotional materials and services: webinars, workshops, newsletters, blogs, etc.
 - Create, facilitate and plan the 2031 Bicentennial Anniversary Celebration
- 



Promotion

- Reading Room/Institute for knowledge development (finding aids, exhibitions, displays)
 - Consortia Membership(s)
 - Community and Institutional Partnerships
 - 2031 Bi-Centennial Celebration Planning
 - Outreach & Engagement
 - Information Requests – Reference Desk
 - Website, Newsletter, Blogs
 - Adjunct Assistant Professor, Graduate School of Museum and Exhibition Studies (Archives and Collections)
- 

Recent Engagements

- Introduction to Archives Lunch & Learn
- 2020-2021 Flag Contest
- 190th Cook County Anniversary
- 2021 Chicago Cultural Alliance Conference Steering Committee
- 2021 Chicago Cultural Alliance Conference “Activating Heritage: Resilience and Anti-Racism” Annual Conference, Presentation and Session Speaker “Developing Cook County Government Archives”
- *Judas and The Black Messiah* Program
- Archives Space Diversity Partnership Program – Awards Committee
- 2021 Organization of American Historians Roundtable Discussion “Chicago’s Black Archives” panel discussion
- 2021 Racial Equity Week Working Group
- 2021 Racial Equity Week Panel Discussion “The Floor is Theirs...” with Chicago History Museum
- 2021 Dominican Archivists for a Centralized Repository Symposium Panel Discussion “Contemporary Archiving”
- 2021 - 2022 UIC Adjunct Assistant Professor, Graduate School of Museum and Exhibition Studies

THE FLOOR IS THEIRS

TEENS RECLAIM AND REACTIVATE HISTORY

Watch on Facebook Live at fb.com/PresidentPreckwinkle
Thursday, Sept. 16 | 3 p.m.



TONI PRECKWINKLE | COOK COUNTY BOARD PRESIDENT



COOK COUNTY
Judas and the Black Messiah Panel Discussion with Cook County



COOK COUNTY
Judas and the Black Messiah Panel Discussion with Cook County

The slide features decorative elements consisting of multiple thin, curved lines in shades of gray. On the left side, there are two sets of these lines, each set containing several parallel curves that sweep from the top towards the bottom. On the right side, there are also two sets of similar curved lines, mirroring the left side's design.

Q & A?



Office of the Public Administrator

Honorable Louis G. Apostol

Executive Summary

- To date in FY2021, the Office of the Public Administrator has investigated 1,264 cases, which is 20% higher than in FY2020.
- The PA's office has (14) full-time staff.
- To date in FY2021, the Public Administrator's Office has have generated over \$3,881,720 in fees, interest, court costs and funds for unknown heirs. The PA's current (FY2021) budget is \$1,412,000.
- The total revenue for the PA's Office is projected over (2) times its appropriated budget for 2021.
- To date in FY20201, the PA's fees alone have generated \$1,092,719 in revenue returned to the County.
- Over \$10,077,863 has been returned to heirs and beneficiaries via estate administration in FY2021.
- The PA continued the collaboration with the State Treasurer's Office in FY2021 to seek and verify additional unclaimed property. To date, over \$4,000,000 has been recovered from the *iCash* program for previously probated estates.

Executive Summary

- The budget request for FY 2022 is \$1,570,237 – an increase of \$158,237. These increases are:
 - SEIU CBA salary and benefit increases
 - Please note that even with our increases for salaries and wages, the FY22 request is only up 1.7% from last year.
 - Operating costs of 69 W Washington have gone up 3%
 - Increase for transportation and communication costs
 - Our volume of investigations has risen 20%, requiring us to put another investigator in the field.
 - Increased property management costs due to COVID-19
 - We've been unable to evict tenants due to the eviction moratorium and as such, we've had to insure properties for 1.5 years as well as foot the bill for maintenance costs. (Most of these costs will be reimbursed once we can sell these properties.)
 - This increase is simply to replenish a line item that was removed from our budget 10 years ago.
 - Bond premiums, postage, and communication services have all increased.

Executive Summary

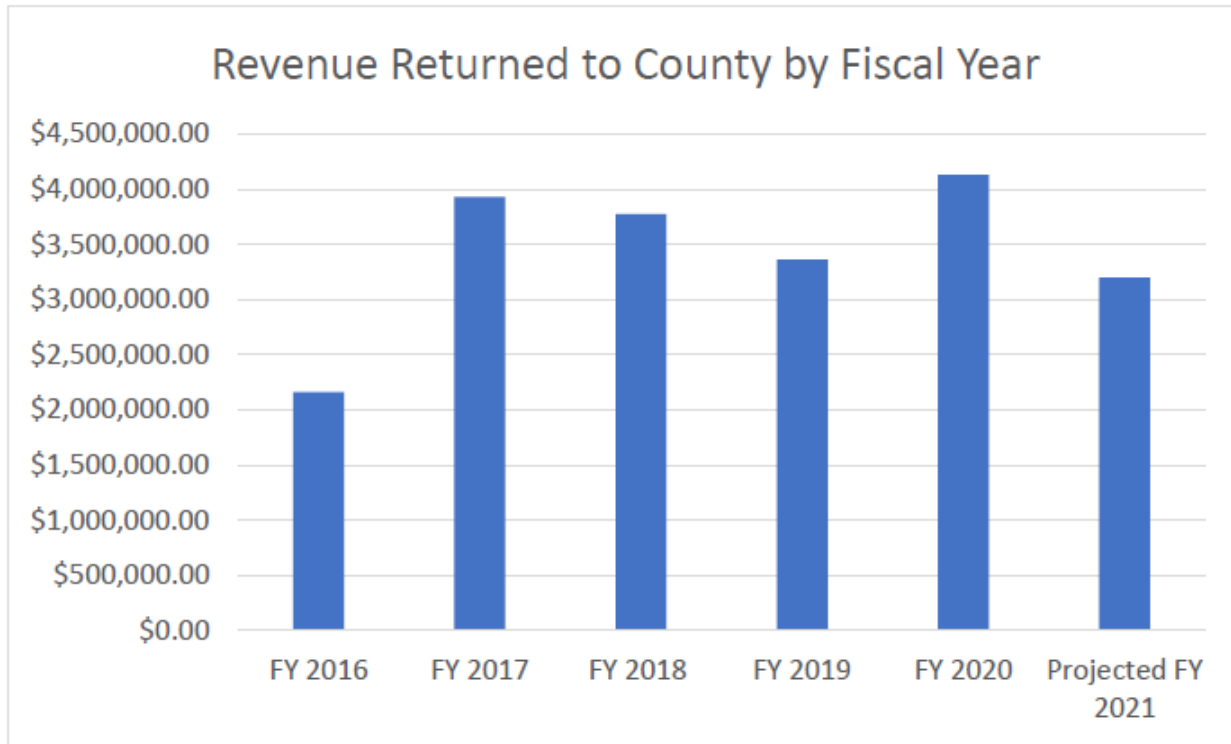
- The PA has achieved cost savings in the following areas:
 - An employee resignation and decision to leave the position vacant for most of the year.
 - Labor counsel declined his fee for a quarter of FY21 due to the COVID-19 shut-down.
 - The PA worked with BOT to receive a federal grant to replace PCs with laptops. This allowed employees to work from home and to avoid the PA requesting an appropriation.
 - The PA increased fees on wrongful death and survivor action cases.
- The Office of the Public Administrator is a significant revenue-producing agency for both the State and County. As stated above, the PA's Office is a zero-based budget in that the revenues it generates annually exceed its budget appropriation. As such, the PA recommends that additional reductions in FY 2022 will prohibit this office from adequately serving the citizens of Cook County.

Office Overview

- This State of Illinois office and Cook County share a unique and extraordinary relationship. The Office of Public Administrator for Cook County (the “OPA”) operates as a quasi-county agency in that our office budget and many personnel, payroll, pension, and collective bargaining aspects are administered under the Cook County systems, although we are legally a state office and almost all operations are judicially supervised probate proceedings.
- The OPA is also unique among other county agencies in that it is entirely self-supporting from operations (from fee revenues from administered probate estates) and do not ultimately draw on County or state tax revenues even though our budget is part of the County operating budget.

Office Overview

- Also, uniquely, the OPA regularly generates net funds *to the County* in the form of funds of OPA administered estates that are deposited with the County Treasurer for the benefit of unknown or unlocated heirs. In the past five fiscal years, the OPA has deposited the following amounts into the Cook County Treasury: \$2,161,633.65 (FY2016), \$3,929,165.42 (FY2017), \$3,778,221.87 (FY2018), \$1,886,656.68 (FY2019) and \$4,130,146.26 (FY2020).



- In the current FY2021, the projected deposit total (to date) is \$3,203,400, which is within the budgeted goals. This is contingent on the number of probate estates, size, and whether heirs exist and are located. In 2021, the PA's office has distributed over \$10,077,863 to known heirs of the administered estates.

Funding Sources of OPA

- This State of Illinois office and Cook County share a unique and extraordinary relationship. The Office of Public Administrator for Cook County (the “OPA”) operates as a quasi-county agency in that our office budget and many personnel, payroll, pension, and collective bargaining aspects are administered under the Cook County systems, although we are legally a state office and almost all operations are judicially supervised probate proceedings.
- The OPA is also unique among other county agencies in that it is entirely self-supporting from operations (from fee revenues from administered probate estates) and do not ultimately draw on County or state tax revenues even though our budget is part of the County operating budget.

Funding Sources of OPA

- The OPA is funded from fees charged to probate estates that the OPA is appointed (by the circuit court) to administer. These fund sources are as follows:

(1) Real estate and personal property -- escheats.

Pursuant to §5/2-1(h) of the Probate Act, if there are no known heirs of the decedent, any real estate owned by the decedent escheats to the situs county.

The personal property physically located in Illinois and the personal estate physically located or held outside Illinois that is the subject of ancillary administration of an estate being administered within this State escheats to the Illinois county of which the decedent was a resident or, if the decedent was not an Illinois resident, to the county in which the asset is located (usually Cook County). (All other personal property of the decedent, wherever situated, or its proceeds, escheats to the State and is delivered to the State Treasurer pursuant to the Uniform Disposition of Unclaimed Property Act, 765 ILCS 1025/1, *et seq.*)

Funding Sources of OPA

(2) Unknown heirs' distributions – escheat after claim period.

Pursuant to §24-20 of the Probate Act, when a ward, distributee (heir or legatee) of an estate or a claimant is known but cannot be in order to accept the property or distribution, the Public Administrator with court approval may sell the asset/property and deposit the net proceeds with the Cook County Treasurer to hold for that distributee. The person entitled to the deposited money may obtain it, with interest, upon application to the court and with satisfactory proof of right within 7 years; but if no such claim is made and approved by the deadline, the deposited funds escheat to the County.

(3) Public Administrator's Probate Fees.

Revenue is realized by the administrator's fees (and interest thereon) that are awarded by the probate court as compensation for the OPA's administration of estates. These fees are paid to Cook County directly by the OPA.

Overview of FY22 Budget Relative to FY21

The FY2022 budget retains the (13) staff and management positions currently budgeted (including the P.A.) and one part-time contract attorney.

All line items of the operations budget requested for FY22 are being requested at the same or lesser amounts requested in the FY2021 budget, except for the following:

- Line item #190/501838 (Transportation/Travel Services) – an increase of \$3,000 is being requested for a third investigator going out in the field FY2022.
- Line item #220/520150 (Communication Services) – an increase of \$595 is being requested due to a third investigator going out in the field FY2022.
- Line item #521054/10155 (Administration) is being requested in the amount of \$1,467, a 2% increase to provide the Public Administrator with a COLA increase. The Public Administrator receives no health, pension, or other benefits.
- Line item #501160/10155 (Salary/Wages of Regular Employees-Administration) is being requested in the amount of \$13,300 to bring management salaries in line with County averages; and two employee promotions.
- Line item #388/531670 (Computer Operation Supplies) is being requested in the amount of \$300 to purchase a color printer for the investigation department. The current is over 10 years old and needs to be updated.
- As with the other County offices, the FY22 budget contains a line item for “rent” in the Cook County Administration Building. This \$38,981 line item increases the FY22 budget but is an accounting item rather than a spending increase because the funds recirculate into the County treasury and are not actually expended.
- The FY22 budget contains a staff salary increase of \$12,267 which reflects the mandatory step increases per the union contract.

OPA Revenue to Cook County

- With respect to FY 2021, *to date* we have accomplished the following:

FY: 2021 to date:

OPA Budget	\$1,412,000.00
Estates Closed:	61
Estates Opened:	53
Investigations:	1,264
Monies Deposited to County:	\$2,761,444.23
Revenue/Interest:	\$1,092,910.57
Total:	\$3,881,720.80

FY: 2020

OPA Budget	\$1,318,240.00
Estates Closed:	61
Estates Opened:	52
Investigations:	909
Monies Deposited to County:	\$4,130,143.26
Revenue/Interest/Court fees:	\$2,130,324.94
Total:	\$6,260,471.20

OPA Revenue to Cook County

- In past years the OPA has accomplished the following:

FY: 2019

OPA Budget	\$1,318,240.00
Estates Closed:	60
Estates Opened:	101
Investigations:	1,294
Monies Deposited to County:	\$1,886,656.68
Revenue/Interest:	\$1,450,675.77
Total:	\$3,337,332.45

FY: 2018

OPA Budget	\$1,393,586.00
Estates Closed:	47
Estates Opened:	65
Investigations:	1168
Monies Deposited to County:	\$3,778,221.87
Revenue/Interest:	\$1,306,642.01
Total:	\$5,084,863.88

FY: 2017

To date: July 2017

OPA Budget	\$1,393,586.00
Estates Closed:	57
Estates Opened:	63
Investigations:	1,273
Monies Deposited to County:	\$3,929,165.42
Revenue/Interest:	\$1,070,541.21
Total:	\$4,999,706.63

FY: 2016

OPA Budget	\$1,111,234.00
Estates Closed:	70
Estates Opened:	68
Investigations:	1,289
Monies Deposited to County:	\$1,402,977.31
Revenue/Interest:	\$ 758,656.34
Total:	\$2,161,633.65

- It should be noted that these numbers represent funds directly earned by this office despite how they may be characterized or accounted by the Treasurer's office after they are deposited.



Cook County Treasurer

Honorable Maria Pappas

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Maria Pappas
Cook County Treasurer

Toni Preckwinkle
President
Cook County Board of Commissioners
118 N. Clark Street, Room 500
Chicago, IL 60602

October 25, 2021

Dear President Preckwinkle:

It is with great pleasure that I submit to you the Fiscal Year 2022 budget for my office.

Year after year, I come before the Board with a budget request that meets or exceeds the proposed target. My 2022 budget marks the 21st consecutive year that I have met or exceeded the target. **My budget for FY2022 is \$54,218 less than for FY2021.**

In 2021, my website had nearly TWO MILLION VISITS in a single month. Additionally, I am continuing to prioritize providing outreach to taxpayers, helping taxpayers claim part of \$72 million in duplicate and overpayment refunds and \$43 million in missing senior exemptions. Lastly, my new property tax think tank was created to foster policy proposals and work with legislators to make the property taxes less costly, fairer and more equitable.

The following are highlights of the FY2022 Treasurer's Office Budget:

- Our current employee count is 58, a **76.8 percent reduction** from 1998 when the office had 250 employees.
- If the office maintained a staff of 250 as it had in 1998, the budget for the office would be approximately \$55.5 million.
- 94 percent of the budget comes from commercial user fees. **Our goal continues to be an entirely self-funded office independent of any taxpayer-funded sources.**

I am proud to request the adoption of this FY2022 budget for the Treasurer's Office.

Sincerely,

A handwritten signature in cursive script that reads "Maria".

Maria Pappas
Cook County Treasurer

INTRODUCTION

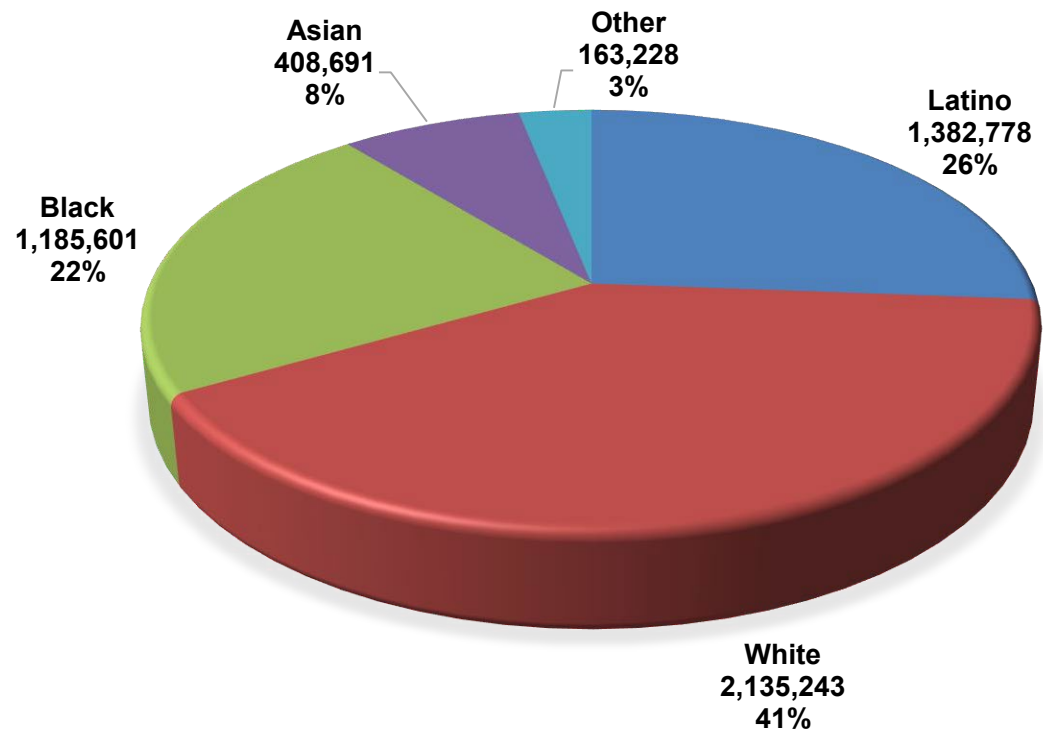


Cook County is the second-largest collector of property taxes in the United States and is home to City of Chicago, the country's third-largest city.

INTRODUCTION

Cook County's population is 5.28 million. In addition to the City of Chicago, 134 other municipal governments are located in the county.

One third of the population speaks a language other than English. The leading second languages are Spanish and Polish.



INTRODUCTION

The Cook County Treasurer's Office follows the laws from two primary sources, the **Illinois Property Tax Code** and **Cook County Municipal Code**.

Treasurer Maria Pappas' responsibilities include:

- **Printing and mailing** property tax bills on behalf of other local governments
- Collecting **\$16.1 billion** in yearly taxes from the owners of **1.8 million parcels** of property
- Distributing tax funds to approximately **2,200 local government units** to cover operations, pay bond debt and fund pension obligations
- **Investing the revenues** and other public funds of the County in conformance with federal and state laws and local ordinances
- Conducting a **tax sale of delinquent property taxes** as required by state law

INTRODUCTION

In FY1998 when Treasurer Pappas took office, there were a number of challenges:

- 250 employees in the office
- Only six '386' personal computers
- Office was not Y2K Compliant
- No Third Party Agent (TPA) wire payment system
- No lockbox
- No bank branches accepting payments
- No financial audit
- No Information Technology (IT) department
- No website
- No email system
- No phone system
- \$30 million in uncashed checks on the floor
- One mail-opening machine

The solution?

Automation, which has led to reduced headcount and greater efficiency.

Website

cookcountytreasurer.com



“Your Property Tax Overview”

at cookcountytreasurer.com is a one-stop shop for taxpayers

1.96 million visitors

August 2021

10.5 million visits

December 1, 2020 through October 1, 2021

86.6 million total visitors

since 2004

6.4 million visits

on mobile devices since December 2017

“Your Property Tax Overview”

at cookcountytreasurer.com is a one-stop shop for taxpayers

\$72 Million in Refunds

Online, electronic application
(going back 20 years)

\$43 Million in Missing Exemptions

for seniors

Download/Print your Property Tax Bill

See Important Messages

- Taxes paid or not paid
- Taxes sold or forfeited
- Mailed tax bill received or not
- Refund check status

View Taxing District Debt Information

- Access to financial reports
- Number of retirees vs. current employees

WEBSITE – PAGE VISITS

The Treasurer’s Office continues to improve the website with new features and expanded information.

As a result, **nearly 2 million visitors** accessed the site in August 2021 when the 2020 Second Installment tax bills were posted online and mailed.

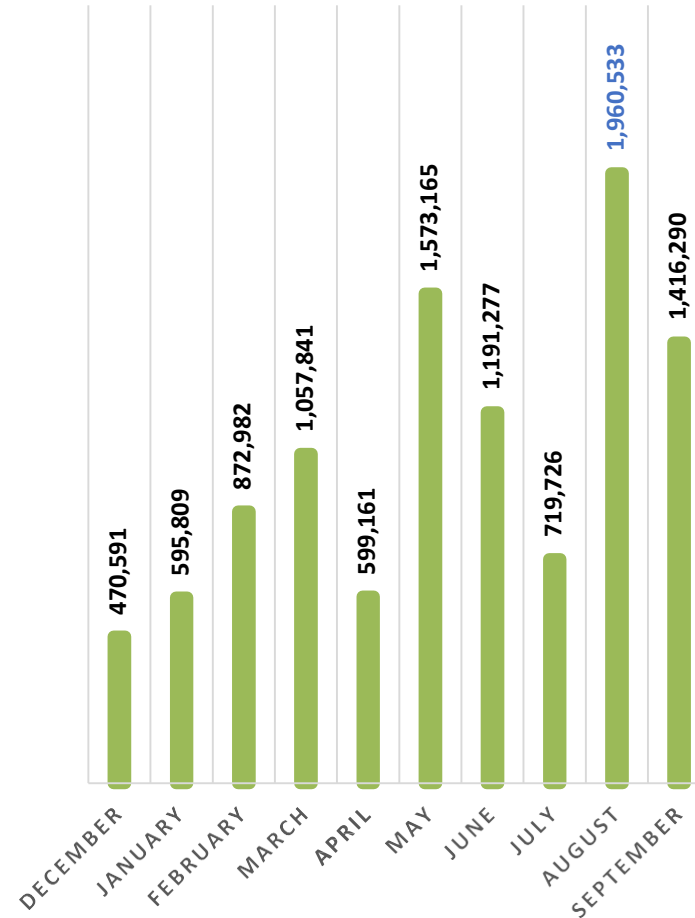
“Your Property Tax Overview” serves as a one-stop shop to provide quick access to:

- Current mailing name and address
- Tax amount due
- Tax bill download
- 20 year overpayments
- Tax exemptions going back four years

2 million

website visitors between 8/1/2021 and 8/31/2021

VISITS IN 2021



WEBSITE – PAGE VISITS

In FY2021, cookcountytreasurer.com has been visited more than **10.5 million times**.

General Statistics	December	January	February	March	April	May	June	July	August	September	October	YTD
Number of Visits	470,591	595,809	872,982	1,057,841	599,161	1,573,165	1,191,277	719,726	1,960,533	1,416,290	58,095	10,515,470
Average Visit Length (Minutes)	2.00	2.10	1.66	1.47	1.82	1.56	1.59	1.53	4.89	1.57	1.47	1.97
Visitors that visited more than once	68,007	87,274	121,202	145,713	86,141	89,887	88,158	119,669	131,741	125,496	8,479	1,071,767
First time visitors	208,849	303,565	501,037	461,508	316,501	325,047	300,153	374,033	540,520	581,544	36,229	3,948,986
Visited Pages	December	January	February	March	April	May	June	July	August	September	October	YTD
Property Tax Overview Results	211,142	264,798	483,148	525,476	300,606	1,033,514	875,602	334,444	1,375,905	981,661	37,943	6,424,239
Download Your Tax Bill	27,045	37,352	47,711	56,272	36,646	38,256	39,611	58,023	69,825	44,845	2,023	457,609
Payment Status Search	38,027	46,061	58,127	73,444	46,451	42,399	42,744	45,791	61,598	60,707	3,446	518,795
Apply for Refund Information	2,036	2,107	2,606	6,389	1,966	3,216	2,190	1,579	2,799	4,275	211	29,374
Overpayment Application/Status	4,076	4,718	7,098	11,002	4,526	5,996	4,870	4,594	9,811	8,063	448	65,202
Name/Address Change	9,226	10,821	20,997	21,657	12,936	12,834	18,830	18,333	21,150	16,477	1,084	164,345
If Taxes Were Sold	965	1,218	1,311	2,029	1,003	1,037	1,168	1,322	1,405	1,510	66	13,034
Annual Tax Sale Information	412	997	713	930	371	328	392	457	417	642	0	5,659
Research A Topic	572	474	481	531	331	397	376	630	601	416	11	4,820
News Article View	21,435	6,213	8,159	11,138	7,326	8,262	9,531	9,568	8,282	5,156	156	95,226
TPA Home Site (Bulk Wire Payments)	8,284	87	11,181	12,653	7,429	8,140	7,492	6,053	8,608	12,039	272	82,238
Community Bank Home (Teller View)	350	539	1,745	925	556	440	487	903	1,330	1,582	106	8,963
Payment By Electronic Check	8,707	20,945	143,147	82,384	34,720	20,578	7,347	5,132	56,278	158,651	19,060	556,949
Payment By Credit Card	2,459	3,724	16,388	15,169	6,214	5,115	2,555	1,859	7,797	19,244	2,979	83,503
Estate Search	589	703	772	1,038	489	761	715	820	1,221	1,293	39	8,440
Sign up for email notification	793	1,126	1,332	1,923	1,038	832	904	997	1,676	1,375	42	12,038
Due dates	2,250	4,251	6,815	6,019	3,175	4,116	7,670	37,960	30,395	6,560	329	109,540
Exemption Results	9,688	13,745	22,265	24,000	12,518	12,542	12,175	12,980	20,917	18,696	857	160,383
Homeowner Exemption Information	3,796	6,362	10,407	9,865	3,640	3,650	3,005	3,681	9,165	7,473	296	61,340
Senior Citizen Exemption	1,848	3,613	6,269	4,738	1,813	1,725	1,759	2,155	5,399	4,670	186	34,175
Senior Citizen Freeze Exemption	1,942	4,140	6,369	4,540	1,821	1,842	1,899	2,254	5,357	4,690	177	35,031
Contact Us Form	2,767	1,121	2,442	3,484	1,948	2,078	1,702	3,403	3,724	3,067	283	26,019

*Through October 1, 2021

WEBSITE – PAGE VISITS

The heart of the Treasurer’s Office is cookcountytreasurer.com. The site was created internally and allows taxpayers to easily:

- Submit payment online
- Check payment status
- Download electronic tax bill
- Search for refunds
- Check property tax exemptions
- Obtain frequently used forms
- Contact us via email
- Download informational brochures
- Read important studies

The site has been visited **nearly 86.6 million** times since 2004.

86.6 million
website visitors

Fiscal Year	Site Visits
2021*	10,515,470
2020	7,277,861
2019	7,477,080
2018	6,630,301
2017	5,063,847
2016	4,554,406
2015	4,068,008
2014	3,051,125
2013	3,766,049
2012	4,367,537
2011	4,081,384
2010	3,776,292
2009	3,390,660
2008	3,412,301
2007	4,832,303
2006	3,678,393
2005	3,904,819
2004	2,738,366
Total	86,586,202

*Through October 1, 2021.

The screenshot shows the homepage for Maria Pappas, Cook County Treasurer. At the top left is the Cook County Seal. To its right is the name "MARIA PAPPAS, COOK COUNTY TREASURER". Below this is a dark navigation bar with links: Payments, Exemptions, Refunds, Seniors, Your Tax Bill, Tax Sale, Foreign Language Brochures, Forms, About The Office, and News and Video. The main content area is a grid of six colored boxes, each with a title and a list of links.

MARIA PAPPAS, COOK COUNTY TREASURER

Payments Exemptions Refunds Seniors Your Tax Bill Tax Sale Foreign Language Brochures Forms About The Office News and Video

- Pappas Studies**
 - Tax Year 2020 Tax Bill Analysis
 - Scavenger Sale Study
 - 20-Year Property Tax History
 - See the Top 50 Largest Tax Increases since 2000 by Chicago ward and suburb
 - Voter Turnout 2011-2020
 - Debt Study - View taxing district debt attributed to your property.
- Your Property Tax Overview**
 - View taxing district debt attributed to your property
 - Search \$72 million in available property tax refunds
 - Search \$43 million in missing exemptions going back four years
 - Change your name and mailing address
- Pay Online for Free**
 - Use your bank account to pay your property taxes with no fee
- More Ways to Pay**
 - Chase
 - Community Bank
 - Mail
 - Our Office
- Avoid the Tax Sale**
 - Are your taxes delinquent?
- Downloadable Forms**
 - Apply for a refund
 - Receive your bill by email
 - Request tax deferral for seniors, military

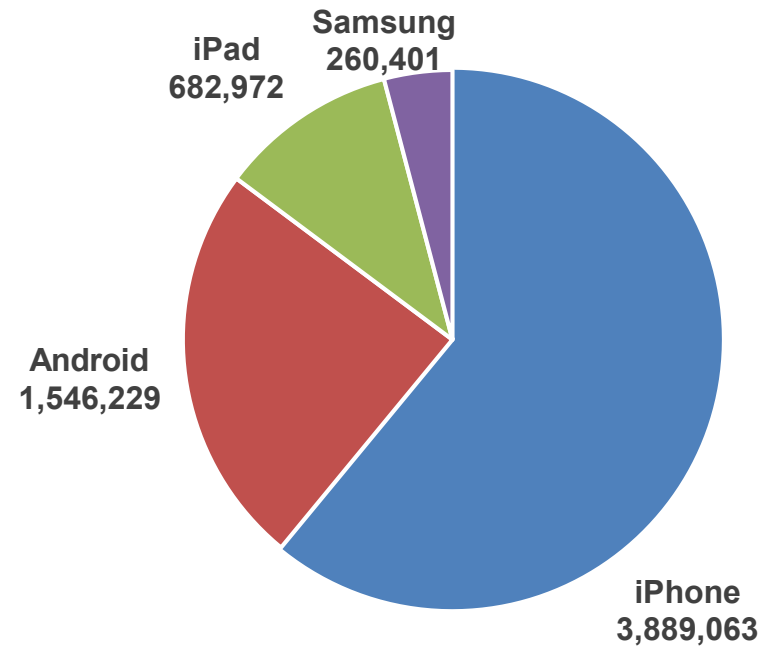
MOBILE WEBSITE (cookcountytreasurer.com)

The site was upgraded in June 2015 to better assist taxpayers using a mobile device.

Programming code automatically recognizes if a visitor is using a mobile device and conforms the layout and design to fit the device.

Since December 1, 2017, there have been **nearly 6.4 million** website visits from mobile users.

Mobile Visits



6.4 million

mobile device visitors to cookcountytreasurer.com

MOBILE WEBSITE (cookcountytreasurer.com)



WEBSITE – DUPLICATE/OVERPAYMENT REFUND SEARCH

The website has built-in functionality to display if a property address or property index number (PIN) has an overpayment going back 20 years.

In May 2020, the Treasurer's Office introduced a new feature that allows Taxpayers to easily complete an electronic, online refund application to claim an overpayment of taxes. The office streamlined the process to eliminate paper refund applications.

Currently, there are about **\$72 million in overpayments** available from the Treasurer's Office.



\$72 million
in available duplicate and overpayment refunds

WEBSITE – SEARCH FOR MISSING EXEMPTIONS


The site details the property tax exemptions received for the most recent four years.

About **24,000 senior citizens could save a total of \$43 million** by applying for exemptions they did not receive.

If a taxpayer needs to apply for a missing exemption, a link takes them to the application.

\$43 million

possible total dollar amount of missing exemptions


MARIA PAPPAS, COOK COUNTY TREASURER

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Your Property Tax Overview

- Overview - Payments
- Download Your Tax Bill
- Name or Address Change
- Tax Exemptions
- Delinquent Taxes
- Overpayment Refunds
- Overpayment Refund Status
- Uncashed Checks
- Taxing Districts' Financials
- Property Tax Appeal Board Refunds
- 20-Year Tax Bill History
- Debt to Property Value

PROPERTY TAX EXEMPTION HISTORY

Property Index Number (PIN): 13-36-XXXXXXXXXX BEGIN A NEW SEARCH

For this PIN, here are the property tax exemptions for Tax Years 2017-2020.

You may also [view lists of properties](#) possibly missing senior exemptions for Tax Year 2018.

This information is updated every Monday.

	2020	2019	2018	2017
Homeowner Exemption:	NO	YES	NO	YES
Senior Citizen Exemption:	NO	YES	NO	YES
Senior Freeze Exemption:	NO	NO	NO	YES
Returning Veteran Exemption:	NO	NO	NO	NO
Disabled Person Exemption:	NO	NO	NO	NO
Disabled Veteran Exemption:	NO	NO	NO	NO

If you are entitled to an exemption you did not receive:

- [Apply for a missing exemption](#)
- Cook County Assessor's Office: 312.443.7550
- Owners of property outside the city of Chicago also may contact their [Township Assessor](#)

ELECTRONIC TAX BILL (PDF)

In July 2017, the Treasurer's Office began offering property owners the option to download or print their tax bill in PDF format. Previously, requests for duplicate bills were printed in hard copy form and mailed to owners.

The website has produced **more than 3 million electronic tax bills** since December 1, 2017.


20,025 electronic tax bills were generated on August 17, 2021, the highest number of bills produced on a single day.

Year	Quantity
2021	838,286
2020	813,050
2019	643,877
2018	647,279
2017 <small>(Introduced 12/1/2017)</small>	72,793
Total	3,015,285
<small>*Through October 1, 2021.</small>	

3,015,285

electronic tax bill requests from taxpayers

ELECTRONIC TAX BILL (PDF)



MARIA PAPPAS, COOK COUNTY TREASURER

[Payments](#) [Exemptions](#) [Refunds](#) [Seniors](#) [Your Tax Bill](#) [Tax Sale](#) [Foreign Language Brochures](#) [Forms](#) [About The Office](#) [News and Video](#)

Your Property Tax Overview

Overview - Payments

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GET A COPY OF YOUR COOK COUNTY PROPERTY TAX BILL

Property Index Number (PIN): **17-06-430-020-0000** BEGIN A NEW SEARCH

Download Your Tax Bill

Open a PDF of your tax bill that can be printed and used to pay in person or by mail.

- [Tax Year 2020 Second Installment](#) Due Friday, October 1, 2021
- [Tax Year 2019 Second Installment](#) Due Monday, August 3, 2020
- [Tax Year 2018 Second Installment](#) Due Thursday, August 1, 2019

Stop receiving your tax bill by mail.

[Sign up for eBilling to receive future tax bills via email.](#)

[BEGIN A NEW SEARCH](#)

[Print](#)

DISCLAIMER: The information on this screen comes from many sources, few of which are in the responsibility for their PIN, property location, taxpayer address, and payment amounts posted due

TOTAL PAYMENT DUE		2020 Second Installment Property Tax Bill - Cook County Electronic Bill					
\$2,590.16	Property Index Number (PIN)	Volume	Code	Tax Year	(Payable In)	Township	Classification
By 11/01/2021	17-06-430-020-0000	585	77001	2020	(2021)	WEST CHICAGO	2-41
IF PAYING LATE, PLEASE PAY	11/02/2021 - 12/01/2021	12/02/2021 - 01/01/2022	01/02/2022 - 02/01/2022				LATE INTEREST IS 1.5% PER MONTH, BY STATE LAW
	\$2,627.09	\$2,664.02	\$2,700.95				

TAXING DISTRICT BREAKDOWN					
Taxing Districts	2020 Tax	2020 Rate	2020 %	Pension	2019 Tax
MISCELLANEOUS TAXES					
Metro Water Reclamation Dist of Chicago	134.64	0.378	5.47%	14.95	125.34
Parks-Museum/Aquarium Bond	0.00	0.000	0.00%		0.00
Chicago Park District	117.19	0.329	4.76%	4.98	105.04
Miscellaneous Taxes Total	251.83	0.707	10.23%		230.38
SCHOOL TAXES					
Board of Education Chicago	1,302.23	3.656	52.90%		1,166.44
Chicago Community College District	53.78	0.151	2.18%		48.01
School Taxes Total	1,356.01	3.807	55.08%		1,214.45
MUNICIPALITY/TOWNSHIP TAXES					
Chicago School Bldg & Imp Fund	59.13	0.166	2.40%		54.46
Chicago Library Fund	49.87	0.140	2.03%		38.99
City of Chicago	562.78	1.580	22.86%	389.67	516.52
Municipality/Township Taxes Total	671.78	1.886	27.29%		609.97
COOK COUNTY TAXES					
Cook County Forest Preserve District	20.66	0.058	0.84%	0.71	19.01
County of Cook	96.88	0.272	3.94%	30.98	88.61
Cook County Public Safety	47.02	0.132	1.91%		43.18
Cook County Health Facilities	17.45	0.049	0.71%		14.50
Cook County Taxes Total	182.01	0.511	7.40%		165.30
(Do not pay these totals)	2,461.63	6.911	100.00%		2,220.10

WEBSITE – WARNING FOR SOLD/FORFEITED TAXES

“Your Property Tax Overview” tells property owners if taxes were sold or forfeited at the Annual Tax Sale.

A message warns property owners to contact the Cook County Clerk to redeem sold taxes. **11,920 properties were sold in the May 2019 sale.**

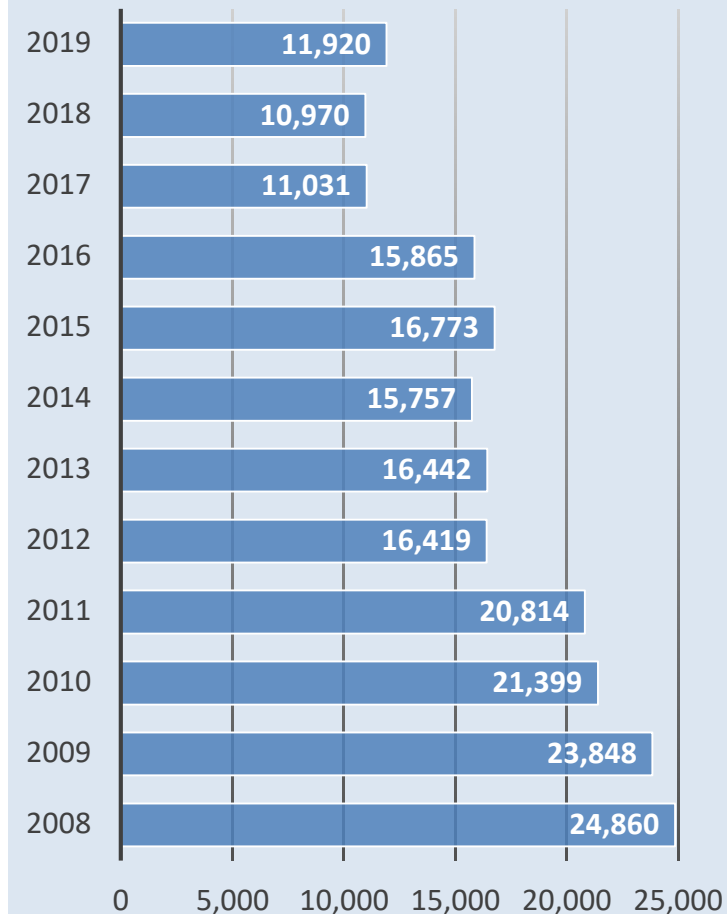
The 2018 Annual Tax Sale scheduled for May 2020 was postponed due to the COVID-19 pandemic. It will begin on November 5, 2021.

Redeeming taxes as soon as possible is important to avoid costly interest charges.

11,920

number of properties sold at the May 2019 tax sale

PINs Sold in Annual Tax Sale





MARIA PAPPAS, COOK COUNTY TREASURER

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Your Property Tax Overview

Overview - Payments

Download Your Tax Bill

Name or Address Change

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20-Year Tax Bill History

OVERVIEW - PAYMENTS

Property Index Number (PIN): 20-35- [REDACTED]

[BEGIN A NEW SEARCH](#)

Scroll down for more information.



Property Location:
[REDACTED] KIMBARK AVE
CHICAGO, IL 60619-3421

Mailing Information:
[REDACTED]
CHICAGO, IL 60620-1064

[Update Your Information](#)

Are Your Taxes Paid?



URGENT!

YOUR DELINQUENT TAXES

HAVE BEEN SOLD FOR TAX YEAR(S): 2017

CONTACT [THE COUNTY CLERK](#) TO FIND OUT THE AMOUNT YOU OWE

Tax Year 2018 (billed in 2019) Total Amount Billed: \$2,660.99

1st INSTALLMENT - Tax Year 2018

Original Billed Amount: \$1,450.14
Due Date: 03/01/2019

2nd INSTALLMENT - Tax Year 2018

Original Billed Amount: \$1,210.85
Due Date: 08/01/2019

WEBSITE – MESSAGE FOR TAX BILLS RETURNED BY USPS

To help homeowners who have mail-delivery problems, cookcountytreasurer.com now shows when tax bills have been returned by the U.S. Postal Service.


The Treasurer's Office has reduced the number of properties with incorrect mailing addresses by nearly a third, to **52,928 for the TY2020 First Installment**.

To see if your bills have been returned or to change the name and address on your bill, visit cookcountytreasurer.com and:

- Select the purple box labeled "Your Property Tax Overview"
- Enter your address or Property Index Number (PIN)
- Look for a red warning box that appears if your bills have been returned
- Select "Update Your Information" to change the taxpayer name or mailing address

52,928

properties with returned tax bills



MARIA PAPPAS, COOK COUNTY TREASURER

[Payments](#) [Exemptions](#) [Refunds](#) [Seniors](#) [Your Tax Bill](#) [Tax Sale](#) [Foreign Language Brochures](#) [Forms](#) [About The Office](#) [News and Video](#)


Your Property Tax Overview

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- 20-Year Tax Bill History

OVERVIEW - PAYMENTS

Property Index Number (PIN): 27-13-XXXXXXXXXX
BEGIN A NEW SEARCH

Scroll down for more information.



27132010331086 11/27/2007

Property Location:

XXXXXXXXXX EVERGREEN DR
 ORLAND PARK, IL 60462-6636

Mailing Information:

XXXXXXXXXX
 ORLAND PARK, IL 60462-5311

NOTICE: The U.S. Postal Service has returned our bills and notices! Please update the mailing information by clicking on this link.

Are Your Taxes Paid?

Tax Year 2018 (billed in 2019) Total Amount Billed: \$224.36

1st INSTALLMENT - Tax Year 2018	2nd INSTALLMENT - Tax Year 2018
Original Billed Amount: \$120.65	Original Billed Amount: \$103.71
Due Date: 03/01/2019	Due Date: 08/01/2019
Tax: \$0.00	Tax: \$0.00
Interest: \$0.00	Interest: \$0.00
Current Amount Due: \$0.00	Current Amount Due: \$0.00

Total Amount Due: \$0.00

Expand Payment Details ▼

WEBSITE – ELECTRONIC NAME/ADDRESS CHANGES

The site was upgraded on June 6, 2019 to accept electronic name and address changes.

The simple, electronic process eliminates the need for paper applications to be sent to the Treasurer's Office and processed by hand.

More than 120,980 electronic name and address updates have been made by Cook County property owners since the process went live.

Once a change has been initiated, a message informs the requestor of the pending change.

120,980

electronic name and address changes made

Year	Quantity
2021	49,885
2020	36,943
2019	34,152
Total	120,980

*Through October 1, 2021.

Mailing Information:

[REDACTED]
HARWOOD HTS, IL 60706-7302

A name or mailing address change is pending. Please allow 3-4 days for the request to be completed.

[Update Your Information](#)



MARIA PAPPAS, COOK COUNTY TREASURER

[Payments](#) [Exemptions](#) [Refunds](#) [Seniors](#) [Your Tax Bill](#) [Tax Dates](#) [Foreign Language Brochures](#) [Forms](#) [About The Office](#) [News and Video](#)

Update Your Name or Mailing Address

Property Index Number (PIN): 28-03- [REDACTED]



Property Location:
[REDACTED] KENTON AVE
CRESTWOOD, IL 60418-1938

Current Mailing Information:
[REDACTED]
CRESTWOOD, IL 60418-1938

* Indicates required field

Reason for Changes

* Reason for Changing Your Name or Address:

Change of Name

New Mailing Information

* Taxpayer Name (Maximum Length of 22 Characters):

* Mailing Address (Maximum Length of 22 Characters):

* City and State:

Enter your zip code and then select your city and state.

* Zip Code:

Contact Information

* Submitter Name:

* Email Address:

(example: username@domain.com)

* Verify Email Address:

WEBSITE – REFUND STATUS

The Treasurer’s Office automatically issued nearly 11,500 refunds to taxpayers totaling \$25.4 million in September 2021. Since November 2018, the Treasurer’s Office has issued **121,00 automatic refunds totaling about \$82 million.**

The site displays the status of a refund, including the amount, expected refund date, and then the actual refund date once issued.

The refunds were a result of property tax exemptions applied to the second installment tax bill. **Taxpayers do not need to submit a paper application for these refunds.**

\$82 million

automatic refunds issued since November 2018



MARIA PAPPAS, COOK COUNTY TREASURER

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Your Property Tax Overview

Overview -
Payments

Download
Your Tax Bill

Name or
Address
Change

Tax
Exemptions

Delinquent
Taxes

Overpayment
Refunds

Overpayment
Refund
Status

Uncashed
Checks

Taxing
Districts'
Financials

Property Tax
Appeal Board
Refunds

20-Year Tax
Bill History

Debt to
Property
Value

RESULTS OF OVERPAYMENT REFUND SEARCH

Property Index Number (PIN): 19-31- [REDACTED]

[BEGIN A NEW SEARCH](#)

Are There Any Overpayments on Your PIN?

Please be aware that if you did not own the property or make the payments at the time of the overpayment, you are not entitled to the refund.

Tax Year 2020 (billed in 2021)

Installment	Refund Amount	Refund Method
1st	\$968.43	Electronic refund to payment account

Refunded on 09/30/2021. Check your account statement to verify the funds were received.

The Treasurer's Office issues some refunds without requiring an application.

- Electronic: The refund is deposited directly into the bank account from which the payment was made
- Check: The refund is mailed to the property owner whose mortgage company made the overpayment

WEBSITE – TAXING DISTRICT DEBT AND PENSION

The Taxing Districts' Debt and Pension data is easily accessible online, allowing taxpayers to electronically obtain the financial information they need to make informed decisions about the local agencies that receive a share of their property taxes.

The Treasurer's Debt Disclosure data includes important information like current employees versus retirees and lists total debts ranked worst to best.

\$153.4 billion

total debt of the 547 primary taxing agencies

WEBSITE – TAXING DISTRICT DEBT AND PENSION

Highlights of Your Taxing Districts' Debt and Pension

Select a taxing district name for detailed financial data.

Your Taxing Districts	Money Owed by Your Taxing Districts (minus Total Net Pension Liability)	Pension and Healthcare Amounts Promised by Your Taxing Districts	Amount of Pension and Healthcare Shortage	Employees	Retirees	Difference
South Cook Mosquito Abatement Harvey	\$1,871,888	\$4,639,938	\$356,170	44	20	24
Metro Water Reclamation Dist of Chicago	\$3,404,722,000	\$2,909,890,000	\$1,377,581,000	1,953	2,483	-530
Riverdale Public Library	\$36,004	\$3,199,307	\$328,818	4	13	-9
Riverdale Park District	\$273,994	\$0	\$0	2	0	2
South Suburban Coll Dist 510 (S Holland)	\$25,798,439	\$0	\$0	478	0	478
Thornton Township High Schools Dist 205	\$45,939,774	\$47,554,429	\$4,081,643	644	474	170
Riverdale School District 133	\$180,000	\$2,976,043	(\$99,030)	48	180	-132
Village of Riverdale	\$30,390,989	\$121,290,853	\$92,115,099	98	97	1
Town of Calumet	\$321,191	\$3,203,583	\$525,676	25	15	10
Cook County Forest Preserve District	\$193,646,842	\$457,040,680	\$246,669,734	630	532	98
County of Cook	\$6,898,027,070	\$23,257,290,307	\$13,395,266,525	22,074	19,143	2,931

Reports and Data for All Taxing Districts

View the financial reports filed by 547 local Taxing Districts across Cook County pursuant to the Debt Disclosure Ordinance authored by Treasurer Maria Pappas.

- [Read the Executive Summary](#)
- [Read the Debt Report](#)
- [Cook County Debt Map](#)
- [Correlation Chart Between Debt and Higher Taxes](#)
- [Search your property to find out what portion of local government debt is attributed to your property](#)
- [Debt to Property Value by Municipality - Residential and Commercial](#)
- [Debt and Disclosure Data](#)
- [Browse all financial reports filed by a specific local government](#)

WEBSITE – FOREIGN LANGUAGE CONTENT

The Treasurer's Office has a feature on the website that allows property owners to use cookcountytreasurer.com in **108 different languages**.

The Treasurer's Office implemented translation services directly into the code. By simply selecting a button, the site's content is translated into the desired language via Google Translate.

108 foreign languages
available on cookcountytreasurer.com

Afrikaans	Hindi	Polish
Albanian	Hmong	Portuguese
Amharic	Hungarian	Punjabi
Arabic	Icelandic	Romanian
Armenian	Igbo	Russian
Azerbaijani	Indonesian	Samoan
Basque	Irish	Scots Gaelic
Belarusian	Italian	Serbian
Bengali	Japanese	Sesotho
Bosnian	Javanese	Shona
Bulgarian	Kannada	Sindhi
Catalan	Kazakh	Sinhala
Cebuano	Khmer	Slovak
Chichewa	Kinyarwanda	Slovenian
Chinese (Simplified)	Korean	Somali
Chinese (Traditional)	Kurdish (Kurmanji)	Spanish
Corsican	Kyrgyz	Sundanese
Croatian	Lao	Swahili
Czech	Latin	Swedish
Danish	Latvian	Tajik
Dutch	Lithuanian	Tamil
Esperanto	Luxembourgish	Tatar
Estonian	Macedonian	Telugu
Filipino	Malagasy	Thai
Finnish	Malay	Turkish
French	Malayalam	Turkmen
Frisian	Maltese	Ukrainian
Galician	Maori	Urdu
Georgian	Marathi	Uyghur
German	Mongolian	Uzbek
Greek	Myanmar (Burmese)	Vietnamese
Gujarati	Nepali	Welsh
Haitian Creole	Norwegian	Xhosa
Hausa	Odia (Oriya)	Yiddish
Hawaiian	Pashto	Yoruba
Hebrew	Persian	Zulu

 **MARIJA PAPPAS,**
KUHARSKA ŽUPANIJSKA RIZNICA

Plaćanja Izuzeci Povrat novca Starije osobe Vaš porezni račun Porezna prodaja Brošure stranih jezika Obrasci O Uredu Vijesti i video

- Pappas studije**
 - Porezna godina 2020. Analiza poreznih računa
 - Studija prodaje skupljača otpada
 - Povijest 20-godišnjeg poreza na nekretnine
 - Pogledajte 50 najvećih povećanja poreza od 2000. prema odjelu i predgrađu Chicaga
 - Odziv birača 2011.-2020
 - Studija duga - Pogledajte oporezivi dug okruga pripisan vašoj nekretnini.
- Pregled vašeg poreza na imovinu**
 - Pogledajte oporezivi dug okruga pripisan vašoj nekretnini
 - Pretražite 72 milijuna dolara u dostupnim povratima poreza na nekretnine
 - Pretražite 43 milijuna dolara u nedostatku izuzetaka unatrag četiri godine
 - Promijenite ime i poštansku adresu
- Platite putem Interneta besplatno**
 - Upotrijebite svoj bankovni račun za plaćanje poreza na imovinu bez naknade
- Više načina plaćanja**
 - Ioviti
 - Banka zajednice
 - Pošta
 - Naš Ured
- Izbjegavajte prodaju poreza**
 - Jesu li vam porezi nepodmireni?
- Obrasci za preuzimanje**
 - Prijavite se za povrat novca
 - Primite račun putem e-pošte
 - Zatražite odgodu poreza za starije osobe, vojsku

WEBSITE – NEW INFORMATIONAL BROCHURES

Taxpayers may view and download informational brochures - revised in 2021 in English and 27 foreign languages (including 4 new languages) - on cookcountytreasurer.com:

- Albanian
- Arabic
- Armenian
- Assyrian
- Bulgarian
- Chinese
- Croatian
- Czech
- Filipino
- German
- Greek
- Hebrew
- Hindi
- Italian
- Japanese
- Korean
- Lithuanian
- Polish
- Romanian
- Russian
- Serbian
- Slovakian
- Spanish
- Thai
- Ukrainian
- Urdu
- Vietnamese

The informational brochures have been downloaded **519,105** times (foreign brochures downloaded 423,281 times) since 2006.

The office has eliminated the need for translators since foreign language information is readily available.

519,105
brochure downloads

Language	Total (as of 10/3/2021)
Albanian	9,049
Arabic	19,886
Armenian*	3
Assyrian	13,265
Bulgarian	13,221
Chinese	29,407
Croatian	21,398
Czech	7,539
English	95,824
Filipino*	18
German	9,858
Greek	10,337
Hebrew*	27
Hindi	969
Italian	10,374
Japanese	3,023
Korean	24,056
Lithuanian	10,026
Polish	134,956
Romanian	14,699
Russian	18,394
Serbian	14,038
Slovakian	5,601
Spanish	32,475
Thai	3,827
Ukrainian	7,974
Urdu	8,853
Vietnamese*	8
Total Downloads	519,105

* NEW LANGUAGE ADDED IN 2021



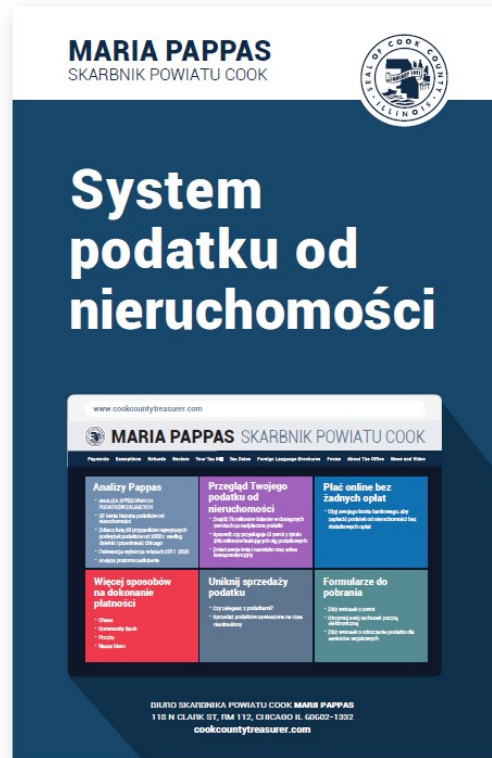
MARIA PAPPAS, COOK COUNTY TREASURER

Payments Exemptions Refunds Seniors Your Tax Bill Tax Sale Foreign Language Brochures Forms About The Office News and Video

Foreign Language Brochures

The Cook County Treasurer's Office's brochure, "The Property Tax System," contains useful information for property owners. The brochure is offered in English and 27 other languages.

Albanian	Shqip
Arabic	عربي
Armenian	Հայերեն
Assyrian	ܐܘܪܝܝܐ
Bulgarian	Български
Chinese	中文
Croatian	Hrvatski
Czech	Česky
English	English
Filipino	Filipino
German	Deutsch
Greek	Ελληνικά
Hebrew	עברית
Hindi	हिन्दी
Italian	Italiano
Japanese	日本語
Korean	한국어
Lithuanian	Lietuviškai
Polish	Polski
Romanian	Română
Russian	Русский язык
Serbian	Srpski
Slovakian	Slovensky



Major Initiatives

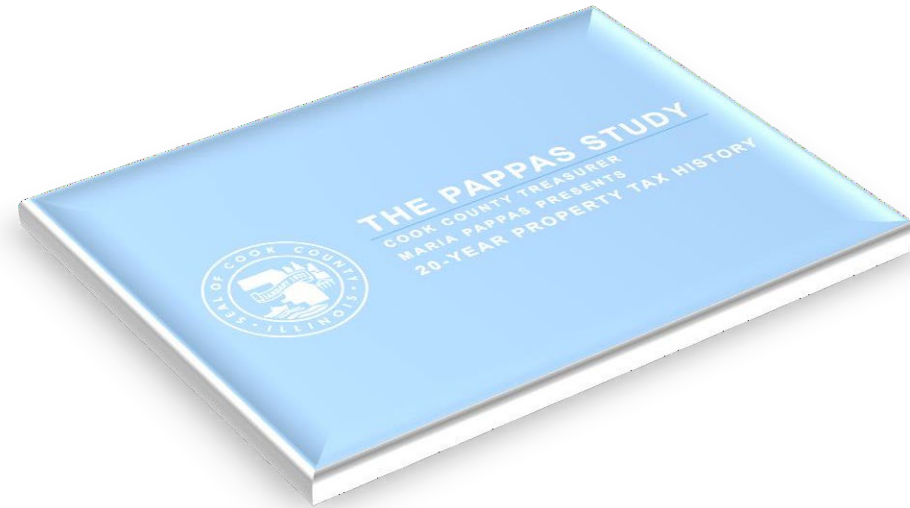


PAPPAS STUDIES: 20-YEAR TAX BILL HISTORY

Using data amassed to date, the report documented that **property taxes rose by 99%**, while local wages increased only 57% and the cost of living increased by only 36% from 2001 to 2020.

- **Residential properties** skyrocketed 164% in Chicago, 116% in suburbs.
- **Commercial properties** jumped 81% in Chicago, 54% in suburbs.

Any taxpayer can see their own 20-year increase on cookcountytreasurer.com. Interactive maps on the website show changes by suburb or Chicago ward.



99 percent
total tax increase for all properties since 2000

PAPPAS STUDIES: 20-YEAR TAX BILL HISTORY

Your Property Tax Overview

- Overview - Payments
- Download Your Tax Bill
- Name or Address Change
- Tax Exemptions
- Delinquent Taxes
- Overpayment Refunds
- Overpayment Refund Status
- Uncashed Checks
- Taxing Districts' Financials
- Property Tax Appeal Board Refunds
- 20-Year Tax Bill History**

20-YEAR TAX BILL HISTORY

Property Index Number (PIN): 02-16-██████████

BEGIN A NEW SEARCH



Property Location:
██████████
PALATINE, IL 60067-4861

Mailing Information:
██████████
PALATINE, IL 60067-4861

Update Your Info

20-Year Property Tax Bill History

Tax Year 2000:	\$3,868.80
Tax Year 2019:	\$15,933.88
Difference:	+ \$12,065.08
Percent Change:	+ 311.86%

- Read "The Paper"
- Cook County S
- Chicago by Wa

Suburban Cook County Map

← Riverside

name
Riverside

Total Taxes Billed - Tax Year 2000
\$15,942,139

Total Taxes Billed - Tax Year 2019
\$36,112,987

Difference
\$20,170,849

Percent Change
127%

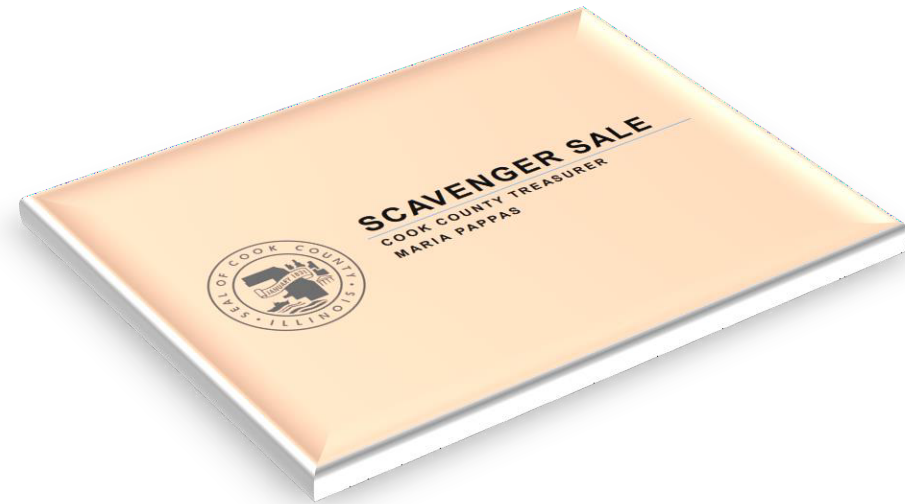
PAPPAS STUDIES: SCAVENGER SALE STUDY

A study found that the Scavenger Sale, designed to put vacant and abandoned properties back in productive use has failed decade after decade to accomplish that goal.

Of the 51,320 properties offered at the last seven sales, 25,601 (50%) were classified as vacant lots.

Areas in Cook County that have the most delinquent properties also are:

- losing population
- have large property tax increases
- have the most violent crime



50 percent
scavenger properties that are vacant lots

PAPPAS STUDIES: SCAVENGER SALE STUDY



2007-2019 SUMMARY STATISTICS

51,320 UNIQUE PROPERTIES

- Properties have been listed multiple times at the seven Scavenger Sales between 2007 and 2019. There have been **145,030 total listings** for the seven sales.
- The 145,030 figure translates into **51,320 actual, unique properties** because many are offered at multiple Scavenger Sale years.
- Of the 51,320 unique properties:
 - **25,601 are vacant lots**
 - **21,171 are residential properties**
 - **4,548 are commercial/industrial properties**

Classification	Unique Properties	Percent
Vacant Lots	25,601	49.9%
Residential	21,171	41.2%
Commercial/Industrial	4,548	8.9%
Total	51,320	

PAPPAS STUDIES: 50 LARGEST TAX INCREASES SINCE 2000

Another study in January 2021 disclosed the Top 50 Property Index Numbers (PINs) with the largest tax increases from 2000 to 2019 in Chicago and the suburbs, for both residential and commercial property.

Found that some properties, in gentrifying neighborhoods, saw increases by as much as 2,000%.

The bill for a condominium on East Lake Shore Drive in Chicago jumped 1,890%, from \$6,700 to nearly \$134,000.

A two-story house in suburban Winnetka saw a 1,174% tax increase, from \$53,000 to \$675,000.



99 percent
total tax increase for all properties since 2000

PAPPAS STUDIES: 50 LARGEST TAX INCREASES SINCE 2000



TOP 5 CHICAGO RESIDENTIAL INCREASES

Sorted by % Change – Property Taxes Billed – Tax Years 2000 – 2019

#1	2 nd Ward – Ald. Brian Hopkins	#2	1 st Ward – Ald. Daniel La Spata	#3	2 nd Ward – Ald. Brian Hopkins
					
PIN	17-03-208-034-1011	PIN	17-06-216-131-1006	PIN	17-03-208-034-1001
Property Location	East Lake Shore Drive	Property Location	West Evergreen Avenue	Property Location	East Lake Shore Drive
Classification	2-99 Condominium	Classification	2-99 Condominium	Classification	2-99 Condominium
2000	\$2,199.25	2000	\$451.47	2000	\$6,731.71
2019	\$47,782.7	2019	\$9,085.02	2019	\$133,954.83
Change	\$45,583.45	Change	\$8,633.55	Change	\$127,223.12
% Change	2,073%	% Change	1,912%	% Change	1,890%

The Pappas Study - 20 Year Property Tax Study

PAPPAS STUDIES: VOTER TURNOUT 2011-2020

The Voter Turnout figures show only about one-quarter of all citizens eligible to vote actually cast a ballot in most elections.

Since 2011:

- **Only 28.7% of the City of Chicago** voting-age population has cast ballots in elections.
- In **suburban Cook County, only 26.4%** of the voting-age population has cast ballots.



25 percent

approximate voting-age population that votes

PAPPAS STUDIES: VOTER TURNOUT 2011-2020



VOTING STATISTICS IN COOK COUNTY

City of Chicago

Election Year/Type	Voting Age Population	Voter Turnout	Turnout Compared to Voting Age Population
2020 Primary*	2,143,207	575,985	26.90%
2019 Runoffs	2,143,207	526,886	24.6%
2019 General	2,143,207	560,701	26.2%
2018 General	2,141,930	912,061	42.6%
2018 Primary	2,141,930	575,985	26.9%
2016 General*	2,119,647	1,115,664	52.6%
2016 Primary*	2,119,647	810,823	38.3%
2015 Runoffs	2,114,241	592,524	28.0%
2015 General	2,114,241	483,700	22.9%
2014 General	2,102,271	668,033	31.8%
2014 General	2,102,271	226,309	10.8%
2012 General*	2,080,903	1,028,870	49.4%
2012 Primary*	2,080,903	315,154	15.1%
2011 General	2,068,768	594,734	28.7%
2011 Runoffs	2,068,768	114,691	5.5%
Grand Total	31,685,141	9,102,120	28.7%

Suburban Cook County

Election Year/Type	Voting Age Population	Voter Turnout	Turnout Compared to Voting Age Population
2020 Primary*	1,909,961	461,966	24.20%
2019 Consolidated	1,909,961	225,973	11.8%
2018 Primary	1,921,364	450,143	23.4%
2018 General	1,921,364	883,457	46.0%
2017 Consolidated	1,928,696	272,610	14.1%
2016 Primary*	1,921,268	701,525	36.5%
2016 General*	1,921,268	1,089,840	56.7%
2015 Consolidated	1,923,018	201,180	10.5%
2014 Primary	1,917,928	232,088	12.1%
2014 General	1,917,928	696,403	36.3%
2013 Consolidated	1,911,086	275,637	14.4%
2012 Primary*	1,890,123	329,537	17.4%
2012 General*	1,890,123	1,001,693	53.0%
2011 Consolidated	1,875,472	233,350	12.4%
Grand Total	26,759,560	7,055,402	26.4%

*Indicates Presidential Election

PAPPAS STUDIES: DEBT STUDY

Since 2009, the office has collected debt figures for 547 local governments in Cook County that set 2,200 different taxing district levies. **Total debt in Cook County is \$153.4 billion.**

From 2016 to early 2021, the total debt grew by \$22.8 billion (16.6%). During that same period, the consumer price index (CPI) in the Chicago region grew by just 8%.

Found that dozens of local governments had pensions funded at levels well below 80%, with some falling below 30%. Much of the debt is rooted in unfunded pension liabilities.

Functionality now on cookcountytreasurer.com allows owners to see the total amount of local government debt attributed to a property.



\$153.4 billion

total debt of the 547 primary taxing agencies

PAPPAS STUDIES: DEBT STUDY

Property owners can see the level of debt attributed to their property value at cookcountytreasurer.com.

At the time of the study, the Willis (Sears) Tower carried a **total debt of 45.6% of its property value**.

TAXING DISTRICT DEBT ATTRIBUTED TO YOUR PROPERTY

Property Index Number (PIN): 17-16-216-009-0000



17162160090000 07/02/2007

Property Location:
233 S WACKER DR
CHICAGO, IL 60606-7147

Mailing Information:
PROPERTY TAX
P O BOX A-3879
CHICAGO, IL 60690-3879

[Update Your Information](#)

Total Taxing District Debt Attributed to Your Property:	\$317,715,721
Property Value:	\$696,999,996
Total Debt % Attributed to Your Property Value:	45.6%

PAPPAS STUDIES: TAX YEAR 2020 TAX BILL ANALYSIS

In August 2021, the office released a first-of-its-kind analysis of nearly 1.8 million bills.

Taxes billed this year totaled \$16.1 billion, an increase of **\$534 million, or 3.4%**, from last year.

- **Commercial property** was billed more than \$7 billion, an increase of \$410 million, or 6.2%, from last year.
- **Residential property** was billed \$8.9 billion, an increase of \$114 million, or 1.3%, from last year.

The biggest tax bill increases occurred primarily in financially struggling Black and Latino communities.

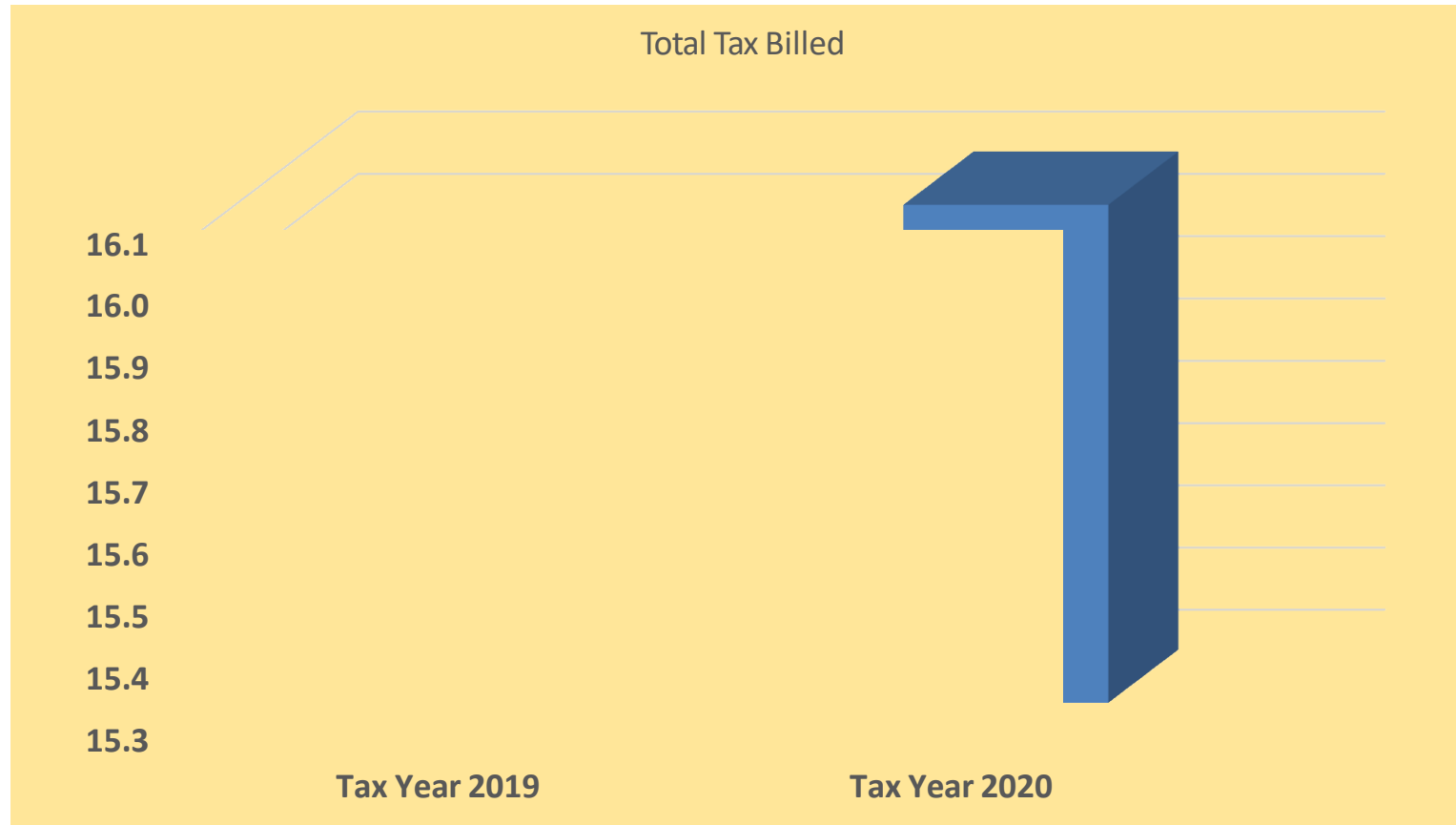


\$16.1 billion

total billed for tax year 2020, payable in 2021

PAPPAS STUDIES: TAX YEAR 2020 TAX BILL ANALYSIS

Tax Year 2020 Total Property Taxes Billed in Cook County – (Payable in 2021)



Tax Year 2020 increase from 2019: 3.425%

DDO AMENDMENT – TIF DATA

The amendment to the Debt Disclosure Ordinance, approved by the Cook County Board of Commissioners in February 2021, will increase disclosure of Tax Increment Financing districts in Cook County.

The amendment gives taxpayers the opportunity to examine how TIF dollars have been spent. This information will be posted on cookcountytreasurer.com for taxpayers to view and download at a later date once municipalities comply with the requirement and upload data to the Treasurer's Office.

Tax Year	TIF Revenue
2020	\$1.5 billion
2019	\$1.3 billion
2018	\$1.2 billion
2017	\$1.0 billion
2016	\$852 million
2015	\$718 million
2014	\$644 million
2013	\$683 million
2012	\$723 million
2011	\$729 million

PROPERTY TAX BILLS

The Treasurer's Office contracts with Sebis Direct Inc. to print the semi-annual 1.8 million tax bills offsite instead of in house.

Tax Year 2020 installment tax bills were produced with Sebis in January 2021 and August 2021.

Sebis receives the property tax data from electronic files and prints each bill's data at the same time as the form layout, thereby combining processes that had been separate in prior years.

Printing, folding, inserting and mailing are now all handled as a single process.

TOTAL PAYMENT DUE
\$ 2,852.93

By 03/02/21 (on time)

03/02/21 - PLEASE PAY \$2,852.93 OR 04/02/21 - 05/03/21 \$2,852.93 OR 05/04/21 - 06/01/21 \$2,895.72

TAXING DISTRICT DEBT AND FINANCIAL DATA

Your Taxing Districts	Pension and Money Owed by Your Taxing Districts	Healthcare Amounts Financed by Your Taxing District
Metro Water Reclamation Dist of Chicago	\$3,404,722.000	\$2,909,890.0
Chicago Park District	\$1,247,590.000	\$1,665,945.0
Board of Education Chicago	\$12,408,938.000	\$27,721,071.0
Chicago Community College Dist	\$514,035,889.0	\$98,287.0
City of Chicago	\$42,102,151.000	\$42,196,895.0
Cook County Forest Preserve District	\$193,646,842.0	\$457,040.0
County of Cook	\$6,898,027.070	\$23,257,290.3
Total	\$67,770,110,801	\$98,306,409.0

PAY YOUR TAXES ONLINE
at cookcountytreasurer.com from your bank

TAX CALCULATOR

2019 TOTAL TAX	5,187.15
2020 ESTIMATE X	55%
2020 TOTAL TAX =	2,852.93

The First Installment amount is 55% of last year's total taxes. All exemptions, such as homeowner and senior exemptions, will be reflected on your Second Installment tax bill.

PROPERTY
6612 N MOZART ST
CHICAGO IL 60645

TOTAL PAYMENT DUE
\$ 2,852.93

By 03/02/21 (on time)
If paying later, refer to amounts above.

SN 0020200100 RTN 500001075 AN (see PIN)

002020010010363100260000900842240000265293000002

00181870123400013001 001518 102074

KASSA SADE AVECHEN
OR CURRENT OWNER
6612 N MOZART ST
CHICAGO IL 60645-4308

COOK COUNTY TREASURER
PO BOX 805435
CHICAGO IL 60680-4155

10363100260000

TOTAL PAYMENT DUE
\$ 2,294.59

By 10/01/21 (on time)

IF PAYING LATE, PLEASE PAY 10/02/21 - 11/01/21 \$2,329.01 OR 11/02/21 - 12/01/21 \$2,363.43 OR 12/02/21 - 01/01/22 \$2,397.85 LATE INTEREST IS 1.5% PER MONTH, BY STATE LAW

TAXING DISTRICT BREAKDOWN

Taxing District	2020 Tax	2020 Rate	2020 %	Pension	2019 Tax
MISCELLANEOUS TAXES					
Metro Water Reclamation Dist of Chicago	281.55	0.378	5.47%	31.28	292.86
Park-Museum/Aquarium Bond	0.00	0.000	0.00%		0.00
Chicago Park District	245.05	0.329	4.76%	10.42	245.43
Miscellaneous Taxes Total	526.60	0.707	10.23%		538.29
SCHOOL TAXES					
Board of Education Chicago	2,723.40	3.656	52.90%		2,725.32
Chicago Community College District	112.47	0.151	2.18%		112.77
School Taxes Total	2,835.87	3.807	55.08%		2,837.49
MUNICIPALITY/TOWNSHIP TAXES					
Chicago School Bldg & Imp Fund	123.64	0.166	2.40%		127.23
Chicago Library Fund	104.28	2.021	2.82%		91.09
City of Chicago	1,176.83	1.580	22.86%	814.94	1,206.62
Municipality/Township Taxes Total	1,404.75	1.886	27.29%		1,425.54
COOK COUNTY TAXES					
Cook County Forest Preserve District	43.20	0.058	0.84%	1.48	44.42
County of Cook	202.58	0.272	3.94%	64.80	207.04
Cook County Public Safety	98.32	0.132	1.91%		100.88
Cook County Health Facilities	36.50	0.049	0.71%		33.88
Cook County Taxes Total	380.60	0.511	7.40%		380.22
(Do not pay these totals)	5,147.52	6.911	100.00%		5,187.14

TAX CALCULATOR

2019 Assessed Value	25,818	2020 Total Tax Before Exemptions	5,147.52
2020 Property Value	231,070	Homeowner's Exemption	.00
2020 Assessment Level X	10%	Senior Citizen Exemption	.00
2020 Assessed Value	23,107	Senior Freeze Exemption	.00
2020 State Equalizer X	3,2234		
2020 Equalized Assessed Value (EAV)	74,483	2020 Total Tax After Exemptions	2,852.93
2020 Local Tax Rate X	6.911%	First Installment	5,147.52
2020 Total Tax Before Exemptions	5,147.52	Second Installment*	2,294.59
		Total 2020 Tax (Payable in 2021)	5,147.52

IMPORTANT MESSAGES
This tax bill has been identified to be paid by a bank/mortgage company. Verify by contacting your lender. Do not double-pay this bill.

PROPERTY LOCATION
6612 N MOZART ST
CHICAGO IL 60645 4308

MAILING ADDRESS
KASSA SADE AVECHEN
6612 N MOZART ST
CHICAGO IL 60645-4308

TOTAL PAYMENT DUE
\$ 2,294.59

By 10/01/21 (on time)
If paying later, refer to amounts above.

SN 0020200200 RTN 500001075 AN (see PIN) TC 008922

0020200200510363100260000900842240000267901300002363434000023785100002294596

20181870123400013001 001518 102074

KASSA SADE AVECHEN
OR CURRENT OWNER
6612 N MOZART ST
CHICAGO IL 60645-4308

COOK COUNTY TREASURER
PO BOX 805435
CHICAGO IL 60680-4155

10363100260000/0/20/F/0000229459/2

BLACK AND LATINO HOUSES MATTER

Treasurer Maria Pappas launched the “Black Houses Matter” initiative in March 2020 to directly reach and assist homeowners in Cook County.

The initiative includes a weekly 30-minute radio show on WVON/1690-AM. During the show, Treasurer Pappas discusses the program and takes calls from taxpayers owed a tax refund or missing a property tax exemption.

The office continues to work with community leaders, ethnic groups, aldermen and other elected officials to help preserve homeownership and create opportunities for generational wealth-building.



BLACK AND LATINO HOUSES MATTER – PHONE BANKS

Treasurer Maria Pappas teamed with ABC 7 Chicago to host a series of phone banks.

The four “Black and Latino Houses Matter” phone banks sought to help Cook County homeowners find refunds, apply for property tax exemptions and avoid the Tax Sale.

Phone Bank Date	Total Refunds
March 11-17	\$12.5 million
May 12	\$2.7 million
June 16	\$1.7 million
September 21	\$2.2 million
Total	\$19.1 million

WATCH | 'Black and Latino Houses Matter' phone bank flooded with calls

Black and Latino Houses Matter

PHONE BANK

Call **312-603-5105**

Monday-Wednesday
12pm-4pm

cookcountytreasurer.com

MARIA PAPPAS
COOK COUNTY TREASURER
cookcountytreasurer.com

\$19.1 million

total refunds from Treasurer's Office phone banks

BLACK HOUSES MATTER

Black Communities – Refunds Issued (Overpayments and Exemptions)		
Municipality	Total Refunded 3/13/2020 -10/8/2021	
	# of Refunds Issued	\$ Value of Refunds Issued
Bellwood	1,147	\$2,500,493
Burnham	224	\$649,133
Calumet City	1,911	\$5,673,131
Calumet Park	492	\$715,395
Chicago (Majority Black Wards)	29,633	\$40,268,488
Country Club Hills	1,118	\$1,929,617
Dolton	1,457	\$2,150,047
East Hazel Crest	136	\$216,550
Flossmoor	485	\$2,397,308
Ford Heights	58	\$130,873
Glenwood	527	\$882,235
Harvey	1,481	\$2,104,623
Hazel Crest	797	\$1,468,776
Lynwood	380	\$624,308
Markham	1,084	\$1,855,441
Matteson	979	\$2,576,461
Maywood	977	\$2,154,883
Olympia Fields	357	\$977,378
Park Forest	1,409	\$3,378,295
Phoenix	170	\$112,979
Richton Park	711	\$1,027,794
Riverdale	779	\$1,198,631
Robbins	206	\$246,907
Sauk Village	663	\$672,089
South Holland	1,340	\$3,501,994
TOTAL	48,521	\$79,413,828

LATINO HOUSES MATTER

Latino Communities – Refunds Issued (Overpayments and Exemptions)		
Municipality	Total Refunded 3/13/2020 -10/8/2021	
	# of Refunds Issued	\$ Value of Refunds Issued
Berwyn	1,729	\$5,191,453
Cicero	1,612	\$3,342,338
Chicago (Majority Latino Wards)	13,237	\$20,740,985
Forest View	52	\$400,566
Hodgkins	128	\$1,948,222
Lyons	440	\$811,669
Melrose Park	787	\$2,268,618
Northlake	426	\$2,303,559
Posen	255	\$372,844
Stickney	203	\$321,477
Stone Park	175	\$297,939
Summit	411	\$1,145,306
TOTAL	19,455	\$39,144,976

STOP TAXPAYER OVER PAYMENT SYSTEM (STOPS)

STOPS was created by the Treasurer's Office to prevent the double payment of taxes and automatically return the second (duplicate) payment to the taxpayer.

If a payment is stopped, the payer is notified. The payer is given the opportunity to resubmit payment only if legally responsible. When this occurs, the first payee is authorized to receive a refund.

Nearly 114,000 payments (nearly \$533 million) that would have been issued as refunds have been stopped and returned since November 2010. Before STOPS, those payments would have been accepted and the payer required to request a refund.

Additional website enhancements were introduced in July 2019 to display pending payment information, an additional safeguard against overpayments.

\$533 million

duplicate payments stopped from taxpayers

Tax Year	Quantity	Dollar Amount
2020	10,370	\$60,789,652
2019	18,268	\$89,216,133
2018	5,403	\$28,145,398
2017	7,050	\$45,746,948
2016	6,946	\$34,948,957
2015	7,001	\$29,911,317
2014	10,401	\$45,920,361
2013	7,039	\$30,626,258
2012	13,123	\$54,940,477
2011	6,941	\$32,937,220
2010	12,019	\$51,541,178
2009	9,430	\$28,024,221
Total	113,991	\$532,748,120

*Through October 1, 2021.

ELECTRONIC REFUNDS – ELIMINATING PAPER APPLICATIONS

The Treasurer's Office introduced online electronic refund applications in May 2020. The process eliminates the need to download, print and mail a request for an overpayment refund.

48,807 electronic refund applications have been received since May 19, 2020.

Eliminating paper applications reduces the time it takes the office to issue refunds due to overpayments by one week.

Taxpayers can search for refunds by property address at cookcountytreasurer.com and select the "Apply Now" button to submit their claim.

48,807

electronic refund application from taxpayers

Automation Projects

Payments



AUTOMATION PROJECTS – PAYMENTS

In 1998, there were two payment options: mail and in-person at one of six office locations. Now, there are nine payment options.

1998

2 PAYMENT METHODS:

- Mail to Treasurer's Office
- In-Person at Treasurer's Office (6 Offices)

2022

9 PAYMENT METHODS:

- Mail to Lockbox
- In-Person at Chase (Nearly 400 Locations)
- In-Person at Community Banks (164 Locations)
- In-Person at Treasurer's Office (1 Office)
- Wire Payments by Third Party Agents
- ACH Payments by Third Party Agents
- Online (Internet)
- Credit Card (Internet)
- Subsequent Taxes by Tax Buyers (Internet)

AUTOMATION PROJECTS – PAYMENTS

Lockbox

In 1999, the Treasurer’s Office incorporated a lockbox system for collecting and processing taxes. This has meant same-day deposits, immediate interest earnings and quicker distributions to taxing agencies.

The lockbox system eliminated the need for daily mail payments to be opened and processed individually by Treasurer’s staff.

Since 1999, **more than 12.2 million** payments have been processed by lockbox.

12.2 million

payments processed by lockbox

Tax Year	Quantity
2020	344,090
2019	376,224
2018	375,609
2017	378,926
2016	469,095
2015	459,502
2014	483,973
2013	493,316
2012	495,577
2011	504,629
2010	481,173
2009	527,264
2008	493,194
2007	583,267
2006	640,139
2005	652,493
2004	704,773
2003	736,396
2002	855,683
2001	788,621
2000	752,702
1999	624,703
Total	12,221,349

*On-Time Payments through October 1, 2021.

AUTOMATION PROJECTS – PAYMENTS

Bank Branch Payments

Cook County property tax payments are accepted at hundreds of local banks, making it convenient for taxpayers to pay.

Today, there are nearly 400 Chase banking locations in Cook County and throughout the state that accept property tax payments.

More than 15.7 million payments have been accepted at bank branches since calendar year 1999.

As a result of bank branches accepting Cook County property tax payments, the Treasurer's Office closed its five satellite offices.

15.7 million

payments accepted at bank branches

Tax Year	On-Time Payments	Late Payments	Total Payments
2020	465,949	15,307	481,256
2019	505,466	37,841	543,307
2018	543,576	68,064	611,640
2017	576,236	71,112	647,348
2016	637,102	83,451	720,053
2015	738,050	91,729	829,779
2014	746,972	86,334	833,306
2013	747,895	92,575	840,470
2012	738,841	96,680	835,521
2011	745,788	96,866	842,654
2010	751,521	73,513	825,034
2009	733,239	127,947	861,186
2008	713,827	76,254	790,081
2007	727,451	85,079	812,530
2006	707,983	74,587	782,570
2005	707,640	84,223	791,863
2004	695,093	68,685	763,778
2003	668,896	60,094	728,990
2002	634,727	55,467	690,194
2001	558,546	49,828	608,374
2000	435,777	30,643	466,420
1999	302,723	19,455	322,178
1998	109,877		109,877
Total	13,722,229	1,550,731	15,738,909

*Through October 1, 2021.

Payments may include prior tax years.

AUTOMATION PROJECTS – PAYMENTS

Community Bank Branch Payments

Cook County taxpayers may visit one of the participating local community banks to pay taxes by direct debit (electronically).

164 banking locations throughout the area accept property tax payments.

Nearly 105,000 payments have been accepted at these locations since 2004.

105,000
payments at community banks

Tax Year	# of Community Bank Branches	# of Payments
2020	164	4,292
2019	152	4,930
2018	106	5,140
2017	116	5,316
2016	120	5,967
2015	178	6,865
2014	194	5,484
2013	208	7,110
2012	194	7,140
2011	209	6,991
2010	209	7,222
2009	226	6,843
2008	223	6,084
2007	220	5,611
2006	216	5,342
2005	214	5,507
2004	215	4,794
2003	219	4,080
Total		104,718

*Through October 1, 2021.

AUTOMATION PROJECTS – PAYMENTS

Third Party Agent (TPA) – Wire Payments

The Treasurer's Office established a commercial wire payment system used by banks, mortgage and title companies to pay taxes instead of submitting individual checks to the office.

The prior process in the office required manual handling and deposit of individual checks.

Wire payments from Third Party Agents have totaled **more than 26 million** payments (**nearly \$77 billion**) since August 2003.

26.2 million
commercial user wire payments

Tax Year	Quantity	Dollar Amount
2020	1,477,070	\$5,673,304,194
2019	1,493,768	\$5,496,221,680
2018	1,485,660	\$5,335,195,002
2017	1,453,482	\$4,949,322,628
2016	1,477,447	\$4,796,620,456
2015	1,457,321	\$4,501,362,291
2014	1,447,536	\$4,230,786,339
2013	1,458,832	\$4,214,041,154
2012	1,469,742	\$4,294,860,099
2011	1,491,680	\$4,205,521,196
2010	1,496,930	\$4,245,980,447
2009	1,478,790	\$4,092,128,626
2008	1,451,042	\$3,947,466,410
2007	1,403,129	\$3,731,088,684
2006	1,349,619	\$3,459,730,206
2005	1,291,410	\$3,106,617,529
2004	1,253,555	\$2,873,612,587
2003	1,238,729	\$2,621,405,164
2002	587,796	\$1,209,770,282
Total	26,263,538	\$76,985,034,973

*Through October 1, 2021.

AUTOMATION PROJECTS – PAYMENTS

Third Party Agent (TPA) – ACH Payments

The Treasurer’s Office instituted a system for commercial users (banks, mortgage and title companies) to pay via ACH direct debit transactions from an online site instead of submitting individual checks to the office.

Commercial users have submitted **more than 1 million payments (more than \$4.3 billion)** since 2007.

Tax Year	Quantity	Dollar Amount
2020	71,113	\$393,651,037
2019	62,770	\$379,658,583
2018	58,144	\$330,964,658
2017	56,321	\$312,225,976
2016	55,555	\$292,408,474
2015	60,281	\$312,461,721
2014	73,251	\$327,658,628
2013	70,195	\$331,899,450
2012	84,071	\$356,061,761
2011	81,184	\$343,046,357
2010	76,612	\$279,687,650
2009	82,904	\$265,681,436
2008	87,699	\$232,692,641
2007	70,455	\$167,931,735
2006	24,182	\$55,091,532
Total	1,014,737	\$4,381,121,638

*Through October 1, 2021.

1 million

commercial user ACH direct debit payments

AUTOMATION PROJECTS – PAYMENTS

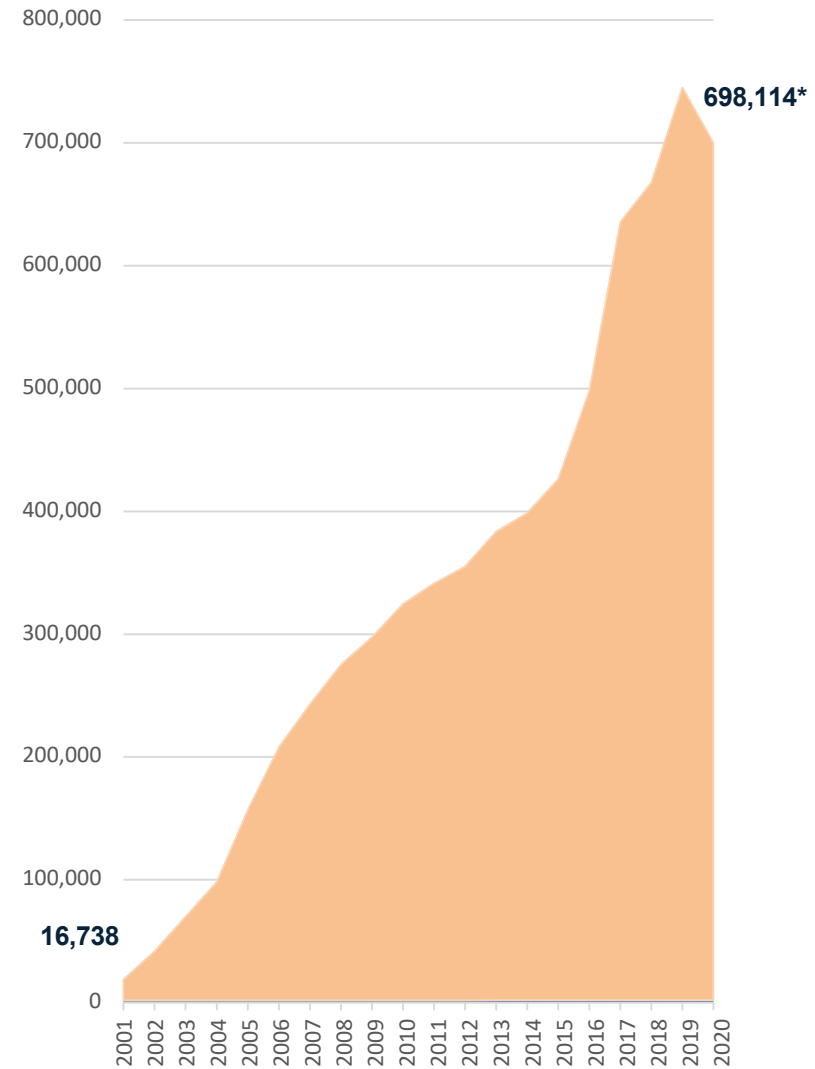
Online Payments

In March 2002, the Treasurer’s Office introduced online payments for on-time payments. The office has collected **nearly 7 million online payments** through October 1, 2021.

Since January 2018, there is no fee for taxpayers to make an online payment.

Online payments continue to increase year after year, especially as more taxpayers choose to stay home during the COVID-19 pandemic.

7,000,000
online tax payments to date for TY2020



*Through October 1, 2021 (please note taxpayers may continue to pay Tax Years 2018, 2019 and 2020 online).

AUTOMATION PROJECTS – PAYMENTS

Credit Card Payments

In July 2012, the office added the option for taxpayers to pay property taxes with a credit card.

Property owners may make delinquent payments via credit card year-round through the online payment channel.

A total of **461,854** credit card payments have been made totaling **nearly \$1.1 billion**.

462,000
credit card payments

Tax Year	Quantity	Dollar Amount
2020	62,685	\$151,275,809
2019	81,727	\$188,081,110
2018	81,680	\$195,484,582
2017	80,628	\$212,328,627
2016	64,052	\$143,672,948
2015	35,288	\$71,712,548
2014	18,404	\$40,478,645
2013	15,920	\$34,911,745
2012	13,802	\$29,732,837
2011	7,668	\$15,360,212
Total	461,854	\$1,083,039,063

*Through October 1, 2021.

AUTOMATION PROJECTS – PAYMENTS

Subsequent Tax Electronic Payment System (STEPS)

The Treasurer's Office created an online payment method for tax buyers to make tax payments on properties after the initial purchase at the Annual Tax Sale.

Since 2007, tax buyers have submitted **nearly 528,000 (almost \$1.4 billion)** subsequent tax payments.

IMPORTANT NOTE:

Property owners should redeem their sold taxes as quickly as possible to avoid additional costs accruing from unpaid subsequent taxes.

Tax buyers can pay delinquent subsequent taxes following the Annual Tax Sale. Taxpayers are assessed 12 percent interest per installment per year on each tax amount paid by a buyer.

528,000

subsequent taxes paid online by tax buyers

Tax Year	Quantity	Dollar Amount
2020	3,233	\$8,953,192
2019	15,477	\$42,324,395
2018	31,059	\$87,700,288
2017	32,433	\$85,077,044
2016	37,005	\$98,738,268
2015	47,936	\$120,812,504
2014	40,025	\$93,867,028
2013	40,584	\$99,123,888
2012	39,298	\$95,799,877
2011	46,068	\$124,413,038
2010	46,589	\$132,676,578
2009	44,977	\$136,854,229
2008	42,528	\$118,181,052
2007	45,984	\$106,138,464
2006	14,617	\$29,455,268
Total	527,813	\$1,380,115,113

*Through October 1, 2021.

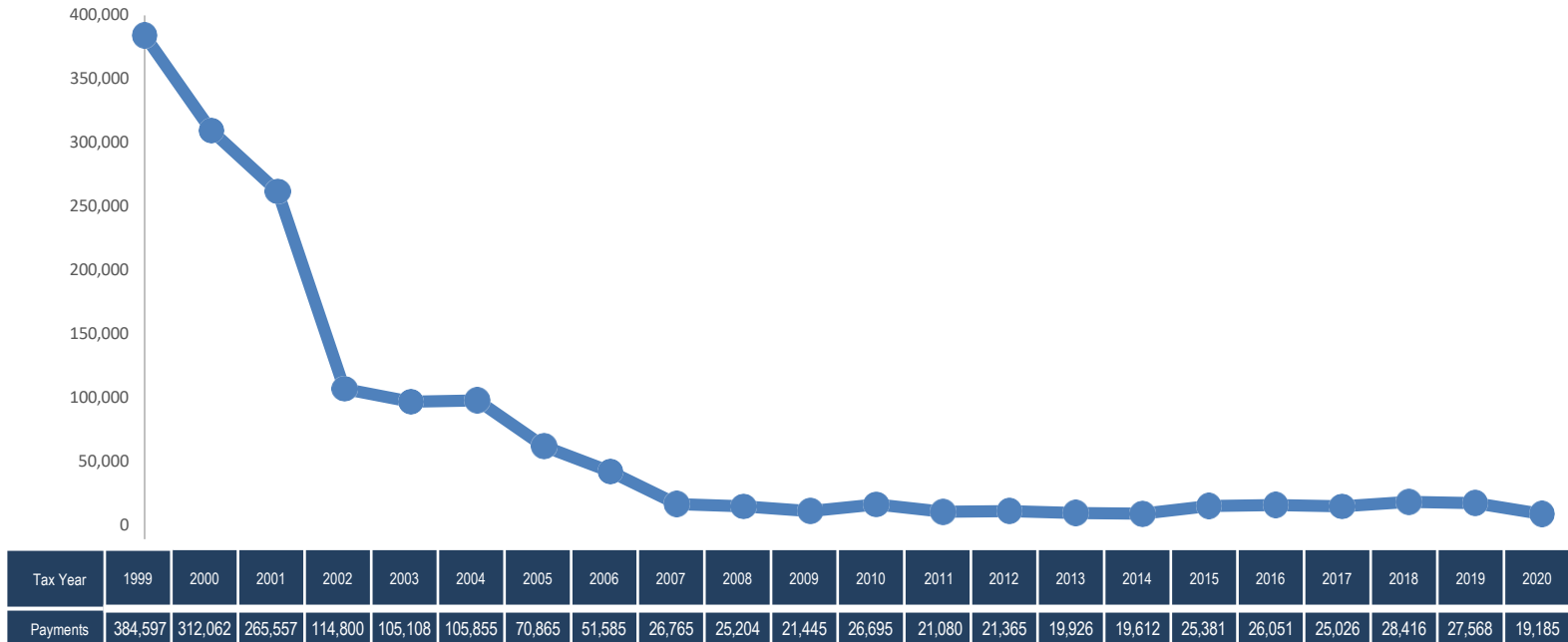
AUTOMATION PROJECTS – PAYMENTS

In-Person Payments

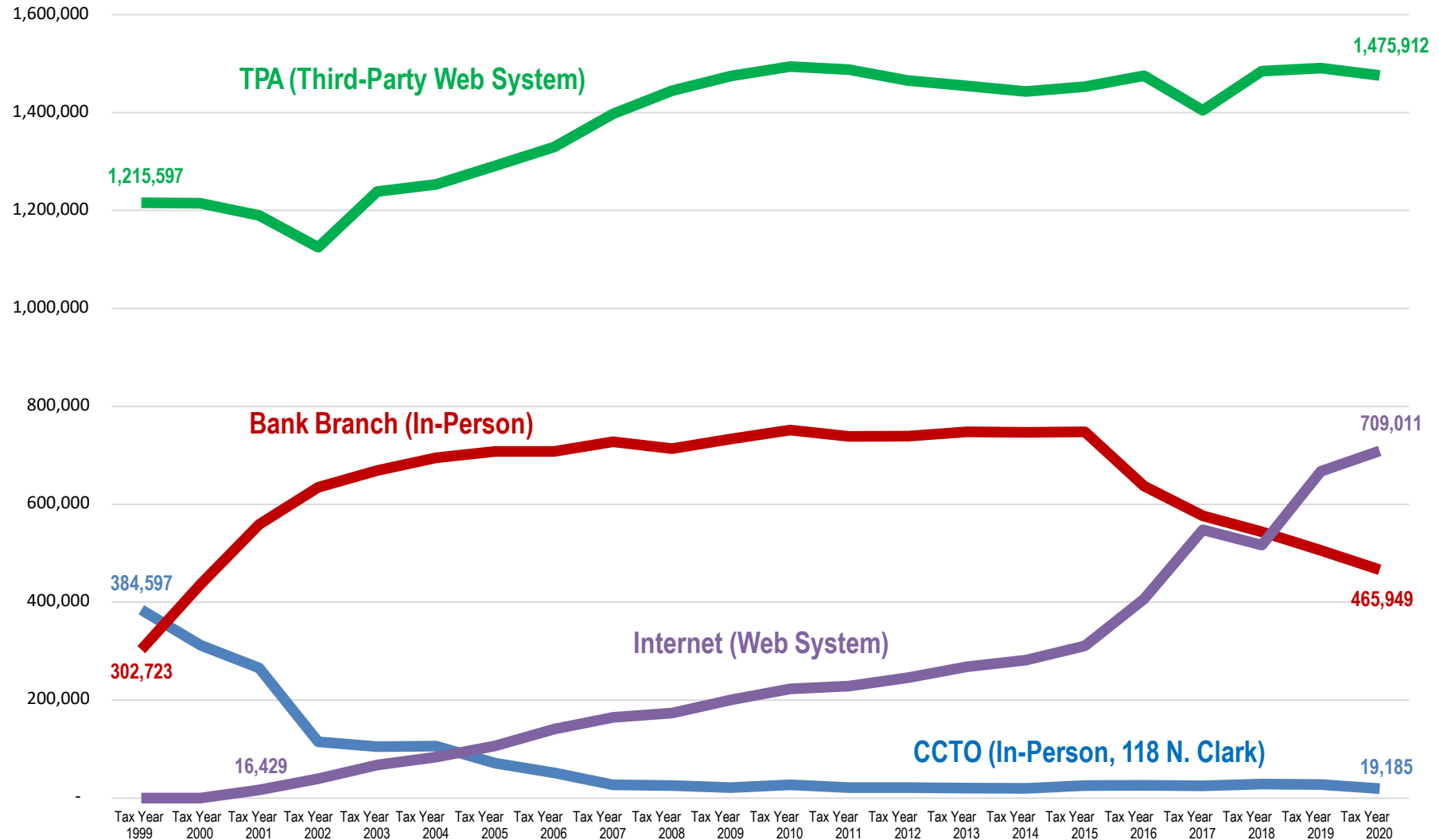
Because of the many payment options available to taxpayers, the Treasurer’s Office, at the end of 2005, closed the five satellite offices. The six satellite offices processed more than 384,000 in-person payments in 2000.

For Tax Year 2020, in-person, on-time payments totaled **fewer than 20,000** at the Clark Street location – accounting for just 0.62 percent of nearly 3.1 million total on-time payments.

On-Time In-Person Payments (Satellite and Downtown Totals)



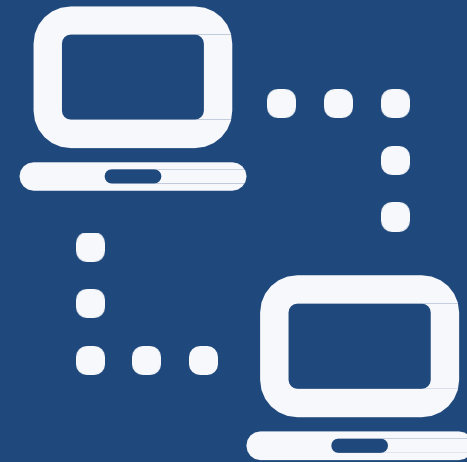
PAYMENT SOURCE TREND BY TAX YEAR (ON-TIME PAYMENTS)



On-time payments only.

Automation Projects

Systems



CUSTOMER SERVICE – EMAIL SYSTEM

The Treasurer’s Office created online functionality so taxpayers can contact us via email.

In May 2020, the Treasurer’s Office overhauled the taxpayer email system by leveraging the Salesforce platform. A number of enhancements and efficiencies were built into this updated email system.

Emails are routed to employees throughout the office to respond within 48 hours.

The office has received and responded to **nearly 185,000** emails since 2003.

184,691
emails from taxpayers

Calendar Year	Quantity
2021	8,433
2020	12,354
2019	11,925
2018	8,347
2017 [^]	10,575
2016	3,830
2015	3,622
2014	4,372
2013	4,731
2012	6,686
2011	7,471
2010	9,658
2009	14,951
2008	16,093
2007	13,145
2006	11,681
2005	13,706
2004	15,430
2003 (Began May 2003)	7,681
Total	184,691
*Through October 1, 2021.	

[^]NOTE: The spike in 2017 can be attributed to **5,796 emails received in December 2017** with questions about the prepayment program and changes to federal tax laws.

CUSTOMER SERVICE – CALL CENTER

The Treasurer’s Customer Service Call Center has handled **188,430 phone calls through September 30, 2021.**

76.9% of the calls have been handled automatically by the system. **23.1%** have been answered by a Call Center employee.

In 2019, the Treasurer’s Office introduced a feature that gives callers the option to leave a message and receive a returned phone call with 24 hours.

Callers can select from English, Polish or Spanish and follow prompts to obtain specific PIN information such as amount due or refund amount available.

188,430

phone calls received in FY2021

BY THE NUMBERS



144,971

Phone calls to the Treasurer’s Office answered automatically by the system.



43,459

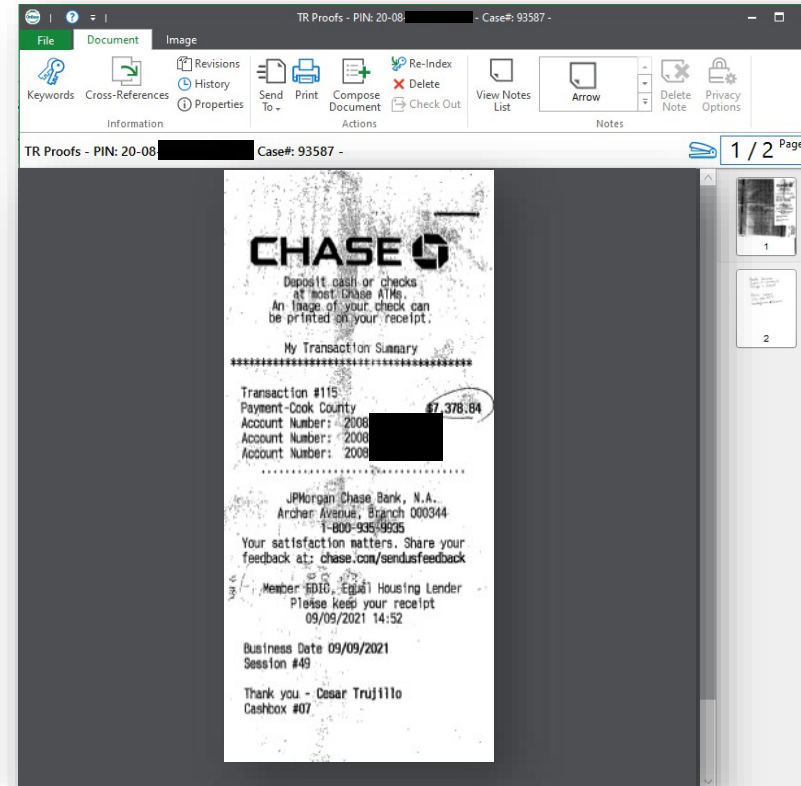
Phone calls to the Treasurer’s Office answered by a Call Center employee.

DOCUMENT IMAGING PROJECT

In 2016, the Treasurer's Office implemented the Paperless Customer Service System.

The system provides:

- Scanning, imaging, and storing of electronic documents, files and data. As a result, the office significantly reduces the need to retain hard-copy paper documents.
- Tracking of documents by Property Index Number (PIN) for quick access to information. Treasurer's Office employees provide seamless customer services.
- Notification – All requested information is emailed to the taxpayer.



DOCUMENT IMAGING PROJECT

Case Number: 93587 | PIN: 20-08-██████████ Status: Open



CUSTOMER SERVICE SYSTEM

Case Information

Case Number

93587

Date Created

9/28/2021

Received*

Walk-In

Case Status

Open

Assigned To

Date Closed

Entered By*

██████████



PIN Information

PIN

20-08-██████████

Tax Year

2020

Installment



Property Volum

418

Property House

██████████

Property Direction

W

Property Street

51ST

Property

ST

Property City

CHICAGO

Property State

IL

Property Zip

60609

Property Town

LAKE

PIN RESEARCH (INTERNAL PORTAL)

The PIN Research System is an internal system used by office staff that centralizes PIN data that previously was accessible only via cumbersome stand-alone modules.

The system contains 20 years of PIN data including entire PIN Summary, mailing address, property address, exemptions, payment overview, Tax Research Cases and scanned images, such as payment coupons and checks, name/address change applications and returned certified mail images.

The screenshot shows the 'Cook County Treasurer's Office' internal portal for 'Maria Pappas, Treasurer'. The main navigation bar includes: Operations, Collections, Refunds, Tax Sale, Information Technology, Finance, Legal, Human Resources, Administration, and My Quick Links. The page title is 'PIN Research (Property Summary)'. Below the title is a search interface with a 'PIN:' field containing '09-07-100-000-0000' and 'Search' and 'Reset' buttons. The search results are for PIN '09-07-100-000-0000' (ALL TAX YEARS SHOWN) and show the property address: 'WISCONSIN DR DES PLAINES IL 60016-2045'. The results are organized into several columns:

- PIN Summary:** A list of years from 2020 Current Tax down to 1993 Current Tax.
- Image Searches:** Includes 'Image Archive'.
- Advanced Searches:** Includes 'Correspondence Letters', 'STOPS Letters', 'Duplicate and Overpayment Refunds', 'Returned Mail', 'Returned Mail Letters/Emails', 'Sold and Forfeited Tax Status', 'Tax Research Cases', 'Notes and Taxpayer Inquiries', 'Historical Summary', 'Transaction History', 'Name Change History', and 'CRM History'.
- Advanced Tools:** Includes 'Add a New Note or Taxpayer Inquiry', 'Add a New Tax Research Case', 'Tax Bills', 'Cook County GIS Map Viewer', and 'Cook County Property Tax Portal'.
- Elected Officials:** Lists 'Commissioner - 9th District Peter N. Silvestri', 'State Representative - 53rd District Mark L. Walker', and 'State Senator - 27th District Ann Gillespie', with a link to 'View Elected Officials Contact Directory'.

2,115,035

total number of unique PIN records available

PIN RESEARCH (INTERNAL PORTAL)

Comprehensive Data/Information Retained Internally for Every Property



* All physical documents are electronically imaged, added to property portal and physical document then discarded.

ELECTRONIC WARRANT BOOK

The Electronic Property Tax Warrant Book system replaced the physical Warrant Books, which serve as the official property tax records for the county.

In April 2016, the Treasurer's Office incorporated **4,765,458** individual pages from **12,011** books into the system.

The system eliminates manual posting of records because all transactions and new tax year data sets are automatically added electronically.

4,765,458

total number of pages scanned



ELECTRONIC WARRANT BOOK

Home Contact Us

Cook County Government

Electronic Real Estate Tax Warrant Book

Cook County Real Estate Tax Warrant Information

Enter the Property Index Number (PIN) and the five character security code, then press ENTER or click on Search:

-
 -
 -
 -

Search results for Property Index Number (PIN) 01-01-100-000-0000 [Available Tax Types](#)

Warrant Year: 2016 Tax Year: 2016 Tax Type: General Tax

Tax Status:	Taxable Parcel	Township: Barrington
Volume:	001	Mailing Address:
Classification:	2-05	DAVID
Tax Rate:	7.283	STATION ST
Tax Code:	10021	BARRINGTON IL 60010
Assessed Valuation:	40,020	Property Address:
Equalized Valuation:	105,184	STATION ST
Total Tax Amount:	\$7,660.55	BARRINGTON IL 60010-4207

	First Installment	Second Installment
Original Tax Amount:	\$3,841.61	\$3,818.94

Payments
Refunds
Certificate of Error Credits
Exemptions

Refunds (data shown below has been updated as of 10/8/2021)

Installment	Refund Type	Refund Number	Tax Amount	Interest Amount	Cost Amount	Refund Date
2nd	Certificate of Error	C019416	\$364.15	\$0.00	\$0.00	08/23/2019

ANNUAL TAX SALE

The Treasurer's Office replaced the traditional outcry Annual Tax Sale auction with an automated, online auction in 2008. Tax buyer registration, collateral deposits, bidding and payments went from manually intensive processes to an online system.

Prior to this automation project, the outcry auction would take 20 days to conduct and require a staff of eight people to manage.

Now, the sale lasts just four days and takes two employees; a computer algorithm awards PINs.

More than 206,000 PINs have been sold through the automated sale system since 2008.


206,000

PINs sold at automated Tax Sale

Tax Year (Year Sale Held)	PINs Published/Sent Certified Notice	PINs Offered	PINs Sold
2018 (2021)	Scheduled to begin November 5, 2021		
2017 (2019)	63,385	40,440	11,920
2016 (2018)	52,637	33,332	10,970
2015 (2017)	68,199	38,283	11,031
2014 (2016)	70,789	46,655	15,865
2013 (2015)	75,668	53,553	16,773
2012 (2014)	69,288	50,036	15,757
2011 (2013)	73,418	51,289	16,442
2010 (2012)	78,418	49,462	16,419
2009 (2011)	69,484	37,827	20,814
2008 (2010)	57,181	33,114	21,399
2007 (2009)	62,728	29,787	23,848
2006 (2008)	53,347	26,846	24,860
Total	794,542	490,624	206,098

ANNUAL TAX SALE

Cook County Treasurer's Office
OFFICIAL TAX SALE AUCTION SITE



COOK COUNTY TREASURER
Maria Pappas

[home](#)
[about us](#)
[FAQ](#)
[contact us](#)
[sitemap](#)
[logout](#)

Welcome:

Buyer Number:

BiddingRules

Bidding Rules

GetStarted

Auction Summary

Store Bids

Make Collateral Deposit

Make Payment

Annual Tax Sale Delinquency List

Results

MyAccount

Edit My Account

Collateral Refund

Advanced

Downloads

Bulk Bidding

Admin Section

JumpTo

— Change County —

Day Summary Screen

[Day 1](#) Vol Range: 001 - 147

Total Pins in Day:	7806	Number of Pins I Won:	0
Total Pins Sold:	2,427	Total Face Amt of Pins I Won:	\$0.00
Average Interest Rate:	0.66%	Avg. Interest Rate of my Pins:	0.00%
Weighted Average Int. Rate:	0.91%	Weighted Int. Rate of my Pins:	0.00%

[\[Back to Top\]](#)
View Details >

[Day 2](#) Vol Range: 148 - 270

Total Pins in Day:	13081	Number of Pins I Won:	0
Total Pins Sold:	3,485	Total Face Amt of Pins I Won:	\$0.00
Average Interest Rate:	0.87%	Avg. Interest Rate of my Pins:	0.00%
Weighted Average Int. Rate:	1.06%	Weighted Int. Rate of my Pins:	0.00%

[\[Back to Top\]](#)
View Details >

[Day 3](#) Vol Range: 271 - 464

Total Pins in Day:	13121	Number of Pins I Won:	0
Total Pins Sold:	3,539	Total Face Amt of Pins I Won:	\$0.00
Average Interest Rate:	0.93%	Avg. Interest Rate of my Pins:	0.00%
Weighted Average Int. Rate:	0.73%	Weighted Int. Rate of my Pins:	0.00%

[\[Back to Top\]](#)
View Details >

TAXING AGENCY EXTRANET

The Treasurer's Office distributes \$16 billion every year to some 2,200 taxing agencies throughout Cook County. The office developed the Taxing Agency Extranet to provide taxing agencies direct access to view data and access reports that used to be individually printed and mailed at the Treasurer's expense.

The site allows authorized users 24-hour, online retrieval of useful information and reports:

- Record of Distribution Report
- Agency Distribution Collection Summary
- Statement of Distribution
- PIN Detail of Funds Recouped

Through October 1, 2021, there have been **138,779** visits to the site.

138,779

visits to the Taxing Agency Extranet in FY2021

The purpose of the Taxing Agency Extranet site is to provide a transparent method for local government taxing agencies to access reports, data and other useful information within the Treasurer's Office.



Cook County Treasurer's Office
MARIA PAPPAS, TREASURER

[My Reports](#) [Distribution Schedule](#) [Treasurer's Report](#) [TIF Surplus Info](#) [Liability Info](#) [User Management](#) [Agency Management](#) [Email Templates](#)

My Reports

Run Reports

The following group of reports are viewable and downloadable after you run them.

Record of Distribution Report ?

Start Date

End Date

[Run](#) [Download](#)

Agency Tax Year Collection Distribution Report ?

Tax Year

[Run](#) [Download](#)

Statement of Distribution Report ?

Distribution Date

[Run](#) [Download](#)

Transparency Projects



DEBT DISCLOSURE ORDINANCE (DDO)

Approved by the County Board of Commissioners in September 2009, the Taxing District Debt Disclosure Ordinance, provides extraordinary transparency in government.


The ordinance requires the county's 547 primary local governments to provide their financial data and annual financial reports to the Treasurer's Office each year including:

- Audited financial statements from their most recent audit
- Money owed (or total debts and liabilities)
- Pension and retiree health care information (including the amount promised to retirees and the amount promised that local governments do not have)

\$153.4 billion

total debt of the 547 primary taxing agencies

DEBT DISCLOSURE ORDINANCE (DDO)



MARIA PAPPAS, COOK COUNTY TREASURER

[Payments](#) [Exemptions](#) [Refunds](#) [Seniors](#) [Your Tax Bill](#) [Tax Sale](#) [Foreign Language Brochures](#) [Forms](#) [About The Office](#) [News and Video](#)

Your Property Tax Overview

Overview - Payments

Download Your Tax Bill

Name or Address Change

Tax Exemptions

Delinquent Taxes

Overpayment Refunds

Overpayment Refund Status

Uncashed Checks

Taxing Districts' Financials

Property Tax Appeal Board Refunds

20-Year Tax Bill History

Debt to Property Value

TAXING DISTRICTS' FINANCIAL STATEMENTS AND DISCLOSURES

Property Index Number (PIN): **31-15-208-029-0000** BEGIN A NEW SEARCH

Below are the most recent tax bills and local government financial information for this property.

- 2020 First Installment Property Tax Bill: Shows the debt for each taxing district, including pension obligations.
- 2020 Second Installment Property Tax Bill: Shows the taxes imposed by each taxing district.
- Taxing Districts' Financial Statements and Disclosures: Shows a summary of finances and links to financial statements.

[2020 First Installment Property Tax Bill](#)
[2020 Second Installment Property Tax Bill](#)
[Taxing Districts' Financial Statements and Disclosures](#)

Taxing Districts Data Viewer:

- Summary Financial Report: Click a taxing district name to see a summary of its financial information.
- Complete Financial Report: Click on view to see the taxing district's complete annual financial report.

MISCELLANEOUS TAXES

[South Cook Mosquito Abatement Harvey](#)
[Metro Water Reclamation Dist of Chicago](#)
[Matteson Area Public Library District](#)

SCHOOL TAXES

[Prairie State Comm College 515 Chgo Hts](#)
[Rich Township High School District 227](#)
[Matteson School District 162](#)

Matteson School District 162

Key information about finances and retirement obligations is shown below. For assistance with definitions, please use the [Glossary of Financial Terms](#).

FINANCIAL DATA

	2020	2019
Fiscal Year:	2020	2019
Date Modified:	01/04/2021 11:27 AM	02/26/2020 04:46 PM
Gross Operating Budget Revenue:	\$45,662,352.00	\$39,293,098.00
Total Debts and Liabilities:	\$77,577,080.00	\$69,952,668.00
Page Reference:	16	16
Total Net Pension Liability:	\$2,166,405.00	\$4,176,416.00
Page Reference:	49	50
Total Debts and Liabilities (minus Total Net Pension Liability):	\$75,410,675.00	\$65,776,252.00
Total Number of Employees (Full-Time Equivalents):	359	358
Annual Financial Statement:	View	View

DEBT DISCLOSURE ORDINANCE (DDO)



MARIA PAPPAS, COOK COUNTY TREASURER

[Payments](#)
[Exemptions](#)
[Refunds](#)
[Seniors](#)
[Your Tax Bill](#)
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[Forms](#)
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[News and Video](#)

Taxing Districts' Financial Statements and Disclosures

Matteson School District 162

Key information about finances and retirement obligations is shown below. For assistance with definitions, please use the [Glossary of Financial Terms](#).

FINANCIAL DATA

Fiscal Year:	2020	2019
Date Modified:	01/04/2021 11:27 AM	02/26/2020 04:46 PM
Gross Operating Budget Revenue:	\$45,662,352.00	\$39,293,098.00
Total Debts and Liabilities:	\$77,577,080.00	\$69,952,668.00
Page Reference:	16	16
Total Net Pension Liability:	\$2,166,405.00	\$4,176,416.00
Page Reference:	49	50
Total Debts and Liabilities (minus Total Net Pension Liability):	\$75,410,675.00	\$65,776,252.00
Total Number of Employees (Full-Time Equivalents):	359	358
Annual Financial Statement:	View	View

PENSION PLAN DATA

Pension Plan Name:	IMRF
Total Pension Retirees and Beneficiaries:	284
Pension Liability	
Year:	2019
Total Pension Liability:	\$16,936,100.00
Page Reference:	47
Net Pension Liability	
Year:	2019
Total Net Pension Liability:	\$422,299.00
Page Reference:	47
Pension Funded Ratio:	97.50%
Investment Rate of Return:	7.25%
Annual Rate of Salary Increases:	3.35%
Actuarial Report:	View

OTHER POST EMPLOYMENT BENEFITS (OPEB)

This taxing district is not required to report any Other Post-Employment Benefits (OPEB) in its financial statements.

DEBT DISCLOSURE ORDINANCE (DDO) DATA AND TIF INFORMATION ON THE TAX BILLS

The Treasurer's Office designed the property tax bill to contain useful information for property owners.

In January 2013, the Treasurer's Office began including on the First Installment Property Tax Bill the Debt Disclosure Ordinance (DDO) data pertaining to each parcel's taxing districts.

The figures give taxpayers full information about each local government's financial data including:

- Money owed (or debt)
- Pension and Healthcare Amounts Promised by Local Governments
- Amount of Pension and Healthcare Shortage
- Percentage of Pension and Healthcare Costs They Can Pay

The Second Installment Property Tax Bill, since July 2014, displays to taxpayers how much each Tax Incremental Financing (TIF) District -- in addition to their local governments -- receives from their tax bill payments.

DEBT DISCLOSURE ORDINANCE (DDO) DATA – FIRST INSTALLMENT

TOTAL AMOUNT BILLED		2020 First Installment Property Tax Bill						
\$	7,451.49	Property Index Number (PIN)	Volume	Code	Tax Year	Payable In	Township	Classification
		31-15-208-029-0000	179	32041	2020	2021	RICH	2-78
Please click this LINK for Payment Status.								LATE INTEREST IS 1.5% PER MONTH, BY STATE LAW
TAXING DISTRICT DEBT AND FINANCIAL DATA								
Your Taxing Districts	Money Owed by Your Taxing Districts	Pension and Healthcare Amounts Promised by Your Taxing Districts	Amount of Pension and Healthcare Shortage	% of Pension and Healthcare Costs Taxing Districts Can Pay				
South Cook Mosquito Abatement Harvey	1,871,888	4,639,938	356,170	92.32%				
Metro Water Reclamation Dist of Chicago	3,404,722,000	2,909,890,000	1,377,581,000	52.66%				
Matteson Area Public Library District	42,802	469,289	469,289	0.00%				
Prairie St Comm College 515 (Chgo Hts)	35,702,515	17,947,255	17,947,255	0.00%				
Rich Township High School District 227	18,625,789	44,622,754	6,283,754	85.92%				
Matteson School District 162	65,776,252	16,936,100	2,321,252	86.29%				
Village of Matteson	49,802,863	152,745,807	88,965,279	41.76%				
Town of Rich	1,798,397	10,832,281	1,800,820	83.38%				
Cook County Forest Preserve District	193,646,842	457,040,680	246,669,734	46.03%				
County of Cook	6,898,027,070	23,257,290,307	13,395,266,525	42.40%				
Total	10,670,016,418	26,872,414,411	15,137,661,078					
TAX CALCULATOR								
2019 Total Tax		13,548.16	The first installment amount is 55% of last year's total taxes. All exemptions, such as homeowner and senior exemptions, will be reflected on your second installment tax bill.					
2020 Estimate	x	55%						
2020 1st Installment (Payable In 2021)	=	7,451.49						
PROPERTY LOCATION								
149 SUNDANCE RD MATTESON IL 60443								

TIF INFORMATION ON TAX BILLS – SECOND INSTALLMENT

TOTAL AMOUNT BILLED
\$ 3,356.55
2020 Second Installment Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year	Payable In	Township	Classification
31-15-208-029-0000	179	32041	2020	2021	RICH	2-78

 Please click this [LINK](#) for Payment Status.

LATE INTEREST IS 1.5% PER MONTH, BY STATE LAW

TAXING DISTRICT BREAKDOWN

Taxing District	2020 Tax	2020 Rate	2020 %	Pension	2019 Tax
MISCELLANEOUS TAXES					
South Cook Mosquito Abatement Harvey	11.63	0.017	0.11%		13.74
Metro Water Reclamation Dist of Chicago	258.56	0.378	2.39%	28.72	296.93
Matteson Area Public Library District	406.30	0.594	3.76%	34.20	524.40
Miscellaneous Taxes Total	676.49	0.989	6.26%		835.07
SCHOOL TAXES					
Prairie State Comm College 515 Chgo Hts	307.80	0.450	2.85%		375.55
Rich Township High School District 227	3,866.71	5.653	35.78%	176.47	4,792.89
Matteson School District 162	4,063.02	5.940	37.59%	192.20	5,082.18
School Taxes Total	8,237.53	12.043	76.22%		10,250.62
MUNICIPALITY/TOWNSHIP TAXES					
Village of Matteson	1,279.10	1.870	11.83%	774.98	1,711.36
Road & Bridge Rich	67.72	0.099	0.63%		83.97
General Assistance Rich	32.83	0.048	0.30%		41.98
Town of Rich	164.85	0.241	1.53%	13.68	210.68
Municipality/Township Taxes Total	1,544.50	2.258	14.29%		2,047.99
COOK COUNTY TAXES					
Cook County Forest Preserve District	39.67	0.058	0.37%	1.36	45.04
Consolidated Elections	0.00	0.000	0.00%		22.90
County of Cook	186.04	0.272	1.71%	59.50	209.92
Cook County Public Safety	90.29	0.132	0.84%		102.28
Cook County Health Facilities	33.52	0.049	0.31%		34.35
Cook County Taxes Total	349.52	0.511	3.23%		414.49
(Do not pay these totals)	10,808.04	15.801	100.00%		13,548.17

TAX CALCULATOR

2020 First Installment		7,451.49
2020 Second Installment	+	3,356.55
Total 2020 Tax (Payable In 2021)	=	10,808.04

PROPERTY LOCATION

 149 SUNDANCE RD
 MATTESON IL 60443 1285

COUNTY PROPERTY TAX PORTAL

The Treasurer's Office developed and manages the Property Tax Portal that combines data and information from five different property-tax related offices into one single site:

- Ownership and liens – from the Recorder of Deeds
- Tax payments and refunds – from the Treasurer
- Valuations, exemptions and appeals – provided by the Assessor
- Prior year tax statuses, delinquencies and TIF information – from the Clerk
- Appeals – from the Board of Review

Since property owners have direct access to vital data, it reduces the number of questions posed to Treasurer's Office staff.

The portal has been visited **nearly 32.9 million** times since April 1, 2012. In 2021, visitor traffic has averaged **15,252 visitors per day**.

32.9 million

visitors to the Property Tax Portal

COUNTY PROPERTY TAX PORTAL

Cook County Property Tax Portal Custom Search

[Home](#) [About Us](#) [Forms & Tax Bill Requests](#) [News & Events](#) [Other Programs](#) [Contact Us](#) [FAQs](#)

[Billed Amounts & Tax History](#) [Pay Online](#) [Property Description](#) [Tax Exemptions](#) [Refund Search](#) [Documents Deeds & Liens](#) [Tax Appeals Dates & Deadlines](#) [Tax Rates](#)

LATEST NEWS: Pappas: See your property tax bill grow over 20 years at cookcountytreasurer.com

Find Your Property

BY ADDRESS **BY PIN**

* House Number |

* Street Unit OR

* City Zip Code

SEARCH

[CLEAR](#)

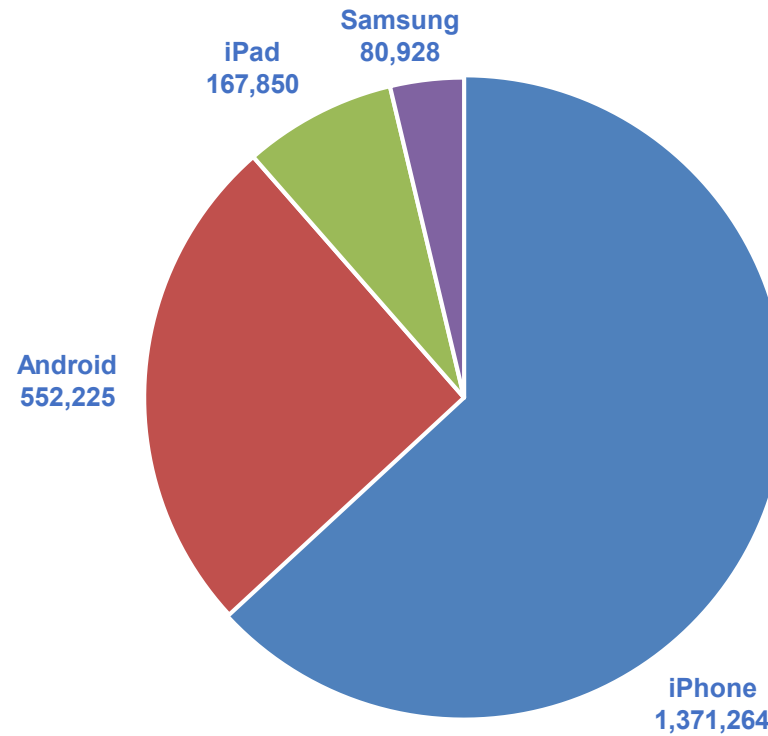
COUNTY PROPERTY TAX PORTAL – MOBILE

The Treasurer’s Office overhauled the Property Tax Portal in 2016 to make it mobile-friendly and added functionality. The programming code recognizes a visitor using the site from a mobile device and automatically modifies the layout and design to fit the device.

Since December 1, 2017, there have been **nearly 2.2 million visits** from mobile users.

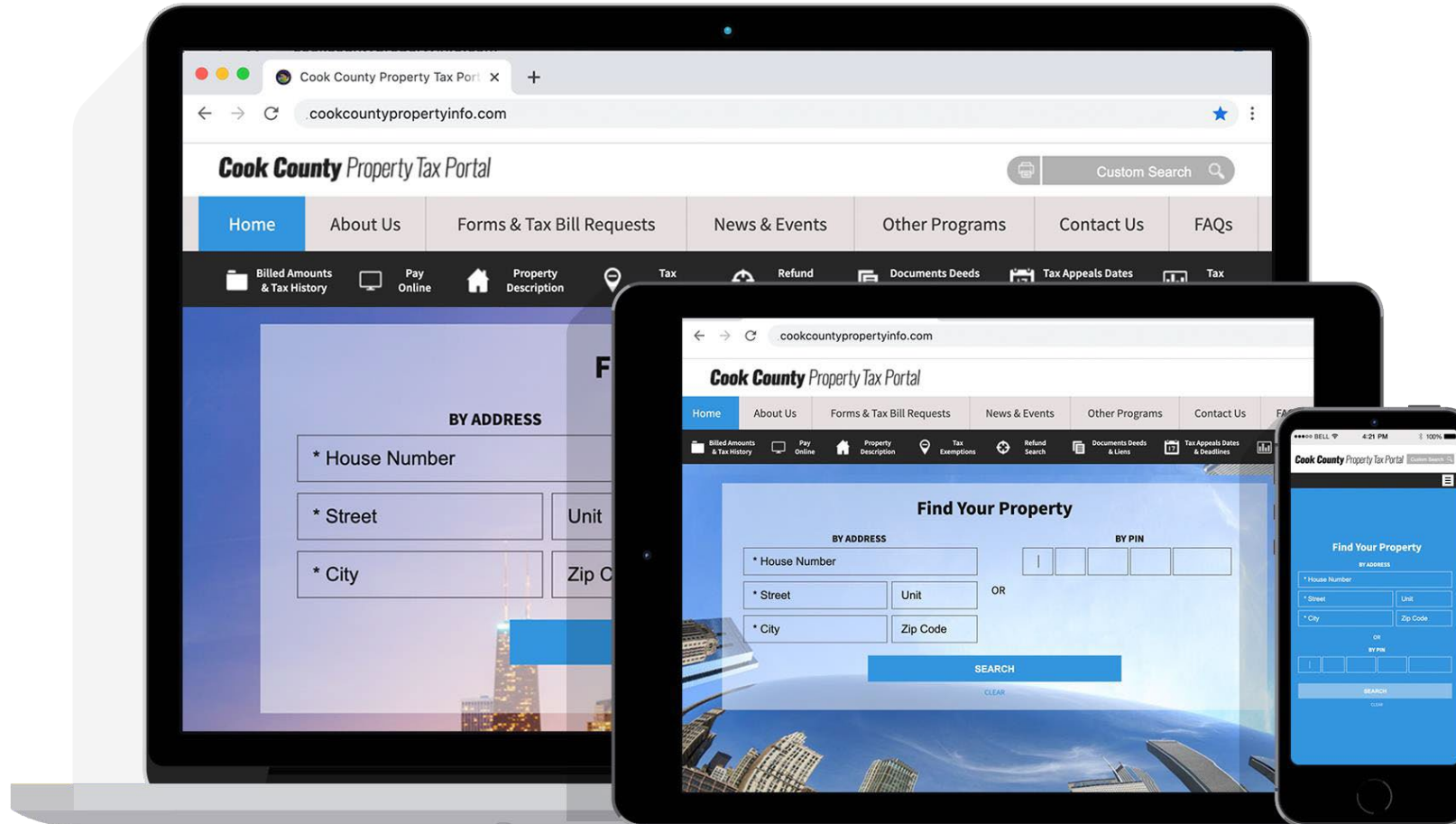
In FY2021, there have been **792,205 visits** from mobile users. An **average of 2,597** mobile users access the site each day.

Portal – Mobile Visits



2.2 million
visits to the Property Tax Portal from a mobile device

COUNTY PROPERTY TAX PORTAL – MOBILE




FREEDOM OF INFORMATION ACT (FOIA) LOG

A log of all Freedom of Information Act (FOIA) requests received by the Treasurer's Office since January 1, 2013 is published on the website.

The additional level of transparency allows the public to view who is requesting information and what type of information they are requesting.

The log is updated daily in PDF format.

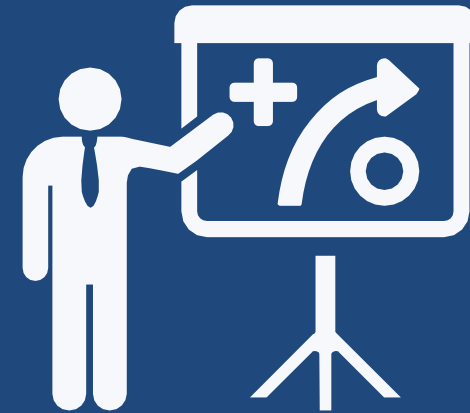
		Maria Pappas Cook County Treasurer
		No. _____
REQUEST FOR RECORDS IN ACCORDANCE WITH THE FREEDOM OF INFORMATION ACT		
1) I am requesting to: Inspect _____ Copy _____ the following public records		
<small>(Please be specific)</small>		

2) Will this material be used for commercial purposes? Yes _____ No _____		
<ul style="list-style-type: none"> • Commercial use means the use of any part of a public record or records, or information derived from public records, in any form, for sale, resale, or solicitation or advertisement for sales or services. • It is a violation of the Freedom of Information Act to knowingly obtain a public record for a commercial purpose without disclosing that it is for a commercial purpose. 		
REQUESTOR CONTACT INFORMATION:		
NAME _____		COMPANY NAME (if applicable) _____
ADDRESS _____		CITY/STATE/ZIP _____
EMAIL ADDRESS _____	TELEPHONE NUMBER (with area code) _____	FAX NUMBER _____
<input checked="" type="checkbox"/> SIGNATURE _____		
<ul style="list-style-type: none"> • For non-commercial requests, a response will be made within 5 business days after receipt of this request. The response may be extended for an additional 5 business days; you will receive a written response stating the reason for the extension. • For all commercial requests, a response will be made within 21 business days after receipt of this request with an estimated completion date and a fee estimate. Unless the records are exempt, the request will be completed within a reasonable time period based on the size and complexity of the request. Priority shall be given to records requested for non-commercial purposes. • If your request is denied, you will receive a written response stating the reason for the denial. • Receipt of fee payment is required before copying of requested records is initiated. 		
FOR OFFICE USE ONLY: Request Received By: _____ <small>(CCTO Employee)</small> Department: _____ Date: _____	FOR OFFICE USE ONLY: Request to inspect _____ copy _____ has been: Approved / Denied (Circle one) _____ # pgs copied TOTAL FEES \$ _____ <small>(Pgs 1-50 @ no cost/Additional pgs @ \$0.15 per page)</small>	
REQUESTER ACKNOWLEDGEMENT OF RECEIPT OF DOCUMENTS (COMPLETE AT PICK-UP ONLY)		
I hereby confirm that I have received the documents provided to me by the Cook County Treasurer's Office:		
(Requester's signature) _____		Date: _____
118 North Clark Street • Room 112 • Chicago, IL 60602 www.cookcountytreasurer.com		

FREEDOM OF INFORMATION ACT (FOIA) LOG

Cook County Treasurer's Office FOIA Request Log					Last Updated:
Maria Pappas, Treasurer					10/03/2021
Request Number	Date Received by CTO	Requestor	Affiliation	Request	General Category
21-0949	9/27/2021	Mark Holtzman		20 PINs, TY 2013, PIN payment summary reports and payment images	payment history
21-0950	9/27/2021	Chloe Brougham	My Home Refund, LLC	PINs 29-24-400-██████████ and 32-20-201-██████████ TY 2018-2020, PIN payment summary reports and payment images	payment history
21-0951	9/27/2021	Amy Storch-Miller		3 taxing agencies, TY 2011, PINs and taxpayer names	taxpayer list

Focus On Budget



BUDGET COMPARISON

The overall FY2022 budget for the Treasurer's Office has been reduced compared with the FY2021 budget.

The combined budget for FY2021 was **\$12.8 million**.
The combined budget for FY2022 is **\$12.7 million**.

Amounts	Corporate	Automation	Entire Budget
FY2021	\$769,732	\$11,987,501	\$12,757,233
FY2022	\$751,431	\$11,951,584	\$12,703,015
CHANGE	-2.4%	-0.3%	-0.4%

The overall FY2022 FTE for the Treasurer's Office has been reduced compared with the FY2020 budget.

FTE for FY2021 was **77.5**.
FTE for FY2022 is **72.5**.

Positions	Corporate	Automation	Entire Budget
2021	7	70.5	77.5
2022	7	65.5	72.5
CHANGE	0.0%	-7.1%	-6.5%

FY1998 BUDGET COMPARISON

The Office had 250 employees in FY1998.

If the office maintained its staff of 250, the FY2022 budget would be **\$55.5 million**.

Instead, the office has 58 filled positions and a budget of **\$12.7 million** in FY2022.

- \$750,000 from taxpayer revenues (Corporate Account)
- \$12 million from commercial user fees (Automation Account)

\$55.5 million

would be the budget with 1998's employment

If the Treasurer's Office had the 250 employees that it had in FY1998, the FY2022 budget **WOULD HAVE BEEN:**

\$55.5 million

Instead, the office has 58 filled positions and the FY2022 real budget **IS:**

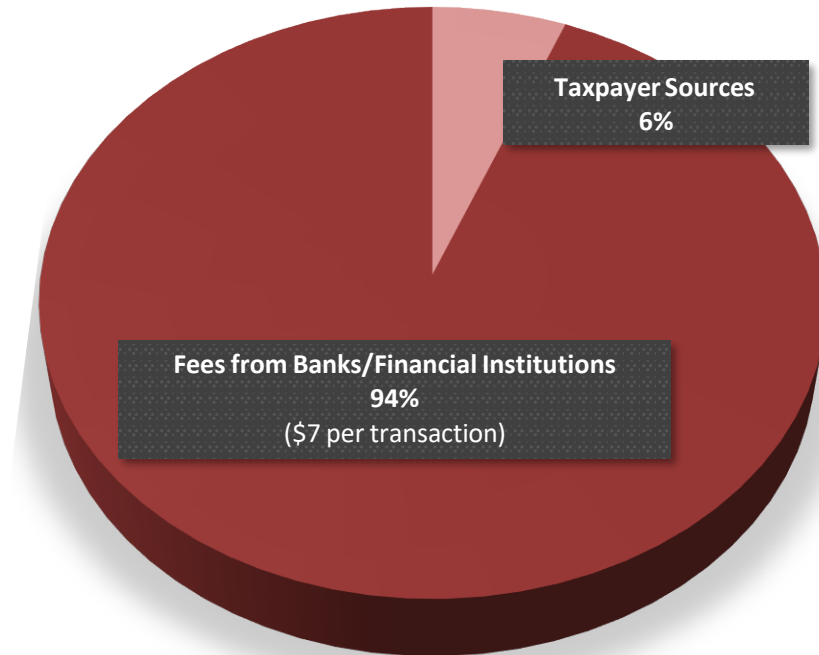
\$12.7 million

FUNDING

Only **6%** of the budget is funded by **taxpayers** because the office collects convenience fees from commercial users who pay in bulk.

Since 2008, the Treasurer's Office has used **bank/financial institution fees** to fund itself and automation efforts.

The office is **94 percent self-funded** and **the goal continues to be an entirely self-funded office** that is independent of any taxpayer-funded sources.



94 percent

office funded from commercial user fees

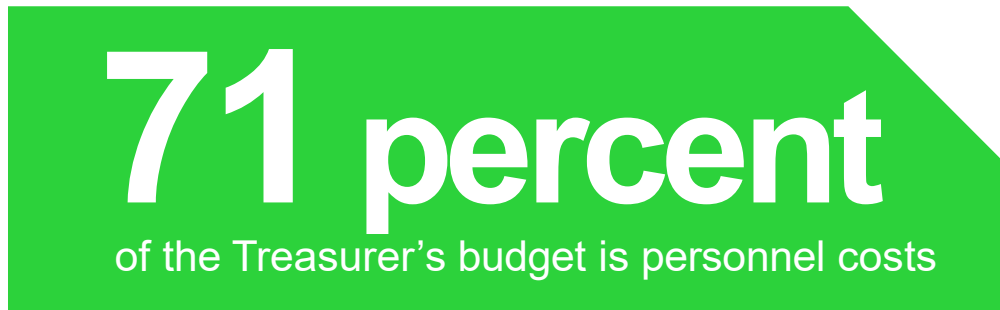
PERSONNEL COSTS

The biggest portion of the Treasurer's Office FY2022 budget comes from personnel costs – salaries and fringe benefits, such as health, vision, dental and life insurance.

These personnel costs comprise **71 percent of the FY2022 budget.**

County employees are automatically awarded longevity increases, or STEPS, based on years of service. Employee salaries also increase as a result of Cost-Of-Living Adjustments (COLAs) that are approved by the County Board. Additionally, fringe benefit costs continue to increase.

The following three charts illustrate the budgetary challenges posed by salary increases, COLAs and fringe benefits.



COST-OF-LIVING ADJUSTMENT (COLA) HISTORY

Implemented	COLA	Note
FY1999 June 1, 1999	4.0%	
FY2000 December 1, 1999	3.0%	
FY2001 December 1, 2000	3.0%	Plus \$.10/hour increase
FY2002 June 1, 2002	2.5%	
FY2003 December 1, 2002	2.0%	
FY2003 June 1, 2003	1.0%	
FY2004 December 1, 2003	3.0%	
FY2005 December 1, 2004*	1.0%	
FY2006 December 1, 2005*	1.0%	
FY2006 June 1, 2006*	2.0%	Plus \$500 Bonus
FY2007 December 1, 2006*	1.5%	
FY2007 June 1, 2007	2.5%	3% for Non-Union Employees and \$1,000 Bonus
FY2008 December 1, 2007	2.0%	
FY2008 June 1, 2008	2.75%	
FY2011 January 1, 2011*	2.25%	
FY2012 December 1, 2011**	2.25%	
FY2012 June 1, 2012	3.75%	
FY2013 June 1, 2013*	1.0%	
FY2014 June 1, 2014*	1.5%	
FY2015 June 1, 2015*	2.0%	
FY2015 October 1, 2015**	4.5%	
FY2016 December 1, 2015	2.0%	
FY2017 December 1, 2016*	2.25%	
FY2017 December 1, 2016**	1.5%	
FY2017 June 1, 2017*	2.0%	
FY2019 June 1, 2019	2.0%	Plus \$1,200 Bonus (December 2018)
FY2020 June 1, 2020*	2.0%	
FY2021 June 1, 2021***	1.5%	Plus \$3,000 Bonus (Date TBD)***

*COLA awarded to Union employees only. **COLA awarded to Non-Union employees only. ***Awarded to Non-Union employees, Union employees TBD.

FRINGE BENEFIT COMPARISON

If the Treasurer's Office maintained 250 employees, the fringe benefit obligations would be approximately **\$6.5 million** in FY2022. Instead, the benefits in the budget for FY2022 are \$1.8 million, of which \$1.7 million is paid out of the Treasurer's Automation Budget.

Benefit	FY1998 Average Cost Per Employee	FY2022 Average Cost Per Employee	Increase (\$)	Increase (%)
Medicare	\$290	\$1,448	\$1,158	499%
Pension	\$3,977	\$10,012	\$6,035	252%
Insurance (Health, Life, Pharmacy, Vision, Dental)	\$3,689	\$14,761	\$11,072	400%
Total	\$7,956	\$26,221	\$18,265	330%

\$6.5 million

cost of benefits if the office had 250 employees in FY2022

FOCUS ON BUDGET

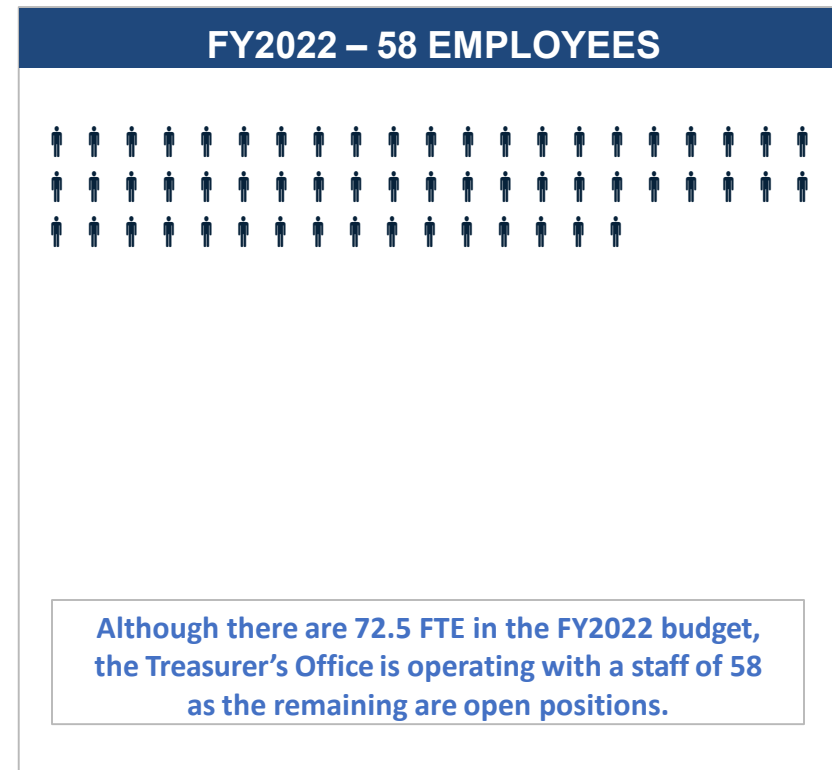
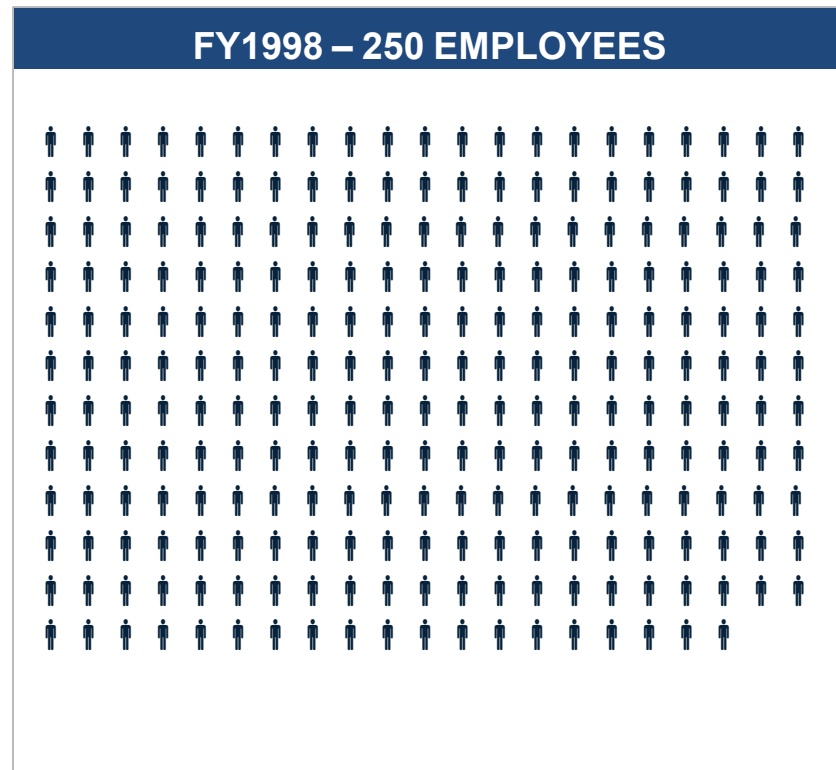
The budget of the Treasurer's Office operates with two separate and distinct accounts, one funded by tax money and the other by commercial user fees. These accounts are:

- 1 County Treasurer Corporate Account (formerly 060 Account)**
 - Funded primarily by taxpayer sources
 - FY2022 Budget: \$751,431 (2 percent reduction compared with FY2021)
- 2 County Treasurer Tax Sale Automation Account (formerly 534 Account)**
 - Funded by commercial user fees paid by banking and mortgage firms
 - Established by County ordinance on April 6, 1999
 - FY2021 Budget: \$11,951,584 (0.3 percent reduction compared with FY2021)

Since FY2008, the Treasurer's Office has continually reduced the Corporate Account by shifting costs to the Automation Account. **The goal continues to be an entirely self-funded office** that is independent of any taxpayers-funded sources. Many governmental entities simply raise property taxes instead of creating alternative funding sources and reducing their budgets.

POSITION COUNT

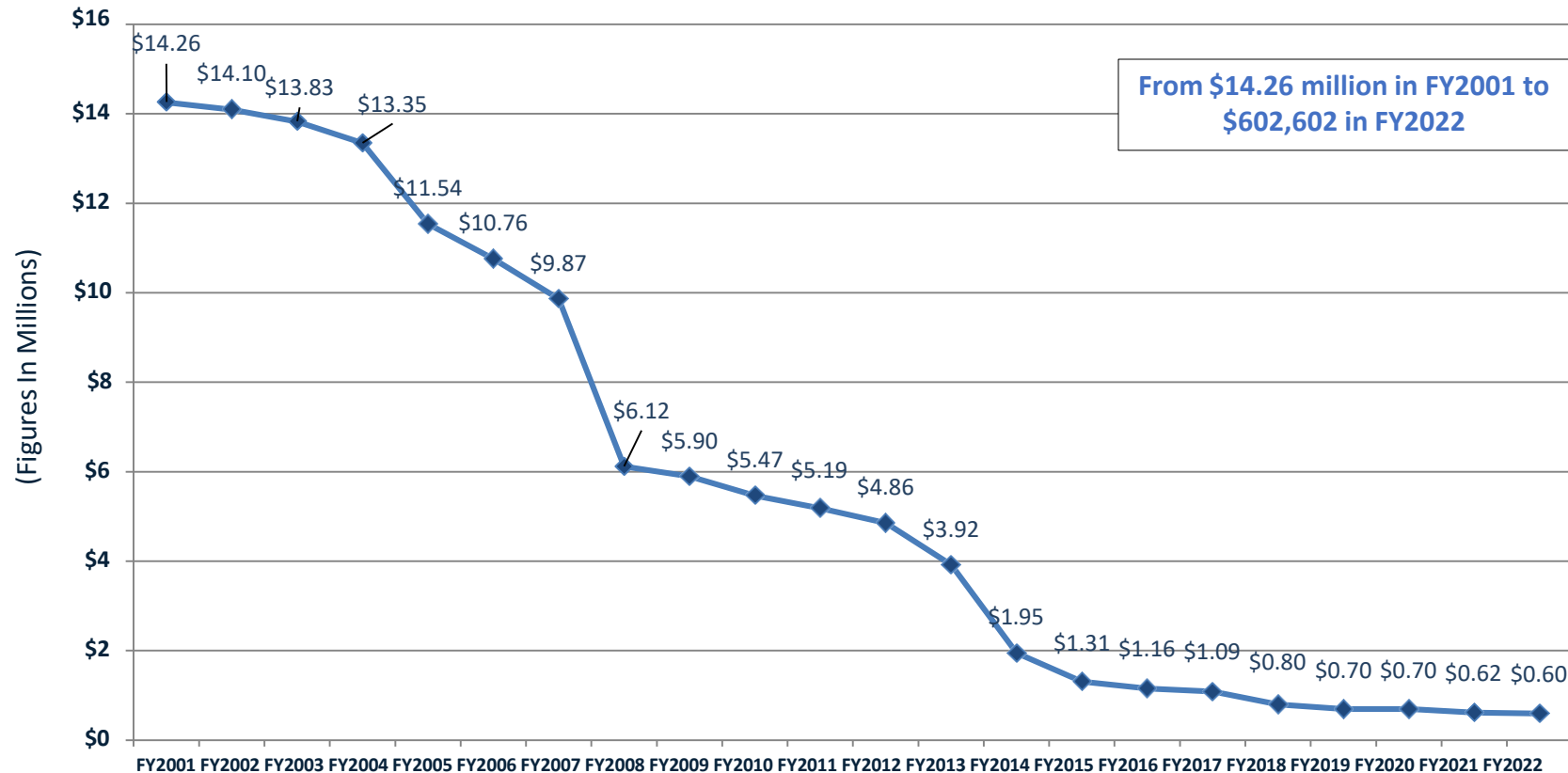
The Automation Projects of the Treasurer's Office have resulted in a decrease in headcount from 250 in FY1998 to 58 in FY2022, a reduction of **76.8 percent**.



FY2022 REDUCE CORPORATE BUDGET

FY2022 marks the 21st consecutive year that the Corporate Account budget, excluding fringe benefits, has been reduced, from \$620,514 in FY2021 to \$602,602 in FY2022.

Corporate Account Budget Requests (since FY2001)



ACCOUNT SUMMARY – CORPORATE ACCOUNT

FY2022 Department Account Summary Including Fringe Benefits

Corporate Account

OA	Description	2021 Approved & Adopted	2022 Request	Difference
501005	Salaries and Wages of Employees With Benefits	\$545,674	\$520,257	(\$25,417)
501165	Planned Salary Adjustment	\$0	\$4,498	\$4,498
501510	Mandatory Medicare Cost	\$8,164	\$7,777	(\$387)
501585	Insurance Benefits	\$141,054	\$141,052	(\$2)
501765	Professional Develop/Fees	\$3,669	\$3,772	\$103
520029	Armored Car Service	\$36,284	\$37,397	\$1,113
520485	Graphics and Reproduction Services	\$10,081	\$10,283	\$202
520725	Loss and Valuation	\$11,335	\$11,442	\$107
530635	Books, Periodicals and Publish	\$3,375	\$3,444	\$69
530700	Multimedia Supplies	\$212	\$216	\$4
540129	Maintenance and Subscription Services	\$9,884	\$2,653	(\$7,231)
550129	Facility and Office Space Rental	\$0	\$8,640	\$8,640
Total on Department:		\$769,732	\$751,431	(\$18,301)
				Decrease: 2.38%

ACCOUNT SUMMARY – AUTOMATION ACCOUNT

FY2022 Department Account Summary		Automation Account		
OA	Description	2021 Approved & Adopted	2022 Request	Difference
501005	Salaries and Wages of Employees With Benefits	\$6,661,952	\$6,623,172	(\$38,780)
501165	Planned Salary Adjustment	\$17,400	\$7,900	(\$9,500)
501210	Planned Overtime Compensation	\$10,000	\$10,000	\$0
501225	Planned Benefit Adjustment	\$608,546	\$655,776	\$47,230
501510	Mandatory Medicare Cost	\$99,545	\$97,189	(\$2,356)
501585	Insurance Benefits	\$949,407	\$929,118	(\$20,289)
501765	Professional Develop/Fees	\$30,186	\$30,186	\$0
520149	Communication Services	\$18,093	\$16,770	(\$1,323)
520485	Graphics and Reproduction Services	\$836,867	\$836,867	\$0
520609	Advertising and Promotions	\$104,330	\$104,330	\$0
520825	Professional Services	\$738,600	\$738,600	\$0
521005	Professional Legal Expenses	\$15,000	\$15,000	\$0
530100	Wearing Apparel	\$6,000	\$6,000	\$0
530170	Institutional Supplies	\$5,200	\$5,200	\$0
530600	Office Supplies	\$96,145	\$96,145	\$0
530635	Books, Periodicals and Publish	\$9,252	\$8,689	(\$563)
531645	Computer and Data Processing Supplies	\$188,252	\$188,252	\$0
540129	Maintenance and Subscription Services	\$787,071	\$776,735	(\$10,336)
540345	Property Maintenance and Operations	\$40,000	\$40,000	\$0
550005	Office and Data Processing Equip Rental	\$61,326	\$61,326	\$0
550029	Countywide Office and Data Processing Equip Rental	\$28,723	\$28,723	\$0
560220	Computer and Data Processing Supplies	\$404,930	\$404,930	\$0
580050	Cook County Administration	\$260,676	\$260,676	\$0
580235	Public Programs and Events	\$10,000	\$10,000	\$0
Total on Department:		\$11,987,501	\$11,951,584	(\$35,917)
				Decrease: 0.3%

Projects



FY2022 - FY2024 FUTURE PROJECTS

Automation of Tax Sales

Description:

The office will develop and program in-house systems for conducting the Annual Tax Sale and biannual Scavenger Sale.

Currently, the Treasurer's Office uses a vendor to conduct the Annual Tax Sale and holds an in-person, live auction Scavenger Sale.

Benefits:

- Eliminate reliance on an outside vendor.
- Reduce the amount of time it takes to conduct the Scavenger Sale.
- Streamline buyer registration, delinquent PIN lists and sale results data in one central location.

MARIA PAPPAS, COOK COUNTY TREASURER

Payments Exemptions Refunds Seniors Your Tax Bill Tax Sale Foreign Language Brochures Forms About The Office News and Video

Delinquent Property Tax Search

Check to see if your taxes are past due. If the taxes remain delinquent, they will be offered for sale at the 2018 Annual Tax Sale, which begins November 5, 2021.

Search By Property Index Number (PIN) Search By Property Address

Search By Property Index Number (PIN)

- - - -

[Continue](#) [Reset](#)

Lists of Properties With Delinquent Taxes

View detailed lists of the properties whose taxes are past-due, broken down by Chicago ward, municipality, township and Commissioner District. The lists include Property Index Number (PIN), address and amount due.

[View the Lists](#)

FY2022 - FY2024 FUTURE PROJECTS

Bankruptcy Payment Automation

Description:

Create an internal payment system to receive an electronic payment file from bankruptcy trustees.

The system will streamline payment processing by automatically cross-referencing bankruptcy file numbers to delinquent PINs associated with the active bankruptcy.

Benefits:

- Eliminate paper.
- Remove reliance on checks received through the mail.
- Quicker posting of payments.

Bankruptcy Management System

Advanced Search Batch Payments

Bankruptcy Batch Wire Confirmation

Uploaded 09/28/2021 by test name (testemail@e.com)

Total Records of File: 1
Total Amount on File: \$456.83

Wire Payment Received?

Date of Wire: 

Amount of Wire:

[Continue](#) [Go Back](#)

FY2022 - FY2024 FUTURE PROJECTS

Commercial Payer Enhancements

Description:

The Treasurer’s Office will continue to create enhancements and efficiencies for commercial payers who utilize the Treasurer’s bulk payment channels.

The initiatives are aimed at providing commercial payers, specifically mortgage companies, title companies and banks access to electronic data and statistics to better serve their taxpaying customers, thereby reducing errors and duplicate payments.

Benefits:

- Eliminate individual requests for data made to CCTO from commercial payers.
- Reduce the number of overpayments and duplicate payments from mortgage companies.
- Provide commercial users the ability to download bulk data such as historical payments, tax sale status, bankruptcy information, and individual tax exemption history.
- Streamline the payment process by allowing electronic payments for omitted assessment, arrearage and special assessment property tax bills.

PIN	Classification	Tax Code	Tax Year	Homeowner Exempt Amount			
32-12-200-004-0000	2-02	12059	2018	\$0.00			
32-12-200-010-0000	2-03	12059	2018	\$0.00			
32-12-200-011-0000	2-03	12059	2018	\$10,000.00			
32-12-200-013-0000	2-02	12059	2018	\$7,500.00			
32-12-200-015-0000	2-02	12059	2018	\$2,500.00			
32-12-200-017-0000	2-78	12059	2018	\$10,000.00			
32-12-200-018-0000	5-90	12001	2018	\$0.00			
32-12-201-002-0000	2-78	12059	2018	\$10,000.00			
32-12-201-003-0000	2-02	12059	2018	\$10,000.00			
32-12-201-005-0000	5-33	12059	2018	\$10,000.00			
32-12-201-011-0000	2-03	12059	2018	\$10,000.00			
32-12-201-013-0000	5-90	12059	2018	\$0.00			
32-12-201-026-0000	5-90	12172	2018	\$0.00			
32-12-201-027-0000	8-17	12172	2018	\$0.00			
32-12-201-028-0000	5-90	12172	2018	\$0.00			
32-12-201-029-0000	8-17	12172	2018	\$0.00			
32-12-201-030-0000	8-28	12172	2018	\$0.00			
32-12-201-031-0000	5-90	12172	2018	\$0.00			
32-12-201-032-0000	5-90	12172	2018	\$0.00			
32-12-203-002-0000	2-39	12059	2018	\$0.00			
32-12-203-005-0000	2-39						
Tax Year	PMT	Payment Date	Tax Amount	Penalty	Cost	Total	Serial Number
2018	P1	01/21/2019	\$110.28	\$0.00	\$0.00	\$110.28	012319500864
2018	P1	04/05/2019	\$300.00	\$39.00	\$0.00	\$339.00	040819500307
2018	P1	05/13/2019	\$100.00	\$15.00	\$0.00	\$115.00	051519500401
2018	P1	06/03/2019	\$86.50	\$13.50	\$0.00	\$100.00	060319500988
2018	P1	06/03/2019	\$86.50	\$13.50	\$0.00	\$100.00	060319500989
2018	P1	06/03/2019	\$86.50	\$13.50	\$0.00	\$100.00	060319500990
2018	P1	06/03/2019	\$86.50	\$13.50	\$0.00	\$100.00	060319500991
2018	P1	06/03/2019	\$113.50	\$0.00	\$0.00	\$113.50	060419500678
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500261
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500262
2018	P1	08/02/2019	\$50.00	\$0.00	\$0.00	\$50.00	080319500263
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500264
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500265
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500266
2018	P1	08/02/2019	\$50.00	\$0.00	\$0.00	\$50.00	080319500267
2018	P1	08/02/2019	\$200.00	\$0.00	\$0.00	\$200.00	080319500268
2018	P1	08/02/2019	\$250.00	\$0.00	\$0.00	\$250.00	080319500269
2018	P1	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	080319500270
2018	P1	08/02/2019	\$210.00	\$0.00	\$0.00	\$210.00	080319500271
2018	P1	08/02/2019	\$100.91	\$0.00	\$0.00	\$100.91	080319500272
2018	P1	08/02/2019	\$250.00	\$0.00	\$0.00	\$250.00	080319500273
2018	P1	08/02/2019	\$75.00	\$0.00	\$0.00	\$75.00	080319500274
2018	P1	08/02/2019	\$75.00	\$0.00	\$0.00	\$75.00	080319500275
2018	P2	08/02/2019	\$78.61	\$21.39	\$0.00	\$100.00	080519505805
2018	T2	08/02/2019	\$13.50	\$0.00	\$0.00	\$13.50	082919380015
2018	T2	08/02/2019	\$13.50	\$0.00	\$0.00	\$13.50	082919380016
2018	T2	08/02/2019	\$9.50	\$0.00	\$0.00	\$9.50	082919380017
2018	T2	08/02/2019	\$100.00	\$0.00	\$0.00	\$100.00	082919380018

FY2022 - FY2024 FUTURE PROJECTS

Integrated Property Tax System

Description:

The Treasurer's Office continues to support of the President's initiative to replace the MIS Mainframe with the Integrated Property Tax System, which will be used by all of the property tax offices.

The office has provided significant resources to the project effort, and joined with the other elected officials several times to express concern for the direction of the project with Tyler Technologies and the delayed go-live dates.

Benefits:

- Eliminates the antiquated MIS Mainframe, and its limited functionality.
- Combines all data for each parcel into one unified system.
- Will update in real-time instead of nightly batch jobs.



FY2022 - FY2024 FUTURE PROJECTS

Name of Project:	Expansion of Electronic Forms on Website
Description:	Expand fillable electronic forms on the website for other processes, use identification verification service to identify taxpayer, write files for daily uploads.
Benefit(s):	<ul style="list-style-type: none"> • Eliminate PDF documents and paper forms. • Reduce manual data entry and processing.

Name of Project:	Online Payment “Shopping Cart” Enhancements
Description:	Create a payment channel that will allow non-mortgage/title company/3rd party taxpayers who own multiple properties to pay online in one single, easy transaction. Also, permit online payers to schedule a payment in advance.
Benefit(s):	<ul style="list-style-type: none"> • Simplify the process for taxpayers with multiple properties. • Reduces payment processing time.

Name of Project:	PIN Research – Additional Enhancements
Description:	PIN Research was relaunched in 2013. The Treasurer’s Office continues to add functionality and additional data that users would like to see within the application.
Benefit(s):	<ul style="list-style-type: none"> • Improve customer service and internal research by add the following: <ul style="list-style-type: none"> • C of E type, status, reason • Build-in functionality to print email a PDF tax bill, and track stats for the same process • Outreach event records – log of taxpayer contact with the office at various community events

FY2022 - FY2024 FUTURE PROJECTS

Name of Project:	Automating Manual Check Requests
Description:	Eliminate multiple data entries using workflow.
Benefit(s):	<ul style="list-style-type: none"> • Reduce processing time for Accounts Payable.

Name of Project:	Returned Mail Module – Additional Enhancements
Description:	The office developed the Returned Mail Research module to assist with researching tax bills returned by the U.S. Postal Service. Additional functionality will introduce artificial intelligence (AI) to the process. It will also provide automatic updating of updated, valid mailing name and addresses.
Benefit(s):	<ul style="list-style-type: none"> • Streamline and increase efficiency.

Name of Project:	Automation of Transfers
Description:	Identify and provide periodic reports of potential transfers of payments utilizing data from the MIS.
Benefit(s):	<ul style="list-style-type: none"> • Automatically provide a report listing potential transfers for transactions within a given tax year. • Allow for misapplied payments to be posted properly.

Name of Project:	Tax Buyer Email Electronic Receipts after Annual Sale
Description:	Produce electronic receipts emailed to tax buyers instead of paper receipts.
Benefit(s):	<ul style="list-style-type: none"> • Eliminates the need to print receipts and for tax buyers to physically pick up the receipts.

FY2022 - FY2024 FUTURE PROJECTS

Name of Project:	Electronic Feed of Open Item Bill Amounts
Description:	Enhance cashiering system to electronically receive Clerk open-item billing information from MIS so cashiers do not have to manually enter bill amount.
Benefit(s):	<ul style="list-style-type: none"> • Reduce cashiering errors. • Eliminate manual entry.

Name of Project:	Online Open Item Bill Payments
Description:	Enhance online payment system to allow taxpayers to pay open older years electronically based on data from the Treasurer and Clerk. Currently, Open Items can only be paid in-person or by mail.
Benefit(s):	<ul style="list-style-type: none"> • Provide taxpayers another option to pay • Eliminate manual payment processing.

Name of Project:	ATM/Kiosk Tax Payments
Description:	Create a kiosk/ATM payment option to service cash-payers and other under banked taxpayers for property tax collections.
Benefit(s):	<ul style="list-style-type: none"> • Provides additional, convenient payment option for taxpayers. • Allows property tax payment collection points in areas that lack nearby bank branches.

FY2022 - FY2024 FUTURE PROJECTS

Name of Project:	Sales-in-Error Database Rewrite
Description:	Create a system that allows employees to process a Sale-in-Error refund from the beginning of the process.
Benefit(s):	<ul style="list-style-type: none"> • Eliminate tracking of Vacate Tax Sale component in Excel spreadsheets and double-entry of same information into database. • Eliminate need for employees to access MIS, transcribe payment information, and then re-enter into database to process refund request. • Scavenger Payments and Refunds will post to MIS, thereby making the information available to the county.

Name of Project:	Interactive New Employee Training on Intranet
Description:	Create an interactive video/voice training program that could be uploaded to the intranet.
Benefit(s):	<ul style="list-style-type: none"> • Eliminate the need for manual orientation. • Can be used as a reference for existing employees and for refresher training purposes.

Name of Project:	Update Individual Online Payment Site
Description:	Work with online payment vendor to create a more robust online payment system that leverages emails, creates taxpayer payment carts, along with adding logic to charge bulk (non-TPA) payers the \$2.00 enhanced processing fee.
Benefit(s):	<ul style="list-style-type: none"> • Improve payment processing systems so taxpayers can pay multiple PINs at the same time. • Improve system design and communication. • Eliminate paper check payments sent through the mail.

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2021

1. Automated Telephone System
2. Consolidation of Bank Accounts
3. Customer Service - Express-Line Payments
4. Customer Service - Pro-bono Seasonal Employee Assistance From Local Banks During Peak Collection Periods
5. Database - Banking Contact Management System
6. Electronic Inheritance Tax Filing/Wire Transfer
7. Email Reports to Department of Revenue
8. I.T. Improvements - Automated Entry of Investment Transactions into General Ledger
9. I.T. Improvements - Automated Entry of Cost Breakdown for Refund Checks into General Ledger
10. I.T. Improvements - Automated Security Patch Management
11. I.T. Improvements - Backup Tape Drive Replaced (to handle increased storage size)
12. I.T. Improvements - Consolidated data and network storage onto one system
13. I.T. Improvements - Disk-to-disk Backup System Installed (for fast recovery of lost or damaged files)
14. I.T. Improvements - Enhanced Workflow for Human Resource System
15. I.T. Improvements - Enhanced Correspondence Database (to improve performance)
16. I.T. Improvements - Increased Network Security
17. I.T. Improvements - Internal Support of websites
18. I.T. Improvements - Name Change Application Imaging Project
19. I.T. Improvements - Remote Access to Email through Web and Mobile Phones
20. I.T. Improvements - Replaced Web Servers with Faster Hardware and New Software for Improved Performance and Reliability
21. I.T. Improvements - Server Monitoring Software to Track System Errors
22. I.T. Improvements - Standardized PC Image

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2021

23. I.T. Improvements - Installation of replacement Storage Area Network (SAN) System
24. I.T. Improvements - Streamlined Building and Rollout of New PCs
25. I.T. Improvements - Streamlined website traffic reporting
26. I.T. Improvements - Tableau data visualization tool implemented for internal use
27. I.T. Improvements - Upgraded Email Server and Improved Filters for Junk/Spam Email
28. I.T. Improvements - Upgraded to latest version of Microsoft Office
29. I.T. Improvements - Upgraded Call Center Hardware/Software
30. I.T. Improvements - Upgraded Annual Escheatment Software (HRS Pro)
31. Infrastructure - Installed Local Area Network (LAN)
32. New System - Amount Guaranteed (reduction of check amount to match amount due)
33. New System - Automated Scavenger Sale Removal Tool
34. New System - Automated Tax Sale
35. New System - Automatic Certificate of Error Refund Checks
36. New System - Cash Reports
37. New System - Cash Management Online Banking System
38. New System - Cashiering
39. New System - CCT Printing Refund Checks
40. New System - Check Images Captured at Lockbox
41. New System - Document Management System (Paperless Customer Service System)
42. New System - Duplicate and Overpayment Refund System
43. New System - Duplicate Tax Bill Request Form and Affidavit Image Retrieval System
44. New System - Financial System: Oracle EBS
45. New System - Fixed Asset Inventory

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2021

46. New System - General Ledger
47. New System - GIFTS - Government Investment of Funds Tracking (maintains history of investments)
48. New System - Governmental Unit Acquisition (GA) Database
49. New System - Revamped Help Desk Program
50. New System - Human Resources
51. New System - Internal Open Item Tax Bill Request System
52. New System - Name Change - Electronic Capture of Info with Illinois Department of Revenue
53. New System - Online Investment Auction
54. New System - Online Payment System - "STEPS" Subsequent Tax Electronic Payment System
55. New System - PIN Research/PIN Payment Summaries
56. New System - Post-Penalty Envelopes Imaging
57. New System - Real-Time TPA System (RTS)
58. New System - Reconciliation Database
59. New System - Refund Check Search Engine Added to CCT Intranet
60. New System - Refund - Automatically Refund Overpayments as a result of Assessment Reduction
61. New System - Refund - Property Tax Appeal Board (PTAB) and Specific Objection Automatic Refunding
62. New System - Refund - Property Tax Appeal Board (PTAB) Refund Status Search Engine
63. New System - Returned Mail Imaging System
64. New System - Sale-In-Error
65. New System - Security Monitoring (cameras)
66. New System - Senior Deferral Payment Transmission
67. New System - Special Assessments

TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2021

68. New System - STOPS (to prevent duplicate and overpayments by ensuring that only the legally responsible party submits payment)
69. New System - Tax Sale System (to track delinquent PINs and removals)
70. Office Restructure - Consolidation of Multiple Customer Service Departments (One-Stop Shopping)
71. Office Restructure – Outsourcing of Property Tax Bill Printing
72. Payments Accepted at Offsite Banking Locations
73. Payments Accepted and Processed (multiple tax years, Certified Delinquent Tax Payments, Adjusted Certificate of Error Tax Bills, and Specialty Bills) at banking locations and Lockbox
74. Payments Accepted Online (expanded from full payment to on-time to two tax years, partial payment, and late payment)
75. Payments Accepted for Special Tax Bill Types Online (including Back Tax Bills and Air Pollution Bills)
76. Payments Accepted Through Community Bank Program
77. Payments by Third-Party Agents Online (expanded from on-time payments to late payments)
78. Payments Accepted Online (on-time payments using credit/debit card)
79. Positive Pay - Tool to prevent fraud in checks written from Treasury accounts
80. Streamline Management of "C" Fund with Comptroller's Office
81. Tax Bill - Re-design to larger 8½ X 14 size and inclusion of DDO Data on the First Installment Bill
82. Tax Bill - Electronic Installment Data Testing
83. Training - Business Letter Writing and Email Response
84. Training - Cross-Training employees across various departments
85. Training - Customer Service
86. Treasury Management System - Consolidate and automate daily cash management, investment, and collateral responsibilities
87. Website - 20-Year Property Tax History - search tool and interactive maps
89. Website - cookcountytreasurer.com re-design/re-launch to accommodate mobile device users

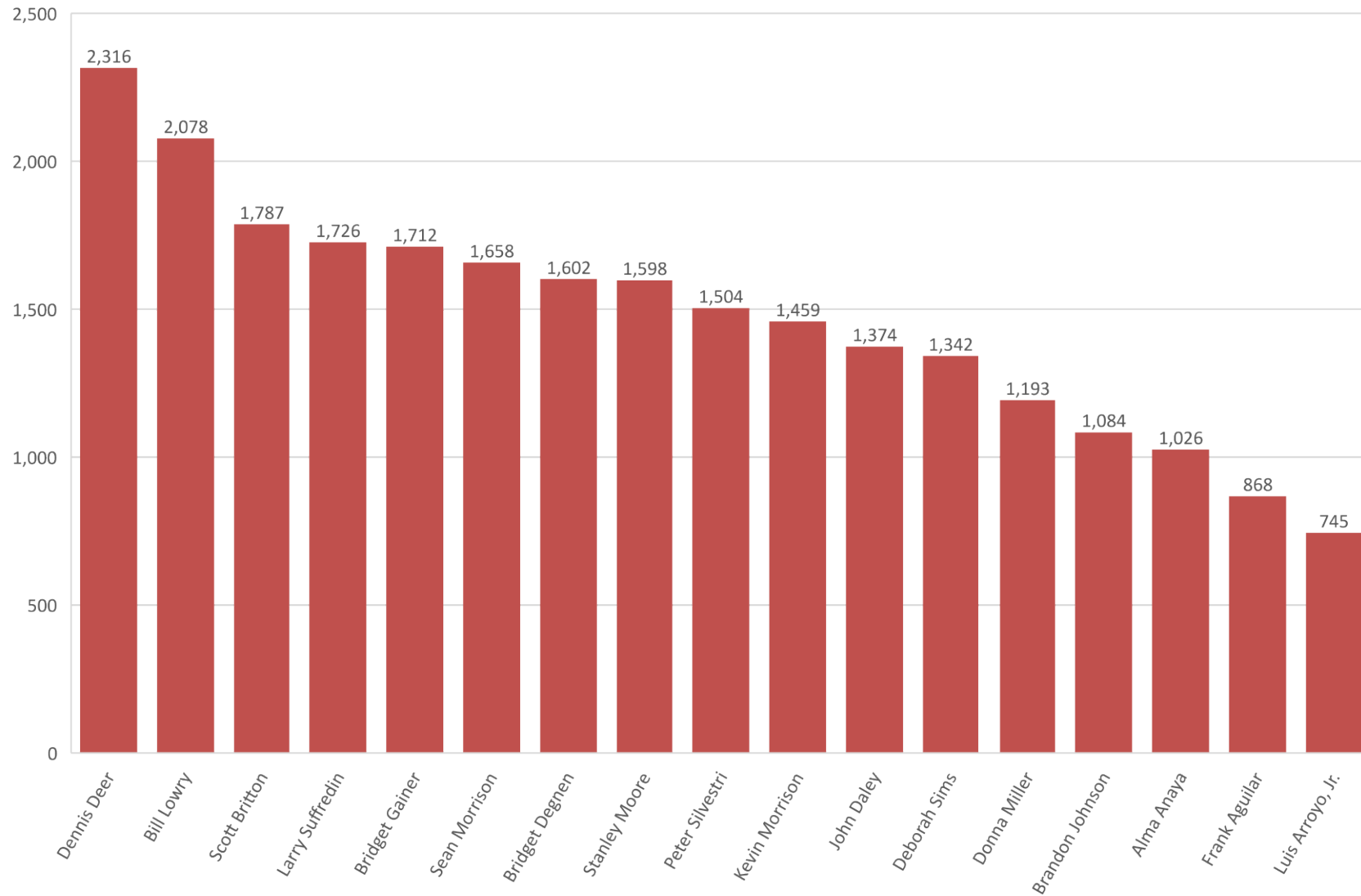
TOP 100 AUTOMATION / STREAMLINING EFFORTS FY1998 - FY2021

89. Website - Customer Relational Management System - Email Inquiries
90. Website - Display of local government debt attributed to your property
91. Website - Electronic Notification Program
92. Website - Electronic Property Tax Bill System
93. Website - Electronic Warrant Book
94. Website - Interactive property tax bill containing taxing district debt/financial information
95. Website - Mobile site for phone and tablet users
96. Website - Property Tax Portal at cookcountypropertyinfo.com re-design/re-launch to accommodate mobile device users
97. Website - Refund applications submitted electronically
98. Website - Taxing Agency Extranet
99. Web-Based - Cash Management
100. Web-Based - Taxing District Debt Disclosure Site

Appendix

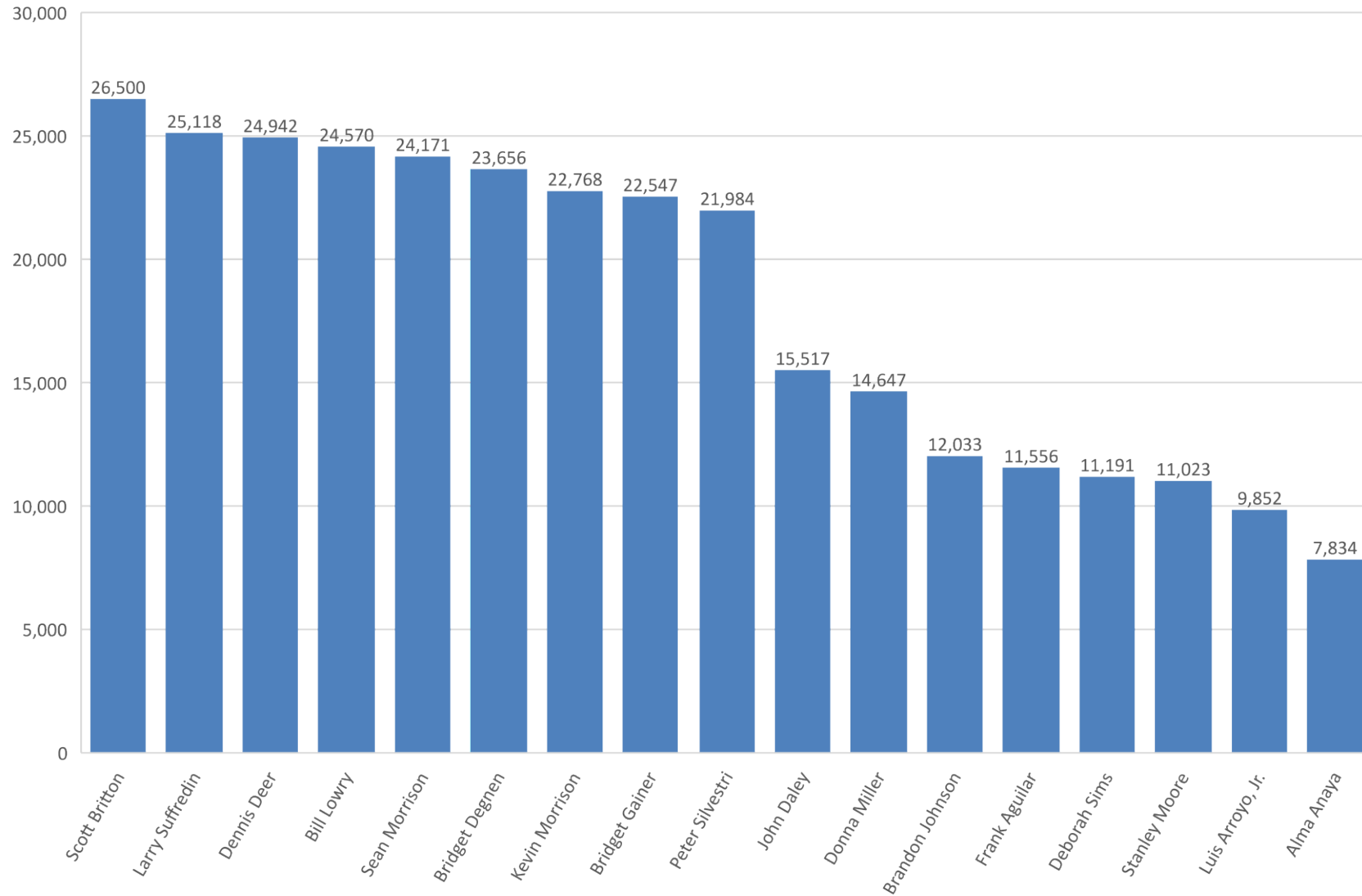


2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: CREDIT CARD PAYMENTS



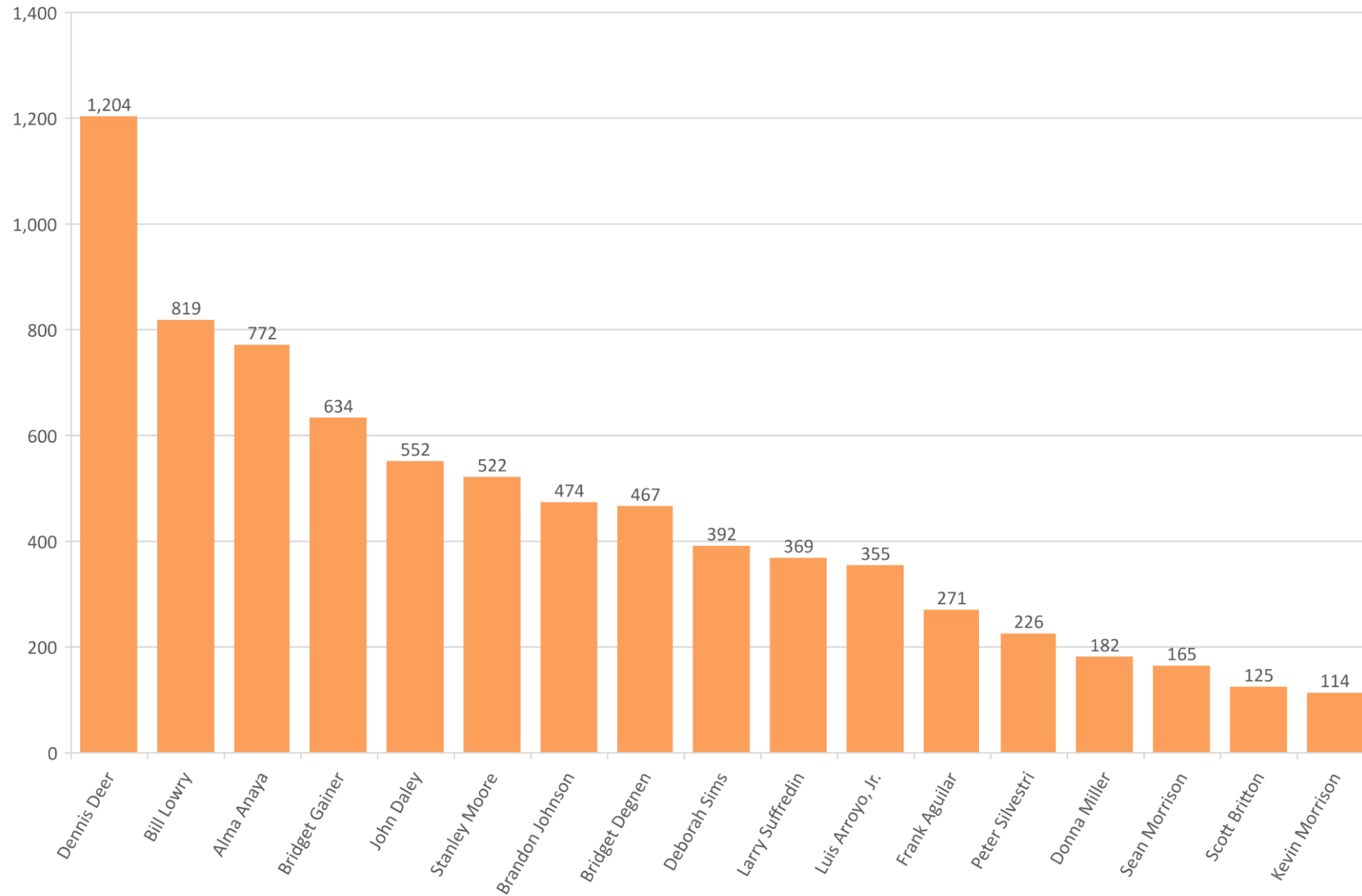
Payments made through 10/1/2021

2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: ONLINE (INTERNET) PAYMENTS



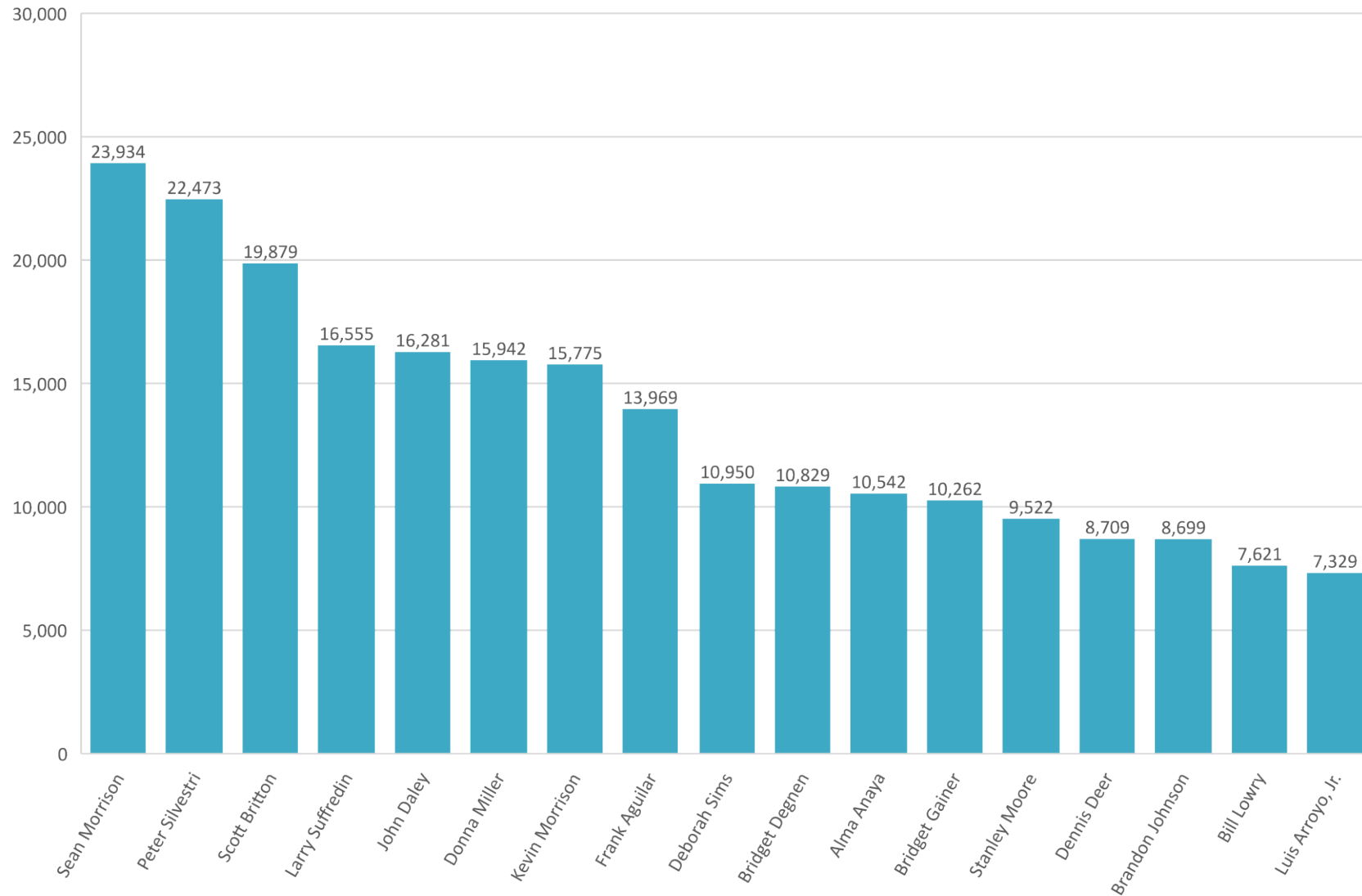
Payments made through 10/1/2021

2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: TREASURER'S OFFICE IN-PERSON PAYMENTS



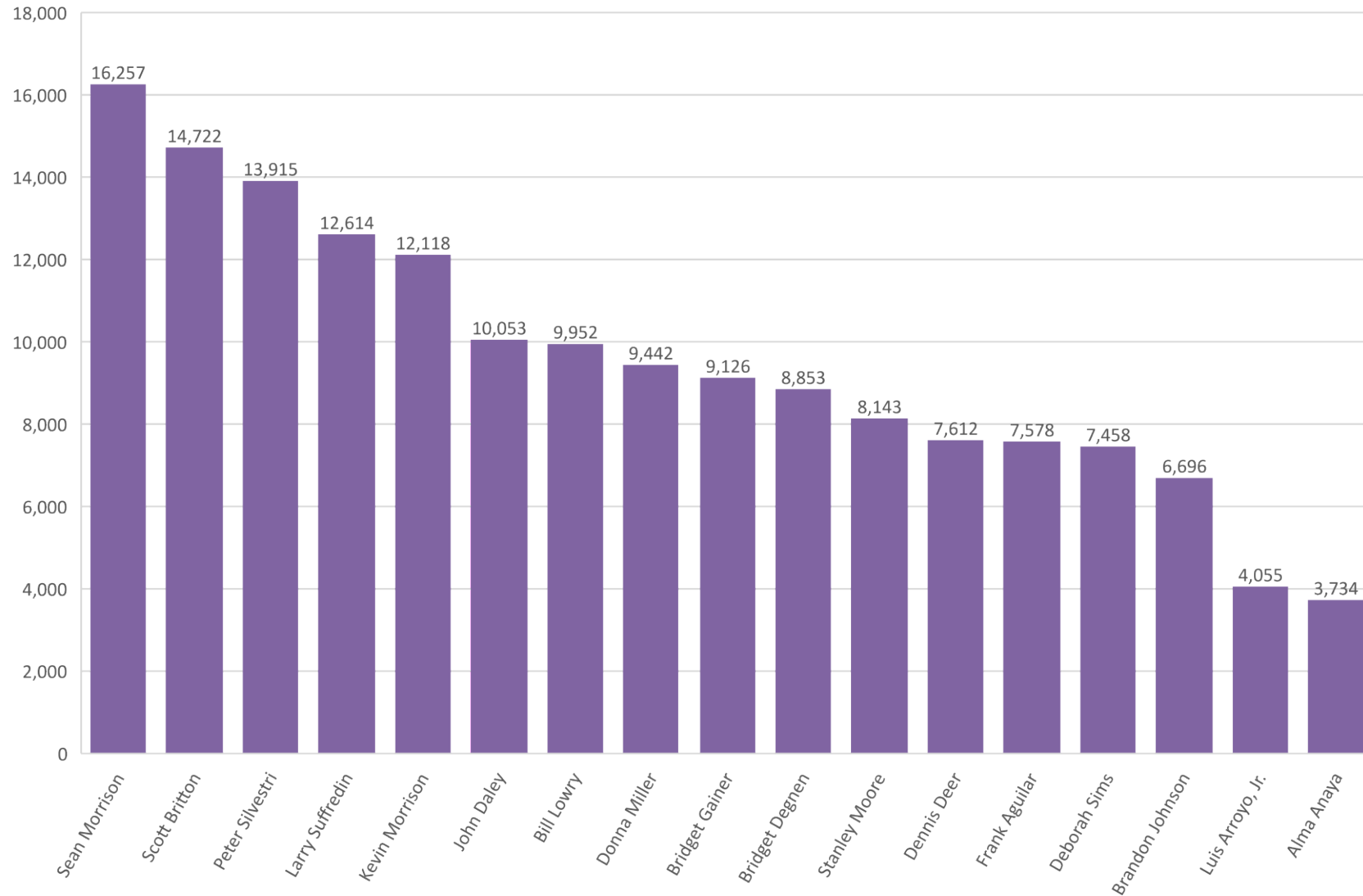
Payments made through 10/1/2021

2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: CHASE BANK BRANCH PAYMENTS



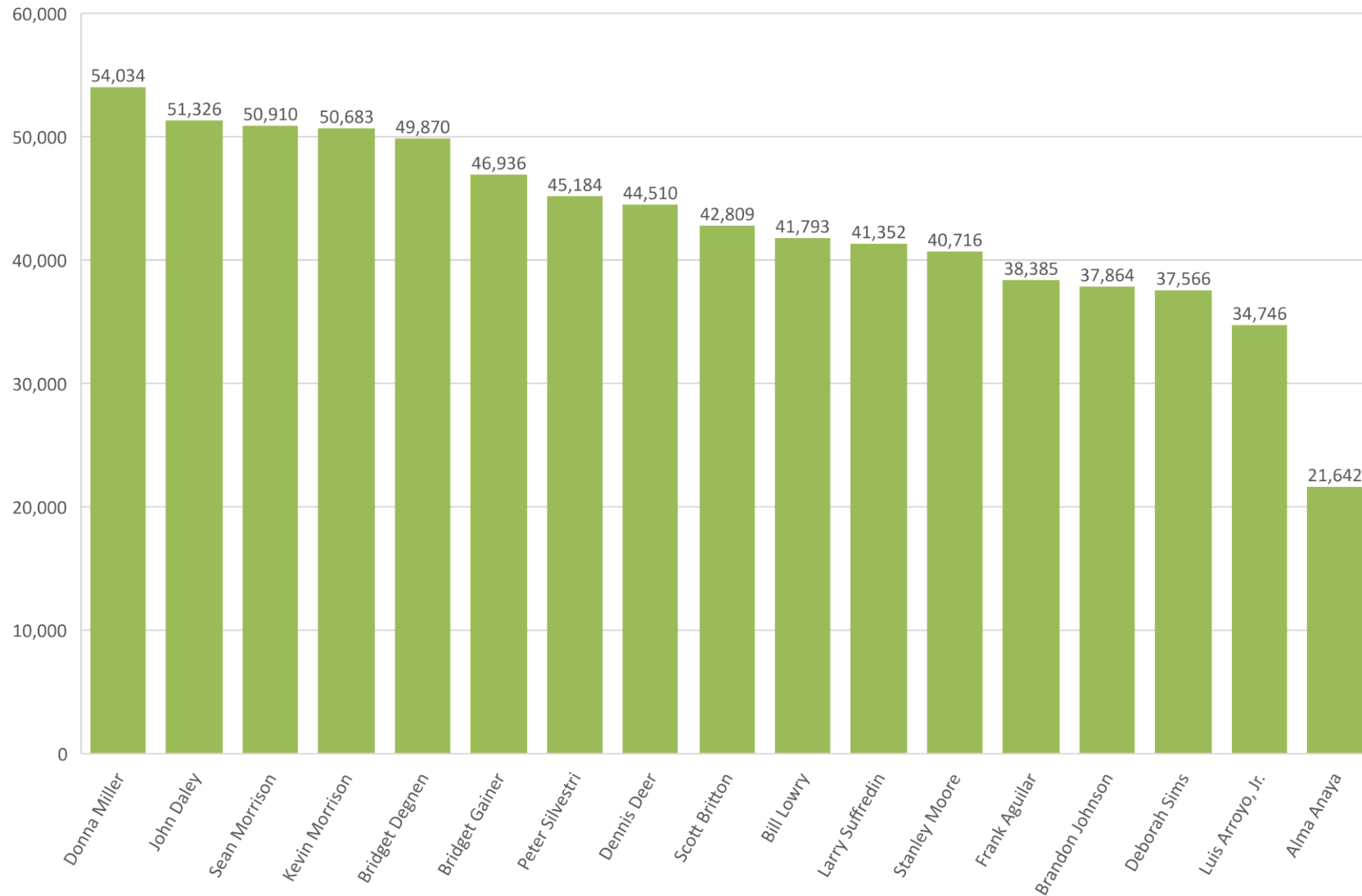
Payments made through 10/1/2021

2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: MAIL (LOCKBOX) PAYMENTS



Payments made through 10/1/2021

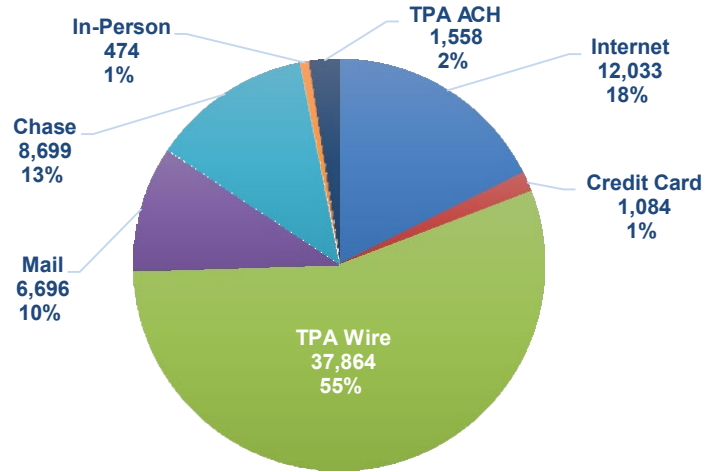
2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: THIRD-PARTY AGENT (MORTGAGE) WIRE PAYMENTS



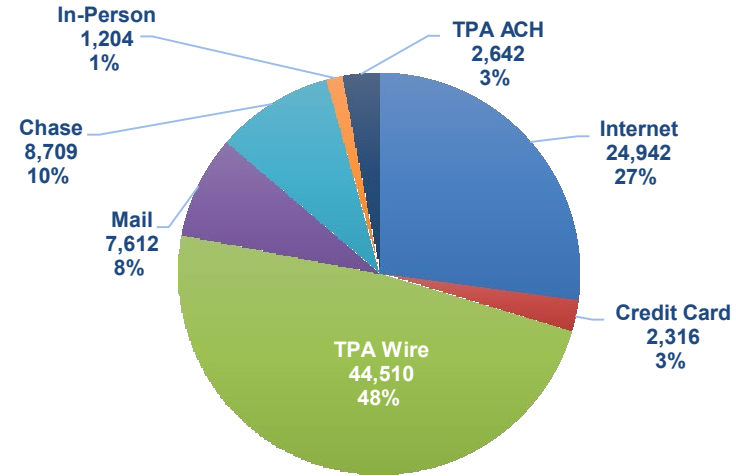
Payments made through 10/1/2021

2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: PAYMENT METHOD BY COMMISSIONER DISTRICT

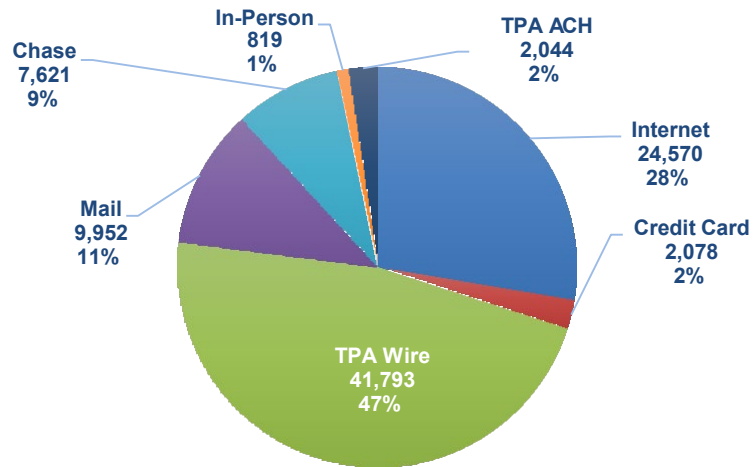
Brandon Johnson – District 1



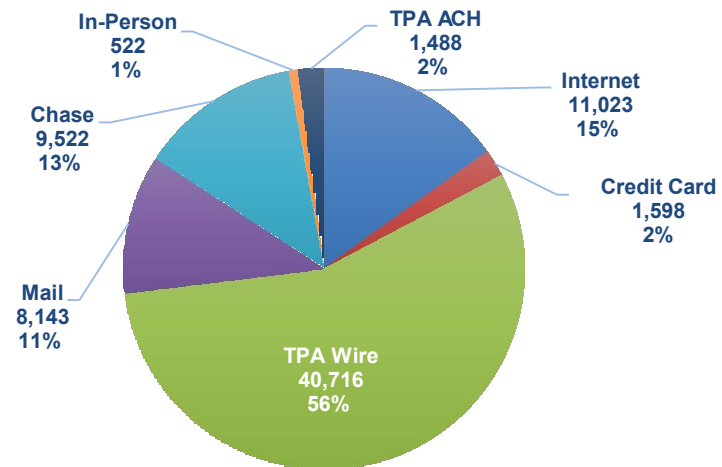
Dennis Deer - District 2



Bill Lowry - District 3

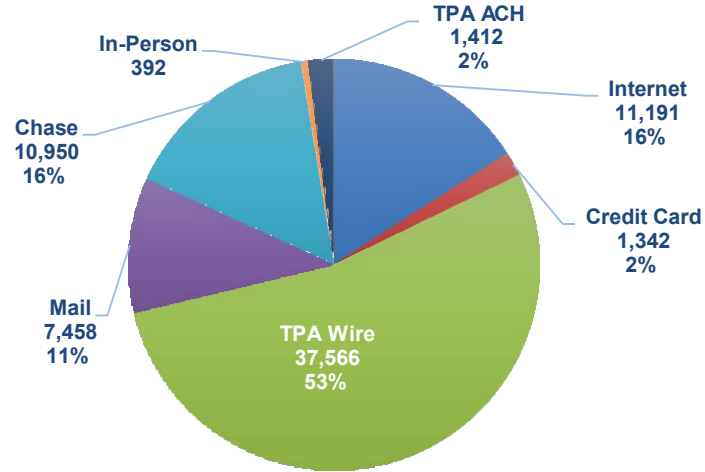


Stanley Moore - District 4

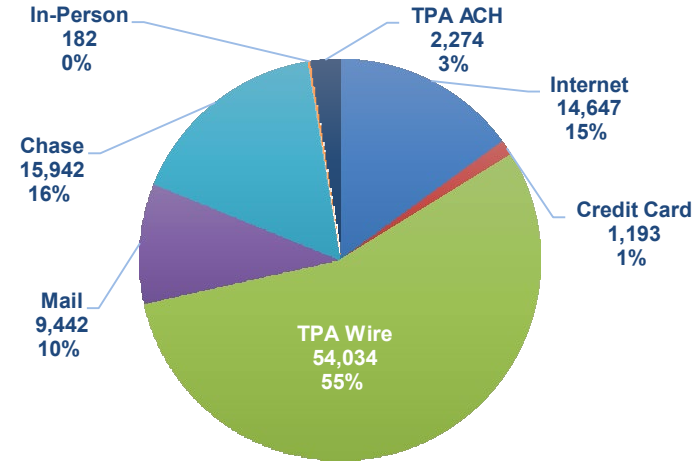


2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: PAYMENT METHOD BY COMMISSIONER DISTRICT

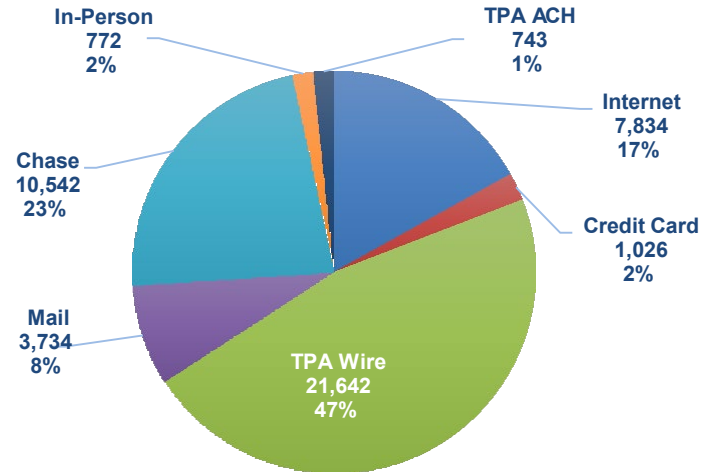
Deborah Sims - District 5



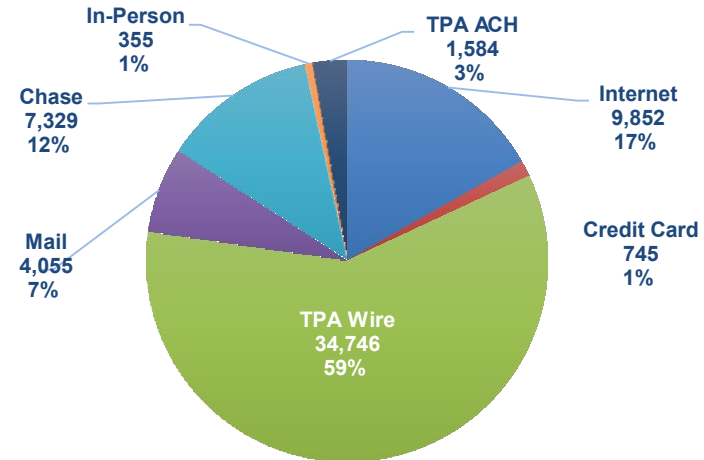
Donna Miller - District 6



Alma Anaya - District 7

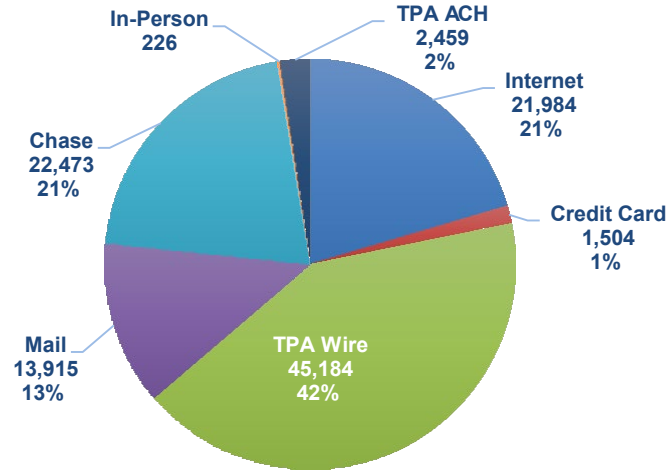


Luis Arroyo, Jr. - District 8

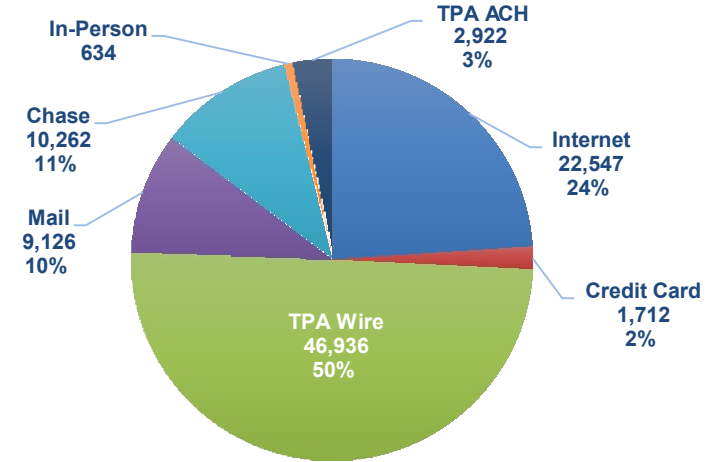


2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: PAYMENT METHOD BY COMMISSIONER DISTRICT

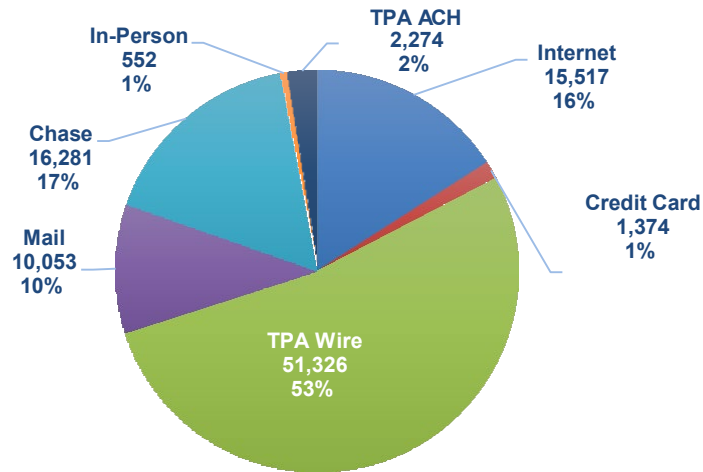
Peter Silvestri - District 9



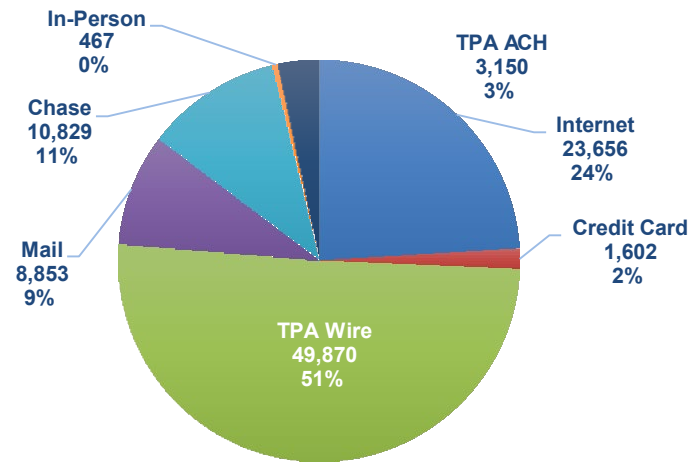
Bridget Gainer - District 10



John Daley - District 11

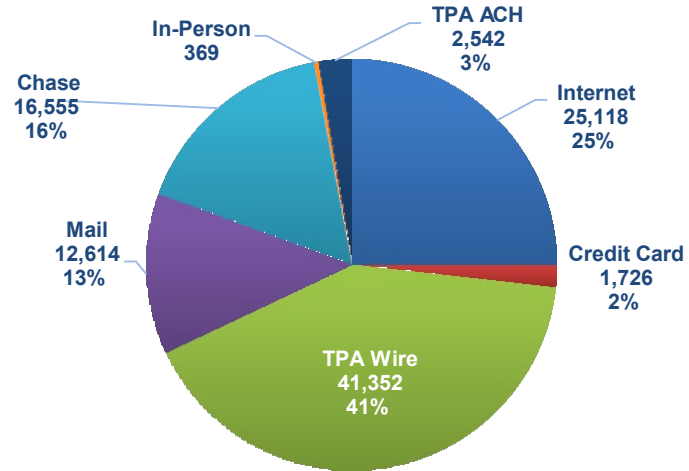


Bridget Degnen - District 12

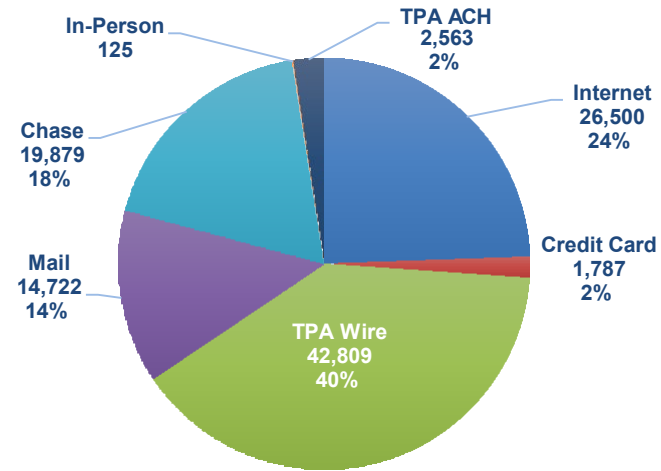


2020 SECOND INSTALLMENT PAYMENT BREAKDOWN: PAYMENT METHOD BY COMMISSIONER DISTRICT

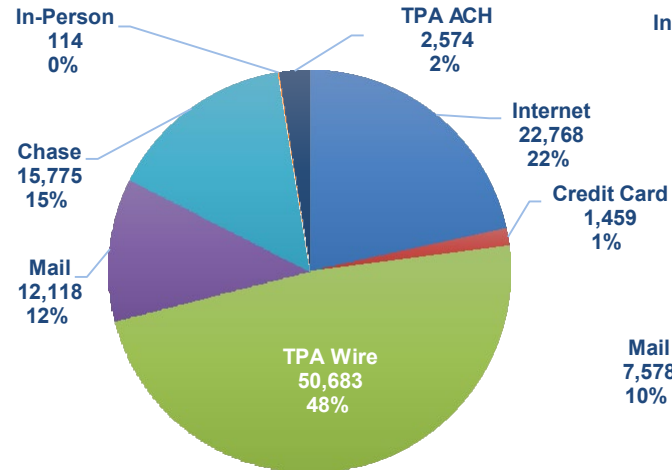
Larry Suffredin - District 13



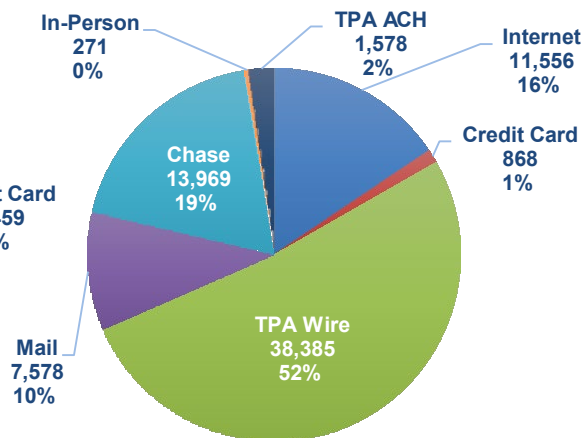
Scott Britton - District 14



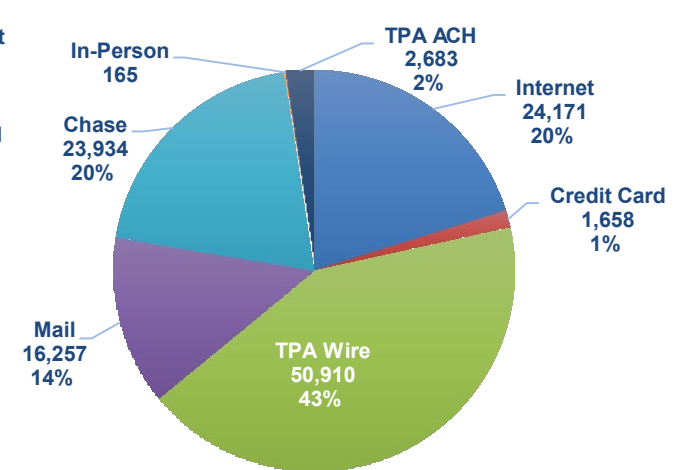
Kevin Morrison - District 15



Frank Aguilar - District 16

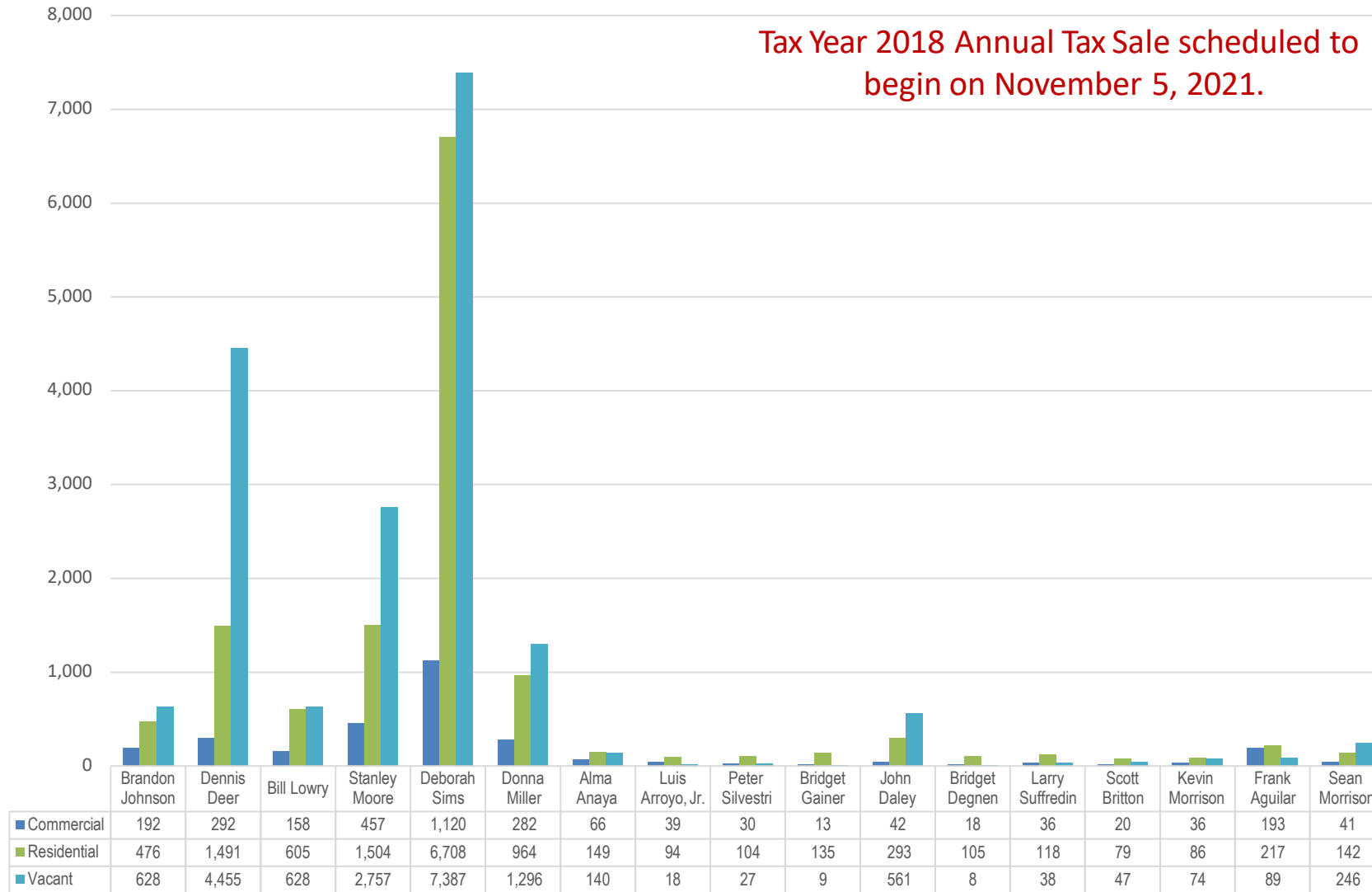


Sean Morrison - District 17



Payments made through 10/1/2021

TAX YEAR 2018 UNPAID, TAX SALE ELIGIBLE – PIN BREAKDOWN





Cook County Assessor

Honorable Fritz Kaegi

CCAO Budget FY 22: Budgeting for Reform

Fritz Kaegi
Cook County Assessor



Years 1-3: Rebuilding the foundation

Year 1 and 2

- New residential assessment models – posted online
- Digitization of core functions: Appeals & exemptions; new website
- COVID disruptions and pivots to hybrid outreach
 - Includes downtown and branch offices

Year 3

- First phase of iasWorld goes live
- Focused on assessments and appeals
- A \$30 million County investment begun in 2015

From this...to this...

```
PROPERTY INFORMATION DISPLAY SYSTEM

                                *TAX TYPES*
ENTER PROPERTY NUMBER  PROCESS YEAR  TAX YEAR  TAX TYPE  CURRENT TAX 0
XX-XX-XXX-XXX-XXXX   20XX         20XX     X         BACK TAX    1
-----
*IF OTHER THAN CURRENT PROCESS YEAR, TAX YEAR, OR TAX TYPE
  IS DESIRED, ENTER ABOVE.

*AFTER ENTERING DATA ABOVE, DEPRESS ONE OF THE FOLLOWING KEYS OR ENTER THE
  NUMERIC VALUE OF THE PF KEY AT THE BOTTOM OF THE SCREEN
  FOR THE INFORMATION DESIRED.

PF01 - SUMMARY           PF07 - CERTIFICA
PF02 - DETAIL/QUESTIONNAIRE PF08 -
PF03 - PERMIT           PF09 -
PF04 - HOMESTEAD        PF10 -
PF05 - HOMEOWNER        PF11 -
PF06 -                   PF12 -
```

Real Property

PIN

Address No

Class

Taxpayer

Street

Zip Code

Suffix Dir

Filter By City Tax Year Inactive Accounts

Options Sort by PIN Ascending Results/page

Year 4: FY 22 Priorities

Strategic hiring and cost efficiencies

Improved customer service

Technology and modernization investments

Strategic hiring and cost efficiencies

- Emphasis on filling vacancies in Valuations, IT, and Data
 - Reflecting diversity of the County in Outreach and customer service staff
 - Planning for succession due to retirements



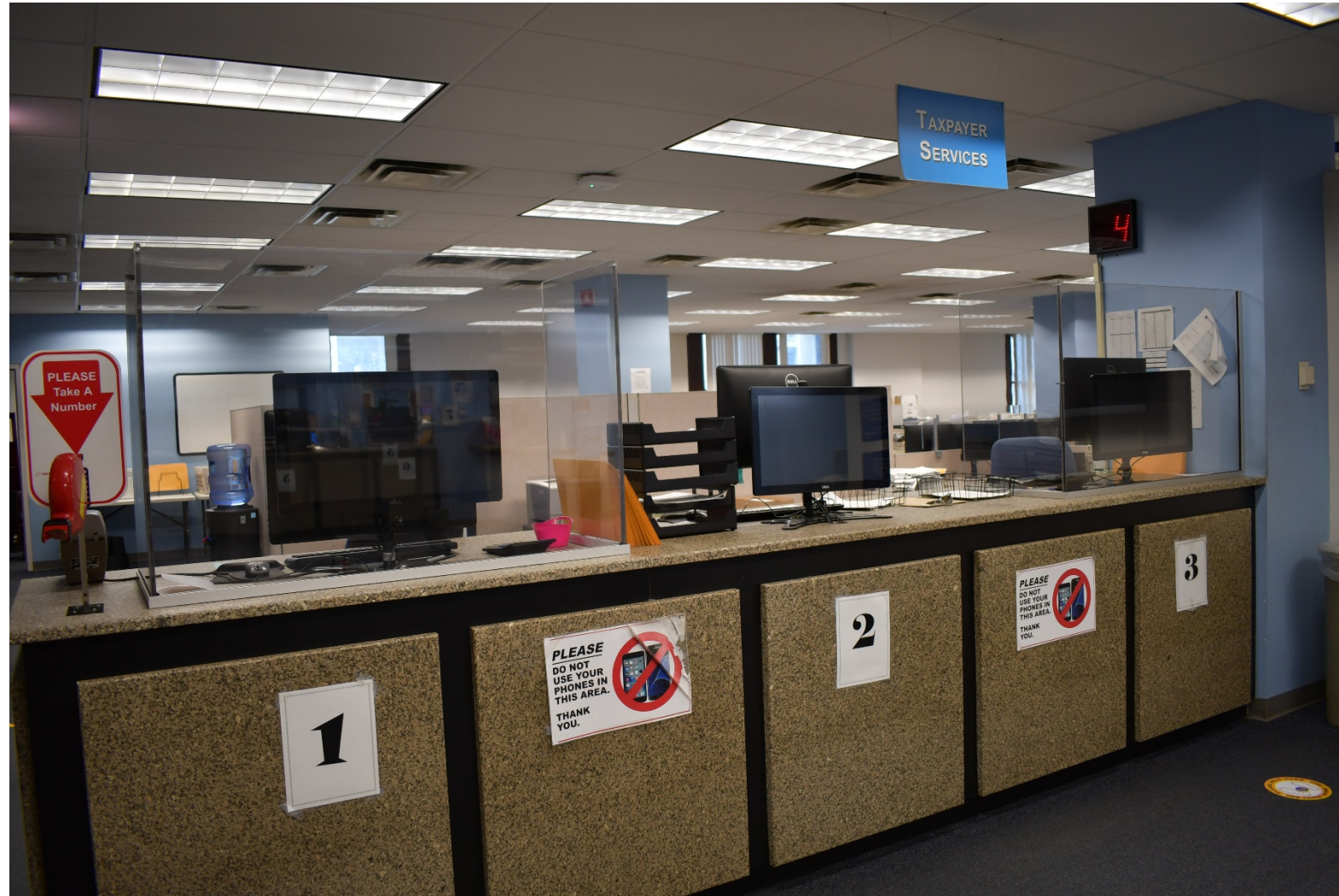
Strategic hiring and cost efficiencies

- FTE count remains the same from FY 21 to FY 22
 - FY22 budget increases due to new collective bargaining agreement
- Digitization has meant cost savings
 - 77% reduction in costs for paper and boxes due to online appeals

Improved customer service

- Increases in professional services costs toward 12-month consulting contract
- Customer service and change management project
- Move from silo'ed departments to seamless experience
- Additional customer service training and development
 - More IAAO certifications for staff
 - Costs hold steady from FY 21 to FY 22

From this...to this...



From this...to this...



Technology and modernization

- iasWorld Phase 2: Exemptions and other County offices
- Recommendations from consultants will drive new tools, processes
- Field mobile apps
- Public Access module allows for more transparency

From this...to this...

Profile >

- Taxpayer Data
- Values
- Value Summary
- Values History
- Permits
- Permit Legacy Data
- Field Inspection
- Land
- Residential Bldg
- Commercial Bldg
- Other Structures
- Legal
- Sales
- Divisions\Consolidations
- Map
- Workflow Summary
- Notice Summary
- TCM Photo
- Appeals
- Comments

PARID: 10-07-108-007-0000
NBHD: 24031
LINDA P REED

PIN Info

Tax Year:	2021
Pay Year:	2022
Property Address:	1728 CULVE
Building/Unit #:	
City & Zip code:	GLENVIEW I No
Multiple Addresses:	
Class:	205 - Greate less than 22
Neighborhood:	24031
Tax District:	24010
Key PIN	---
Common Interest Land %	
Common Interest Bldg %	
Town Name	24 - NILES T
Tri-Town	24 - NORTH

JUR: 016
ROLL: RP
1 of 1
Return to Search Results

PARID: 10-07-108-007-0000
NBHD: 24031
LINDA P REED

Map >

Map showing property boundaries and PINs (e.g., 10-07-108-007, 10-07-108-008, 10-07-108-009, 10-07-108-010, 10-07-108-011, 10-07-108-012, 10-07-108-023, 10-07-108-024, 10-07-108-004, 10-07-108-005, 10-07-108-006, 10-07-108-001, 10-07-108-002, 10-07-108-003, 10-07-108-008, 10-07-108-009, 10-07-108-010, 10-07-108-011, 10-07-108-012, 10-07-108-023, 10-07-108-024). Streets shown include LEHIGH AVE, CULVER LN, and NILES T.

Recognition of progress from our peers

In 2021, the Assessor's Office received two awards for its digital modernization and communications improvements from the National Association of Counties and the International Association of Assessing Officers.

These awards reflect our investments in technology, transparency, and better access.



Progress on reform: FY 21 to 22

Since the IAAO audit in 2019, we have implemented 19 recommendations and developed plans in 4 other recommended areas:



Staffing and Skill
Development



Adapting
Technology



Data
Quality



Valuation
Methods





Cook County Health

Israel Rocha, Jr.

COOK COUNTY
HEALTH



FY2022 Proposed Budget

Israel Rocha, CEO



COOK COUNTY
HEALTH

FY21 Accomplishments



Patient Safety & Clinical Excellence

- ✓ Mitigated spread of COVID-19 at Cook County Jail
- ✓ Improved patient outcomes (ulcers/falls)
- ✓ Achieved compliance with employee vaccine mandate



Patient & Staff Experience

- ✓ Established consolidated help line for employees
- ✓ Implemented patient navigator program



Population Health & Health Equity

- ✓ Administered 900,000 COVID-19 vaccinations
- ✓ Established Office of Health Equity



Fiscal Resilience

- ✓ Managed FY21 budget with positive results
- ✓ Established Revenue Cycle turnaround plan



Quality & Performance Improvement

- ✓ Achieved CountyCare highest quality rating
- ✓ Received national recognition for Cardiology/Stroke programs



Optimization, Innovation & Disruption

- ✓ Established community vaccine program and information portal
- ✓ CCDPH pandemic response, including hyper-local campaign



Growth & Development

- ✓ Invested in imaging, dialysis and other modernization at Provident
- ✓ Opened New Health Center at Belmont Cragin

FY22 Key Budget Priorities



Patient Safety & Clinical Excellence

- Expand subspecialty service lines
- Increase CCH utilization for CountyCare members



Patient & Staff Experience

- Invest in social work/care management
- Integrate primary and specialty care



Population Health & Health Equity

- CCDPH ongoing COVID-19 response, including vaccines
- Close services gaps to positively impact care outcomes
- Prioritized CCDPH and behavioral health initiatives for ARPA



Fiscal Resilience

- Vendor contract savings and MBE/WBE expansion campaign
- Financial management of expenses and revenue cycle turnaround
- Establish CountyCare claims reserve



Quality & Performance Improvement

- Expand surgical capacity at Stroger/Provident to provide more care
- Invest in nursing to enhance patient throughput and safety



Optimization, Innovation & Disruption

- Establish Clinical Business operations division
- Establish investment fund based on revenue results



Growth & Development

- Restore Provident ambulance runs/ICU services/inpatient
- Implement inventory management system

FY22 Health Fund

In millions	FY2021 Budget	FY2022 Proposed Budget	Variance	FY2021 Budgeted FTEs	FY2022 Proposed FTEs	Variance	Adjusted*
240 – Cermak	\$96	\$98	\$2	667	657	(10)	(10)
241 – JTDC	\$8	\$8	\$0	59.8	60.8	1	1
890 - Health Administration	\$50	\$50	\$0	317	367	50	50
891 – Provident	\$63	\$71	\$8	388.2	395	6.8	101.8
893 – ACHN/Outpatient	\$84	\$132	\$48	345.1	882	536.9	58.9
894 – CORE	\$25	\$25	\$0	71	72	1	1
895 - Public Health	\$17	\$18	\$1	128	128	0	0
896 - Health Plan Services	\$2,230	\$2,635	\$405	344	442	98	98
897 – Stroger	\$774	\$814	\$40	4,482.4	4,556.5	74.1	457.1
899 - Fixed Charges	\$41	\$38	(\$3)	0	0	0	0
Total	\$3,388	\$3,889	\$501	6,803	7,560.3	757.8	757.8

*Adjusted for reorganization

FY2022 Volume Assumptions

Resumption of FY2019 volumes

Visit Type	FY2019	FY2020	FY2021 Projected	FY2022 Assumptions
Surgical Cases	14,506	12,125	13,991	16,842
Emergency Visits	148,362	106,598	92,830	141,214
Primary Care Visits	254,908	233,086	228,670	260,874
Specialty Care Visits	381,299	310,271	332,666	382,888
Deliveries	1,041	934	727	1,041
Average Daily Census – Stroger (Inpatient and Observation)	301	263	282	301
Average Daily Census – Provident/Med-Surg	13.8	11.7	11.7	20
Average Daily Census – Provident/ICU	.7	1.7	0	4

FY2022 Proposed Health Plan Services Financial Summary

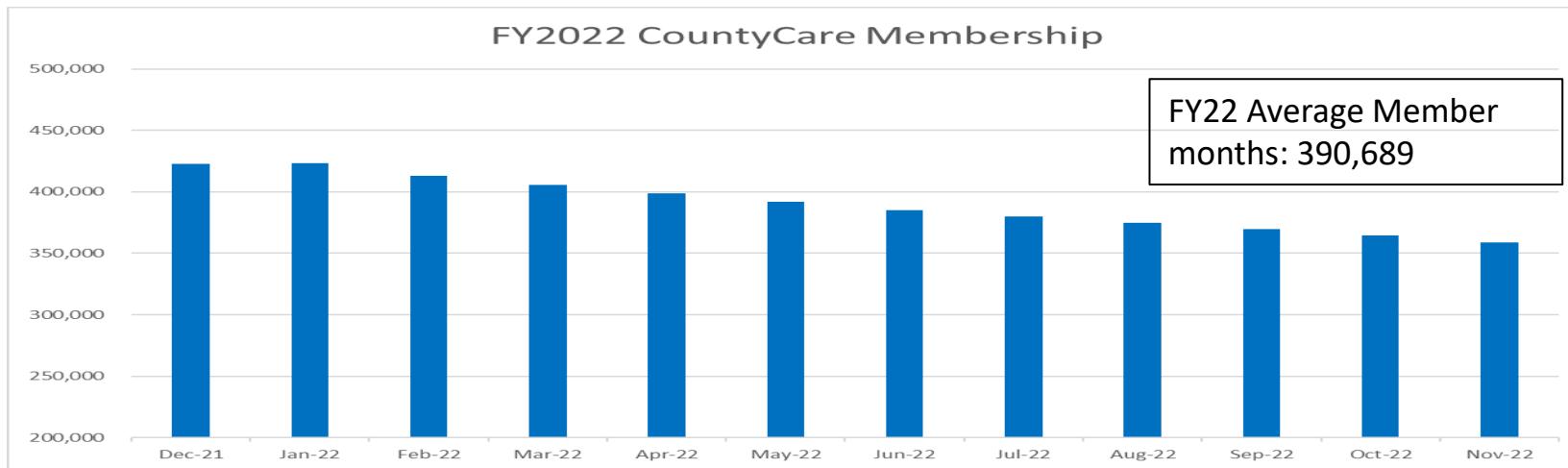
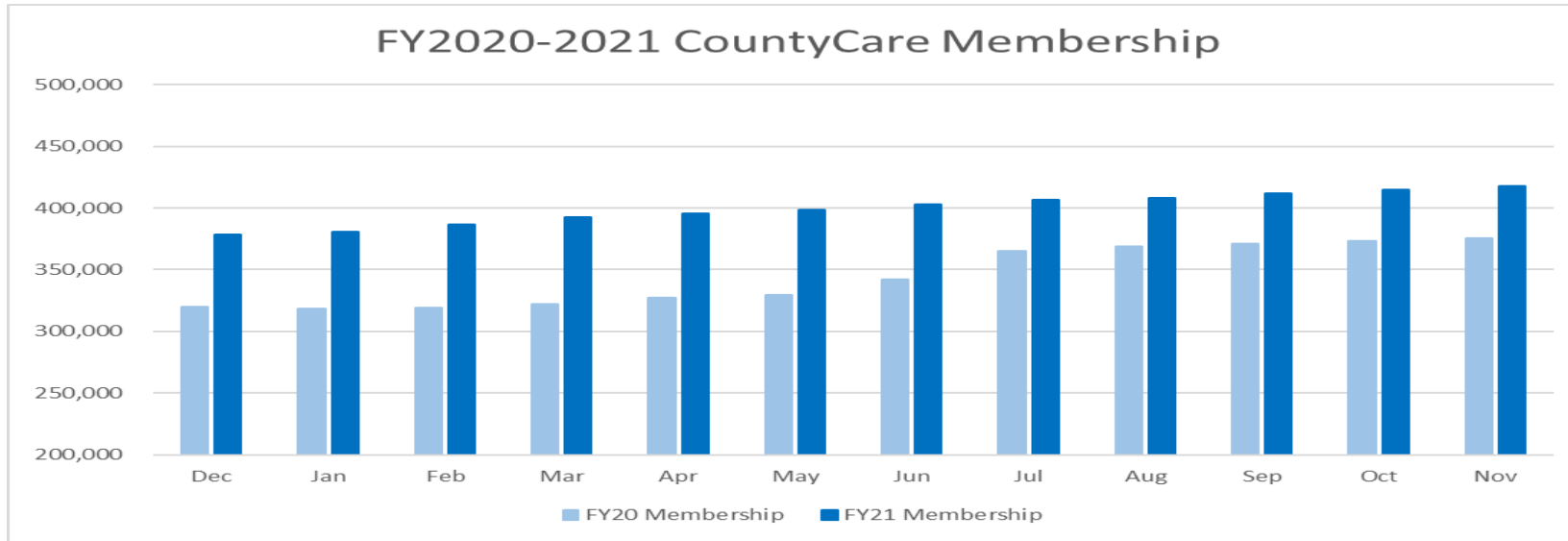
(in millions)

	ACA Adult	FHP	SPD	MLTSS/ LTSS/IMD	SNC	TOTAL
Projected 2022 Membership	103,468	242,900	29,526	7,154	7,641	390,689
CountyCare PMPM Revenue	\$759	\$828	\$701	\$243	\$82	\$2,613
Other Revenue (IBNR Reserve)	\$9	\$10	\$7	\$3	\$1	\$30
Medical Expense (CCH)	\$77	\$91	\$49	\$11	\$2	\$230
Medical Expense (Network)	\$675	\$672	\$579	\$196	\$64	\$2,186
Administrative Expense	\$39	\$45	\$34	\$19	\$3	\$140
IBNR Reserve	\$15	\$17	\$12	\$5	\$1	\$50
Total CountyCare Expenses	\$806	\$825	\$674	\$231	\$70	\$2,606
CountyCare Profit/(Loss)	(\$38)	\$13	\$34	\$15	\$13	\$37
Medicare Revenue						\$21
Medicare Expenses						\$29
Medicare Profit/(Loss)						(\$8)
Health Plan Net Income (Loss)						\$29
Total CCH Contribution						\$259

NOTE: Some numbers are rounded to nearest million for display purposes and could result in small arithmetical differences.

ACA – Affordable Care Act, FHP – Family Health Program, SPD – Seniors and Persons with Disabilities, MLTSS – Medicaid and Long-Term Services and Supports, LTSS - Long Term Services and Supports, IMD – Institution for Mental Disease, SNC – Special Needs Children

FY2022 Membership Projections: CountyCare



Assumption on economic improvement, resumption of State redetermination process and reduction in auto assignment

FY2022 Proposed Revenue

In millions	FY2021 Budget	FY2021 Year End Estimated	FY2022 Proposed Budget	Variance (FY21 Budget v. FY2022)
Health Plan Services	\$2,220.4	\$2,576.6	\$2,633.7	\$413.3
CCH Provider Patient Fees*	\$720.8	\$731.5	\$746.3	\$25.5
BIPA/DSH	\$308.4	\$308.4	\$322.1	\$13.7
IBNR	-	-	\$30.0	\$30.0
Tax Allocation	\$122.7	\$122.7	\$137.7	\$15.0
Other	\$15.0	\$15.0	\$18.7	\$3.7
Total	\$3,387.3	\$3,754.2	3,888.5	\$501.2

*Variance relates to expansion of Medicaid eligibility, domestic spend increase, FY21 trend, directed payments trend

Revenue Cycle Improvements

Completed

- ✓ Chief Revenue Officer onboarded
- ✓ Out of Network Scheduling
- ✓ Online bill payment
- ✓ Medical Necessity Denial Mitigation
- ✓ Prior authorization phase 1
- ✓ Self-pay discount
- ✓ Co-pay pilot program
- ✓ Daily Key Performance Indicators
- ✓ Accountability process
- ✓ Accounts Receivable days
- ✓ Discharged Not Final Billed (DNFB)
- ✓ Denial management phase 2
- ✓ Chargemaster audit

In Progress/Planned

- Prior authorization phase 2
- Clinical documentation improvement project
- Denial management phase 2
- Registration standardization
- Daily charge capture
- Chargemaster pricing adjustment
- Enhanced Managed Care Organization contracting
- Bad debt reduction
- Pharmacy accounts receivable
- Zero balance collection services

Questions?



COOK COUNTY
HEALTH

Appendix: Acronyms (added 8/23/21)

- 340B – federal drug pricing control program
- ACA – Affordable Care Act
- ACHN – Ambulatory and Community Health Network of Cook County (CCH Outpatient Services)
- BIPA – Benefits Improvement and Protection Act (in terms of revenue source)
- CORE – Ruth M. Rothstein CORE Center of Cook County
- DSH – Disproportionate Share Hospital (in terms of revenue source)
- DNFB – Discharged Not Final Billed
- FMAP – Federal Medical Assistance Percentage
- FMLA – Family Medical Leave Act
- FTE – Full Time-Equivalent Employee
- GME – Graduate Medical Education (in terms of revenue source)
- IBNR – Incurred But Not Received
- JTDC – Juvenile Temporary Detention Center
- MBE/WBE – Minority and Women-Owned Business Enterprise
- MCO – Managed Care Organization
- MLR – Medical Loss Ratio
- PMPM – Per Member Per Month



Cook County Public Defender

Sharone R. Mitchell, Jr.

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Law Office of the Cook County Public Defender FY2022 Budget Presentation

Sharone R. Mitchell, Jr.
Public Defender

October 26, 2021

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Our Mission

The Public Defender protects the fundamental rights, liberties, and dignity of each person whose case has been entrusted to the us by providing the finest legal representation.

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



FY22 Budget Addresses:

- 1. Caseloads/Workloads**
- 2. Records Maintenance and Retention**
- 3. Professional Development**
- 4. Technology**

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Caseloads/Workloads

Challenge No. 1:

- Caseloads are too high
- More support is required for the changing legal landscape

How the PD's FY22 budget request starts to address the problem:

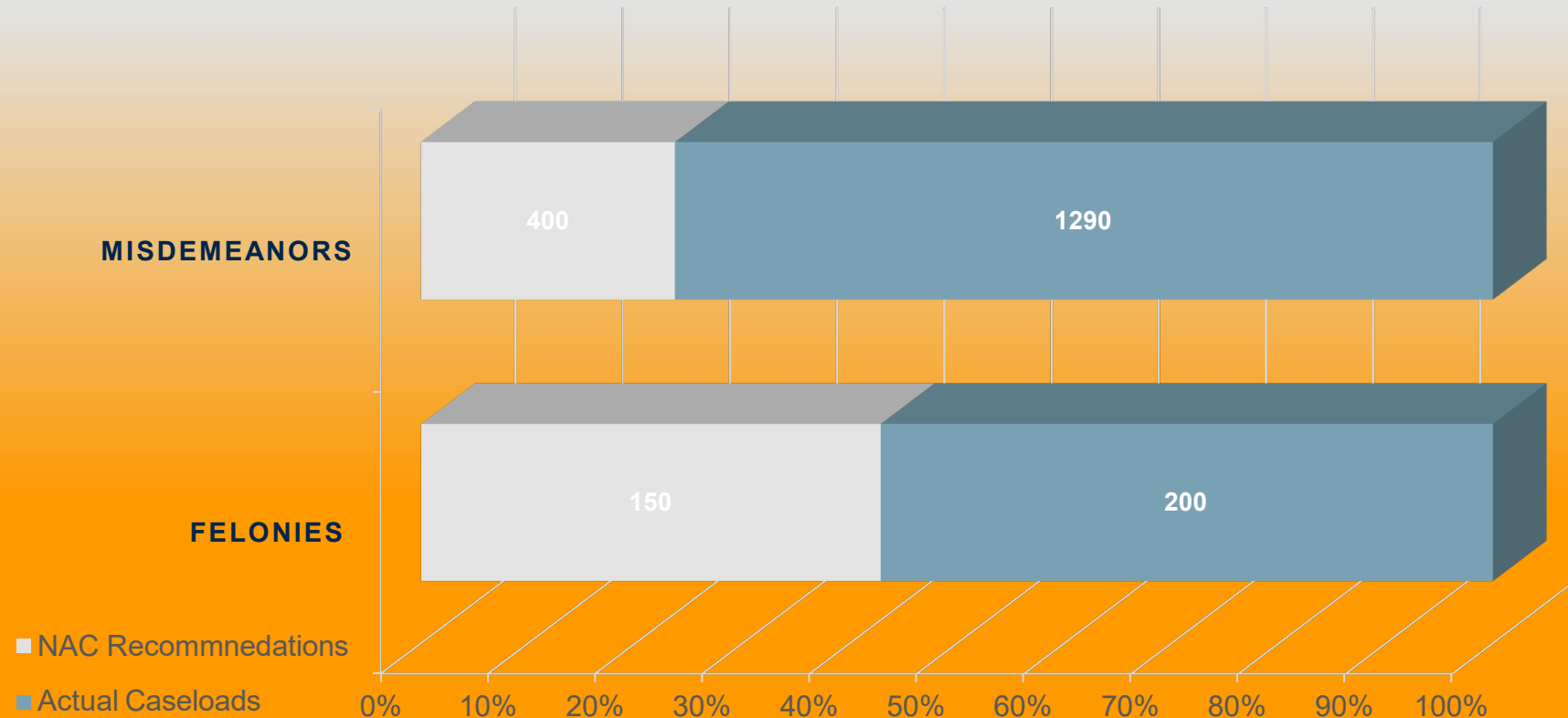
- 51 new FTE's:
 - Attorneys, mitigators, paralegals, recruiters, supervisors, etc.

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



NAC Caseload Standards vs. Public Defender Caseloads in 2019

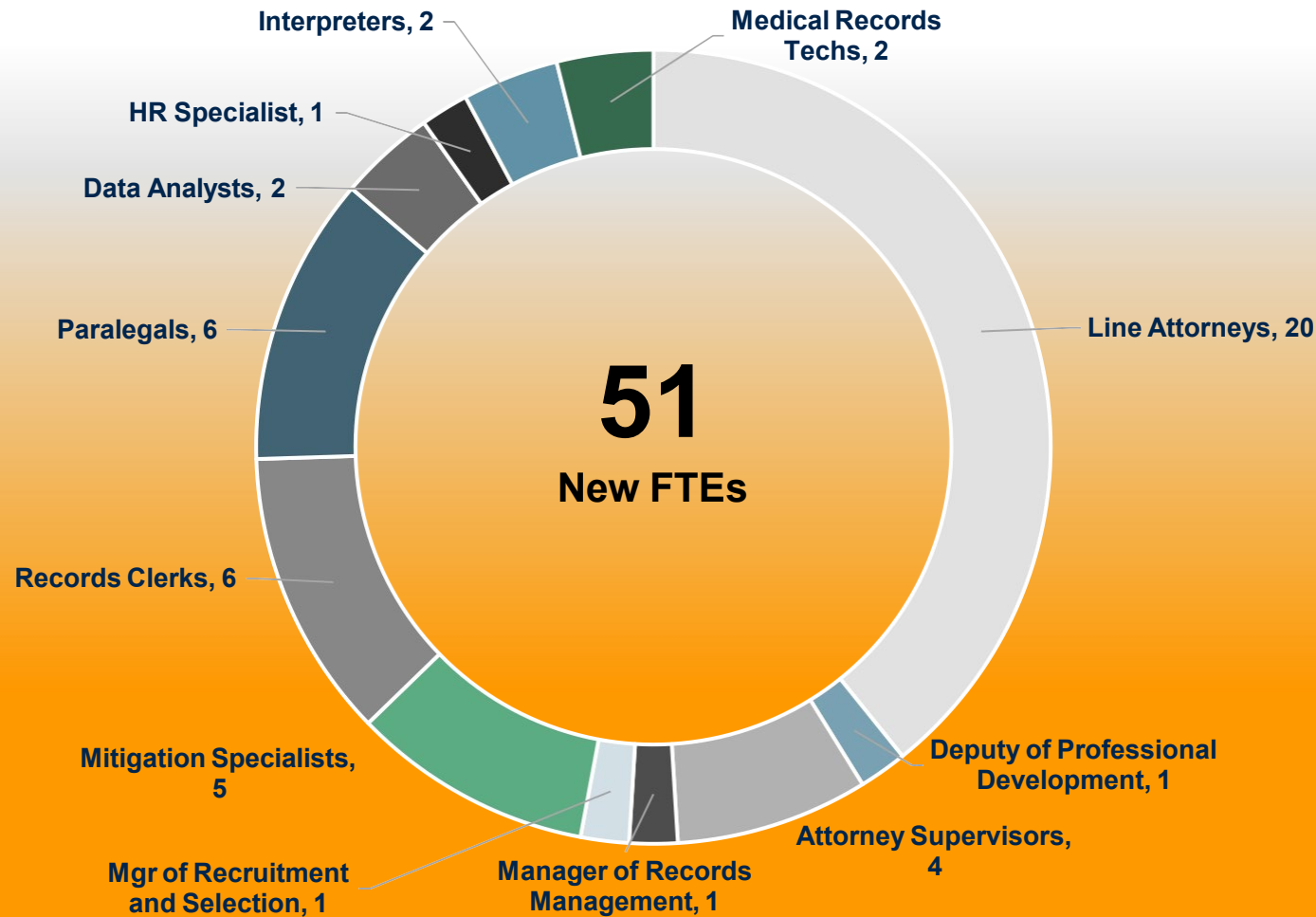


Law Office of the Cook County Public Defender

FY2022 Budget Presentation



FY22 New FTE Positions





Records Maintenance and Retention

Challenge No. 2:

- Physical storage and maintenance of files
 - Current system is antiquated
 - We are legally mandated to retain paper files, for example:
 - Homicides - retain for 20 years after completion of sentence

How the PD's FY22 budget request starts to address the problem:

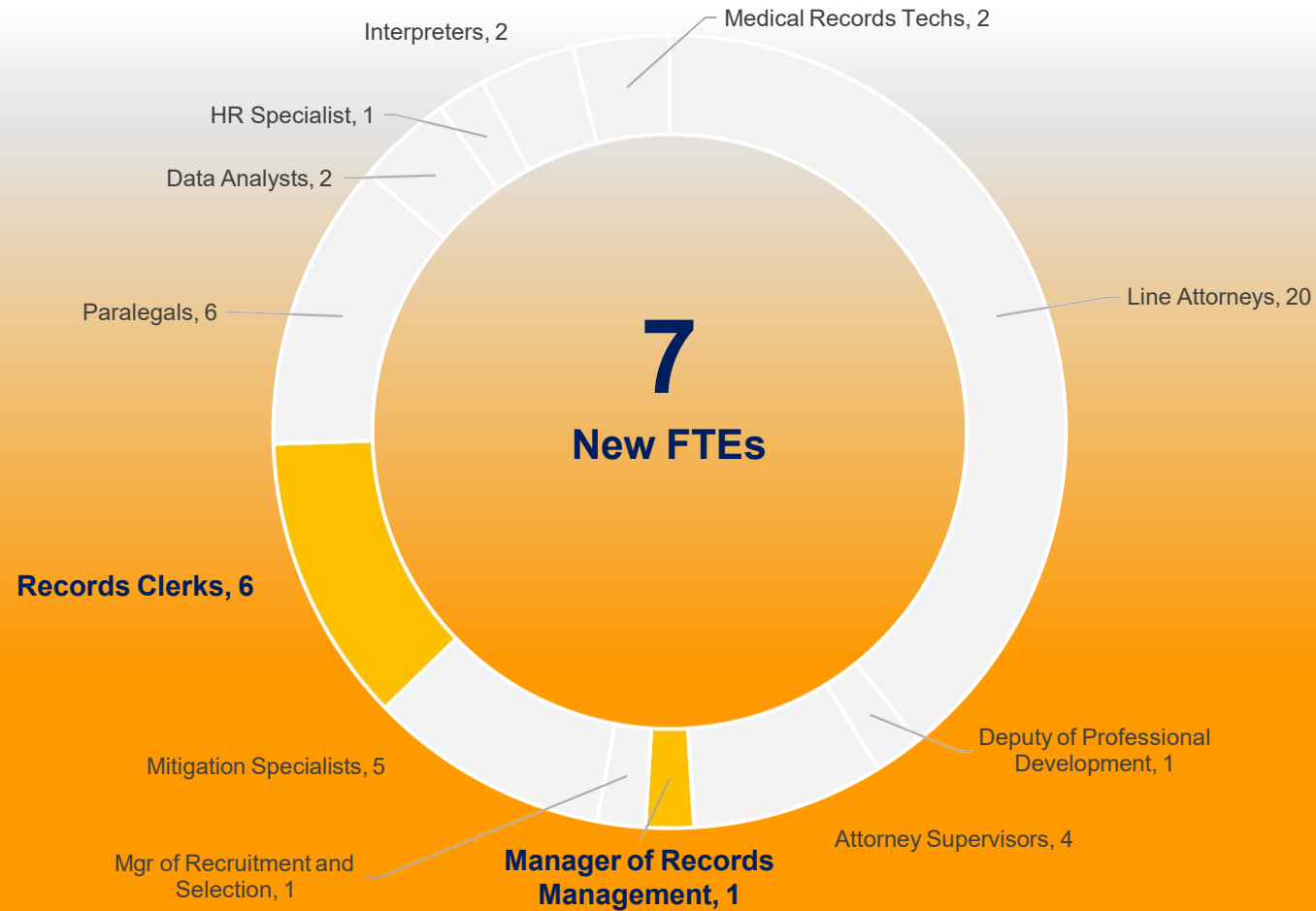
- Building a file maintenance team to address current issues and work towards digitization
- FY22 budget request includes six file maintenance clerks and a Records Manager

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



FY22 New FTE Positions (Records Maintenance and Retention)



Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Professional Development

Challenge No. 3:

- Current training mostly focuses on attorneys' professional needs:
 - Nutshell
 - New Attorney Training
 - Outside Training
- Need to also address professional development of other employees in the Office

How the PD's FY22 budget request starts to address the problem:

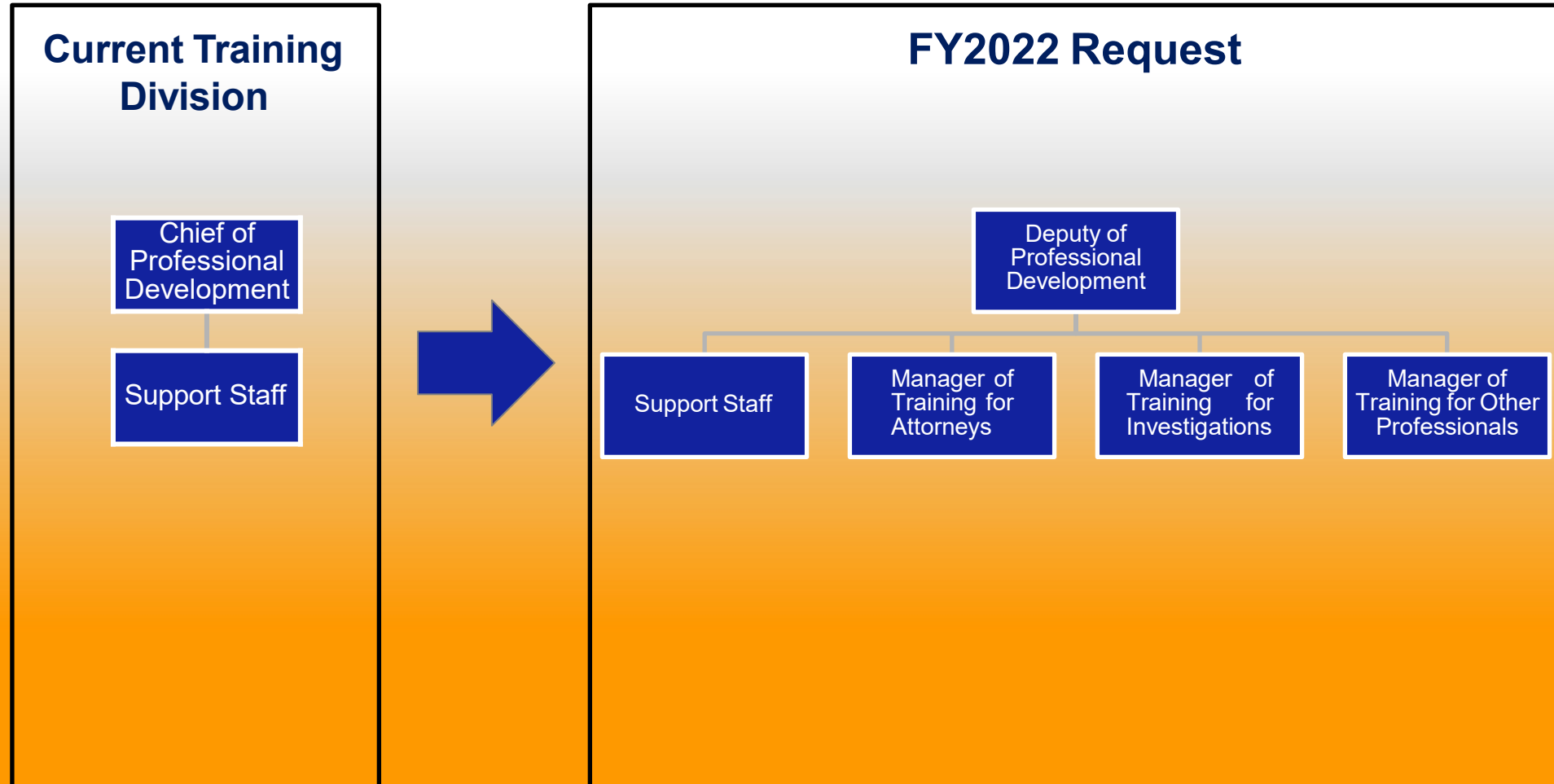
- Increasing our professional development budget by \$50K
- One new FTE



Law Office of the Cook County Public Defender

FY2022 Budget Presentation

Professional Development



Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Technology

Challenge No. 4:

- Need to scan, maintain and store files
- Use of technology at trial
- Investigator technology needs (laptops, MiFi's, etc.)

How the PD's FY22 budget request starts to address the problem:

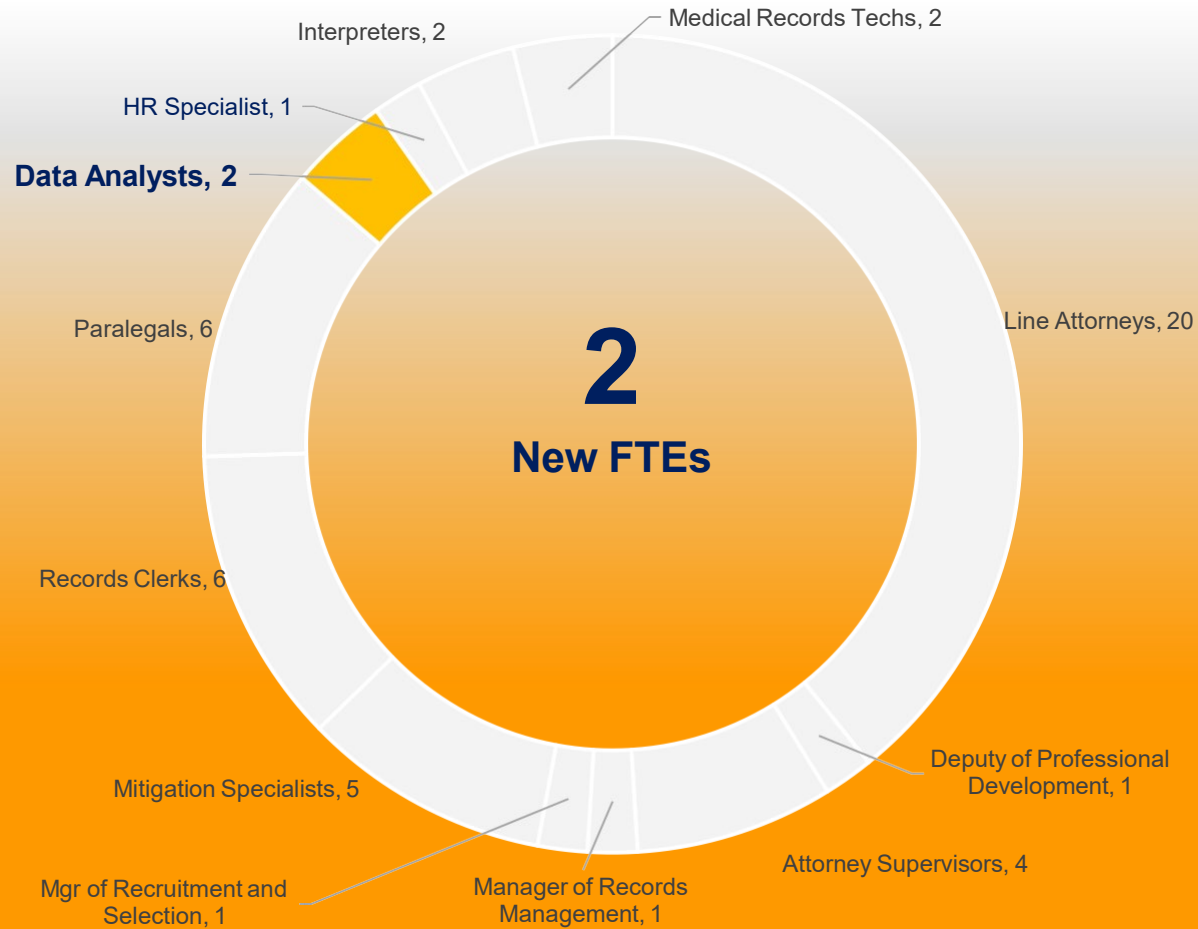
- Conduct Technology Audit
- FY22 capital for computer refresh is \$370K higher than FY21
- Two new FTE's to support trial technology division
- Increase in budgetary line to accommodate Investigation needs

Law Office of the Cook County Public Defender

FY2022 Budget Presentation



FY22 New FTE Positions (Technology)



Law Office of the Cook County Public Defender

FY2022 Budget Presentation



Thank you!!

Questions?



Office of the Clerk of the Circuit Court

Honorable Iris Y. Martinez



CLERK OF THE CIRCUIT COURT OF COOK COUNTY

IRIS Y. MARTINEZ

2022 BUDGET PRESENTATION

OCTOBER 26th, 2021



CLERK OF THE CIRCUIT COURT OF COOK COUNTY - IRIS MARTINEZ

	FY 2021	FY 2022	VARIANCE	% CHANGE
11100-Public Safety	\$99,401,775	\$103,377,846	\$3,976,071	4%
11258-Clerk Circuit Court Administrative	\$673,147	\$649,300	(\$23,846)	-4%
11269-Circuit Court Electronic Citation	\$319,274	\$295,210	(\$24,065)	-8%
11318-Circuit Court Document Storage	\$7,384,813	\$6,743,070	(\$641,744)	-9%
11320-Circuit Court Automation	\$10,449,873	\$7,989,011	(\$2,460,862)	-24%
11286-American Rescue Plan Act (ARPA) Fund		\$4,345,794	\$4,345,794	
11900-Corporate Grants	\$2,252,025	\$1,885,105	(\$366,920)	-16%
Grand Total	\$120,480,906	\$125,285,335	\$4,804,429	4%

NON PERSONNEL
13.55%
\$16,982,255

PERSONNEL
86.45%
\$108,303,080

Major Variances Over \$100,000

		FY 2021	FY 2022	VARIANCE	% CHANGE
PERSONNEL	Sal/Wag of Reg Employees	\$83,386,714	\$85,385,011	\$1,998,298	2%
	Planned Overtime Compensation	\$2,354,013	\$3,782,115	\$1,428,102	61%
	Group Health Insurance	\$15,025,456	\$15,184,301	\$158,845	1%
	Group Pharmacy Insurance	\$5,236,194	\$5,119,142	(\$117,052)	-2%
	Pension	\$1,276,294	\$1,044,552	(\$231,742)	-18%
	Planned Salary Adjustment	\$804,324	\$421,935	(\$382,389)	-48%
	Turnover Adjustment	(\$4,517,852)	(\$5,686,863)	(\$1,169,011)	26%
NON PERSONNEL	Wkng Cap Maintenance of Data Processing Equip.	\$1,004,807	\$5,346,772	\$4,341,965	432%
	Professional Services	\$190,000	\$705,809	\$515,809	271%
	Postage	\$524,462	\$771,840	\$247,378	47%
	Training Program Staff Pe	\$37,500	\$248,228	\$210,728	562%
	External Graphics and Reproduction Services	\$636,000	\$797,000	\$161,000	25%
	Computer and Data Processing Supplies	\$468,500	\$590,100	\$121,600	26%
	Legal Fee Labor Matters	\$45,000	\$150,000	\$105,000	233%
	Maintenance and Subscription Services	\$1,956,691	\$1,717,052	(\$239,639)	-12%
	Office Supplies	\$1,069,372	\$481,111	(\$588,261)	-55%
	Non Capitalizable Project Expenses	\$2,195,355		(\$2,195,355)	-100%



CLERK OF THE CIRCUIT COURT OF COOK COUNTY - IRIS MARTINEZ

	FY 2021	FY 2022	VARIANCE	% CHANGE
11100-Public Safety	\$99,401,775	\$103,377,846	\$3,976,071	4%
11258-Clerk Circuit Court Administrative	\$673,147	\$649,300	(\$23,846)	-4%
11269-Circuit Court Electronic Citation	\$319,274	\$295,210	(\$24,065)	-8%
11318-Circuit Court Document Storage	\$7,384,813	\$6,743,070	(\$641,744)	-9%
11320-Circuit Court Automation	\$10,449,873	\$7,989,011	(\$2,460,862)	-24%
11286-American Rescue Plan Act (ARPA) Fund		\$4,345,794	\$4,345,794	
11900-Corporate Grants	\$2,252,025	\$1,885,105	(\$366,920)	-16%
Grand Total	\$120,480,906	\$125,285,335	\$4,804,429	4%

NON PERSONNEL
9.67%
\$9,996,216

PERSONNEL
90.33%
\$93,381,630

Public Safety Fund Variances Over \$100,000

		FY 2021	FY 2022	VARIANCE	% CHANGE
PERSONNEL	Planned Overtime Compensation	\$1,754,013	\$3,171,014	\$1,417,001	81%
	Sal/Wag of Reg Employees	\$74,036,107	\$75,194,905	\$1,158,798	2%
	Group Pharmacy Insurance	\$4,643,922	\$4,519,759	(\$124,163)	-3%
	Turnover Adjustment	(\$4,268,692)	(\$5,444,849)	(\$1,176,156)	28%
NON PERSONNEL	Wkng Cap Maintenance of Data Processing Equip.	\$105,000	\$2,188,136	\$2,083,136	1984%
	Postage	\$123,000	\$750,000	\$627,000	510%
	Training Program Staff Pe	\$19,500	\$176,116	\$156,616	803%
	Professional Services		\$115,000	\$115,000	
	Legal Fee Labor Matters	\$45,000	\$150,000	\$105,000	233%
	Maintenance and Subscription Services	\$1,937,591	\$1,695,552	(\$242,039)	-12%
	Office Supplies	\$659,000	\$100,000	(\$559,000)	-85%



Cook County Board of Review

Honorable Larry R. Rogers, Jr.

Honorable Tammy Wendt

Honorable Michael Cabonargi

**BOARD OF REVIEW
FY22BUDGET SUBMISSION**



OVERVIEW

Board of Review Core Mission

The Board of Review (BOR) is charged by Illinois statute to review all assessment appeals and make corrections, as it deems equitable.

Our core functions are two-fold: to provide an accessible, accurate and fair analysis of assessment appeals in so creating a forum for residents to petition their government; and to complete the assessment review on time so that tax distribution for schools, libraries, municipalities, and other essential services are not interrupted.

In addition, the BOR has committed to lead the defense of the County's assessments at the Illinois Property Tax Appeal Board (PTAB) which saves millions of dollars annually for the County, Forest Preserve, and more than a 1,000 taxing bodies in Cook County.



ASSESSOR'S OFFICE AND THE BOARD OF REVIEW

Assessor's Office

Assessor is responsible for setting assessment values on more than 1.8 million properties in Cook County

Assessor uses a mass appraisals system

Properties are typically reassessed once every three years

Board of Review

Forum for property owners to contest the assessment of their property, much like an appellate court

BOR reviews assessment appeals on an individual basis

Property owners can file appeals at the BOR every year, not just during reassessment

BOR FY2021 Budget and Operational Highlights

FISCAL YEAR 2021 BUDGET AND OPERATIONS

- Due to COVID-19, the BOR held the entire 2020 Appeal session remotely. The last onsite day for BOR staff was March 16, 2020.
- The BOR adjudicated 223,000 appeals in 2020 a slight drop from the last south Triannual Reassessment in 2017 (228,000).
- Due to the Assessor's delayed township reassessment schedule for 2020, the BOR finished its assessment appeal review on June 10, 2021. The BOR received no townships prior to September and received the majority of townships in the last 3 months of the calendar year (Oct-Dec). Specifically, the BOR received 216,000 of the 223,000 appeals from October-December or 97%.



FISCAL YEAR
2021
BUDGET
AND
OPERATIONS

BOR FY2021 Lesson Learned

- In addition to moving the analysis of appeals to a remote environment, the BOR's Clerk and IT department developed a remote hearing process for any requested assessment appeal hearing.
- The BOR leveraged Cook County technology and held hearings through the use of Teams and via telephonic hearings.
- The Clerk's staff also incorporated a "case management" system to proactively contact appellants who have requested hearings and explain the appeal process, evidence submission, and any other not value questions.
- This process was very successful in providing a more robust level of service to County Residents and allowed CCBOR analysts to focus on valuation details of an appellant's appeal.
- The number of pro se hearings was reduced by over half (2020: 2001 hearings, 2019: 4297 hearings).
- The efficiencies and increased level of service provided by the newly enacted system will continue for the 2021 Appeal Session.

FISCAL YEAR
2021
BUDGET
AND
OPERATIONS

PTAB Defense Division 2020 Results

Saving Across All Cook County Taxing Bodies	\$32,254,435.00
Saving Cook County Government Only	\$10,470,625.00
Number of Hearings	3,549
Days of Hearings	66
Number of Dockets Completed	16,613



APPEAL
SESSION
2021

ISSUES IMPACTING THE CCBOR'S 2021 APPEAL SESSION

- Uncertainty surrounding the 2021 CCBOR Session and the impact on the timing of the mailing of the 2022 2nd Installment tax bill.
- COVID-19 related valuation issues.



APPEAL
SESSION
2021

Uncertainty surrounding the CCBOR's 2021 Appeal Session

- July 6, 2021-The CCBOR opened the 2021 Tax Year Appeal Session.
- As of October 25, 2021, the CCAO has "noticed/mailed" 33 of the 38 townships, however, it has yet to issue decisions, certify, publish nor transmit a single 2021 township to the CCBOR.
- As of October 25, 2018, the CCAO had transmitted 23 of the 38 townships to the CCBOR with over 245,000 complaints filed and over 540,000 PINS contested.
- Due to the reassessment of the City of Chicago, a volatile commercial real estate market and a substantial change in valuation methodology at the CCAO, a conservative projection of a 20% increase over the 2018 "Tri" results in a projected 294,000 complaints.



APPEAL
SESSION
2021

COVID-19 Related Valuation Issues

- At the CCBOR, all valuation issues are considered on a case by case not macro basis.
- COVID-19/Pandemic related valuation arguments and related evidence are unique which demand extensive analysis. This detailed review increases the life cycle of assessment complaints.

COVID costing Chicago hotels \$2.2 billion this year

With business travel still suffering and a turnaround months away, Chicago's hotel industry heads into winter—with its drop in tourism—at a disadvantage to warm-climate rivals.

Downtown office vacancy hits new record as delta variant slows leasing

The amount of empty workspace downtown keeps growing as companies mull return plans and their long-term, post-pandemic needs.

How delta could delay a recovery for the Loop retail market

More than one-quarter of all Loop retail space is empty right now. With companies postponing their back-to-office plans, the outlook for Loop stores and restaurants is murkier than it was just a few weeks ago.



FY22 BUDGET

FY22 BOR Budget Highlights

- \$15,686,657 total appropriation
- Increased Investments in:
 - Training and professional development
 - Overtime compensation
 - Outside Management Consulting
- 151 FTEs (142 FTEs FY21)
- ARPA funds leveraged to fund 9 additional FTEs

FY2022 Funding highlights of non-personnel Expenses



FY22
BUDGET

- Training and Professional Development
 - Increase from \$30,000 to \$145,000
 - Each Commissioner staff will be able to train 16 staff members
 - Goal to train all BOR analysts by end of FY2023
 - Continuing Education for OnBase certifications
- Community Outreach
 - Funding divided evenly among Commissioners
 - Outreach will focus on underserved communities
- Data Services
 - Expanding access to Co-Star
 - Exploring other Data Services including Trepp appeals systems/data
- Management Audit
 - Review of BOR management practices and recommendations for improvement
 - \$100,000 is based on Assessor's office's management review project with McArthur Foundation Funding

FY2022 ARPA Funding

FY22
BUDGET

- 9 New FTEs
 - Will be distributed evenly across Commissioners Staff
 - Will focus on residential, commercial and PTAB workload
- Professional Services
 - Outside Management Consultants
 - PTAB Defense Funding

DISTRIBUTION BY APPROPRIATION CLASSIFICATION

Account	2021 Approved & Adopted	Department Request	President's Recommendation	Difference
Personal Services				
501005-Salaries and Wages of Employees With Benefits	-	573,793	573,793	573,793
501225-Planned Benefit Adjustment	-	75,109	75,109	75,109
501510-Mandatory Medicare Cost	-	8,320	8,320	8,320
501540-Worker's Compensation	-	8,607	8,607	8,607
501585-Insurance Benefits	-	173,427	173,427	173,427
Personal Services Total	-	839,256	839,256	839,256
Contractual Service				
520825-Professional Services	-	225,000	225,000	225,000
Contractual Service Total	-	225,000	225,000	225,000
Operating Funds Total	0	1,064,256	1,064,256	1,064,256

FY22 BUDGET

BUDGET HIGHLIGHTS

- CCBOR finalized 223,000 Assessment complaints while working remotely due to COVID-19
- CCBOR met the digital/electronic assessment appeal filing objectives.
- CCBOR continues to collect revenue through the Data Subscription Service.

Fund Category	Appropriations (\$ thousands)			
	2019 Adopted	2020 Adopted	2021 Adopted	2022 Recommended
Corporate Fund	11,599	13,473	14,073	14,622
Special Purpose Funds	1,121	0	0	1,064
Total Funds	12,720	13,473	14,073	15,687
Expenditures by Type				
Personnel	12,188	12,820	13,466	14,841
Non Personnel	532	653	607	846
Total Funds	12,720	13,473	14,073	15,687
FTE Positions	126.0	142.0	142.0	151.0

Program Description	2021		2022	
	FTE Pos.	Adopted	FTE Pos.	Appropriation
10155-Administration	13.1	1,747,329	14.1	2,271,720
20192-COVID-19	0.0	40,000	0.0	12,518
35010-Assessment Appeal Review	108.3	10,081,088	108.7	10,346,805
35045-Certificate of Error	1.3	155,676	1.3	153,640
35215-Exemptions	4.3	443,841	4.0	411,187
35265-Freedom of Information Act (FOIA)	0.2	15,788	0.2	19,568
35445-Property Tax Appeal Board (PTAB)	15.0	1,588,805	13.8	1,406,965
60162-ARPA - Revenue Loss	0.0	0	9.0	1,064,256
Total	142.0	14,072,527	151.0	15,686,657

FY22 BUDGET

SUMMARY OF APPROPRIATIONS

Department and Title	2021 Approved & Adopted	Department Request	President's Recommendation	Difference
Corporate Fund				
1050-Board of Review	14,072,527	14,622,401	14,622,401	549,874
Corporate Fund Total	\$14,072,527	\$14,622,401	\$14,622,401	\$549,874
General Funds Total	\$14,072,527	\$14,622,401	\$14,622,401	\$549,874
Special Purpose Funds				
11286-American Rescue Plan Act (ARPA) Fund	-	1,064,256	1,064,256	1,064,256
Special Purpose Funds Total	-	\$1,064,256	\$1,064,256	\$1,064,256
Total Appropriations	\$14,072,527	\$15,686,657	\$15,686,657	\$1,614,130

SUMMARY OF POSITIONS

Department and Title	2021 Approved Positions	2022 Department Request	2022 President's Recommendation	Difference
Corporate Fund				
1050-Board of Review	142.0	142.0	142.0	-
Corporate Fund Total	142.0	142.0	142.0	-
General Funds Total	142.0	142.0	142.0	-
Special Purpose Funds				
11286-American Rescue Plan Act (ARPA) Fund	-	9.0	9.0	9.0
Special Purpose Funds Total	-	9.0	9.0	9.0
Special Revenue Fund Total	-	9.0	9.0	9.0
Total Positions	142.0	151.0	151.0	9.0



Capital Budget

Ammar Rizki, Jennifer Killen, Tom Lynch, John Yonan

FY2022 Executive Budget Recommendation Hearing

Capital Budget

2022

October 28, 2021

TONI PRECKWINKLE

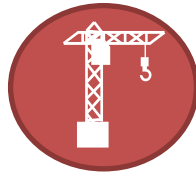
President, Cook County Board of Commissioners



Presenters



Ammar M. Rizki – Chief Financial Officer
Bureau of Finance (BOF)



John Yonan – Bureau Chief
Bureau of Asset Management (BAM)



Jennifer Killen – Superintendent
Department of Transportation and Highways (DOTH)



Tom Lynch, Chief Information Officer
Bureau of Technology (BOT)

Agenda



- FY2022 Capital Budget Overview
- Capital Improvement Projects (CIP)
- Transportation & Highways Projects (THP)
- Capital Equipment Projects (CEP)



FY2022 CAPITAL BUDGET OVERVIEW



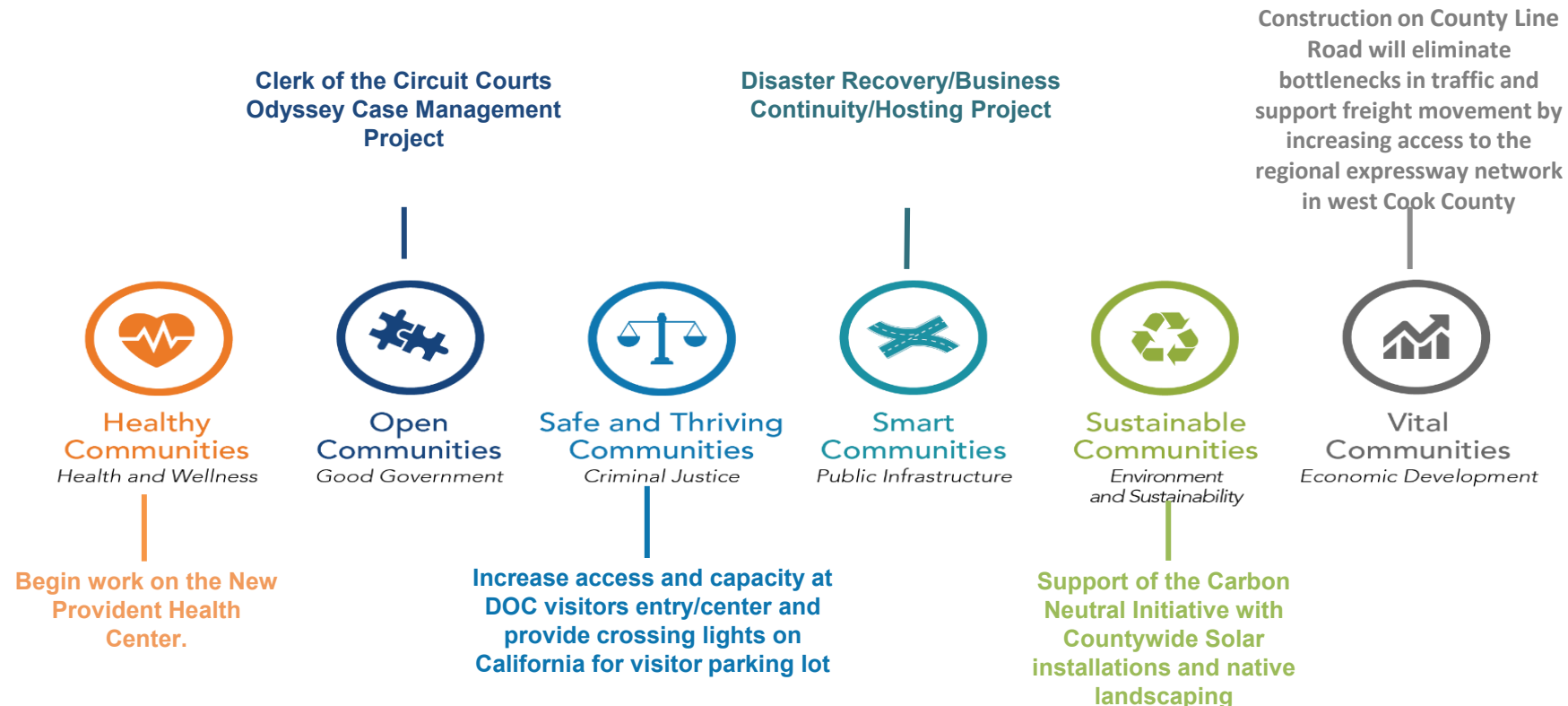
Foundation for the FY2022 Capital Budget



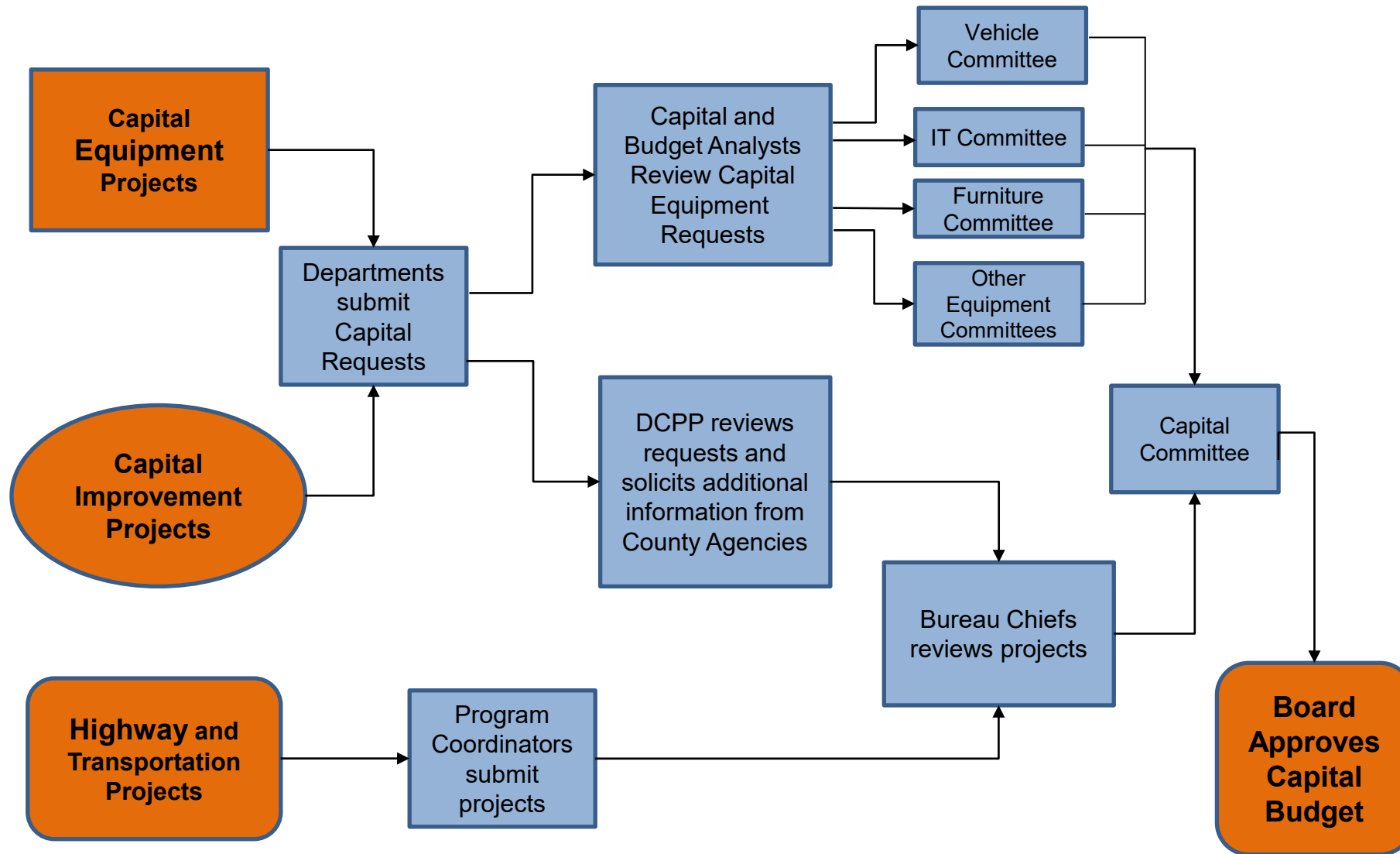
In FY2018, the Offices Under the President (OUP) spearheaded the Cook County *Policy Roadmap: Five-Year Strategic Plan for Offices Under the President*

However, using this policy framework to improve outcomes for residents requires continuous coordination and collaboration with separately elected officials and other partners.

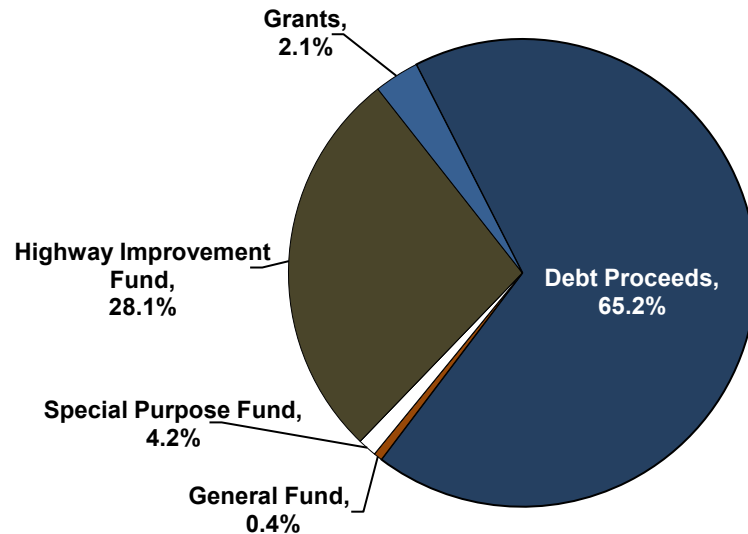
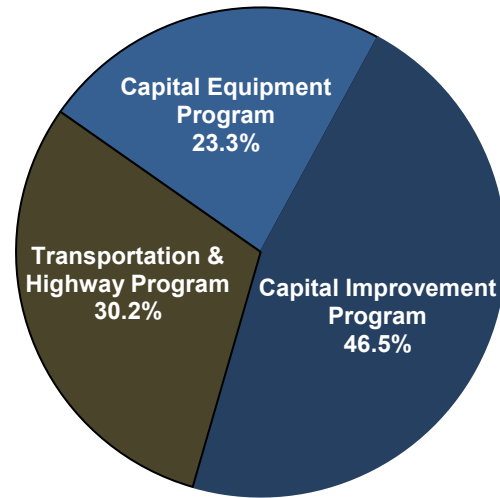
The six policy priorities are the foundation for the FY2022 budget.



Capital Review Process



Capital Budget Uses & Sources



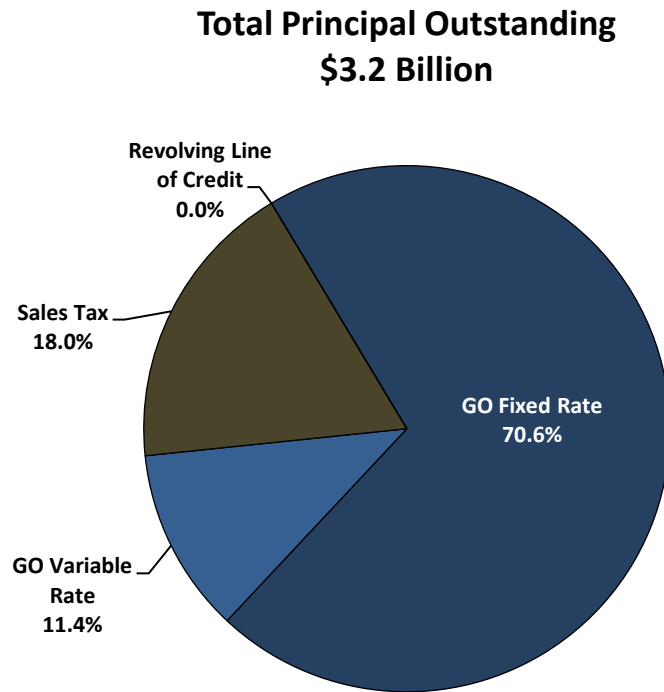
Project Category	Amount (in millions)
Capital Improvement	\$244.7
Capital Equipment	\$122.1
Transportation and Highways	\$159.0
Total	\$525.8

Sources	Amount (in millions)
Debt Proceeds	\$343.1
Highway Improvement Fund	\$147.7
Grants	\$10.8
Special Purpose Fund	\$22.0
General Fund	\$2.2
Total	\$525.8

County Debt Profile



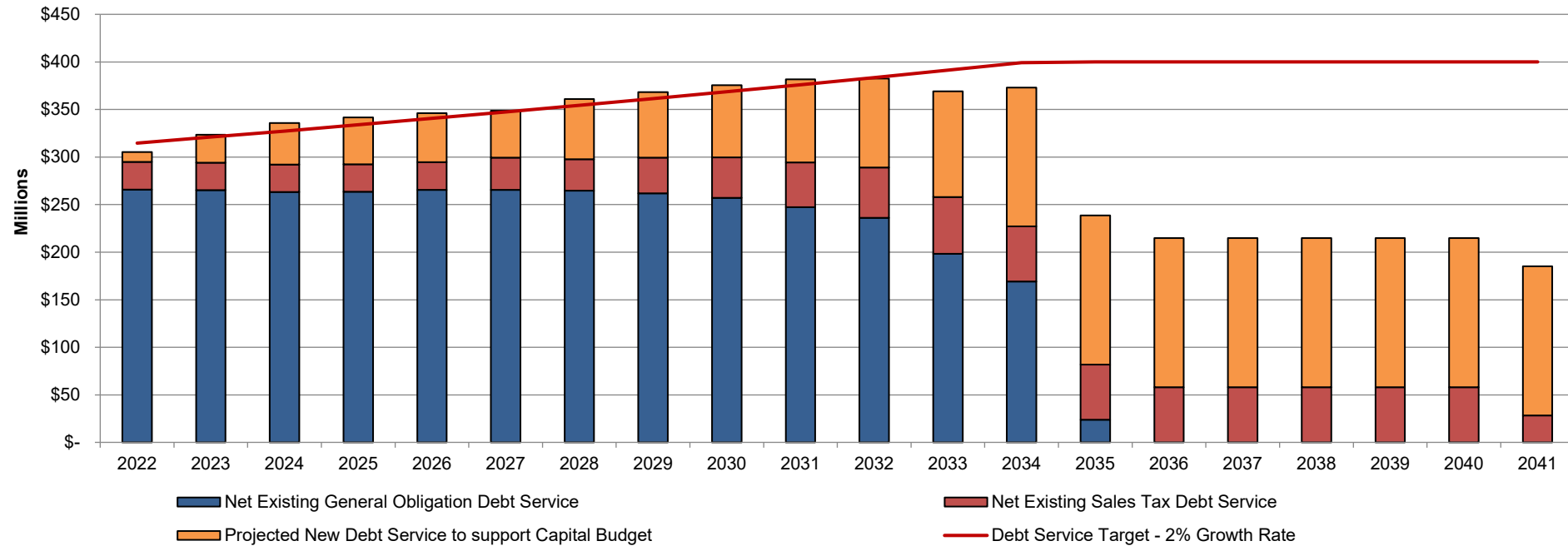
Judicious management of debt allows the County to enjoy investment grade bond ratings and lower cost of borrowing



Current Credit Ratings

General Obligation Debt		
Rating Agency	Rating	Outlook
Moody	A2	Stable
S&P Global Ratings	A+	Negative
Finch Ratings	A+	Stable
Sales Tax Debt		
Rating Agency	Rating	Outlook
Kroll Bond Rating Agency	AAA	Stable
S&P Global Ratings	AA-	Negative

Projected Debt Service to support the Capital Plan



In the County devised a long-term plan to manage its debt, which included the following:

1. Create a debt structure that rises by no more than 2% annually up to \$400M, including all anticipated new issuances; a growth rate that would match the long-term Federal Reserve inflation forecast
2. Utilize all refunding opportunities to focus savings in key years to keep with 2% growth target
3. Minimize interest costs by utilizing the line of credit to fund capital projections during construction and acquisition phases
4. Actively manage variable rate debt portfolio to take advantage of low interest rate environment

Note: Existing debt service values include projected refunding of Series 2011A and 2011B Bonds.



CAPITAL IMPROVEMENT PROJECTS (CIP)



Unlocking the Value of Our Assets



Strategic Framework

- Real Estate Asset Strategic Realignment Plan (REASRP) is the guideline
- Cook County Policy Roadmap
- Data to drive investment decisions in our facilities

Capital Plan Development

- Worked with user agencies to identify efficiencies, critical upgrades, or needed replacements
- Estimate costs of improvements
- Prioritize improvements along County's long-term objectives
- Develop capital plan and budget to sustain facilities, support core functions, reduce long-term recurring operational costs & increase ADA compliance and accessibility

Green Buildings Program (GBP)

- Use the GBP initiative to reduce the environmental impact of our County buildings and create a positive impact on communities
- Leverage revenues from high-performance design project to yield measurable reductions in operating costs
- Clean Energy Plan (2020) drives building performance

FY2022 Capital Improvements

- Focused on funding needs of Priorities 1, 2 & 3
- Prioritize work to be completed by in-house trades
- Appropriation request for FY2022 is **\$244.7 million**

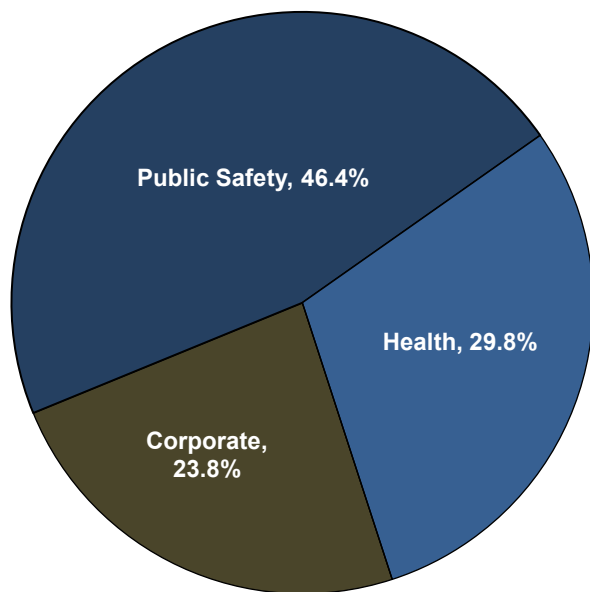
Evaluation Criteria

- Functional Priorities
 - User Agency Functions
- Regulatory Requirements
 - Life Safety/ADA
- Fiscal Requirements
 - Bond Regulations/Useful Life
- Energy/GHG*/Water Use Goals
- Facility Strategic Plans
 - Short-and-Long-Term Needs
- Recurring/Ongoing Needs
 - System Upgrades
- Technology Needs
- Facilities Management Functions
 - Durability of Materials and Equipment

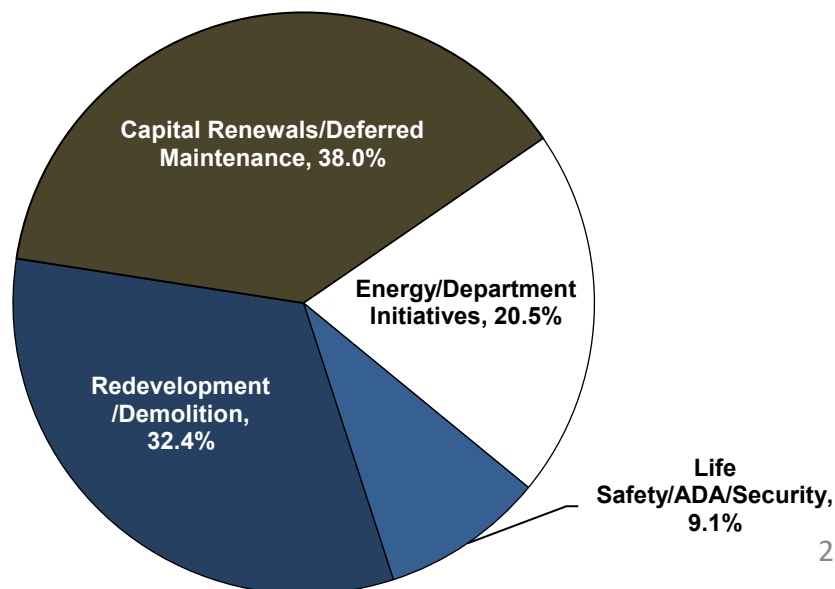
*Greenhouse Gas



FY2022 Capital Improvement Program by Category & Portfolio



Portfolio	Amount (in millions)
Public Safety	\$113.6
Health	\$72.8
Corporate	\$58.3
Total	\$244.7
Amount Requested	\$286.3
Amount Recommended	\$244.7



Program Category	Amount (in millions)
Redevelopment/Demolition	\$79.4
Capital Renewals/Deferred Maintenance	\$92.9
Energy/Department Initiatives	\$50.2
Life Safety/ADA/Security	\$22.2
Total	\$244.7

Major 2022 CIP Projects



Smart Communities

Corporate Facilities



- Renovation and consolidation at County Building
- Dunne Building re-stack
- Optimize technology solutions in buildings
- Implement Workplace Strategy & Design guidelines
- Demolition and Site Preparation at Oak Forest Campus

Healthy Communities

Health and Hospital



- Provident Campus major improvements
- Stroger Hospital major renovations
- Community based healthcare centers

Safe & Thriving Communities

Public Safety



- Demolition of DOC Division IV
- Phase III DOC campus roof replacements
- Court Utilization Plan Phase II
- Courthouses hardening planning & design (UASI)
- Health & safety adaptations for pandemic response

Sustainable Communities

Countywide



- Green Building Program, efficiencies, and rebates
- Countywide solar installations
- Enhanced HVAC filtration assessments
- Life safety and ADA upgrades
- Gender Neutral Restrooms and Mothers' Rooms
- Roof and building envelope renovations

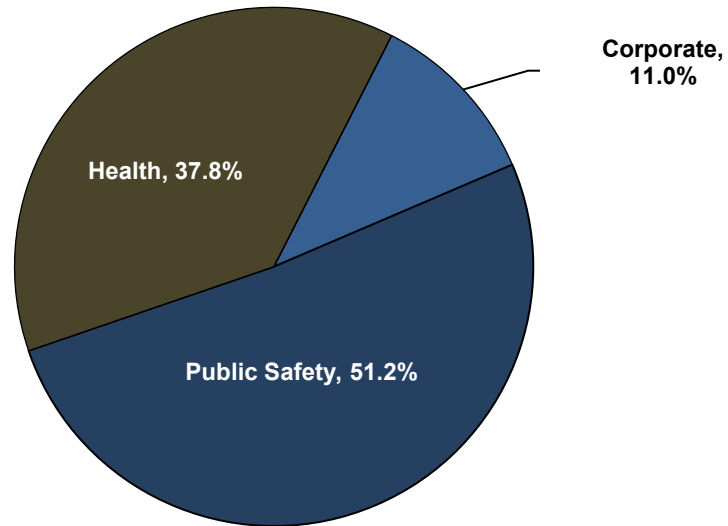


New Belmont-Cragin New Health Clinic

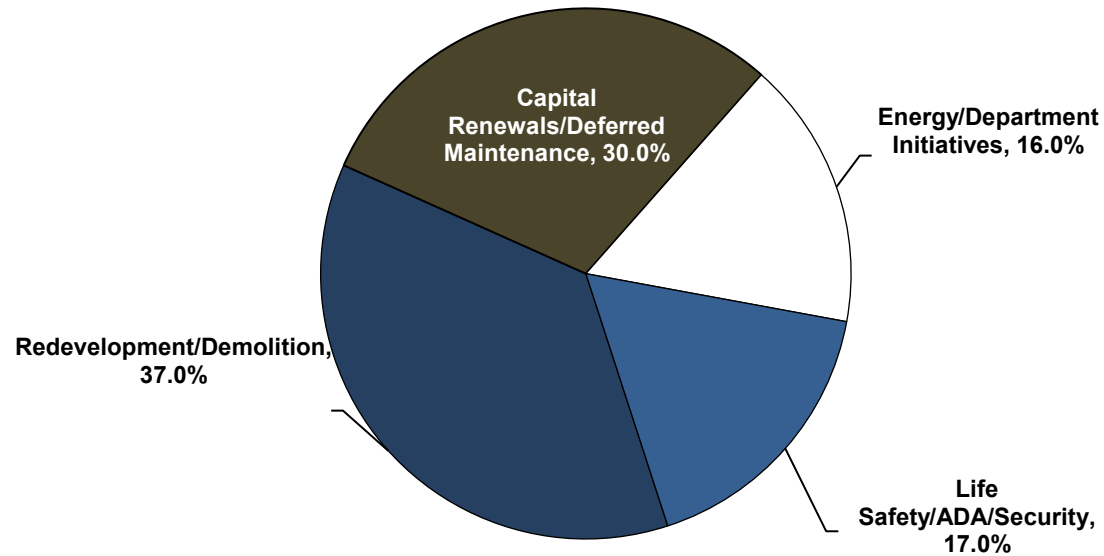


Demolition of Divisions I and IA at the Cook County Jail

FY2022-2031 Capital Improvement Program by Category & Portfolio



Program Portfolio	Amount (in millions)
Public Safety	\$731.0
Health	\$539.0
Corporate	\$158.0
Total	\$1,428.0

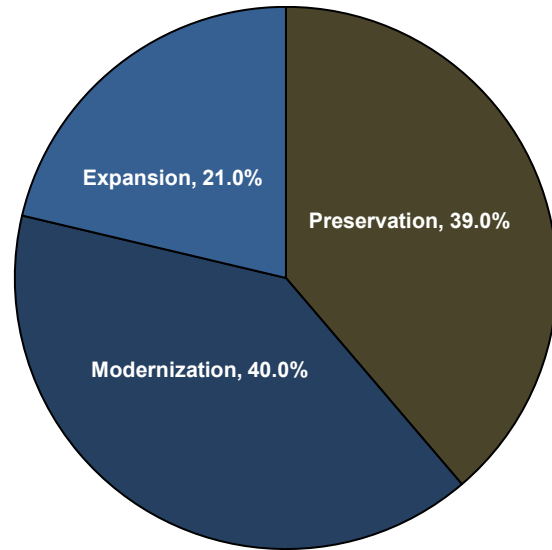


Program Category	Amount (in millions)
Redevelopment/Demolition	\$523.9
Capital Renewals/Deferred Maintenance	\$426.0
Energy/Department Initiatives	\$234.0
Life Safety/ADA/Security	\$244.1
Total	\$1,428.0



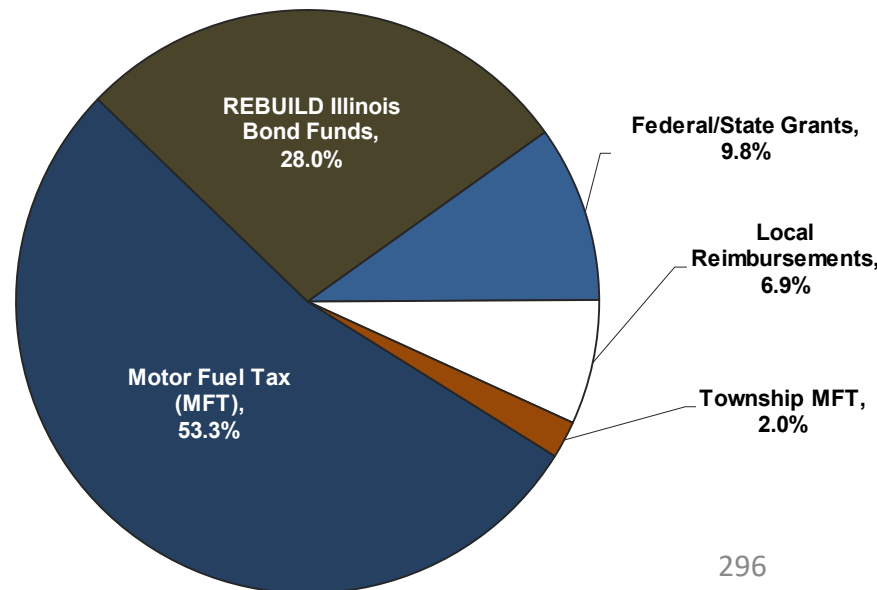
TRANSPORTATION & HIGHWAYS PROJECTS (THP)

FY2022 Transportation Projects by Category & Funding



Project Category *	Amount (\$ millions)
Modernization Projects	\$119.7
Preservation Projects	\$116.2
Expansion Projects	\$63.8
Total	\$299.7

* Includes \$159.0 million capitalizable and \$140.7 non-capitalizable projects.



Funding Source **	Amount (\$ millions)
Motor Fuel Tax (MFT)	\$159.8
REBUILD Illinois Bond (RBI)	\$83.7
Local Reimbursements	\$20.7
Federal / State Grants	\$29.3
Township	\$6.2
Total	299.7***

** Includes non-capitalizable projects.

*** Total Funding source available is \$656.5 million which includes funding for operations and debt service payments of \$60.4M and recent RBI deposits of \$152.4M and MFT(Transportation Renewal Fund) revenue of \$145M

Support for the Policy Roadmap

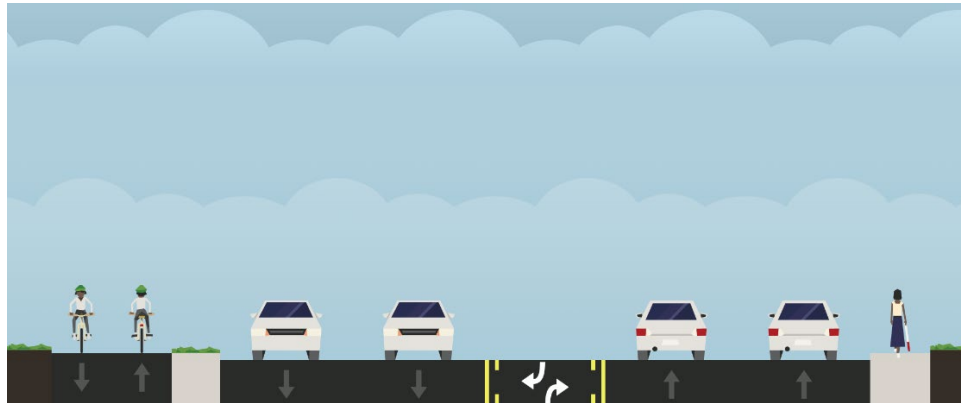


Policy Roadmap		Long Range Transportation Plan (LRTP) Priorities				
Policy Priority	Strategy	Transit	Freight	Equity	Modernize	Increase Investment
 Sustainable Communities	Promote connectivity between jobs, transportation, and land use.					
	Invest in transportation systems that decrease emissions.					
 Vital Communities	Ensure equitable and inclusive investments.					
	Grow key economic clusters.					
	Facilitate multimodal transportation to encourage growth.					
 Smart Communities	Coordinate transportation investments across jurisdictions.					
	Use data to make transportation more efficient.					

FY2022 Projects Highlights



Franklin Avenue/ Green Street



Additional Project Highlights

In Development

- **108th Avenue** (167th Street to 159th Street)
- **Burnham Multimodal Connector** at Metra Hegewich Station
- **Cottage Grove Avenue** over IHB/CSX Railroad Tracks
- **Kedzie Avenue** (159th Street to Vollmer Road)
- **Sanders Road** (Milwaukee Avenue to Techny Road)
- **Cook County Bike Plan**
- **Cook County Transit Plan**

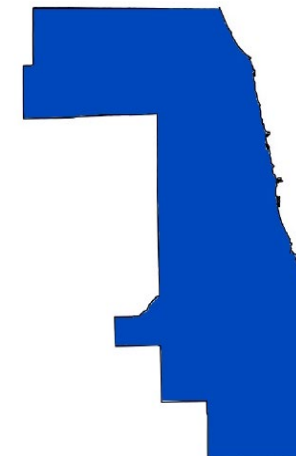
In Construction

- **County Line Road** at North Avenue
- **County Line Road** (I-294 to Grand Avenue)
- **Old Orchard Road** (Woods Drive to Skokie Boulevard)²⁹⁸
- **Touhy Ave** (Elmhurst to Mount Prospect)

Fair Transit South Cook



Spending Countywide



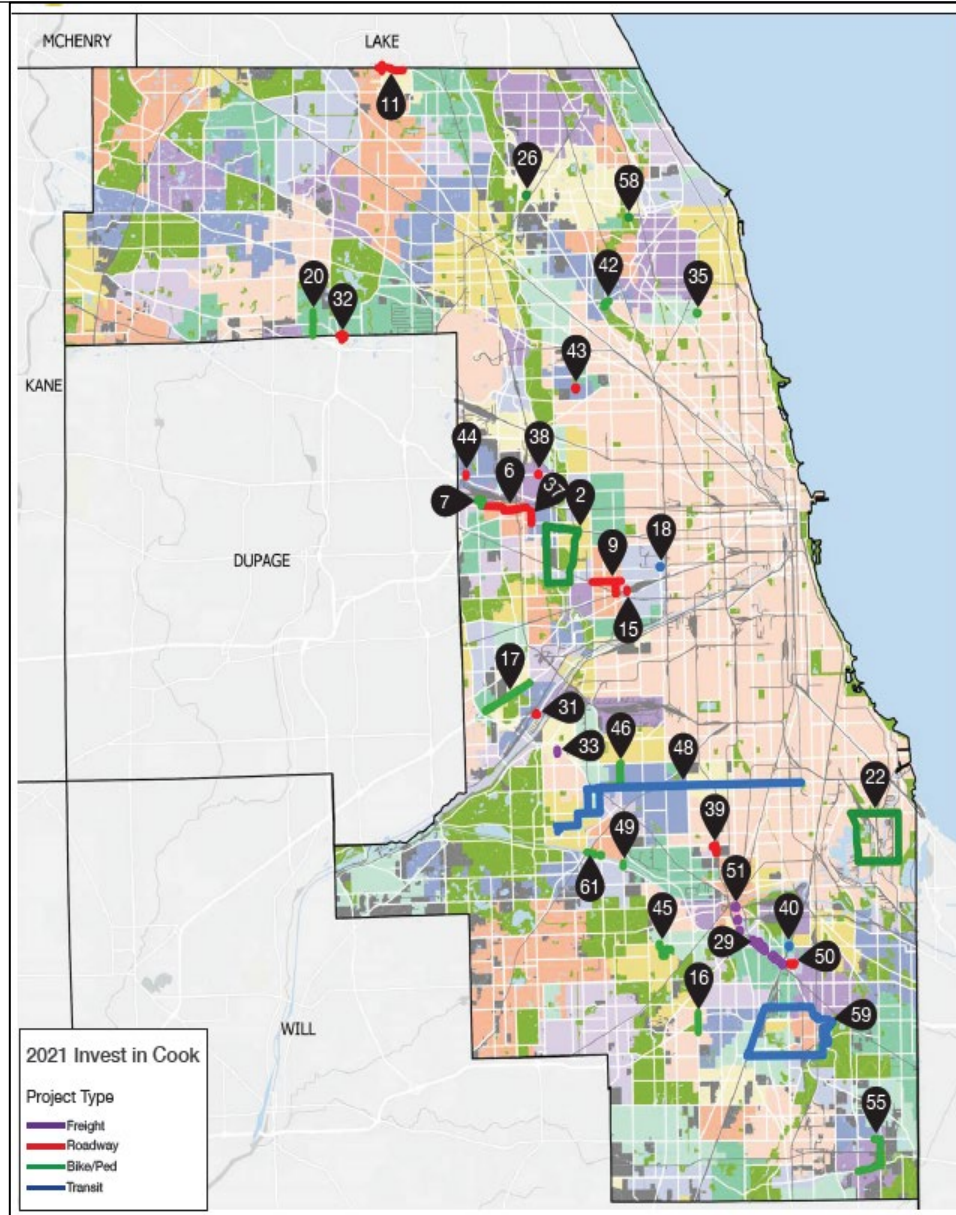
NORTH COOK
\$104.0 MILLION

CITY OF CHICAGO
\$15.4 MILLION

SOUTH COOK
\$105.9 MILLION

COUNTYWIDE
\$74.4 MILLION

2021 Invest in Cook Program



4 Transit Projects



3 Freight Projects



12 Pedestrian /Bike Projects



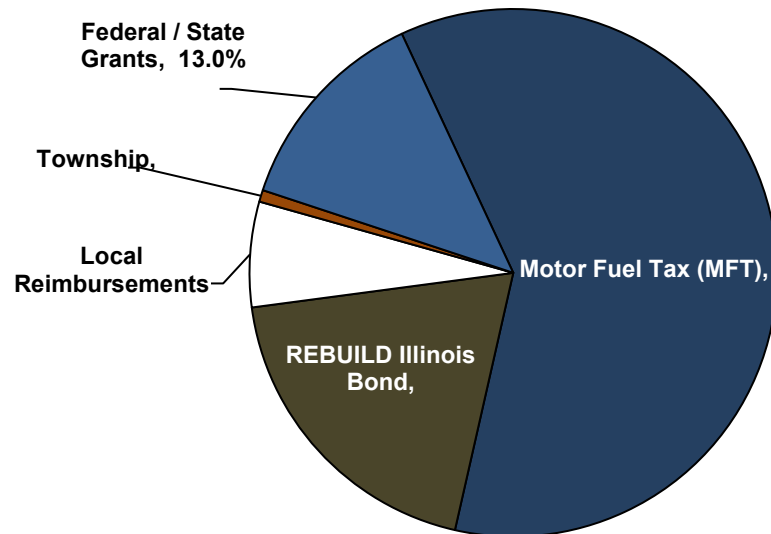
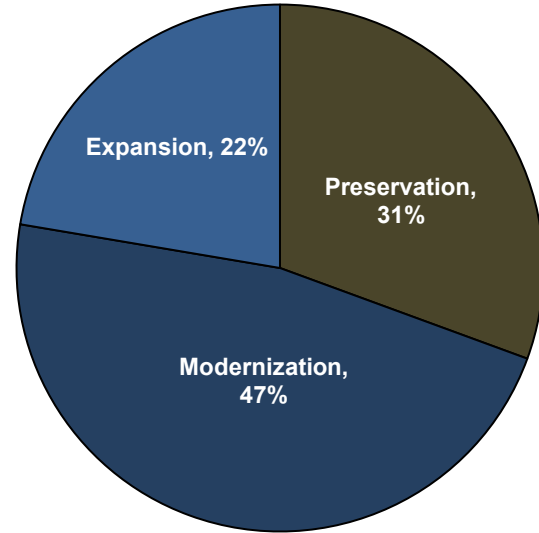
12 Roadway Projects



Projects in **29** Individual Municipalities

Over **67%** of Funds to High Need Communities

FY2022-2026 Transportation Program by Category & Funding



Project Category *	Amount (in millions)
Modernization Projects	\$574.0
Preservation Projects	\$373.1
Expansion Projects	\$272.5
Total	\$1,219.6

* Includes non-capitalizable projects.

Funding Source **	Amount (in millions)
Motor Fuel Tax (MFT)	\$737.8
REBUILD Illinois Bond	\$236.0
Local Reimbursements	\$78.7
Federal / State Grants	\$158.3
Township	\$8.8
Total	\$1,219.6

** Includes non-capitalizable projects.

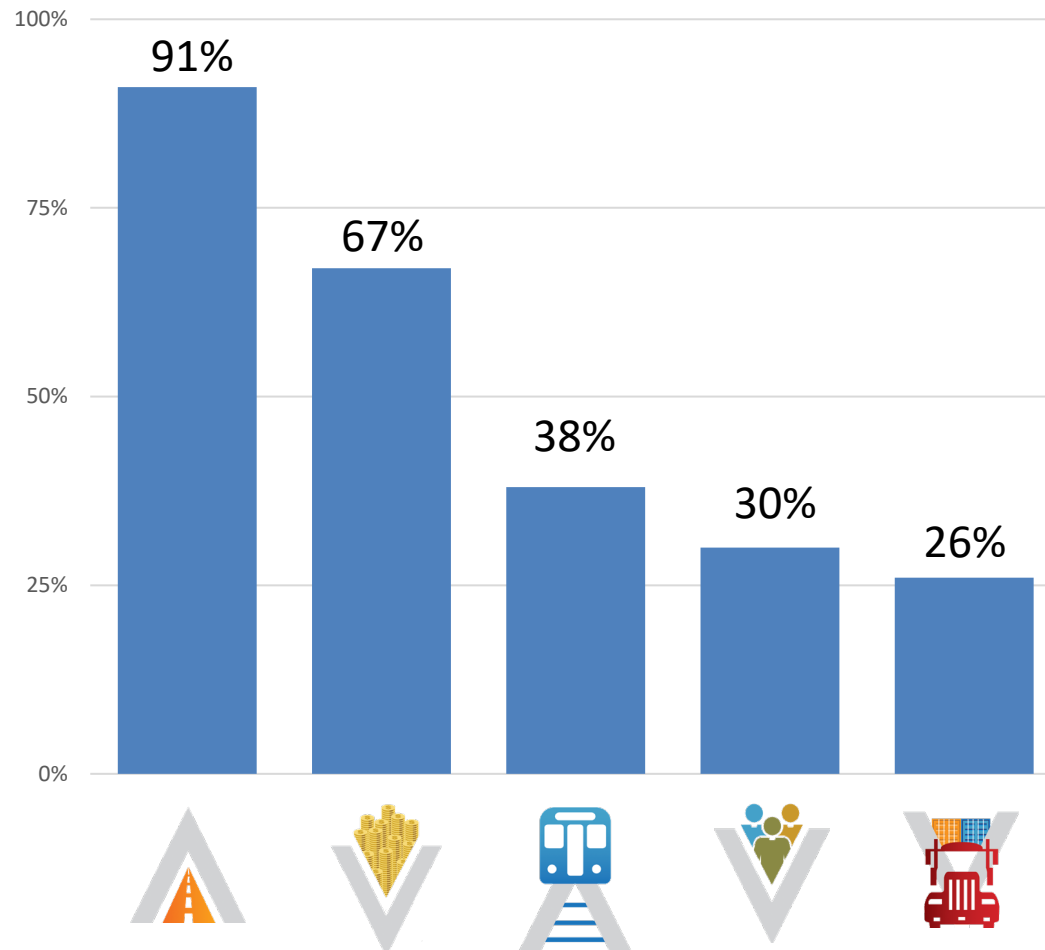
FY2022-26 is Implementing Priorities



Over the next five years, DOTD has created a program that **supports all priorities** of our Long-Range Transportation Plan and the County Policy Roadmap.

Projects will prioritize **maintaining** our system and **increasing** investments **equitably** with a specific focus on **transit and freight** projects.

Projects by LRTP Priority Area

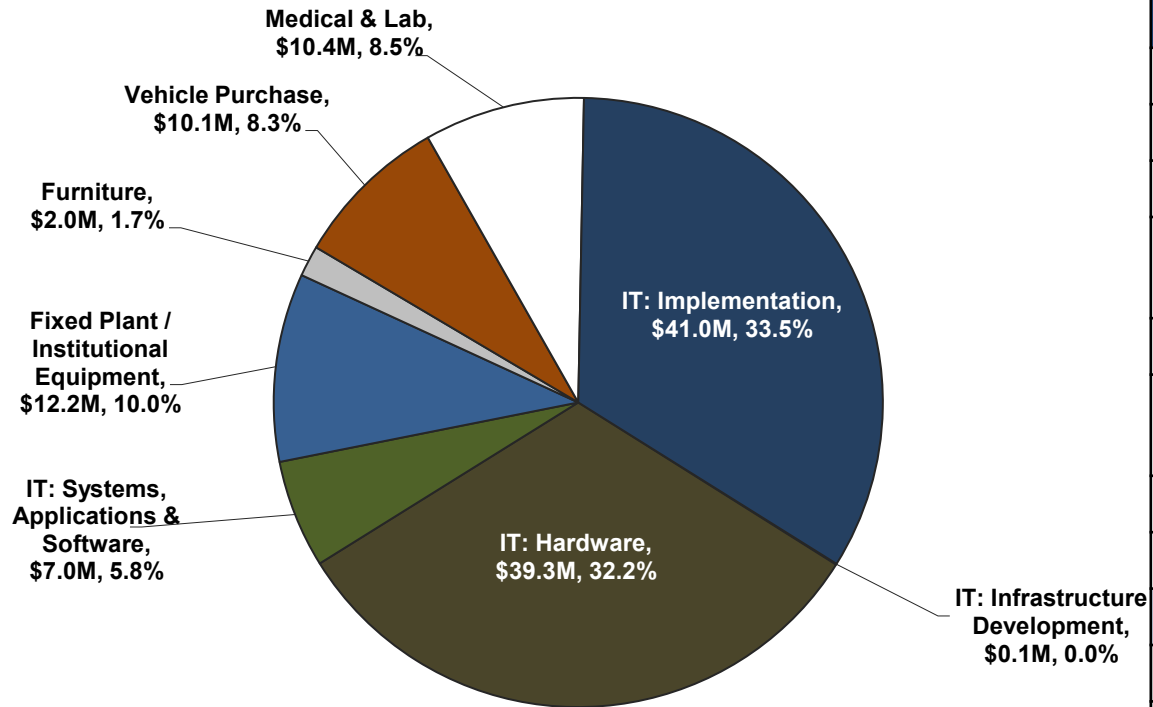




CAPITAL EQUIPMENT PROJECTS (CEP)

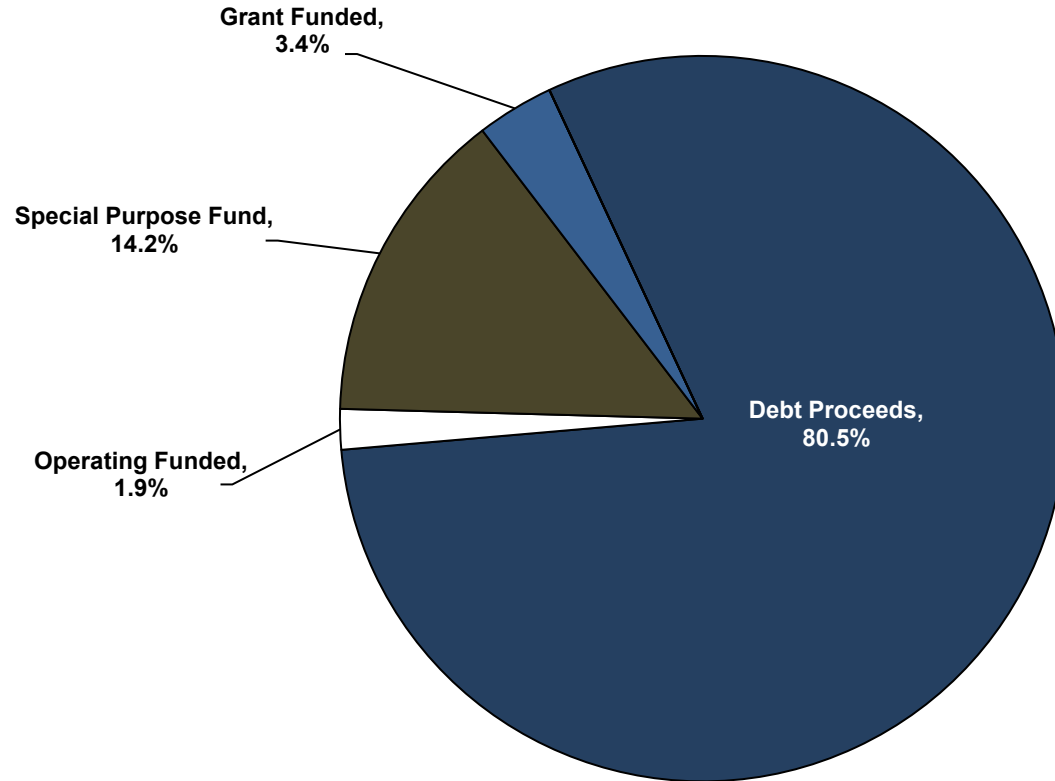


FY2022 Capital Equipment Recommendations



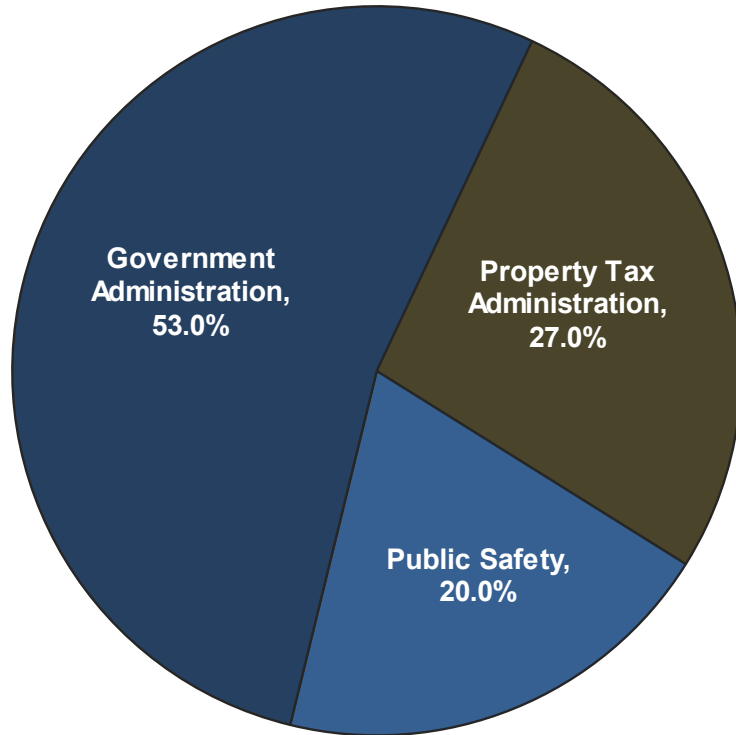
Project Type	Amount (in millions)
Fixed Plant / Institutional	\$12.2
Furniture/Office Equipment	\$2.0
IT: Hardware	\$39.3
IT: Infrastructure Development	\$0.1
IT: Implementation	\$41.0
IT: Systems, Applications & Software	\$7.0
Medical & Lab	\$10.4
Vehicles	\$10.1
Total	\$122.1
Amount Requested	\$217.3
Amount Recommended	\$122.1

FY2022 Capital Equipment By Funding Sources



Funding Sources	Amount (in millions)
Debt Proceeds	\$98.3
Grants Fund	\$4.2
Operating Fund	\$2.2
Special Purpose Fund	\$17.4
Total	\$122.1

FY2022 Technology Investment by Function



Project Type	Amount (\$ millions)
Public Safety	\$17.5
Government Administration	\$46.7
Property Tax Administration	\$23.6
Total	\$87.8

* Maintenance and hosting for Enterprise systems will be cross-charged to department budgets upon completion of implementation and per agreed upon methodology based on usage

Major 2022 Capital Equipment Projects



Smart Communities

- Disaster Recovery
- ePoll Book Replacement
- Asset Management System
- Unified Communications
- IT Refresh Combined Countywide
- County Building ADA Modernization A/V Equipment
- Dual Power Remediation
- Hyland OnBase Phase 2
- IVR Updates
- Data Protection Consolidation
- Performance Management Application



Vital Communities

- GIS Property Imaging
- Digital Recording Records
- Taxing District Portal



Safe & Thriving Communities

- JTDC Video Camera Project
- CCC Legacy Elec CMS
- Court Services - Radio Replacement
- SAO Case Management Syst
- Cybersecurity Tool
- CCHHS IT - FEMA
- Juvenile EMS
- ESB/CW Data Integration
- Jury Administration
- Video Surveillance Camera Refresh
- Motorola Security Radios
- Geospatial Dashboard



Open Communities

- GIS IPTS
- Enterprise Identity Access
- Multi-Aerial Data
- Cook County Bathymetry
- ERP Consultants
- IT Reserve
- ERP Technical Rebuilds
- ITPS (FY22)
- LIDAR Capture
- Citation Management
- ERP Integrated Enhancements

Technology Strategy



APPLICATION MODERNIZATION

- Migrate legacy applications to a new platform, merging redundant applications whenever possible.
- Focus on systems flexible enough to meet the needs of the County that require minimal changes; saving cost and eliminating excessive time to completion.
- Align staff and skills to a more customer-centric approach.



HYBRID CLOUD INFRASTRUCTURE

- Smart mix of on-premises and off-premises infrastructure.
- Disaster recovery for all critical applications and data.
- Keeping pace with the exponential growth of data and digital records



RESIDENT TECHNOLOGY ENGAGEMENT

- Open Data
- Digital access for underserved residents
- Digital mapping services

Major IT Project Strategic Areas



APPLICATION MODERNIZATION

GIS IPTS	\$12,653,105.00
Asset Management System	\$4,200,000.00
Enterp Identity Access	\$4,000,000.00
CCC Legacy Elec CMS	\$2,272,970.00
ERP Consultants	\$1,928,756.00
IT Reserve	\$1,844,818.75
ERP Technical Rebuilds	\$1,600,000.00
ITPS (FY22)	\$1,383,115.50
SAO Case Management Syst	\$1,003,000.00
Hyland OnBase Phase 2	\$900,000.00
Citation Manage	\$878,435.00
Juvenile EMS	\$793,191.00
ESB/CW Data Integration	\$750,000.00
Jury Administration	\$750,000.00



HYBRID CLOUD INFRASTRUCTURE

Disaster Recovery	\$10,000,000.00
ePoll Book Replacement	\$8,480,000.00
JTDC Vid Camera Project	\$2,801,197.00
Unified Communications	\$2,075,000.00
IT Refresh Countywide	\$2,052,000.00
Building Modernization	\$1,500,000.00
Dual Power Remediation	\$1,100,000.00
Network & Computer	\$1,050,000.00
Radio Replacement	\$1,031,901.00
Cybersecurity Tool	\$961,118.00
CCHHS IT - FEMA	\$904,565.61
IVR Updates	\$835,000.00
Data Protection Consolid.	\$750,000.00



RESIDENT TECHNOLOGY ENGAGEMENT

Multi-Aerial Data Co	\$2,191,760.00
Bathymetry	\$2,000,000.00
LIDAR Capture	\$1,000,000.00
Website-Clerk/ROD Consolid.	\$387,000.00
Geospatial Dashboard	\$325,000.00
GIS PINMAP Upgrade	\$144,411.00



Questions



ARPA Budget

Ammar Rizki, Lanetta Haynes Turner



Cook County American Rescue Plan Act Board of Commissioners Budget Briefing

October 28, 2021



Toni Preckwinkle
President, Cook County Board of Commissioners



Overview and Framework

American Rescue Plan Act Overview – Eligible Uses



Support Public Health Response

- › **COVID-19 Mitigation & Containment:** vaccination programs, ventilation improvements in congregate or health care settings, contract tracing
- › **Medical Expenses:** care and services to address near-and longer-term needs
- › **Behavioral Healthcare:** mental health treatment, crisis intervention, substance misuse treatment
- › **Public Health & Safety Staff:** payroll & benefits



Replace Public Sector Revenue Loss

Use funds to provide government services to the extent of the reduction in revenue experienced due to the pandemic

- › Lost revenues may be used to **support general government services and infrastructure**



Address Negative Economic Impacts

- › **Support to Residents:** assistance to unemployed workers, job training, food, housing, survivor's benefits
- › **Small Business:** loans, grants, in-kind and technical assistance
- › **Public Sector:** rehire staff, replenish state unemployment insurance, economic relief programs
- › **Impacted Industries:** tourism, travel and hospitality, and other affected sectors



Water and Sewer Infrastructure

Make necessary investment to improve access to clean drinking water and invest in wastewater and stormwater infrastructure

- Eligible uses aligned to EPA project categories in:
- › Clean Water State Revolving Fund (CWSRF)
 - › Drinking Water State Revolving Fund (DWSRF)



Premium Pay for Essential Workers

Provide premium pay to eligible workers performing essential work or to provide grants to third party employers with eligible workers

- › **Essential Employees:** janitors/sanitation, public health, social service & safety, childcare & educators, nursing home/hospital staff, government
- › **Essential Work:** involving regular in-person interactions
- › **Other Provisions:** including retroactive premium pay



Broadband Infrastructure

Make necessary investment to provide unserved or underserved locations with new or expanded broadband access

- › Fund projects that deliver reliable services – **minimum 100 Mbps download/upload speed**

American Rescue Plan Act Overview – Ineligible Uses



Deposits to ‘rainy day’ funds or financial reserves

Contributions to rainy day funds and similar financial reserves would not meet pandemic response needs but would rather constitute savings for future spending needs



Legal settlements or judgements

Funds cannot be used on legal settlements or judgements except to the extent the judgment or settlement requires the provision of services that would respond to the public health emergency



Deposits into defined benefit pension funds

Funds cannot be used for deposits into defined benefit pension funds; however, funds may be used for routine payroll contributions to pensions of employees whose wages are an eligible use



General infrastructure spending

General infrastructure spending is not covered as an eligible use of funds outside of water, sewer, and broadband investments or above the amount allocated under the revenue loss provision



Debt service

Funds cannot be used to pay debt service for any obligation incurred prior to March 3, 2021



Non-Federal match for Federal programs

May not be used as non-Federal match for other programs whose statute or regulation bar the use of Federal funds to meet matching requirements



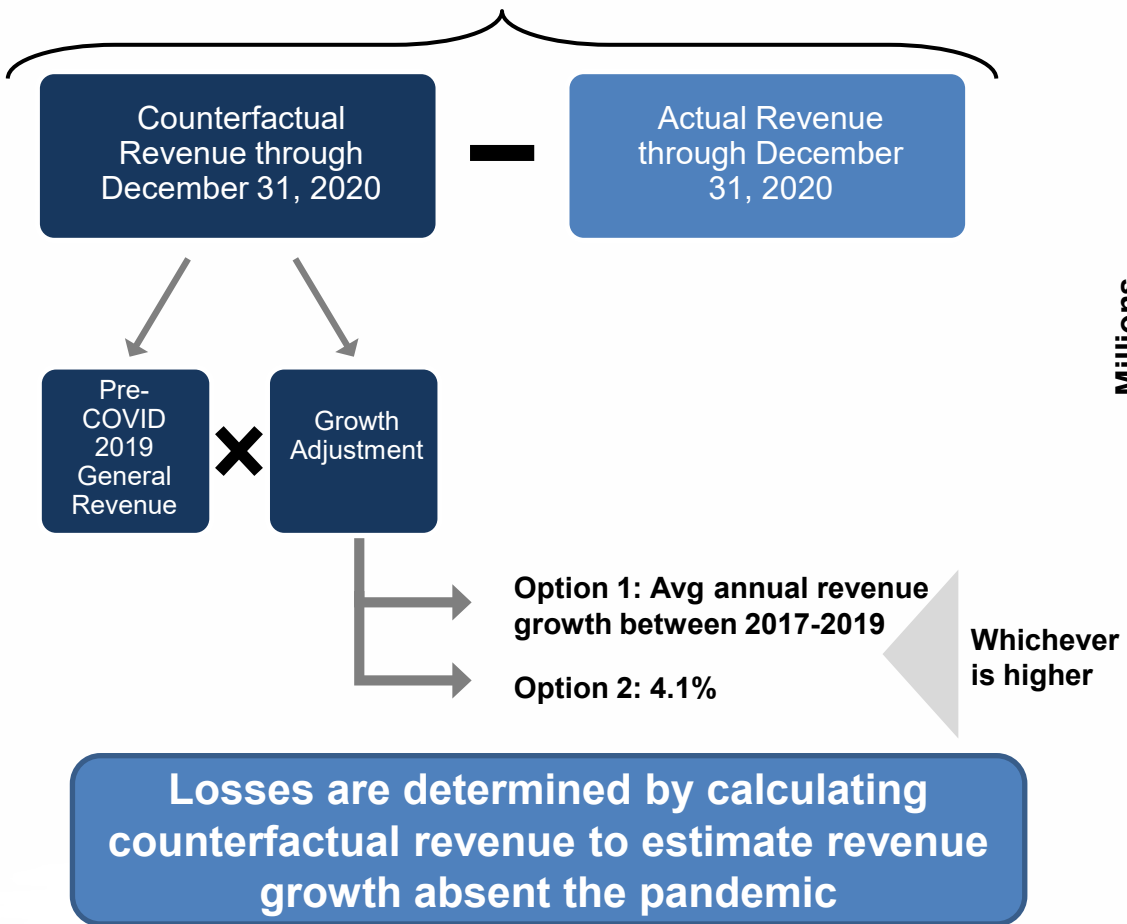
ARPA Framework – Core Principles

- **Target ARPA funding** to support County policy priorities
- **Center decision-making on core values** of equity, engagement, and excellence
- **Build on foundation** of existing County and regional efforts, including *Policy Roadmap*, Equity Fund, and We Rise Together
- **Avoid duplication of resources** by leveraging existing efforts and infrastructure
- **Maximize all ARPA funding** by cross-mapping initiatives against more restrictive funding streams first
- **Implement best practices** from the COVID-19 response
 - Stand-up additional capacity, infrastructure, and expertise early
 - Offer technical assistance to local governments regarding effective administration of ARPA funds
- **Maintain flexibility** to reallocate funding as needs and federal guidance evolve
- Use one-time funds for one-time uses, or have a path to **sustainability**

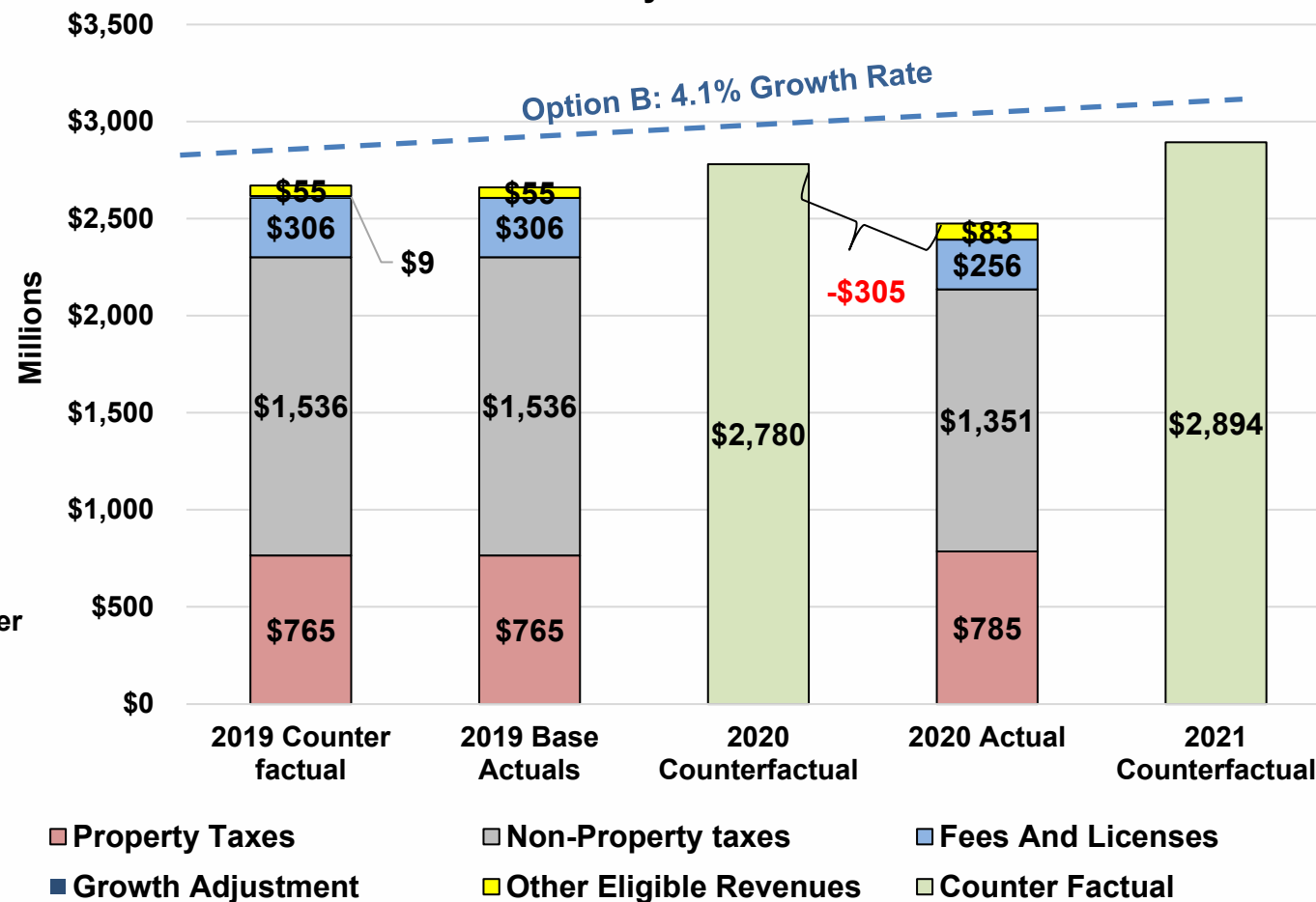


ARPA Framework – Revenue Loss Calculation

US Treasury Revenue Loss Calculation Methodology



County Lost Revenue Calculation



County has \$305M in eligible revenue loss under US Treasury's rules in 2020 alone, and will potentially have more in future years – however, only \$100M is allocated for operations annually over the next three years



American Rescue Plan Community + Stakeholder Engagement Process



Roadmap to Recovery: ARPA Engagement Process

ARPA Proposals

The County received over 400 short-term and medium-term proposals from within the County (including separately elected offices), from external partners and from Commissioners.

Public Meetings

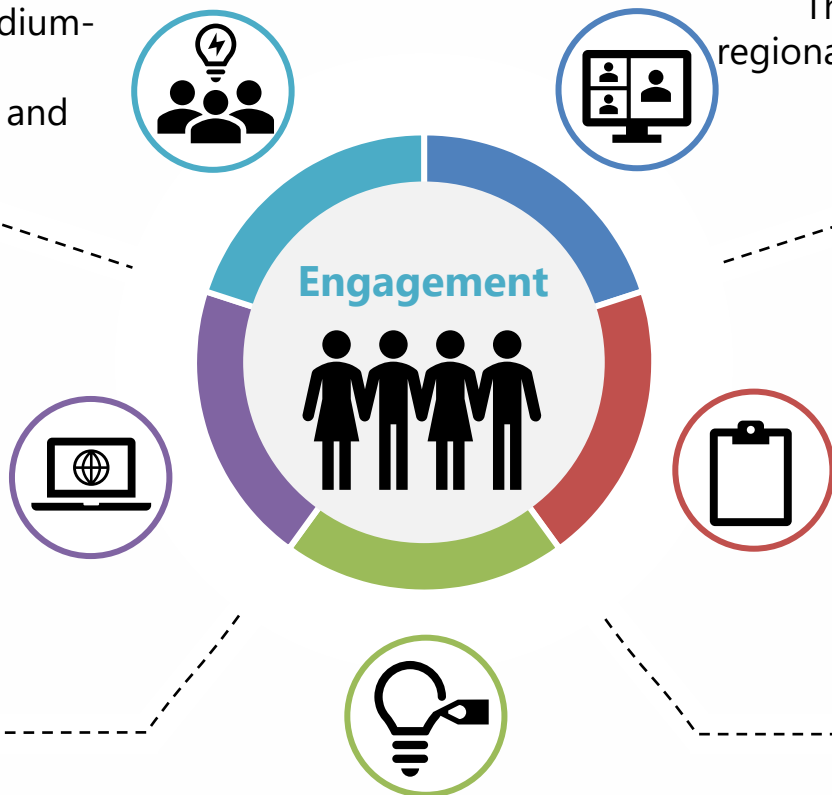
The County has conducted or has scheduled over 15 regional meetings, public townhalls and listening sessions to solicit feedback on how to best invest the ARPA funding.

Engagecookcounty.com and ARPA Website

The County established two key websites to (a) solicit feedback from the public on the use of the County's ARPA allocation and (b) provide specific information on the use of the approved use of the ARPA funding and performance metrics tied to each approved initiative.

Wiki Survey

The County received over 22,000 votes in response to its ARPA survey where respondents got the opportunity to prioritize how the ARPA funding should be allocated..



Idea Generator

The County received over 30,000 ideas (through its public Microsoft Form) for how to invest and prioritize its ARPA allocation.

Roadmap to Recovery: Intergovernmental Coordination



Communication + Coordination + Collaboration

On June 21, 2021, the President sent a letter to the Governor and Mayor asking for their partnership in aligning and coordinating the historic investments of more than \$10B of federal relief across the Illinois

- In response, all three units of government identified executive level staff to be part of an Intergovernmental working group and several meetings have been held since then.
- General policy areas of interest across our offices include investments in violence prevention, behavioral health, particularly mental health, infrastructure and economic development.
- As all offices continue to finalize their ARP spending plans, they have committed to continuing to meet and work on coordinating investments to maximize the impact on behalf of all residents who have been negatively impacted by COVID.



Roadmap to Recovery: Intergovernmental Coordination



Intergovernmental Working Group- Violence Prevention

In August-October 2021, Civic Consulting Alliance facilitated a series of three workshops where representatives from the City of Chicago, Cook County, and State of Illinois met to coordinate efforts to reduce violence in Cook County.

Over the three workshops, the group:

- Established common definitions for violence reduction efforts, using a public health lens
- Reviewed data on current year funding at the program, grantee and geographic level
- Shared priorities for upcoming funding (including ARPA)
- Agreed on two priorities for coordination going forward, and
- Launched two working groups to focus on these priorities (begin meeting by early Nov)

The Intergovernmental working group also convened a Violence Prevention Community of Practice comprised of violence prevention service providers who have traditionally partnered and received funding from all three units of government

That Community of Practice is a space for continued dialogue and capacity building as we work to ensure that the necessary infrastructure is in place to distribute ARPA funds to those who need it the most with compliance and equity as central tenets

Roadmap to Recovery: Intergovernmental Coordination



In October, the State, County and City stakeholders agreed to pursue two priorities in collaboration

Priorities	Objective	Draft Approach
Priority 1: Align strategy for intervention* solicitations	<p>By aligning on key aspects of intervention-focused solicitations, public funders can:</p> <ul style="list-style-type: none"> ▪ streamline the process for applicants/recipients ▪ maximize targeted impact of funding 	<p>A. Map out timing / sequence of relevant solicitations and communications to applicants</p> <p>B. Use common definitions for street outreach/eligible services and individuals at highest risk of violence (target population)</p> <p>C. Use common data/methodology to target funding to communities with highest violence</p> <p>D. Agree on common metrics for reporting by recipients</p>
Priority 2: Integrate approach to capacity building	<p>By aligning on approaches for capacity building to support current/potential recipients of public violence prevention funding, public funders can:</p> <ul style="list-style-type: none"> ▪ avoid duplicative efforts ▪ maximize support for recipients to scale and achieve outcomes 	<p>A. Map current state of funding and need for capacity building (by type: nonprofit organizational development, applying for and managing public funding, and programmatic)</p> <p>B. Identify who is best positioned to provide support to which types of orgs, where, with which type(s) of capacity building</p> <p>C. Develop and implement collaborative and/or individual agency capacity building programs/solicitations</p>

**intervention* per shared definitions includes the following program types: street outreach and services (*coaching / jobs / mental health / trauma*) for youth and adults at highest risk of violence



ARPA Allocated Funding for Cook County Municipalities

Cook County municipalities with population of 50,000+ (Metropolitan Cities)

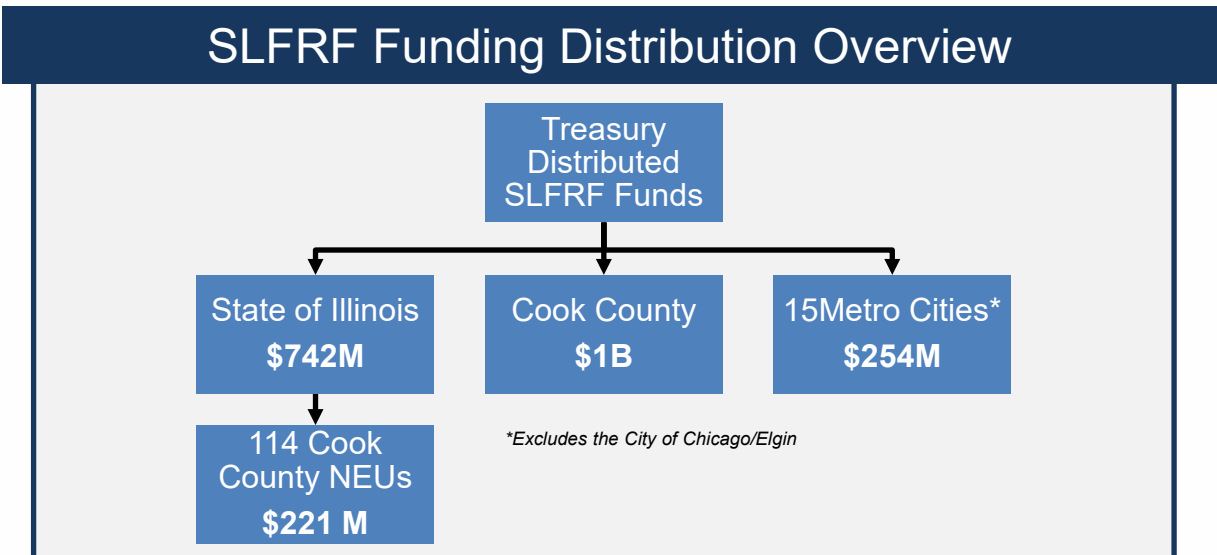
Will receive SLFRF funds directly from the Treasury

Metro City	Amount (\$)	Metro City	Amount (\$)
Arlington Heights	\$6,772,596	Oak Park	\$38,984,402
Berwyn	\$31,943,759	Orland Park	\$5,004,738
Chicago Heights	\$13,654,940	Palatine	\$12,012,529
Cicero	\$42,882,464	Schaumburg	\$9,873,008
Des Plaines	\$7,787,945	Skokie	\$15,267,242
Evanston	\$43,173,654	Tinley Park	\$6,226,474
Hoffman Estates	\$5,634,310	TOTAL Metros (excluding Chicago):	\$253,996,571
Mount Prospect	\$7,027,870	City of Chicago	\$1,886,591,388
Oak Lawn	\$7,750,640		

Cook County municipalities with population of <50,000 (Non-Entitlement Units of Local Government - NEUs)

Will receive SLFRF funds directly from the State of Illinois

- Award amounts are based on the population of the NEU and may not exceed the amount equal to 75% of the NEUs most recent budget as of January 27, 2020
- Treasury/State have identified 114 Cook County NEUs
- Aggregate funds for Cook County NEUs = \$221M





Technical Assistance Overview

As part of Cook County's ARPA Funding Plan, Cook County is offering Technical Assistance and Support for Local Governments to Administer ARPA Funds beginning this summer



Program Goals

Provide technical assistance to all Cook County local units of government to:

- Ensure they understand all ARPA eligibility and reporting requirements
- Connect and provide them with tools and resources
- Ensure they are aware of all available ARPA programs and grants
- Encourage collaboration and resource sharing



Activities



Webinar Series



Open Office Hours



Weekly Newsletter/
Guidance



Provide Tools,
templates, and other
relevant resources



Individual Advice and
Eligibility Reviews

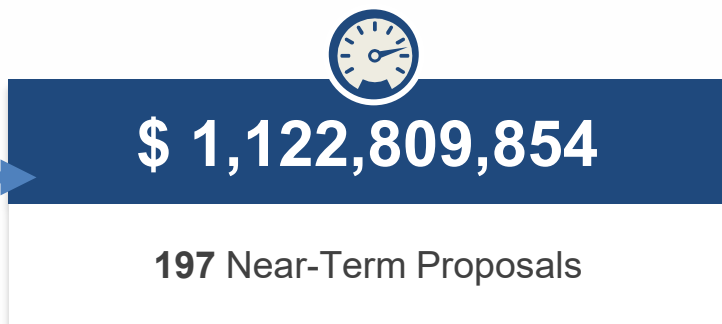
For additional information please visit:

www.cookcountyil.gov/service/arpa-information-local-governments



Summary of Proposals

Summary by Category:



68
Near-Term
\$728.8M

57
Longer-Term or Transformative
\$1,306.0M



26
Near-Term
\$64.1M

68
Longer-Term or Transformative
\$580.8M



32
Near-Term
\$128.1M

47
Longer-Term or Transformative
\$821.5M



12
Near-Term
\$117.6M

12
Longer-Term or Transformative
\$192.2M



35
Near-Term
\$37.8M

33
Longer-Term or Transformative
\$214.2M



24
Near-Term
\$46.4M

11
Longer-Term or Transformative
\$16.0M

324

Summary of Initiatives received from Commissioners



\$ 874,882,304

Funds Requested by Commissioners

For **153** Initiatives

54

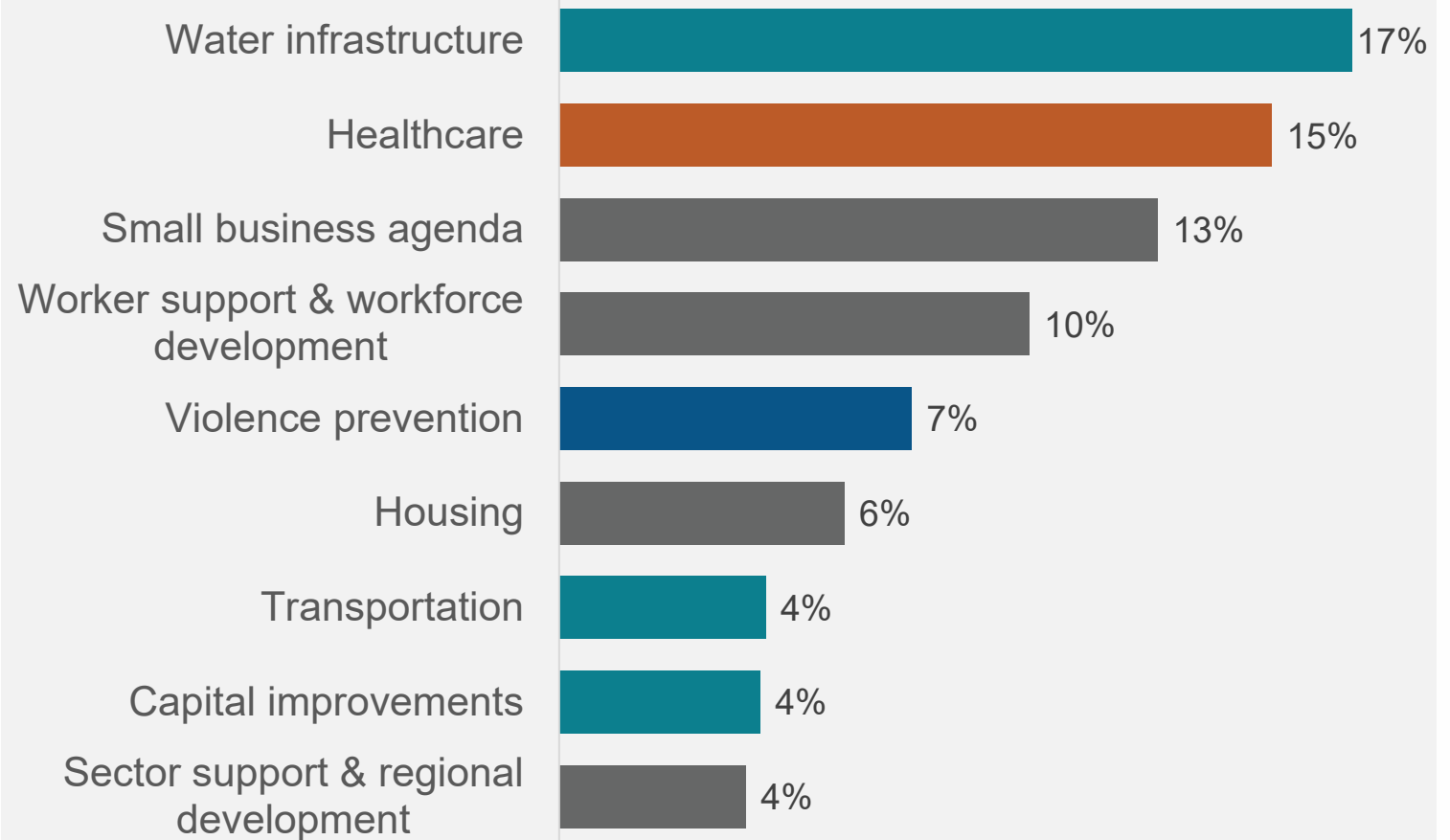
Identified as Near-Term
Initiatives

99

Identified as Longer-Term
and Transformative
Initiatives

Largest Theme Categories

(expressed as percentage of Total \$ amount of
Initiatives received from Commissioners)





Internal Review Process

Cook County Spending Plan Development – Governance Structure



Overall strategic direction provided by County Board President and Board of Commissioners

Executive Sponsors

- Articulate Countywide policy priorities
- Set agenda for Executive Leadership Council

- Chief of Staff
- Chief Financial Officer

Strategic direction

Policy priorities

ARPA Executive Leadership Council (ELC)

- Coordinates across departments; breaks down bureaucratic barriers
- Ensures that community input is incorporated into decision-making
- Provides guidance to Working Groups that are developing Transformative Initiatives
- Reviews/prioritizes Near-Term Funding Opportunities and Transformative Initiatives; makes final selection of programs/initiatives to be supported by ARPA funding

- Office of the President
- Bureau Chiefs; Executive Director of JAC
- Key Department Heads and other SMEs
- Budget personnel
- *Guidehouse*
- *Civic Consulting Alliance*

Strategic direction

Subject matter expertise

Report on progress and work products

Program Management Office (PMO)

- Provides overall project management during preliminary identification of Near-Term Funding Opportunities and Transformative Initiatives
- Collects budgeting requests for Near-Term Funding Opportunities; makes preliminary determination re. eligibility for ARPA funding
- Provides Near-Term Funding Opportunities and Transformative Initiatives to ELC; ensures that ELC has sufficient information for selection process

- *Guidehouse*
- Bureau of Finance personnel
- ROI, BOT & HR as needed

Recommend programs/initiatives for implementation using ARPA funding

Bureaus/
Departments/
Implementation Teams

Commissioners/
Municipal officials/
State elected reps

Community &
Advocacy Groups

Labor Partners

Separately Elected
Offices

Advisory Bodies
Equity Fund Taskforce

Provide recommendations for:
Near-Term Funding Opportunities; Transformative Initiatives

Operationalizing Equity: Review & Evaluation Process



In the review and evaluation of proposals, equity is a core consideration:

- Socio-economic outcomes that advance racial equity were adapted from the federal level and provides the foundation for equitable recovery for both the ARPA planning and the Equity Fund Taskforce
- Policy Team's ***evaluated each proposal's likely impact on achieving the socioeconomic outcomes that advance racial equity and achieving the equitable recovery of individuals, communities, populations, and households*** that have been historically disinvested in or disproportionately impacted by COVID-19.
- Policy Teams were asked to think holistically about the ***current policy landscape, opportunities and challenges in the space, the goals/objectives as stated in the Policy Roadmap*** and whether the proposal under consideration would help to achieve those goals and the stated goals of an equitable recovery

For Love of Country Report: Socioeconomic outcomes that matter for racial equity



Food security and nutrition

Access to enough quality food to live an active, healthy life

Health and wellbeing

Opportunity to live the healthiest life possible, regardless of place, identity, or income

Civic engagement and participation

Ability to meaningfully participate in shaping community governance institutions

Public safety

Ability to feel safe at home, in communities, and workplaces

Transportation & digital infrastructure

Access to affordable, high-performance transportation and broadband networks

Environmental health and resilience

Protection from pollution and environmental disasters

Housing security

Access to an affordable, stable, safe and quality homes

Social safety net and supports

Access to effective services and benefits that enable families in poverty to meet their basic needs and maintain financial stability

Employment and wages

Access to quality job opportunities and equal pay for equal work

Financial inclusion

Access to affordable financial products and services that promote economic participation and stability

Business and sector development

Ability to grow profitable businesses, capture a fair share of revenue, and create jobs

Entrepreneurship

Ability to start new businesses, access start-up capital, and maintain or grow early-stage businesses

Research and innovation

Ability to participate in development and advancement of knowledge

Pre-K-12 education

Ability to succeed for all children across all learning environments

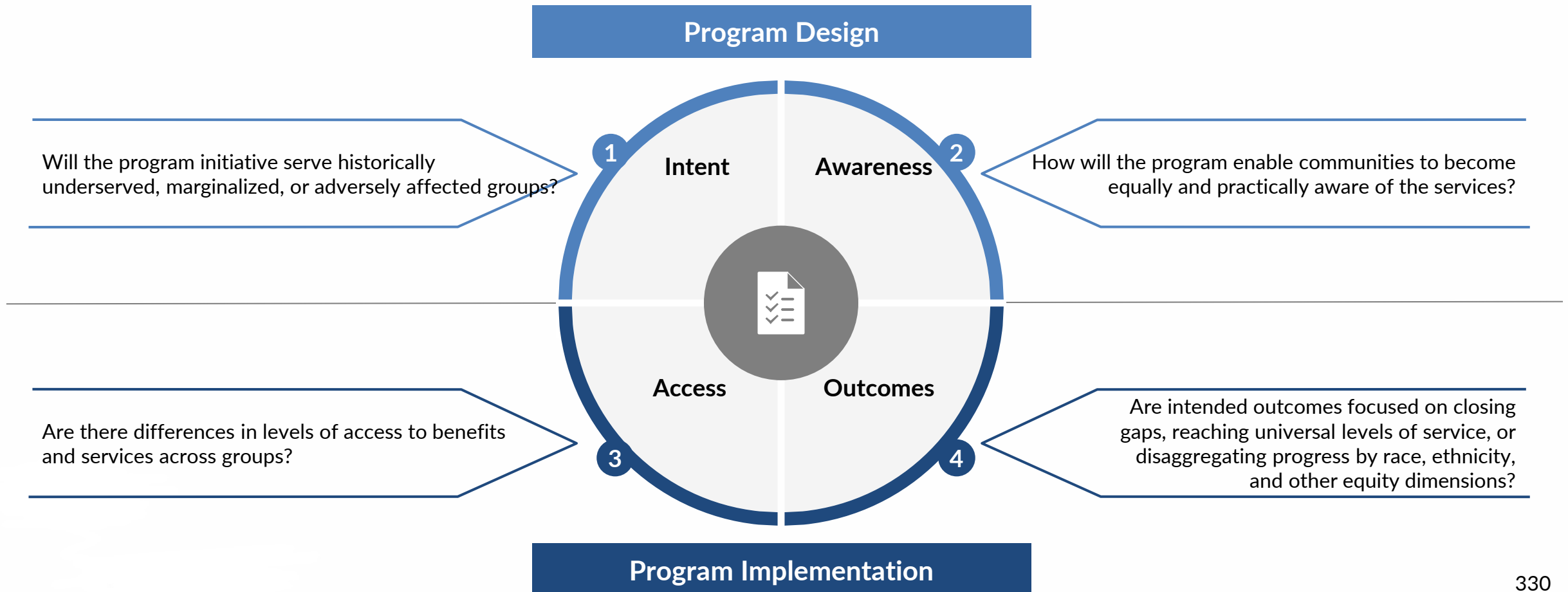
Higher education and skill attainment

Access and ability to succeed and participate fully in higher educational and non-academic opportunities

Operationalizing Equity – Design to Implementation & Monitoring



As part of Treasury reporting requirements, the County will need to provide qualitative and quantitative data on how equity is incorporated throughout the lifecycle of a program, from design to implementation



Internal Controls



Internal Controls Best Practices from the U.S. Treasury:

Best Practice	Description	Example
1. Written policies and procedures	Formal documentation of recipient policies and procedures	Documented procedure for determining worker eligibility for premium pay
2. Written standards of conduct	Formal statement of mission, values, principles, and professional standards	Documented code of conduct / ethics for subcontractors
3. Risk-based due diligence	Pre-payment validations conducted according to an assessed level of risk	Enhanced eligibility review of subrecipient with imperfect performance history
4. Risk-based compliance monitoring	Ongoing validations conducted according to an assessed level of risk	Higher degree of monitoring for projects that have a higher risk of fraud, given program characteristics
5. Record maintenance and retention	Creation and storage of financial and non-financial records	Storage of all subrecipient payment information



Allocation Approach



County Allocation Approach

\$1B Total Allocation

Allocated evenly over 3 years (subject to change)

\$333m
FY22

\$333m
FY23

\$333m
FY24

\$100m
Revenue Loss*

\$233m
Community Program Initiatives Based on Policy Roadmap Priorities

Admin
Costs

Capital/
Infrastructure

One time and
sustainable
ongoing
Personnel Costs

***Revenue Loss – To be used to support county operations through the pandemic**

- Ensure sustainability for any costs that are funded through ARPA funding with ongoing revenues in out years
- One-time personnel and non personnel costs (e.g., pandemic pay and administration cost for ARPA management)
- Building County capacity to meet increased demands and to support ARPA initiatives
- Capital improvement projects that would have required debt funding instead

Under this approach the County expects to allocate 70% of its ARPA funds for community recovery programs



ARPA FY22 Program Initiatives



HEALTHY COMMUNITIES

Vulnerable and marginalized residents can access quality foods, services and information that improves their physical, mental and social health and wellbeing

\$60M

Cook County will allocate funding towards healthcare and access initiatives such as:

- Increased behavioral health and mental health programming and services
- Initiatives that promote access to quality food and nutrition
- Continued investments in public health



VITAL COMMUNITIES

Inclusive and equitable recovery that reduces disparities, improves economic opportunities and stabilizes families hardest hit by the pandemic

\$80M

Cook County will allocate funding towards economic development initiatives such as:

- Cash assistance program and guaranteed income pilot
- Short-term and long-term housing supports
- Workforce development program expansions
- Assistance to small businesses and support for industry-specific efforts



SAFE & THRIVING COMMUNITIES

All communities have the ability to be safe in their homes and neighborhoods, and have access to wrap-around services that addresses root causes of violence and historical inequities

\$60M

Cook County will allocate funding towards equity and justice initiatives such as:

- Alternatives to 911 for mental health crises
- Expansion of permanent housing for re-entry population and other special populations
- Expansion of violence prevention programs and supports for system-involved youth and young adults

***FY22 allocations are estimates and are subject to change – all projects are still under consideration.**



ARPA FY22 Program Initiatives



SUSTAINABLE COMMUNITIES

Fostering and strengthening the social, economic and environmental resiliency of communities across the region and addressing climate change

\$20M

Cook County will allocate funding towards regional initiatives such as:

- Pollution prevention and hazard mitigation programs that promote clean air, water and protection from environmental disasters
- Continued brownfield remediation
- Expansion of solar and geothermal rebates



SMART COMMUNITIES

Increasing the livability and interconnectedness of communities through innovation and technology

\$40M

Cook County will allocate funding towards public infrastructure initiatives such as:

- Investment in digital equity through broadband infrastructure expansion
- Invest in Cook expansion
- Expansion of electric vehicle charging stations
- Development of County streaming television service



OPEN COMMUNITIES

Governments across the region have a collective interest in working together: "We all do better when we all do better"

\$27M

Cook County will allocate funding towards capacity and technical assistance initiatives such as:

- Suburban Local Jurisdiction Technical Assistance
- Suburban Capital Infrastructure Fund
- Development of emergency preparedness and continuity of government plans
- Additional operational needs to support ARPA planning

***FY22 allocations are estimates and are subject to change – all projects are still under consideration**



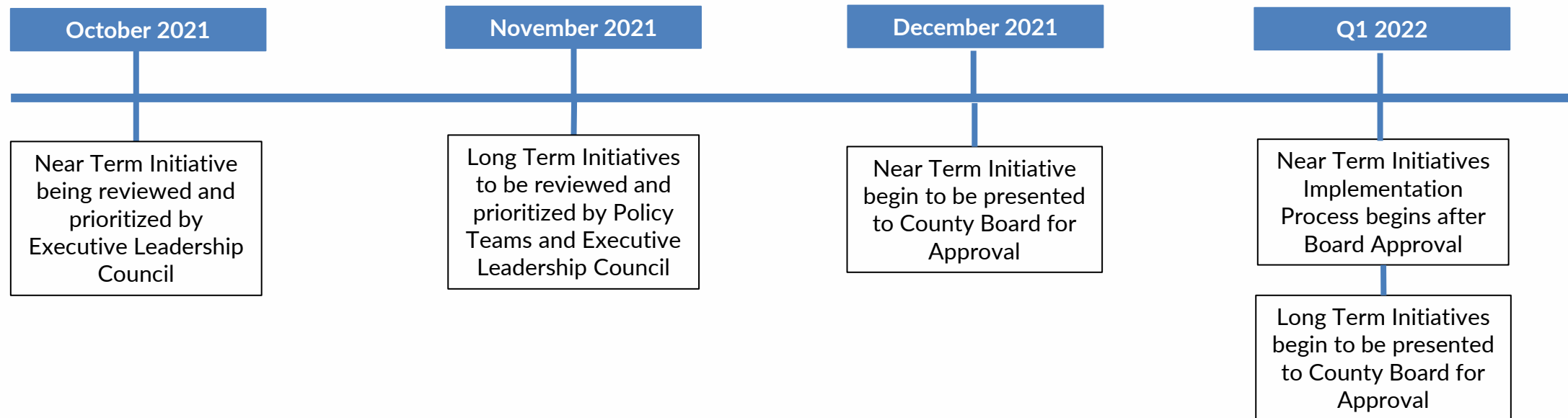
ARPA Granting Approach

- Several external entities have submitted requests for funding including but limited to the following:
 - Local Units of Governments (Villages, Townships, Park Districts, Fire Protection Districts etc.)
 - Nonprofits
 - Industry groups
- To address those needs County will be standing up grant programs as part of its **Community Program Initiatives based on Policy Roadmap priorities**
- After Board approval of the initial allocations the implementation teams will begin standing up grant process that will allow all eligible groups to submit formal applications for funding under each given policy pillar.
- This process will be like the approach County currently takes under the grants it makes for justice initiatives through JAC and economic development initiatives through Bureau of Economic Development
- Based on funding thresholds and other requirements the County Board will approve the final awards before being issued
- This approach will ensure the County is able to ensure the federal funding is distributed in an **expedient, equitable, sustainable and compliant** manner

As part of this process the County expect to allocate at a minimum 30% of the ARPA funding directly to support programs and initiatives within the City of Chicago



Board Approval Process and Timelines*



- Initial set of prioritized near term initiatives targeted to be introduced to County Board for approval at the **December 16th Board Meeting to be referred to the Finance Committee for full hearing in January 2022**
- Detailed briefings will be held through the Regional Working Groups with all Commissioners to get feedback and needed adjustments to the recommended initiatives and funding allocations
- Subsequent approvals of specific grants and/or contracts will be presented to Board as required
- Finance team will continue to provide monthly reports on expenditures and programmatic teams will provide periodic updates on specific initiatives

**Preliminary and subject to change*



Questions